



Vicky Lillywhite

West Sussex, UK | vicky.lillywhite@moohr.co.uk | [LinkedIn](#)

About me

After 11 years with an energy services company, I am delighted to begin a new chapter as an HR Consultant with Moo HR. This feels like the natural next step. I have managed a team and been responsible for the full employee lifecycle in an organisation of 500 colleagues, both remote and office-based, and I now look forward to bringing that experience to a wider range of organisations.

In that role, I was responsible for all aspects of employee relations, including investigations, disciplinary hearings and appeals; internal and external recruitment; HRIS implementation; performance management; HR metrics; employee engagement; wellbeing programmes; and health, safety and compliance.

A large part of my HR work has involved talking managers through the pros and cons of a situation so they can reach the right outcome. Having previously worked in fast-paced operational roles, I understand the need for prompt, practical advice that keeps deadlines on track and disruption to a minimum.

I know managers often find performance management and disciplinary matters particularly difficult. A calm, guiding HR presence helps them and their employees work through the process, and that support is key to resolving these situations as positively as possible. I also enjoy drafting and implementing clear, comprehensive and easy-to-follow people policies, which underpin a smoothly running business.

Professional qualifications

I hold a CIPD Level 5 in Human Resource Management and an NVQ Level 3 in Management. I am also a Mental Health First Aider and a certified practitioner of Thomas International profiling.

Experience

I ran my own domestic services business for ten years. Before that, I worked in retail management, overseeing food and clothing departments. I also worked in HR and administration, with responsibility for recruitment, back-of-house operations and staff training.

Outside of work

I love gardening, walking my dog and aqua aerobics.

Archaeology

I am a keen amateur archaeologist with a local amateur archaeological society, and I volunteer with the National Trust's heritage management scheme. In 2023 I achieved a Certificate of Higher Education in Archaeology and Ancient History from the University of Leicester, and I am now studying part time towards a full BA.