



After your initial walk through the only times to file warranty items with Southwind Homes is at your 30 day and 11 month warranty. Please make sure these lists are as complete as possible so we can address all issues for you. Emergency Contact information is in your Warranty Booklet for other work.

11 Month Warranty Form

For Emergencies contact the vendors on your Emergency Contact Form

Important Information Regarding Your Warranty

Warranty hours are Monday-Friday 8am-4pm. We cannot schedule contractors on the weekend.

Please note that if you or a company you hire repaints your house your warranty no longer covers paint. Cosmetic damage from damage is not a warranty item. Touch up paint is provided on move in to homeowners. If you have not been left touch up paint, we can provide it. Paint is not addressed on the 11 month warranty unless drywall repairs occur.

Please refer to your bonded builders warranty for a list of items that the warranty department will fix. A list of most common warranty items is available in our Common Warranty Items list.

A Southwind Homes representative will contact you within 2 business days regarding your warranty. Please provide the best contact method for our representative to reach you.

Realtors on site are not affiliated with the warranty department. Any questions regarding your warranty consult your warranty booklet, your Bonded Builders Warranty or contact our warranty department at warrantyservice@mysouthwindhome.com.

Homeowner name and address:

Email Address:
