Cruise Staff

crewhandbook

Part 1 - The Recruitment Process



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How do I use this book?

This book was developed to help people gain a more thorough understanding of the Cruise industry and more importantly to learn how to best position themselves to gain a new career within this exciting industry. The book is divided into 3 sections:

- 1. The Application and Recruitment Process
- 2. Life Onboard as a crew member
- 3. Who's who in the cruise line industry

To utilize this book most effectively as a resource tool to help you get that job- we recommend the following 5 steps to success:

Step One:

Read the contents of the whole cruise handbook before you start applying for positions. This will ensure you have all the information you need regarding how to apply, structure your resume, prepare for your interview and then of course what to pack for your adventure of a lifetime!

Step Two:

Research thoroughly the Cruise Companies you would like to work for- by going through Section three in the handbook and choose to either apply through a Recruitment Agent, Referral Partner or for the smaller cruise companies direct to their Human Resource Department.

Step Three:

Once you have a better understanding of life at sea then look carefully at the position descriptions outlined in Section one and which position best matches your skills. Utilize Cruise Staff if you need assistance with putting together that killer resume.

Step Four:

Prepare for your interview by making sure you have read all of Section one and two and have a clear understanding of what life at sea is all about and all the pre-requisites required. Plus, don't forget the helpful interview tips and questions provided in Section one and visit Cruise Staff interview tips here https://CruiseStaff.com/interview-tips

Step Five:

Have your going away party, pack your toothbrush and get ready to set sail on the high seas



Where do I start?

How do I apply?

There are a few ways of gaining employment on a cruise ship. You have already selected one of the most effective ways, through utilising an official agent, Referral Partner or concessionaire, signing up for the Cruise Staff newsletter and reading this book!

The majority of cruise companies enlist the services of Recruitment Agents or Referral Partners to provide recruitment services on their behalf. The scope of recruitment services that these Agents provide varies from a broad range of positions to specialist skills and disciplines, and include:

- Hotel Operations and management positions
- Cruise Staff
- Waiters
- Galley Staff
- Galley Cleaning
- Pursers
- Photographers
- Videographers
- Casinos
- Entertainers
- Room Stewards
- Deck and Engine Crew
- Hairdressers
- Beauticians
- Trainers
- Recreation and Lifeguards
- Duty-Free and Gift Shop staff

When applying to the Agents, you will ordinarily receive an application form to complete and return with your resume, photo and other relevant details required to process your information and add your details to their database file. Many companies now manage applications online and one of the best examples of this would be an Australian agency, Zest Recruitment. Their online application manages everything including visa applications.

Some of the smaller cruise companies may hire directly through their human resource departments, however, the majority will always refer applicants to their commissioned Agents.

In most cases, the agent or referral partner are responsible for the entire recruitment process. They will post advertisements for all vacancies on their websites. Facebook, instagram or through various print mediums in their respective countries. Once candidates have successfully proceeded through the prescreening interview phase, they will be recommended for interview with the cruise company representative for final selection.

The Agents will assist all new employees offered contracts with the administrative processes involved in obtaining the necessary visas, medicals, security checks, etc. It is their job to make sure your experience is "smooth sailing".

What are the minimum requirements to gain employment?

The minimum requirements you will need to be successful in gaining employment on board a cruise ship are:

- You must be and 21 years or older to work in international waters and aged 19 years or older to work on board some UK based cruise ships
- You must be prepared to be away from home and at sea for a minimum of 4-9 months, depending on the length of your contract.
- You may require specific skills, educational training and/or demonstrated work experience to qualify for certain positions
- You must enjoy a high-volume, fast-paced, guest service environment and be able to read, write and speak good conversational English

Are there any prerequisites required for being offered a job on a cruise ship?

Yes, as well as the above minimum requirements there are several prerequisites associated with being offered a position on board a cruise ship. These processes will incur some out of pocket expenses that you will not be reimbursed for. They include:

- **Medicals** You must be fit and able to pass a medical examination (the extent of which will vary between cruise companies). Some companies do reimburse the medical cost or a portion of the cost. Not all will though.
- Police Clearance You will require a clean criminal record and pass all police checks.
- **Visa** You must be able to obtain the necessary visas required for various destinations. Some companies will reimburse the cost of the medical although not all companies will.
- Age Restrictions You will need to meet the above age restrictions

What costs are involved?

Pre-Contract Offer

Throughout the interview procedure you will be responsible for covering some, or all, of the following expenses in order to facilitate the process of being offered a contract with a cruise company:

Flights

If not being conducted in your hometown or state, the interview and selection process may require your attendance interstate for face-to-face interviews and information sessions.

Post Contract Offer

If, at the end of the interview process, you are offered a contract, you will need to meet the above prerequisites and be responsible for covering all associated expenses. It is important that you keep all of your receipts so that, if eligible, you can be reimbursed on board. They include:

- Passport You must have a current passport with a minimum 2 years' validity or be able
 to obtain a passport. You should check the cost of a passport in your country of residence if
 you do not have one.
- Medicals The type of medical that you will be required to undertake will vary depending
 on the cruise company that you are being considered for. Strict guidelines need to be
 adhered to when undertaking the medical with some being very involved. Most
 companies will use a Norwegian, ENG1, Bermudan or AMSA medical although RCCL, NCL
 and Disney do have their own. Priced from USD\$100-\$600 depending upon the country
 where you live. The fee for the medical is paid directly to the medical facility that
 performs your maritime medical
- **Police Clearance** You will need to apply for a Criminal Background Check (CBC). Confirming you pass a clean criminal check. In some countries you can obtain a CBC for free and in others it may cost up to USD\$65. This is paid directly to the issuing authority.
- Visa You will need to apply for a "C & D" ("C" means in "Transit" and "D" means as "Crew man") type visa, which allows you to enter the USA to work on board a ship. You can only apply for this Visa once you have been accepted for work and receive your "Letter of Employment". Prior to application, and dependent upon the company that hires you, there may be a requirement for a "visa letter' and or a flight itinerary. Priced at USD\$160 this is paid directly to the embassy or consulate that accepts your application.

The current visa process also requires you to have a face-to-face interview at a US Consulate. If there is no US Embassy or consulate locally you will be required to make you own way at your expense to the interview.

If applying for a European Cruise Liner, you must be able to obtain the necessary visas required such as a Schengen visa.



• Flights – Once you have successfully obtained all of the above documentation and the all-important job offer, the company will, in most cases the flights will be provided by the cruise company to the port of embarkation of the cruise ship you will be joining. If you are in a position (usually referred to as a tipping position) The cost of a one-w ay ticket to the US can be anywhere from USD\$300-\$1500 depending on the time of year and your departing airport.

The cruise company will fund your return flight home at the end of your contract, In most cases the cruise company will also fund your flights, joining and repatriation, for your second and subsequent contracts.

• **Uniforms** – Although most cruise companies provide a full uniform, there may be some items of clothing, which you will be asked to bring along with you. They may include, a particular colour of shirt, skirt/trousers, shoes, or similar. Costs associated with the purchase of these items are up to the individual.

How much will I get paid?

Wage schedules differ significantly between cruise companies and obviously depend on the position that you have been recruited for. As a basic starting point, you could expect to earn a minimum USD\$700 per calendar month for a very junior position. Please refer to the Job Descriptions listed later in the booklet for an approximate guide of wage ranges. Please bear in mind that the wages listed are in \$USD and are approximate. They will vary between cruise lines.

As a rule, most employees in non-service positions receive a fixed wage (e.g., officers, department heads, engine department, and administrative staff). Those who are in service related positions (waiting and bar staff, room stewards, etc) generally receive a basic wage and guest gratuities (tips). There are also some positions, such as photographers, gift shop staff and hairdressers,

which receive a basic wage and a commission.

How do I get paid?

Most cruise companies pay their employees fortnightly or monthly in US dollars. In most cases, your wages are paid directly onto your crew card. The crew card is like an ATM card and cash can be withdrawn at ATM machines onboard as well as those on land. Your crew card links to your onboard bank account so you can check your balance, transfer money and pay bills.

Do I have to pay tax?

All Crew are responsible for paying their own taxes. It is your responsibility to check with your financial advisor or local taxation department to find out what guidelines you are to follow.

Generally non-citizens to the US do not pay income tax as you are not classified as working in US land-based employment. As you are working in international waters the cruise company will not deduct tax from your salary.

What other benefits can I get?

Other than the above gratuities and/or commissions that are available for some positions, the opportunity to see some of the most exclusive and beautiful destinations in the world, you do receive some great benefits for working on a cruise ship. Your eligibility for some, or all, of the benefits listed below will depend on the position you hold.

- Meet and workwith people from all over the world
- · Free room & board
- Free meals
- · Uniforms dry cleaned
- · Training and Development
- Free Medical Insurance for duration of contract
- Free Travel & Accommodation to/from contract point
- · Discounted travel for yourself and your family
- Duty free purchases
- Discounted Corporate Merchandise
- Free admission to Theme Parks Disney Cruise Lines Only
- Generous retirement plans
- Discounted stock purchase options for listed Cruise companies

Do I get any time off?

Definitely. However, you will need to be prepared to work extremely long hours. As majority of the ship's services operate almost 24/7, crew rosters reflect a 24-hour day and most crew are expected to work between at least 70 hours per week, over a 7-day period. Again, the length of time you have off will differ between cruise companies and the type of position you hold and may vary from 8-24hour periods. You might not get days off, but you will get shifts off. One thing crew never run out of is work and food! When the ship is in port, providing you are off duty, you will also be allowed off the vessel (in most instances) so you can go and explore

What positions are available?

The Captain (or Master) is the highest authority on board. The Captain oversees the entire operation of the ship, which is usually split into three main areas of operation: Deck & Engine, Hotel Operations, and Guest Services.

Following is a list of Departments with specific positions that are usually found on board most ships. We have also included approximate salary scales, minimum qualifications required and special benefits.





Deck & Engine Department

Position:	Captain / Ship's Master	
Department:	Deck & Engine	
Status: Crew /Staff/Officer	Officer	
Expected salary range:	\$8000 - \$12000 US per month	
Other benefits:	 Provided with single stateroom or cabinfacilities Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law 	
	 Dining with passengers and/or officer's mess 	
Minimum Qualifications:	 Captain's Licenses All applicable certifications recognised by Maritime Government Body Extensive experience with minimum five to eight years in subordinate positions on board ships Solid experience in all navigational electronic and computerised equipment Diploma from Accredited Maritime Training School or facility Fluent English Language skills required 	
Job Description:	Responsible for the complete operation of the ship and the safety and well-being of passengers and crew.	
	 Complete control of the Ship's Bridge and Staff Responsible for all Safety and Human Resource responsibilities Responsible for the w ell-being of passengers at alltimes On-call at all times for emergency situations Fluent English LanguageSkills 	



Position:	Staff Captain
Department:	Deck & Engine
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$7000 - \$10000 US per month
Other benefits:	 Provided with single stateroom or cabinfacilities Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law Dining with passengers and/or officer's mess
Minimum Qualifications:	 Captain's licenses and all applicable certifications by a recognized maritime government body, USCG registered Extensive experience with minimum 5-8 years in subordinate positions on board ships Solid experience in all navigational electronic and computerized equipment Graduate of accredited maritime training school or facility Fluent English Languageskills
Job Description:	The Staff Captain is second in command to the Captain and works closely with him in managing all areas relating to the safety and effective operation of the ship, its passengers and crew.
	 Second in command and in charge when the Captain is injured or sick. Responsible for overseeing the Bridge, Managing day-to-day running of the ship, its staff and crew, and all discipline and safety. Sharing on-call responsibilities with the captain. Responsible to the Captain for all safety equipment and in general, keeping the vessel in operating condition

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Position:	Chief Officer / Chief Mate
Department:	Deck & Engine
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$6000 - \$8200 US per month
Other benefits:	 Provided with single cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law
Minimum Qualifications:	 Dining with passengers and/or officer's mess Captain's licenses and all applicable certifications by a recognized maritime government body, USCG registered Extensive experience with minimum 3-5 years in subordinate positions on board ships Solid experience in all navigational electronic and computerized equipment Graduate of accredited maritime training school or facility Fluent English Languageskills
Job Description:	Reporting directly to the Captain, this position is responsible for overseeing the day-to-day operation of the Bridge.
	 Responsible for day-to-day management and discipline of the navigational crew Supervises the Bridge when the Captain and/or Staff Captain are not on duty or unavailable Training and mentoring of staff



Position:	Environmental Officer
Department:	Deck & Engine
Status: Crew /Staff/Officer	
Expected salary range:	\$6000- \$8000 US per month
Other benefits:	 Provided with single cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law
	 Dining with passengers and/or officer's mess
Minimum Qualifications:	 College Degree or study in related field Strong administrative and computing skills Fluent English Language skills necessary Foreign Language skills highly desirable
Job Description:	Responsible for providing specialist advice on environmental matters and developing and implementing policies and procedures for compliance by the staff.
	 Provide specialist advice on environmental matters Develop, implement and supervise company environmental policy and procedure Ensure vessels operate in accordance with MARPOL and relevant national and international law Train relevant staff in environmental compliance requirements Implement general safety management requirements



Position:	Chief Engineer
Department:	Deck & Engine
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$8000 - \$1000 US per month
Other benefits:	 Provided with single cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law Dining with passengers and/or officer's mess Vacation Pay
Minimum Qualifications:	 Certified and licensed by a recognized government body. Extensive experience with minimum 5-8 years in subordinate positions on board ships. Extensive experience in the engineering aspect of maritime shipping. Graduate of accredited maritime training school or facility
Job Description:	Working hand-in-hand with the Ship's Captain, the Chief Engineer is responsible for the complete mechanical w ell-being of the ship, overseeing all technical operations including the engineering, electrical and mechanical divisions.
	 Responsible for entire mechanical w ell-being of the ship including engineering, electrical and mechanical divisions. Overseeing the main and auxiliary engines, the generators, electrical systems, air- conditioning, heating, plumbing, ventilation and refrigeration system Responsible for the multiple onboard systems Responsible for the management and oversight of all engineering, maintenance and engine room crew



Position:	Engineer (1 st /2 nd /3 rd)
Department:	Deck & Engine
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$4500 - \$7900 US per month
Other benefits:	Provided with single cabinProvided with air travel and overnight hotel
	accommodation (if necessary) to/from contract point.
	 Provided with free room and board
	 Free P & I Medical Coverage in accordance with
	respective Maritime Law
	 Dining with passengers and/or officer's mess
	Vacation Pay
Minimum Qualifications:	 Certified and licensed by a recognized government body. Extensive experience with minimum 2-5 years in
	subordinate positions on board ships.
	 Extensive experience in the engineering aspect of
	maritime shipping.
	 Graduate of accredited maritime training school or facility
Job Description:	Reporting directly to the Chief Engineer, the position is responsible
	for the daily maintenance and operations of the engineering and
	technical aspects of the ship.
	 Responsible for conducting daily maintenance and operations procedures
	 Logging of all maintenance undertaken and required follow -up action
	 Responsible for overseeing installation of new equipment Reporting of any maintenance and/or technical issues to the Chief Engineer

Entertainment

Position:	Entertainer
Department:	Entertainment
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1200 - \$2000 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and
	overnight accommodation to/from contract point
	Share cabin accommodation provided
	May be offered free P & I Medical Coverage inaccordance
	with respective Maritime Law, depending on cruise line
	 Dining with passengers and/or officer's mess
Minimum Qualifications:	Previous experience performing in
	cabaret/show environment
	 Ability to play a w ide diversity of musical styles
	 Fluent English Language skills required
	 May be required to provide a brief 2-3minute
	demonstration tape (audio or VHS)
	 Depending on the cruise company, face to face auditions may be required
	 You will be required to prepare your own material and may also be required to provide some of your own equipment
Job Description:	This position is responsible for providing a strong 40-50 minute
	entertainment show to passengers in various locations on board
	the ship, including piano bar, night club, pool bar, etc. You may be
	required to provide your own musicand materials. The type of
	show on board varies depending on the ship, itinerary and average
	age of passengers.
	 You will be required to perform daily, at times up to 2 show s per day
	 You will be responsible for developing your own material
	and be flexible to alter and change shows in accordance
	with the ships themes and/or special activities such as
	Reggae Nights, 60's 70's and 80's nights, etc
	 You may be expected to participate in a variety of
	passenger activities such as bingo, contests and parties



Position:	Singer	
Department:	Entertainment	
Status: Crew /Staff/Officer	Staff	
Expected salary range:	\$1600 - \$2400 US per month (cast members to lead performers)	
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and overnight accommodation to/from contract point Share cabin accommodation provided May be offered free P & I Medical Coverage inaccordance with respective Maritime Law, depending on cruise line Dining with officer's mess 	
Minimum Qualifications:	 Previous experience performing in cabaret/show environment Ability to sing a wide variety of styles Fluent English Language skills required May be required to provide a brief 2-3minute demonstration tape (audio or VHS) Depending on the cruise company, face to face auditions may berequired 	
Job Description:	In this role, you may be responsible for working as a solo artist performing a 40-50minute show to passengers in various locations on board the ship, including piano bar, night club, pool bar, etc. You may also be employed to work in a cabaret, production type events on the cruise ship.	
	 You will be required to perform daily, at times up to 2 show s per day You will be required to adapt to varying performance styles depending on the type of production, show offered to passengers You may be expected to participate in a variety of passenger activities such as bingo, contests and parties 	



Position:	Dancer
Department:	Entertainment
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1600 - \$2400 US per month (cast members to lead performers)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and overnight accommodation to/from contract point Share cabin accommodation provided May be offered free P & I Medical Coverage inaccordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Previous experience performing in cabaret/show environment Ability to perform a variety of dance maneuvers Fluent English Language skills required May be required to provide a brief 2-3minute demonstration tape (audio or VHS) Depending on the cruise company, face to face auditions may berequired
Job Description:	This position requires you to take part in production show s and/or cabarets as part of a dance ensemble performing in 40-50 minute show s to passengers.
	 You will be required to perform daily, at times up to 2 shows per day in production shows, cabarets and/or other entertainment show s as directed by the Cruise Director You will be required to adapt to varying performance styles depending on the type of production, show offered to passengers
	 You may be expected to participate in a variety of passenger activities such as bingo, contests and parties



Position:	Musicians
Department:	Entertainment
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1500 - \$2200 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coverage in accordance
	with respective Maritime Law, depending on cruise lineDining in officer's mess
Minimum Qualifications:	 Previous experience in live performances essential. Musicians with jazz improvisation and big band experience are highly sought after Ability to play various instruments/styles of music Fluent English Language skills required May be required to provide a brief 2-3minute demonstration tape (audio or VHS) Depending on the cruise company, face to face auditions may berequired
Job Description:	This position is responsible for providing musical entertainment to guests in various lounge bars and venues on board the ship.
	 This position forms part of the ship's band or orchestra that plays dance music for the pleasure and enjoyment of passengers You will be required to perform daily, at times up to 2 show s per day
	 Show s are generally held in the lounge areas, but you may be asked to perform in other parts of the ship



Position:	Gentleman Dance Host
Department:	Entertainment
Status: Crew /Staff/Officer	Staff
Expected salary range:	Most do not offer any salary but all the perks that come with working
	on board; free travel, room & board, medical, etc. Those few
	companies that do pay average between \$1,200-1,600 per month.
Other benefits:	Provided with single cabin
	 Provided with free room and board
	 Provided with round trip air travel and overnight
	accommodation to/from contract point if
	necessary
	Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	 Dining with passengers and/or in officer's mess
Minimum Qualifications:	 Mature, single gentlemen preferable
	Know ledge of practically all types of dances (particularly)
	ballroom)
	 Strong dancing skills and the ability to dance for several hours at a time
	Public speaking experience would be advantageous
	Outstanding presentation and interpersonal skills essential
Job Description:	Single, middle-aged gentlemen who cruise as the Gentlemen Hosts
	act primarily as dance partners for female passengers who travel
	alone in return for free passage, air travel, room and board, and
	medical coverage.
	Single, middle-aged gentlemen who cruise as the Gentlemen Hosts
	act primarily as dance partners for female passengers who are
	traveling alone
	The hosts are generally aged 45 and up, ballroom dancers,
	articulate and conversationalists
	May serve as dinner guests, bridge partners and companions on
	shore excursions
	Current hosts include former teachers, entertainers, military men
	and even former passengers



Cruise Staff

Position:	Cruise Director
Department:	Cruise Staff
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$6200 - \$9500 US per month
Other benefits:	 Provided with single cabin
	 Provided with air travel and overnight hotel
	accommodation (if necessary) to/from contract
	point.
	Provided with free room and board
	Free P & I Medical Coverage in accordance with
	respective Maritime Law
	 Dining with passengers and/or officer's mess
	Vacation pay be offered at company's discretion
Minimum Qualifications:	 Professional entertainment background preferred or 2-
	5 years on board working your w ay up from an entry-level
	cruise staff position.
	 Public speaking skills and strong organizational and
	interpersonal skills essential
	Strong management experience also necessary
	Ability to exercise extreme diplomacy with guests and staff
	and deal with people at all levels
	Fluent English Language skills required The annian distribution is in the second and a started
Job Description:	The cruise director is in charge of all on-board entertainment, creates, coordinates, and implements all the daily activities, acting
	master of ceremonies at social activities and evening show s.
	In charge of all entertainment and social events on board
	and in port
	This is a highly visible position and is the one most likely to
	have the most interaction withpassengers
	Conducting public addresses to passengers over ship's PA
	system
	 Act as Master of Ceremonies at major events on board
	At times required to conduct travel lectures on ports-of-call
	Responsible for creating, projecting and scheduling
	activities, entertainment and movies and
	formulating timetable of events
	 Acts as a liaison between passengers, officers, and crew
	Deal with entertainers, crew and passengers
	Responsible for evaluating the performance of
	musician's entertainers and cruise staff
	 Oversees every area of leisure and recreation



Position:	Assistant Cruise Director
Department:	Cruise Staff
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$4500 - \$7200 US per month
Other benefits:	 May be provided with single cabin May be provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law
Minimum Qualifications:	 Dining with passengers and/or officer's mess Entertainment background preferred or 1-2 years on board working your w ay up from an entry-level cruise staff position or working in hotel, resort properties Public speaking skills and strong organizational and interpersonal skills essential Management skills preferred Ability to deal with people at all levels Fluent English Language skills required
Job Description:	Working closely with the Cruise Director, assists in the coordination of cruise staff personnel and activity schedules. Supervises and acts as master of ceremonies at specific passenger activities as directed, and assists in creating the daily programs.
	 Assigned to lead or assist passengers in entertainment programs such as talent show s, masquerades, sports tournaments, sing-along's, dance contests and other activities Responsible for ensuring the complete satisfaction of passengers in all activities and events Assist in the development and scheduling of activities and timetable of events Assist in management and day-to-day supervision of cruise and entertainment staff Liaising with passengers and assisting with any queries relating to activities and entertainment events



Position:	Cruise Staff
Department:	Cruise Staff
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1200 - \$1600 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Tertiary or degree qualification in the field of recreation or education Minimum 2 years' experience in a public relations entertainment, guest services or related field Public speaking skills and experience would be desirable Strong interpersonal and presentation skills Fluent English Language skills required (oral and written) Foreign Language skills would also be highly regarded
Job Description:	Cruise Staff are responsible for conducting and coordinating daily activities for passengers and take part in shore excursions with passengers. Their role is to ensure that the passengers' entertainment is priority.
	 Undertake "meet and greet" duties during guest embarkation The duties of the Cruise Staff is to arrange activities, games and entertainment for the passengers Set up facilities and undertake emcee duties for adult and family activities Assist and answer all passenger's queries Provide a guest service for on shore excursions such as selling of activities and collection of tickets and waivers, accompanying guests to tour operators, etc Provide mentoring process for new crew members Assists in lifeboat drills as instructed



Position:	Disc Jockey
Department:	Cruise Staff
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1500 - \$1840 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in officer's mess
Minimum Qualifications:	 Entertainment or musical background required with minimum 2 years' experience as a Disc Jockey
	 Recreation, hotel, resort or nightclub experience preferred
	 Public speaking experience, strong personality and social
	skills would be highly desirable
	 Fluent English Language skills required
	 Experience with sound and lighting would also be an asset
	 Should have a diverse music foundation to span the
	generations of the passengers
	 Depending on cruise line, you may be required to provide your own library of music
Job Description:	Responsible for creating atmosphere and energy in the discotheque
	with the ability to mix music catering to the needs of the audience.
	 Responsible for creating atmosphere and energy through
	music, with ability to mix and / or beat- mix popular styles
	of music based on your audience in the discotheque
	 Introduce bands and featured Entertainment offerings
	 Develop and maintain music and video libraries for all venues on board
	 Ensure daily play lists and club logs are developed and maintained
	Required to perform in environments that have second-
	hand smoke, pyrotechnics, chemical smoke, haze, fog, dry
	ice, and other special effects
	Responsible for organising music programs through the
	ship's sound system for various parts of the ship
	May have additional cruise staffduties
	 Conducts daily activities as directed by the assistant cruise
	director
	Assists in lifeboat drills as instructed



Position:	Shore Excursion Manager
Department:	Cruise Staff
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$2,800-3,400 per month plus the possibility of a percentage of shore excursion sales revenue.
Other benefits:	 Provided with single cabin May be provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law Dining with passengers and/or officer's mess
Minimum Qualifications:	 Experience in tourism industry preferred Previous travel-related experience such as a and tour director essential and/or minimum 1 year on board starting from an entry-level cruise staff or assistant shore excursion manager position Well-developed public speaking skills highly essential Friendly personality and social skills required Ability to interact with and relate to people of allages and levels Fluent English Language skills is essential and know ledge of foreign languages is preferred
Job Description:	This position is responsible for developing, coordinating and facilitating shore excursion programs for passengers at each port of call.
	 This position is highly visible and accessible to passengers and responsible for setting up a successful shore excursions program Presents shore excursion talks and/or slide presentation Updates all shore excursion forms Responsible for the presentation, promotion, supervision and arrangement of the shore excursions offered in the various port-of-call by the company Act as a liaison between the ship's tour offices and the travel agencies in the ports that actually conduct the excursions Communicates with port officials Presents written and financial reports to the cruise director and hotel manager, weekly Participates in activities, escorts tours and other various duties as directed by the Cruise Director



Position:	Social Hostess
Department:	Cruise Staff
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1200 - \$2300 US per month
Other benefits:	 Provided with free room and board May be provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided
	 Provided with free P & I Medical Coverage in accordance with respective Maritime Law, depending on cruise line Dining with passengers or in officer's mess
Minimum Qualifications:	 Entertainment, recreation, hotel or resort experience preferred or 1-2 years on board working your way up from an entry-level cruise staff position Confident with public speaking Strong organizational skills Extremely outgoing, amenable and lively personality essential Outstanding grooming and presentation skills and ability to exercise extreme diplomacy at all times Fluent English Language skills required
Job Description:	A highly visible and interactive position, coordinating and taking part
	in social activities on board. Acting as the Representative Liaison for the Captain, this position also introduces the captain to passengers at the Captains Cocktail Party and accompanies the Captain at Social Events.
	 A highly visible member of the cruise staff who circulates socially among the passengers Representative liaison for the captain at passenger social functions Introduces the captain to passengers at the "Captains Cocktail Party" Accompanies the Captain at formal affairs Arranges passenger invitations to dine with the Captain at his dinner table Makes introductions, organizes bridge games, tea parties, fashion show s and other similar activities Participates in almost all the planned activities (talent show s, masquerades, etc.) May act as Master of Ceremonies at specific passenger activities



Position:	Youth Counsellor
Department:	Cruise Staff
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1100 - \$2000 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	 Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	 Dining with passengers and/or officer's mess
Minimum Qualifications:	 Graduates or college students majoring in child
	psychology, education and related fields highly regarded
	 2 years' experience minimum as a youth
	recreational counsellor or summer camp counsellor.
	 Water safety and first aid certification alsobeneficial.
	 Public speaking, strong and friendly personality together
	with sound social skills also highlyregarded
	 Fluent English Language skills required
	 Foreign Language skills highly desirable
Job Description:	Provide safe, fun-filled and age-appropriate activities for
	children/youth aged between 2-17 years, including sports, various
	competitions/contests, arts and crafts, story time, etc.
	Responsible for the care and amusement of the younger
	passengers on board
	 Coordinates daily activity programs for days, evenings at
	sea or special children's tours on port days
	 Activities include games, contests, scavenger hunts and
	parties, dances, sports and fitness instruction
	 Supervises children activities, maintains discipline, and
	updates the list of shipboard youth activities
	 When not participating in the children's activities, the
	youth activities coordinator might be called upon to assist
	in regular cruise staff duties
	 Provide babysitting services for guests
	 Teen Coordinator usually deals exclusively with teens
	(from 13 to 17 years of age)
	Child Coordinator usually deals exclusively with children
	(from 6 to 12 years of age)



Position:	Babysitter / Nursery Counsellor
Department:	Cruise Staff
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1100 - \$1800 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining with passengers and/or officer's mess
Minimum Qualifications:	 Graduates or college students majoring in child psychology, education and related fields highly regarded 2 years' experience minimum in a child care or related position First aid certification also beneficial Fluent English Language skills required Foreign Language skills highly desirable
Job Description:	Provide safe and enjoyable babysitting services to children of passenger guests on board.
	 Provide babysitting services for guests Responsible for the safecare and enjoyment of the children at all times Undertake any other duties within the Youth Activities and Programming Department as necessary



Sport and Recreation

Position:	Sports / Fitness Instructor
Department:	Sport and Recreation
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1200 - \$1900 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
NA:	 Dining with passengers and/or in officer's mess
Minimum Qualifications:	 Previous experience or university degree in sports medicine, exercise physiology, nutrition or physical
	education. 1-2 years professional recreation experience preferred
	CPR/ First Aid Certification essential
	 Outgoing personality and public speaking skills essential Fluent English Language skills required
Job Description:	Provide safe, fun-filled and age-appropriate exercise and sport- related activities for guests. Ensure friendly and positive demeanor with guests at all times.
	 Responsible for conducting the daily sporting events and
	tournaments on board such as ping pong, billiards, shuffleboard, pool games, etc.,
	 Assists and advice in personal exercise needs for passengers
	 Coordinate, creates, and facilitate w ell rounded health and fitness program for different levels appropriate to
	passengers complement
	 Conducts aerobics, fitness, aqua-aerobics, and special health-related classes
	 Update and maintain fitness industry standards for all exercise programs on board
	Maintain inventory of all exercise equipment
	 Responsible for reporting daily of equipment problems,
	maintenance, repair, cleanliness and safety precautions of
	gym and health club facilities
	Assists in other non-sports related activities
	 Assists in lifeboat drills as instructed



Position:	Aerobics Instructor	
Department:	Sport and Recreation	
Status: Crew /Staff/Officer	Staff	
Expected salary range:	\$1700 - \$2100 US per month	
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line 	
Minimum Qualifications:	Dining with passengers and/or in officer's mess	
	 License or certification in a fitness related program and/or professional experience as an aerobics instructor in a health club, spa, gymor resort 1-2 years professional recreation experience CPR/ First Aid Certification essential Outgoing personality and public speaking skills essential Fluent English Language skills required 	
Job Description:	Provide safe, fun-filled and age-appropriate aerobic and sports- related classes for guests. Ensure friendly and positive demeanor with guests at all times.	
	 Creates, updates, and implements w ell roundedaerobics program for different levels appropriate to passengers complement Conducts early morning, morning and afternoon aerobics 	
	 (high and low impact) classes and special health-related classes Update and maintain fitness industry standards for all exercise programs on board 	



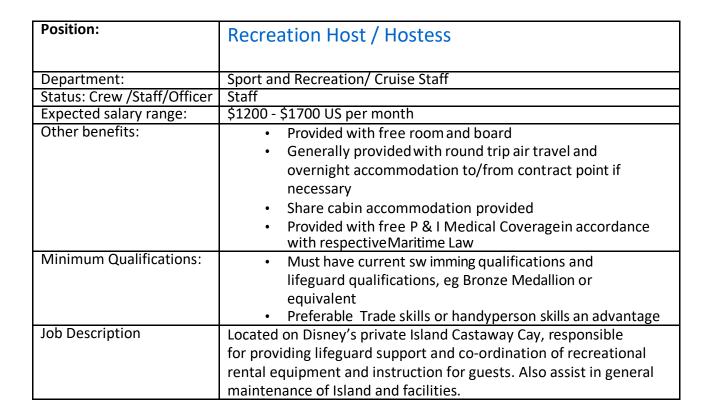
Z	cruise staff	A ZEST RECRUITMENT COMPANY
Position:	Water Sports / Diving In	structor

Position:	Water Sports / Diving Instructor
Department:	Sport and Recreation
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1500 - \$2000 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining with passengers and/or in officer's mess
Minimum Qualifications:	 Dual dive instructor certification is required Instructor-level experience with a dive operation or resort NAUI (National Association of Underwater Instructors), PADI (Professional Association of Diving Instructors), or SSI (Scuba Schools International) certification essential. Lifesaving/CPR/First Aid certification required Outgoing personality and public speaking skills essential Fluent English Language skills required
Job Description:	Implements, conducts and manages all aspects of daily water sports activities, diving and snorkelling programs for the enjoyment of passengers.
	 Implement, conduct and manage all daily water sports activities, diving and snorkelling programs Responsible for the health and safety of passengers Maintain all dive equipment, dive boats and water sports equipment May assist in other non-water related activities



Position:	Life Guard
Department:	Sport and Recreation/ Cruise Staff
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1600 - \$1900 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law
Minimum Qualifications:	 Must have current swimming qualifications and lifeguard qualifications, eg Bronze Medallion or equivalent
Job Description	Responsible for overseeing all on board swimming pools and water based activities ensuring safe water play environments.







Hotel Department

Position:	Hotel Manager / Director
Department:	Hotel
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$7,000-9,700 per month. 3-4 months on board/2-5 weeks vacation.
Other benefits:	Provided with single cabin
	 Provided with air travel and overnight hotel
	accommodation (if necessary) to/from contract point.
	 Provided with free room and board
	 Free P & I Medical Coverage in accordance with respective Maritime Law
	Dining with passengers and/or officer's mess
	Vacation Pay may be offered
Minimum Qualifications:	 Extensive previous hotel experience of no less than 5 years as a Hotel Manager
	 Degree qualification in hotel and restaurant management, and/or prior cruise ship experience essential
	 Management experience essential including staff supervision, report preparation and financial analysis
	 Strong administrative and computer skills
	Fluent English Language skills required
Job Description:	Responsible for the managing the day-to-day functions of the entire Hotel Operation and its personnel on board the ship.
	 Responsible for the entire hotel operation onboard
	and supervises the effective day to day management
	of all departments and staff with the exception of deck and engine
	 Managing budgets, schedules, inspections, training and communications
	 Liaises regularly with each department head to ensure effectiveness and smooth operation
	Develops and implements systems relating to service
	standards, training, operating procedures and staff management
	 Analyses financial statistics and prepares reports advising on status of department with recommendations for improvement and/or management of issues



Position:	Assistant Hotel Manager
Department:	Hotel
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$3500-5,800 per month. (4-6 months on board / 2-5 weeks vacation)
Other benefits:	 Provided with single cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law Dining with passengers and/or officer's mess Vacation Pay may be offered
Minimum Qualifications:	 Previous hotel experience of no less than 2-3 years in management capacity within Hotel environment Degree qualification in hotel and restaurant management, and/or prior cruise ship experience essential Management experience essential including staff supervision Fluent English Language skills required
Job Description:	Oversees day-to-day operations of various departments on board as directed by the Hotel Manager. Duties include training, link between hotel manager and crew, inspections, communications, etc. Oversees day to day operations of various hotel departments Responsible for training and development of all personnel
	 Assisting in the development of systems and procedures Preparing reports for the Hotel Director on finance, staff performance and related areas Undertake inspections of departments to ensure procedures are being adhered to Liaise with department heads relating all issues and provide support where necessary



Position:	Administrative Officer
Department:	Hotel
Status: Crew /Staff/Officer	Staff
Expected salary range:	 \$900 - \$1200 US per month
Other benefits:	 Provided with free room and board
	 Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Strong administrative skills required; typing, accounting, etc.
	 Essential computer experience with MS Office Suite and desktop publishing applications
	Friendly and outgoing personality and social skills requiredFluent English Language skills required
Job Description:	Responsible for providing administrative support to various departments on board the ship.
	 Assigned to different departments of the ship, these positions are responsible for undertaking administrative duties on board
	 Extra duties includes coordination of any V.I.P. services onboard
	 Handles invitations and dining arrangements for the passenger guests at the captain's dinner table
	 Creates and designs the daily program Accounting, auditing, and ordering of department materials.
	Miscellaneous administrative dutiesAssists in lifeboat drills as instructed



Position:	Corporate Trainer
Department:	Hotel
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$2800 - \$4000 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary May be provided with single cabin, or share accommodation Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	 Dining in officer's mess
Minimum Qualifications:	 Minimum 3-5 years' experience as a trainer or lecturer Train the Trainer; Certificates in Workplace Training and/or Degree or Teaching Diplomas essential ESOL experience
	 Outstanding interpersonal and communication skills Public speaking experience Fluent English LanguageSkills Other language skills would be advantageous
	Develop and facilitate the delivery of training courses to crew, officers and management covering a variety of topics including hospitality, induction, safety procedures and more.
Job Description:	 Facilitation and delivery of all approved training courses including, but not limited to: Hospitality; Orientation; STCW95 and ESOL
	 Evaluate training sessions and provide feedback to department heads on participant involvement, outcomes and any follow -up training requirements Evaluating Spoken English skills for crew Assist in the development, design and implementation of training programs Ensure all training initiatives are coordinated and adhere to company procedure



Position:	Manager, Staff Administration	
Department:	Hotel	
Status: Crew /Staff/Officer	Officer	
Expected salary range:	\$2200 - \$3500 US per month	
Other benefits:	 Provided with single cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law Dining with passengers and/or officer's mess 	
Minimum Qualifications:	 Well-developed administration and management skills Exceptional organizational skills Highly proficient in communication with people at all levels Previous management experience would also be highly regarded Previous hotel experience or degree in hotel and restaurant management highly regarded Fluent English Language skills required 	
Job Description:	This position is responsible for acting as the liaison to ensure that all appropriate standards set by US Customs and US Immigration are adhered to on board the ship.	
	 Acting as the liaison, ensure that all appropriate standards set by US Customs and US Immigration are adhered to Responsibility for receiving, maintaining, distributing and safeguarding all airline tickets, including STP printing Report and maintain constant communication with the Shipboard Personnel Department, Vessel Department Heads and Chief Purser 	



Position:	Chief Purser
Department:	Hotel
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$3,500-4,500 per month if hotel manager is present. If not, \$3,800-5,000 per month.
Other benefits:	 Provided with single cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law Dining with passengers and/or officer's mess
Minimum Qualifications:	 Previous hotel experience of no less than 2-3 years in management capacity within Hotel environment Degree qualification in hotel and restaurant management, and/or prior cruise ship experience essential Management experience essential including staff supervision Strong administrative and computing skills Fluent English Language skills required
Job Description:	The Chief Purser manages the "Information Hub" of the ship and Front Desk operations to ensure guest administrative needs from check in to check out are met and inquiries are followed up and resolved in an efficient manner. • Responsible for check in/out of passengers and
	 communicate progress with the Bridge to ensure adequate preparation time for sailing Responding to all passenger questions, complaints and enquiries Managing all financial aspects during the cruise relating to passengers including, foreign exchange, banking services, opening and closing shipboard accounts and safety deposit boxes for guests
	 Review, approve and ensure compliance with port papers and documents as required by all ports visited Managing crew pays, accounts and pay outs Supervises all aspects of accounting, auditing, revenue and money transactions Managing the purser staff Responsible for all the ship's papers and documents such as passenger manifests and clearance papers Preparing regular reporting and feedback on status of department to Hotel Director Attend all social functions, Captain's Cocktail Partys as directed by the Hotel Director



Position:	Purser
Department:	Hotel
Status: Crew /Staff/Officer	Staff
Expected salary range:	 \$1,000-1,500 per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	 Dining in officer's mess
Minimum Qualifications:	 Previous hotel experience preferable, particularly in Front of House positions.
	 A degree in Hotel Management, Travel and Touris m and/or
	prior cruise ship experience would be highly regarded.
	Previous managerial experience would be beneficial.
	 Positions are often obtained from entry level position
	on board.
	 Exceptional administrative skills necessary including
	computer know ledge and/or finance would be highly
	regarded
	Fluent English Language skills essential
	Foreign Language skills also highly regarded
Job Description:	Responsible for the effective operation of the Purser's Office and
	satisfying all guest requirements relating to check in/out and
	account, foreign exchange needs whilst on board.
	Responsible for day to day operations of the Purser's
	office or front desk
	 Assisting with ongoing training and development of purser staff
	 Checking passengers in/out at embarkation and debarkation
	 Answering all passenger enquiries in a timely and effective manner or directing to appropriate department if necessary
	 Providing services to passengers in the areas of foreign exchange and banking
	 Opening and closing shipboard accounts and safety deposit boxes for passengers
	 Processing crew pays and managing crew accounts
	 Ensure required logs are kept up to date regarding vessels current itinerary
	 Maintain and document lost luggage advices and follow up with guests advising status
	 Undertaking general administrative duties such as running reports, manifests and tasks as directed by the Chief Purser



Position:	Guest Services Coordinator
Department:	Hotel
Status: Crew /Staff/Officer	Staff
Expected salary range:	 \$1,000-1,200 per month
Other benefits:	 Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	 Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	Entry level position
	 Previous hotel experience or degree in hotel and
	restaurant management highly regarded
	Fluent English Language skills required
Job Description:	Providing administrative support in the Purser's Department relating to passenger comfort and enjoyment throughout the cruise.
	Assisting guests with instructions and information atcheck
	in/out and throughout cruise
	 Cashing traveller's cheques
	 Making public announcements over the ship's PA
	 Assist with office typing and general administrative duties
	 Selling postage stamps and handling mail for passengers and crew



Position:	Guest Communications
Department:	Hotel
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$800 - \$1500 US per month
Other benefits:	 Provided with free room and board Not provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coverage in accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Extensive customer service / hospitality desk experience is required Know ledge of MS Window s and Desk Top Publishing applications would be highly regarded Sound administrative and computer skills Fluent oral and written English Language skills are also essential
Job Description:	Responsible for all onboard media that is distributed to guests
	 Responsible for all onboard media that is distributed to the guests Writing content for materials including newsletters and activity programs Providing written information to guests regarding the guest facilities Provide recommendations on materials created by other departments for base content, layout etc.



Position:	Auditor/Accountant
Department:	Hotel
Status: Crew /Staff/Officer	N/A
Expected salary range:	\$1300 - \$1700 US per month
Other benefits:	 Provided with free room and board May be provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
Minimum Qualifications:	 Dining in officer's mess Previous hotel experience preferable or a degree in hotel and restaurant management isdesirable Degree in accounting, finance and/or business essential
Job Description:	 Computer skills highly preferable This position is responsible for managing all auditing and accounting procedures for all departments on board the ship.
	 Responsible for all auditing and accounting procedures relating to each department on board Assisting department heads with the developmentand management of budgets Training accounting staff in all departments Providing end of month statistical reports for Hotel Manager



Position:	Program Coordinator
Department:	Hotel
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1350 - \$1550 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Entry level position Sound computer skills and know ledge of MS Window s and Desk Top Publishing applications would be highly regarded Previous hotel experience or degree in hotel and restaurant management highly regarded Fluent English Language skills required
Job Description:	Responsible for designing and creating the daily programs listing all shipboard activities and information.
	 Responsible for designing and creating the daily programs listing all shipboard activities and information. Developing presentations for distribution to passengers using desk top publishing packages Preparing timetables for posting daily programs and shipboard activities General typing and maintenance of files and
	documentationUndertaking day-to-day administrative duties as required by the department



Housekeeping Department

Position:	Housekeeping Manager
Department:	Housekeeping
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$3000 - \$4300 US per month (depending on percentage of gratuities)
Other benefits:	 Provided with single cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law Dining with passengers and/or officer's mess
Minimum Qualifications:	 3-5 years professional experience in hotels or prior shipboard experience essential Hotel Management Degree of Diploma highly regarded Staff management and supervision experience essential Fluent English Language skills necessary Other Language skills highly desirable
Job Description:	Oversee all aspects of the Housekeeping Department (including cabin services, room services, bell service, passenger baggage handling and distribution) through effective staff management ensuring the highest standards of cleanliness on board.
	 Responsible for the entire housekeeping department ensuring the highest standards of cleanliness onboard, including guest areas, crew cabins and laundry facilities Responsible for the proper functioning of all cabin services such as bed making, laundry changes and cleanliness Manages all staff, training and inductions and performance reviews
	 Responsible for scheduling and coordinating cleanliness of all passenger cabins and public areas with the exception of the dining room andoffices Writing and developing training and procedure manuals for the department Maintains inventory, requisitioning, care and maintenance of equipment Supervises cabin services; room service, bar service and bell service Responsible for passenger baggage handling and distribution to and from cabins at the beginning and end



Position:	Assistant Housekeeping Manager
Department:	Housekeeping
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$1600 - \$2250 US per month (depending on percentage of gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 2-3 years professional experience in hotels or prior shipboard experience essential Hotel Management Degree of Diploma highly regarded Staff management and supervision skills beneficial Fluent English Language skills necessary Other Language skills highly desirable
Job Description:	Supervises day to day operations of the department (including cabin services, room services, bell service, passenger baggage handling and distribution) as directed by the Housekeeper Manager.
	 Supervises day to day operations of the department as directed by the Housekeeper Manager. Undertaking staff training and induction Assisting with scheduling, inspection and evaluation of passenger cabins to insure high standards by staff Supervises cleaning of public areas with the exception of the dining room, offices, and crew areas Maintains inventory, requisitioning, care and maintenance of equipment Supervises cabin services; room service, bar service and bell service as directed by chief housekeeper Responsible for the passenger baggage handling and distribution to and from cabins at the beginning and end of the cruise



Position:	Head Room Steward / Stewardess
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1600 - \$2250 US per month (depending on percentage of gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Dining in crew mess 1-2 years professional experience in hotels or prior ship experience in related position essential Previous managerial experience preferable Fluent English Language skills required
Job Description:	 Supervises assigned station of cabins and cabin written as directed by Assistant Housekeeping Manager to ensure highest level of cleanliness is achieved for maximum passenger comfort and satisfaction.
	 Supervises assigned station of cabins and cabin written as directed by the Assistant Housekeeping Manager Conducts inspection and evaluation of passenger cabins to ensure high standards of cleanliness by cabin written Supervises cleaning of assigned station areas Assists with staff training and induction Undertakes other duties within the Housekeeping Department as directed by the Assistant Housekeeping Manager



Position:	Cabin Steward / Stewardess
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$700 –\$1800 US per month (depending on percentage of
	gratuities)
Other benefits:	 Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	Entry level position
	 Previous hotel experience or degree in hotel and
	restaurant management highly regarded
	 Basic English Language skills required
Job Description:	Conduct daily cleaning of passenger cabins and other designated
	areas to highest standards.
	 Responsible for making beds, cleaning bathrooms,
	vacuuming, and tending to the general cleanliness and
	neatness of passengers' cabins.
	 May also be required to serve breakfast in the morning
	or provide some other day-long room service such as
	fresh ice, drink set-ups, etc.
	 Daily cleaning of assigned public areas
	 Assisting with passenger laundry requests
	 Maintain cleanliness of comfort areas



Position:	Assistant Cabin Steward / Stewardess
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$700 - \$1000 US per month (depending on percentage of gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Entry level position Previous hotel experience or degree in hotel and restaurant management highly regarded Basic English Language skills required
Job Description:	Conduct daily cleaning of passenger cabins and other designated areas to highest standards.
	 Responsible for making beds, cleaning bathrooms, vacuuming, and tending to the general cleanliness and neatness of passengers' cabins. May also be required to serve breakfast in the morning or provide some other day-long room service such as fresh ice, drink set-ups, etc.
	Daily cleaning of assigned public areasAssisting with passenger laundry requestsMaintain cleanliness of comfort areas



Position:	Hotel Steward
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$600 - \$1000 US per month (depending on percentage of gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	Entry level positionBasic English Language skills required
Job Description:	Responsible for ensuring the inside of the ship is clean and tidy, including all public spaces and lounges.
	 Responsible for ensuring the cleanliness of all public spaces and lounges inside the ship Daily cleaning of assigned public areas Required to assist all cabin written in the handlingof guests' luggage Handling all steward department stores loaded aboard the ship Assisting with general cleaning duties and/or laundry duties as required and directed



Position:	Hotel Stewardess
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$600 - \$1000 US per month (depending on percentage of gratuities)
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract point if necessary
	Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	Entry level position
	Basic English Language skills required
Job Description:	Required to clean and replenish all supplies in the ladies' public
	restroom and gymnasium.
	 Required to clean and replenish all supplies in the ladies' public restroom and gymnasium
	 Ensure the soap dispensing machines and other supplies in the guest launderettes are fully stocked
	 Also, to provide pool towels to ladies' spa andgymnasium Conduct other general housekeeping duties as and when required



Position:	Linen Steward
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$600 - \$900 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	Share cabin accommodation provided
	Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	Entry level position
	Basic English Language skills required
Job Description:	Responsibility for the distribution and control of inventory for
	all guest and crew linen in the room and steward uniforms.
	 Complete responsibility for the linen room
	 Distribute and receive guest and crew linen
	Distribute and receive steward uniforms
	 Control the inventories of linens that are in circulation
	for both guest and crew
	 Conduct other general housekeeping duties as and when required



Position:	Staff Housekeeper
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$800 - \$1000 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Previous hotel experience or degree in hotel and restaurant management highly regarded Fluent English Language skills required
Job Description:	Responsible for ensuring the timely and effective cleanliness of all Captain, Officer and Manager's cabins. Ensure corridors are cleaned in their working areas.
	 Responsible for making beds, cleaning bathrooms, vacuuming, and tending to the general cleanliness and neatness of all Captain, Officer and Manager's cabins. Responsible for ensuring the corridors and general areas in the stations are also thoroughly cleaned Assisting with general housekeeping and cleaning duties as/when required



Position:	Staff Steward
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$700 - \$900 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	Entry level positionBasic English Language skills required
Job Description:	Responsible for cleaning all the crew areas including crew stairway, corridor and crew restroom.
	 Responsible for making beds, cleaning bathrooms, vacuuming, and tending to the general cleanliness and neatness of all crew cabins
	 Ensuring crew stairways, corridors and restrooms are also maintained in clean manner
	 Assisting with general housekeeping and cleaning duties as/when required



Position:	Bell Captain
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1100 –\$1300 US per month (depending on percentage of gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Previous experience of 1-2 years in hotel, resort or some form of hospitality would be highlyregarded Degree in hotel and restaurant management highly regarded Fluent English Language skills required
Job Description:	Supervising the Bell Room, this position ensures that passengers receive outstanding attention at all times regarding all requests relating to delivery of room service meals, gifts and flowers, etc.
	 Responsible for the efficient operation of the Bell Room Supervises the bell staff Handling passenger special requests, delivery of room service meals, delivery of gifts and flowers Ensures passengers receive outstanding attention at all times Assist with baggage distribution



Position:	Bellboy
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$700 - \$1000 per month (depending on gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	Entry level positionBasic English Language skills required
Job Description:	This position acts as a valet and ensures that passengers receive outstanding attention at all times regarding all requests relating to delivery of room service meals, gifts and flowers, etc.
	 This position acts as a general valet to ensure passenger comfort and satisfaction at all times Responsible for delivery of messages, gifts and flowers Delivery of room service meals Facilitation of any other general requests as per passengers wishes General duties as/when required



Position:	Cleaner / Utility Cleaner
Donartmont:	Housekeeping
Department:	- 0
Status: Crew /Staff/Officer	
Expected salary range:	\$600 –\$800 US per month
Other benefits:	 Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	 Dining in officer's mess
Minimum Qualifications:	Entry level position
	 Basic English Language skills required
Job Description:	This position is responsible for undertaking daily cleaning duties in
	all public areas of the ship to ensure complete passenger
	comfort and satisfaction of all facilities.
	 Ensuring all public areas are maintained in clean and respectable manner at all times
	 Assisting with general housekeeping and cleaning duties as/when required



Position:	Laundry Cunonyicor
	Laundry Supervisor
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1000 –\$1200 US per month
Other benefits:	 Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	 Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	 1-2 years professional experience in hotels or prior ship
	experience in related position essential
	 Previous hotel experience or degree in hotel and
	restaurant management highly regarded
	Management skills and experience preferred
	Fluent English Language skills required
Job Description:	Responsible for supervising the effective operation of the laundry
·	department in providing a quality and effective dry-cleaning
	service of all passenger garments, together with captain, officer,
	management and crew uniforms.
	Supervise laundry department and dry cleaning of all
	passenger garments
	 Staff management, training and scheduling
	 Maintain inventory, requisitioning, care and maintenance of all equipment assigned to the department



Position:	Assistant Laundry Supervisor
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$900 –\$1100 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	 Some experience in hotels or prior ship experience in related position essential
	 Previous hotel experience or degree in hotel and restaurant management highly regarded
	Basic English Language skills required
Job Description:	Supervises laundry department and dry cleaning of all the officers, management, staff and crew garments as directed by Laundry Supervisor
	 Supervises laundry department and dry cleaning of all officers, management, staff and crew garments as directed by laundry supervisor Assist with staff management and training Maintain inventory, requisitioning, care and maintenance of
	equipment assigned to department



Position:	Laundry Person
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$700 - \$900 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position Some previous experience in laundry room and prior use of equipment would be highly regarded Basic English Language skills required
Job Description:	This position is responsible for laundering and dry cleaning all passenger, officer, management and staff garments together with all of the ship's linen in a quality and timely manner.
	 Washes, dries, and irons all linen for cabins and dining room Also provides dry cleaning and laundry service for passengers Cleans and presses all officers' and crew uniforms and does crew 's personal laundry

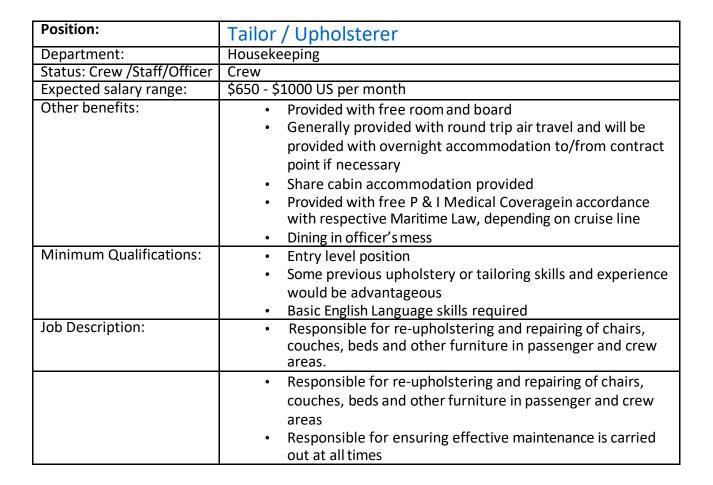


Position:	Laundry Helper
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$500 - \$800 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position Some previous experience in laundry room and prior use of equipment would be highly regarded Basic English Language skills required
Job Description:	This position is responsible for laundering and dry cleaning all passenger, officer, management and staff garments together with all of the ship's linen in a quality and timely manner.
	 Washes, dries, and irons all linen for cabins and dining room Also provides dry cleaning and laundry service for passengers Cleans and presses all officers' and crew uniforms and does crew 's personal laundry



Position:	Locker Attendant
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$500 - \$800 per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position Basic English Language skills required
Job Description:	This position provides towels and locker keys to passengers utilising gym, spa and pool areas and provides safekeeping for their belongings.
	 Responsible for ensuring that passenger belongings are in safekeeping while they are utilising Health, Sauna, Gym and Pool facilities Supply towels and locker keys to passengers upon entry into the area Responsible for ensuring the cleanliness of the sauna, gymand pool areas at all times







Position:	Pool Attendant
Department:	Housekeeping
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$500 - \$700 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Dining in officer's mess Entry level position Basic English Language skills required
Job Description:	Responsible for cleaning and maintenance of all pool areas at all times ensuring complete comfort and satisfaction for the passengers.
	 Required to provide guest service on theopen decks Provision of pool towels and the layout and stacking up of deck chairs
	 Required to fill and empty water in all pools and Jacuzzi and to secure nets over pools when not in use Ensure tables are clean and clear bar glasses and food plates Assist with the setting up of pool games and deck activities Responsible for the general cleaning and maintenance of the swimming pools
	 the swimming pools Responsible for the safety of those using the swimming pool facility and surrounds Responsible for maintaining pool equipment



Food & Beverage - Service

Position:	Food & Beverage Manager
Department:	Food & Beverage
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$3000 - \$3500 US per month
Other benefits:	 Provided with single cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with
	respective Maritime Law
	 Dining with passengers and/or officer's mess
Minimum Qualifications:	 Minimum 3-5 years food and beverage experience within a hotel or restaurant environment or prior ship experience in related position essential Degree or Diploma in Food & Beverage and/or Restaurant
	 Management is essential Managerial experience necessary Fluent English Language skills alsonecessary
Job Description:	This role is responsible for the management and supervision of all restaurants, bars and galley on board the ship.
	 Responsible for the management and supervision of the restaurants, bar and galley and related areas Preparing and managing food cost budgets Conducting ongoing training with staff and maintaining a high standard of food quality and service, safe handling of food supplies, etc
	 Liaises closely with Provisions Master in ordering food stores and assessing quantities for order Responsible for a great deal of paperwork and supervising of the entire food and beverage division
	 Responsible for ensuring high calibre of cleanliness of preparation and serving areas



Position:	Assistant Food & Beverage Manager
Department:	Food & Beverage
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$2200 - \$2500 US per month
Other benefits:	 Provided with single cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law Dining with passengers and/or officer's mess
Minimum Qualifications:	 Minimum 2-3 years food and beverage experience within a hotel or restaurant environment or prior ship experience in related position essential Degree or Diploma in Food & Beverage and/or Restaurant Management is essential Managerial experience necessary Fluent English Language skills alsonecessary
Job Description:	 Responsible for the day to day supervision of the restaurants, bar and galley and related activities as directed by the F&B Manager.
	 Responsible for the day to day supervision of the restaurants, bar and galley and related activities as directed by the F&B Manager Responsibilities for training and maintaining a high standard of food quality and service Assisting F&B Manager in the maintenance and monitoring of budgets and reporting



Position:	Dining Room Manager / Maître D'
Department:	Food & Beverage
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$2,500- \$4,500 US per month, depending on gratuities
Other benefits:	 May be provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Provided with share cabin accommodation or possibly single cabin depending on cruise company Free P & I Medical Coverage in accordance with respective Maritime Law Dining in officer's mess
Minimum Qualifications:	 Minimum 2-3 years food and beverage experience within a hotel or restaurant environment or prior ship experience in related position essential Degree or Diploma in Food & Beverage and/or Restaurant Management would be highly regarded Know ledge of computerized and/or manual dining room reservation systems highly regarded Strong work ethic and commitment to the highest level of service delivery are essential Outstanding interpersonal and presentation skills Fluent English Language skills alsonecessary Foreign Language skills would be highlydesirable
Job Description:	 Responsible for directing all Food & Beverage services ensuring they comply with the highest level of consistency in customer service and guest satisfaction. Ensure consistency and a high level of service in the direction of all Food & Bourges against a services.
	 direction of all Food & Beverage services Ensuring rostering, communication and training maximize the efficiency of all service staff Regular communication with guests to ensure high levels of service and food quality are continuously maintained Monitor staff adherence to all USPH procedures Regular liaison with the Executive Chef and Cruise Director's office



Position:	Head Waiter
Department:	Food & Beverage
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1200 - \$2300 US per month
Other benefits:	 Provided with free room and board
	Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided or possibly single cabin with some companies
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	Dining in officer's mess
Minimum Qualifications:	Minimum 1-2 years food and beverage experience within a
	hotel or restaurant environment or prior ship experience
	in related position essential
	 Strong work ethic and commitment to the highest level
	of service delivery are essential
	 Outstanding interpersonal and presentation skills
	 Fluent English Language skills alsonecessary
Job Description:	Responsible for the smooth operation of a specific section within the dining room ensuring maximum service levels are maintained for passenger satisfaction.
	 Responsible for the operation of a specific section in the dining room
	 Supervises all Waiters and Busboys in designated section
	 Ensures that efficient and maximum service levels are maintained to passengers to ensure complete satisfaction
	 He is also responsible for serving specialty items, assisting in passenger's requests, assuring correct tables set up and assisting in seating arrangements Typically, works 10-12 hours a day, seven days a week.



Position:	Waiter / Waitress
Department:	Food & Beverage
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1200 - \$1800 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	Share cabin accommodation provided
	Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	Entry level position
	 Minimum 1-2 years hotel and/or restaurant or prior
	ship experience in related position is essential
	Strong work ethic and commitment to the highest level
	of service delivery are essential
	Outstanding interpersonal and presentation skills
	Willingness to learn more and be promoted
	Fluent English Language skills necessary
Job Description:	This position is responsible for the complete servicing a certain
	number of tables (or station) within the dining room and
	maintaining the highest level of customer service and satisfaction
	at all times.
	Responsible for a certain number of tables (a station) in
	the Dining Room
	 Taking and serving food orders during breakfast, lunch and dinner
	 Responsible for setting up the tables in the dining room
	with plates, glasses, cutlery and other requirements as
	indicated
	?
	 In this position, you are expected to:
	?
	learn your passengers' name
	make sure that menus are kept neat and clean
	serve passengers promptly, in a friendly manner and with
	the correct food ordered
	 learn the menu w ell and have the ability to explain the
	dishes listed and/or make suggestions to passengers who
	don't know what to eat
	serve all food ordered quickly and in the correct way
	serve all passengers at a table at the same time
	be responsible for the food and dining room rating on
	the passenger comment cards
	be responsible for a complete clean station up to USPH
	standards

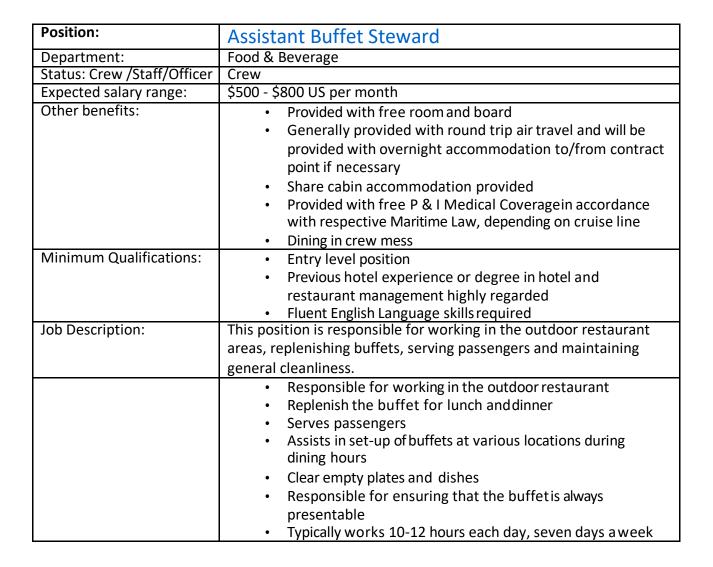


Position:	Wine Steward / Stewardess
Department:	Food & Beverage
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1200 - \$1800 US per month
Other benefits:	 Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	Share cabin accommodation provided
	Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	Entry level position
	 Minimum 1-2 years hotel and/or restaurant or prior
	ship experience in related position is essential
	 Extensive know ledge of wines and wine characteristics
	Strong work ethic and commitment to the highest level
	of service delivery are essential
	 Outstanding interpersonal and presentation skills
	Willingness to learn more and be promoted
	Fluent English Language skills necessary
Job Description:	This position forms part of the dining room staff and is responsible
	for recommending and serving wines to passengers during their meal.
	 Responsible for recommending appropriate wines with consideration to chosen meals and preferences to
	·
	passengers
	Serve wines at correct temperatures and in the proper way Must be a standard and a representation.
	 Must have a thorough understanding and appreciation of the wine list, the characteristics of wine and be able to
	, and the second
	confidently discuss and suggest appropriate wines to the
	passengers Typically works 10-12 hours a day, seven days a week
	- Typicany works 10-12 nours a day, seven days a week



Position:	Buffet Steward
Department:	Food & Beverage
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$600 - \$800 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position Previous hotel and/or restaurant experience or prior ship experience in related position essential Exceptional communication and interpersonal skills with particular ability to remember people's faces and names Fluent English Language skills required
Job Description:	This position is responsible for assisting the Head Waiter and Waiters in all areas of food service, setting up of tables and general cleanliness of the dining room.
	 Assists Head Waiters and Waiters in food service Sets tables, serve passengers as directed by the waiter Refills water glasses and clears tables at end of meal Keeps menus clean Cleans tables between sittings Typically works 10-12 hours each day, seven days a week







Position:	Bar Manager
Department:	Food & Beverage
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$2000 - \$3000 US per month (may at times receive percentage of revenue)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided or may be provided with single cabin with some companies Provided with free P & I Medical Coverage in accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Minimum 2-3 years' experience in food and beverage within a hotel or bar environment or prior ship experience in related position essential Degree or Diploma in Food & Beverage and or Restaurant Management would be highly regarded Strong work ethic and commitment to the highest level of service delivery are essential Outstanding interpersonal and presentation skills Fluent English Language skills alsonecessary
Job Description:	The Bar Manager is responsible for supervising all operations of the bar department on board, including stock control, staff supervision and budgets.
	 Responsible for supervising all the operations of the bar department on board Develop and implement effective systems and procedures for effective management of the department Ensuring effective ordering and stock control of all ships bars and, if applicable, the wine cellar Undertakes daily monitoring of all department budgets and accounting Manages all staff training, inductions and supervision Organizes schedules for bartenders, cocktail waitresses and deck written/stewardesses Supervises Captain's and any other private cocktail parties Ensuring the cleanliness of lounges in all bar areas



Position:	Bar Supervisor
Department:	Food & Beverage
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1300 - \$1800 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Minimum 1-2 years' experience in food and beverage within a hotel or bar environment or prior ship experience in related position essential Degree or Diploma in Food & Beverage and or Restaurant Management would be highly regarded
	 Strong work ethic and commitment to the highest level of service delivery are essential Outstanding interpersonal and presentation skills Fluent English Language skills alsonecessary
Job Description:	This position is responsible for assisting the Bar Manager with all operations of the bar department on board, including stock control, staff supervision and maintenance of budgets.
	 Responsible for assisting the Bar Manager with supervising all operations of the bar department Undertaking daily stock ordering and inventory management duties Assisting with the maintenance of budgets Day to day management of staff, inductions, and ensuring all systems and procedures are being followed Ensures the maintenance of clean and tidy work places and lounges at all times



Position:	Bar Waiter / Bar Waitress
Department:	Food & Beverage
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1200 - \$2200 US per month (depending on gratuities)
Other benefits:	 Provided with free room and board
	Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract point if necessary
	Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	Entry level position
	 Previous bar and/or hotel experience or degree in hotel
	and restaurant management highly regarded
	Must be familiar with various kinds of drinks and cocktails
	and possess a good level of wine know ledge and
	appreciation
	Fluent English Language skills required
Job Description:	Responsible for the effective and timely preparation and service of
	drinks and cocktails to passengers in all bars and lounge areas on board the ship.
	·
	Treparation and Service of arming and cockeans to
	passengers on decks, in the public lounges, bars, or disco
	Responsible of setting up bar stations Assisting in re-stacking supplies.
	 Assisting in re-stocking supplies Responsible for cleaning bar areas and stations
	 Responsible for cleaning bar areas and stations Helps guests with requests and questions, serves promptly
	and politely



Docition.	
Position:	Barboy / Bar Utility
Department:	Food & Beverage
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$600 - \$800 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Entry level position Previous bar and/or hotel experience or degree in hotel and restaurant management beneficial Basic English Language skills required
Job Description:	 Responsible for assisting bar staff in maintaining cleanand Tidy work areas in lounges and bar at all times.
	 Assists bar waiter/waitress with all facets of maintaining the bar areas on board
	 Responsible for maintaining clean and tidy bar area Washing and polishing glasses In charge of maintaining lounges and collecting empty glasses from tables
	Assisting with the re-stocking of barsuppliesAny other general duties as and when requested

Galley Department

Position:	Executive Chef
	Executive Chef
Department: Status: Crew /Staff/Officer	Galley Department Staff
Expected salary range:	\$5500 - \$7200 US per month
Other benefits:	
Other beliefits.	Provided with single cabinProvided with air travel and overnight hotel
	accommodation (if necessary) to/from contract
	point.
	Provided with free room and board
	Free P & I Medical Coverage in accordance with
	respective Maritime Law
	 Dining with passengers and/or officer's mess
	May receive vacation pay with some cruise companies
Minimum Qualifications:	5 years' experience in similar position in hotel and/or
	restaurant environment, or 8-10 years' experience in
	subordinate positions on board
	Graduate from an accredited culinary school
	Holder of USPH Certificates
	 Previous managerial experience required
	 Sound administrative and computing skills
	Fluent English Languageskills
Joh Dossrintion	Foreign Language skills would bebeneficial The Everytive Chef is responsible for the entire management and
Job Description:	The Executive Chef is responsible for the entire management and operation of the galley department and staff including food planning,
	preparation and stock control.
	Responsible for the overall management and operation of
	the galley department in the production of all daily food
	requirements for the ship
	Develop, implement and manage effective systems and
	procedures for the smooth operation of the department
	Responsible for planning of all menus ensuring regular
	rotation of dishes
	 Planning and preparation of all food ensuring the highest
	level of quality control at all times
	 Working closely with other senior members of the galley
	department
	 Responsible for stock ordering, storage, distribution and
	stock control
	 Maintaining budgets and cost controls measuring wastage and stock loss
	Service and maintenance of all equipment in the galley
	 Manage and supervise all staff training, inductions and
	disciplinary action within the galley department
	 Ensure compliance with USPH procedures at alltimes
	 Responsible for cleaning and maintenance of the galley



Position:	Executive Sous chef
Department:	Galley Department
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$4400 - \$6000 US per month
Other benefits:	 Provided with single cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law Dining with passengers and/or officer's mess
Minimum Qualifications:	 3-5 years' experience in similar position in hotel and/or restaurant environment, or minimum 5 years' experience in subordinate positions on board Graduate from an accredited culinary school Holder of USPH Certificates Previous managerial experience preferred Sound administrative and computing skills Fluent English Languageskills Foreign Language skills would bebeneficial
Job Description:	Responsible for the day to day operations of the galley staff, assisting the Executive Chef with the food planning, preparation and quality control.
	 Responsible for assisting the Executive Chef with the overall management and operation of the galley department Contribute to the planning of all menus Planning and preparation of all food ensuring the highest level of quality control at all times Responsible for stock ordering, storage, distribution and stock control Assisting with maintaining budgets and cost controls measuring wastage and stockloss Day to day management and supervision of staff training and inductions Provide training in USPH procedures and ensure highest standards are maintained Responsible for cleaning and maintenance of the galley



Position:	Sous Chef
Department:	Galley Department
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$3400 - \$4800 US per month
Other benefits:	 Provided with single cabin if available or share Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law
	 Dining with passengers and/or officer's mess
Minimum Qualifications:	 3-5 years' experience in similar position in hotel and/or restaurant environment, or minimum 3 years' experience in subordinate positions on board Graduate from an accredited culinary school Holder of USPH Certificates
	 Previous managerial experience preferred Sound administrative and computing skills Fluent English Languageskills Foreign Language skills would bebeneficial
Job Description:	Responsible for the day to day operations of the galley staff, assisting the Executive Chef and Assistant Executive Chef with the food planning, preparation and quality control.
	 Responsible for assisting the Executive Chef and Assistant Executive Chef with the overall management and operation of the galley department Contribute to the planning of all menus Planning and preparation of all food ensuring the highest level of quality control at all times Responsible for stock ordering, storage, distribution and stock control Assisting with maintaining budgets and cost controls
	 measuring wastage and stockloss Assisting with day to day management and supervision of staff training and inductions Responsible for cleaning and maintenance of the galley



Position:	Chef De Partie
Department:	Galley Department
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1,900- \$2,400 UD per month
Other benefits:	 Provided with share cabin Provided with air travel and overnight hotel accommodation (if necessary) to/from contract point. Provided with free room and board Free P & I Medical Coverage in accordance with respective Maritime Law
Minimum Qualifications:	Dining with passengers and/or officer's mess
	 3-5 years' experience in similar position in hotel and/or restaurant environment, or minimum 3 years' experience in subordinate positions on board Graduate from an accredited culinary school Holder of USPH Certificates Previous managerial experience preferred Sound administrative and computing skills Fluent English Language skills Foreign Language skills would bebeneficial
Job Description:	Working in conjunction with Sous Chef, differing sections of the galley for food preparation and presentation.
	 Responsible for assisting the Sous Chef and Assistant Executive Chef with food preparation and presentation Contribute to the planning of all menus Planning and preparation of all food ensuring the highest level of quality control at all times Responsible for stock ordering, storage, distribution and stock control Assisting with day to day management and supervision of staff training and inductions Responsible for cleaning and maintenance of the galley



Position:	Demi Chef de Partie
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1400 - \$2000 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 2-3 years' experience in similar position in hotel and/or restaurant environment, or minimum 3 years' experience in subordinate positions on board Graduate from an accredited culinary school Holder of USPH Certificates Previous managerial experience preferred Fluent English Languageskills
Job Description:	Responsible for assisting with the management and operation of food preparation and cooking in the galley.
	Responsible for assisting with the overall management and operation of the galley department
	 Supervises other cooks, bakers, pastry cooks, cleaners and provisions department Responsible for food preparation and cooking ensuring the
	highest level of quality control at all times Assisting with stock ordering, storage, distribution and
	stock control
	 Assisting with day to day management and supervision of staff training and inductions
	 Responsible for cleaning and maintenance of the galley



Position:	Commis 1
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1000 - \$1600 US per month
Other benefits:	 Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	 Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	Entry level position
	 2-3 experience in similar position in hotel and/or
	restaurant environment, or previous experience in
	subordinate positions on board
	 Accredited culinary school Certificate/Diploma
	highly regarded
	Holder of USPH Certificates
	Basic English Language skills
Job Description:	Reporting to the First Cook, this position is responsible for food
	preparation and cooking in the galley for all passenger meals.
	Food preparation and cooking responsibilities as directed by the First Cooking
	by the First Cook
	Apprentice position in galley can be responsible the grill,
	vegetable preparation and cooking, sauce preparation,
	hot buffet preparation and other food preparation
	responsibilities
	Maintains the highest level of food standards and hygiene
	Ensure clean and tidy work areas at alltimes Other duties as requested by the First Cook
	 Other duties as requested by the First Cook



Position:	Commis 2
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$850 - \$1170 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position 2-3 experience in similar position in hotel and/or restaurant environment, or previous experience in subordinate positions on board Accredited culinary school Certificate/Diploma highly regarded Holder of USPH Certificates Basic English Language skills
Job Description:	Reporting to the First Cook, this position is responsible for food planning, preparation and cooking in the galley for all crew meals.
	 Food preparation and cooking responsibilities as directed by the First Cook for the crew on board Establishes crew menus and supervises a number of crew cooks and assistants Maintains the highest level of food standards and hygiene Ensure clean and tidy work areas at alltimes Other duties as requested by the First Cook



Position:	Commis 3
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$600 - \$800 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position 2-3 experience in similar position in hotel and/or restaurant environment, or previous experience in subordinate positions on board Accredited culinary school Certificate/Diploma highly regarded Holder of USPH Certificates Basic English Language skills
Job Description:	Responsible for food preparation and cooking in the galley for all crew meals as directed by the Crew Cook.
	 Food preparation and cooking responsibilities as directed by the First Cook for the crew on board Maintains the highest level of food standards and hygiene Ensure clean and tidy work areas at alltimes Other duties as requested by the Cook

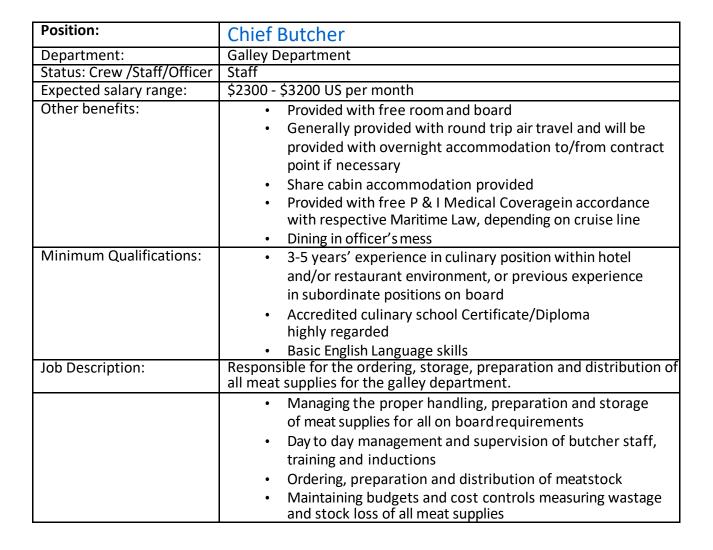


Position:	Officer / Crew Messman
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$720 - \$850 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position Previous experience in hotel/restaurant and/or ship board would be advantageous Basic English Language skills
Job Description:	Responsible for assisting with the distribution of meals and general maintenance and cleanliness of the Crew Mess.
	 Assisting with the distribution of prepared meals within the Crew Mess Undertake general maintenance and repair of equipment Maintain clean and tidy work areas at all times ensuring highest cleanliness standards are upheld Other general duties as requested



Position:	Provision Master
Department:	Galley Department
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$2000 - \$2700 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
Minimum Qualifications:	 Dining in officer's mess Previous experience in food and beverage environment with hotel and/or resortessential Know ledge of accounting and cost control procedures Graduate from an accredited culinary school with emphasis on food & beverage operations preferable Strong administrative and computing skills
	 Fluent English Languageskills
Job Description:	Reporting to the Executive Chef, this position is responsible for managing the entire storage, ordering and distribution of all food supplies on board the ship.
	 Responsible for storage, ordering and distribution of all food supplies on board Raising requisition for replenishment of stocks Issuing appropriate orders for weekly requirements for each department on board Maintaining thorough inventory of stock on hand at all times To ensure all SMS and USPH procedures are adhered to Responsible for the overall sanitation of storeroom areas Inspecting all supplies delivered against purchase orders ensuring correct quantity and the highest quality only receipted Regular liaison with Food & Beverage Manager and Senior Galley staff regarding discrepancies and/or potential shortages of particular items In charge of all chemicals, soaps and cleaning materials for the entire ship Works closely in cooperation with the Butcher Section and the Executive Chef







Position:	Chef de Partie Butcher
Department:	Galley Department
Status: Crew /Staff/Officer	
Expected salary range:	\$1900 - \$2400 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position 1-2 years' experience in culinary position within hotel and/or restaurant environment, or previous experience in subordinate positions on board Accredited culinary school Certificate/Diploma highly regarded Basic English Language skills
Job Description:	 Butcher staff are responsible for the proper handling, preparation and storage of meats as directed by the Butcher Supervisor.
	 Managing the proper handling, preparation and storage of meat supplies for all on boardrequirements Assisting the Butcher Supervisor with day to day management and of subordinate staff Assisting with the ordering, preparation and distribution of meat stock



Position:	Commis 2 Butcher
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$850 - \$1200 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position 1-2 years' experience in culinary position within hotel and/or restaurant environment, or previous experience in subordinate positions on board Accredited culinary school Certificate/Diploma highly regarded Basic English Language skills
Job Description:	Responsible for the proper handling, preparation and storage of meats as directed.
	 Managing the proper handling, preparation and storage of meat supplies for all on boardrequirements Assisting with the ordering, preparation and distribution of meat stock



Position:	Chief Baker
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$2300 - \$2800 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract point if necessary
	Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	 2-3 years' minimum experience in similar position within hotel and/or restaurant environment, or
	previous experience in subordinate positions on board
	 Accredited culinary school Certificate/Diploma
	highly regarded
	Management skills and experienceBasic English Language skills
Job Description:	Responsible for the overall management and supervision of the
	bakery department and staff.
	 Responsible for overall management and supervision of the bakery department.
	 Develop, implement and maintain systems and procedures for the effective preparation and production of all bakery products
	 Staff management, training, inductions and performance reviews
	 Develop, monitor and maintaining budgets and cost controls measuring wastage and stockloss
	 Oversee stock ordering processes and monitor inventory control
	 Supervises cleaning and maintenance of assigned areas Maintain high standards of cleanliness as set forth by the ship's guidelines



Position:	Chef de Partie Baker
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1900 - \$2400 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 1-2 years' minimum experience in similar position within hotel and/or restaurant environment, or previous on board experience Accredited culinary school Certificate/Diploma highly regarded Basic English Language skills
Job Description:	Bakery staff are responsible for preparing and cooking all bakery products.
	 Responsible for preparing and cooking of all bakery products as directed by the baker supervisor Assisting with stock ordering and inventory control Maintain high standards of cleanliness for all bakery stations as set forth by the ship's guidelines



Position:	Commis 2 Baker
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$850 - \$1200 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position 1-2 years' minimum experience in similar position within hotel and/or restaurant environment, or previous on board experience Accredited culinary school Certificate/Diploma highly regarded Basic English Language skills
Job Description:	Bakery staff are responsible for preparing and cooking all bakery products.
	 Responsible for preparing and cooking of all bakery products as directed by the baker supervisor Assisting with stock ordering and inventory control Maintain high standards of cleanliness for all bakery stations as set forth by the ship's guidelines



Position:	Chief Pantry Person
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$2300 - \$2800 US per month
Other benefits:	 Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	 Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	 Dining in officer's mess
Minimum Qualifications:	 Previous hotel experience or degree in hotel and
	restaurant management highly regarded
	Basic English Language skills required
Job Description:	Chief Pantry Person is responsible for maintaining all food supplies,
	equipment and staff within the pantry as well as assisting with the
	preparation of daily cold appetizers and other general food
	requirements. • Responsible for all food supplies, equipment, staffand
	safety within the pantry area
	 Supervises and trains new members of the pantry staff
	 Organizes and assists in preparing salads, appetizers,
	lean entrees and sandwiches on a daily basis for all the dining rooms and cabin service
	- I
	Roasts all meats needed for salads and cold cuts In charge of any special orders (sanaph's esta)
	 In charge of any special orders (canapé's, etc.) Responsible for fruits and cheeses for dinner
	Responsible for consistency, taste, quality and quantity of
	all salad dressings
	 Overseeing cleaning and maintenance of assigned pantry
	areas



Position:	2 nd Pantryman
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1200 - \$1800 US per month
	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position Previous hotel experience or degree in hotel and restaurant management highly regarded Basic English Language skills required
Job Description:	The 2 nd Pantryman is responsible for assisting in the maintenance of all food supplies and equipment within the pantry as well as assisting with the preparation of daily cold appetizers and other general food requirements.
	 Responsible for assisting with the maintenance of all food supplies, equipment, staff and safety within the pantry area Assists in preparing salads, appetizers, lean entrees and sandwiches on a daily basis for all the dining rooms and cabin service Roasts all meats needed for salads and cold cuts
	 In charge of any special orders (canapé's, etc.) Preparing fruits and cheeses for dinner Responsible for consistency, taste, quality and quantity of all salad dressings Cleaning and maintenance of assigned pantry areas



Position:	Chief Pastry
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$3100 - \$3600 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract point if necessary
	Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	 Minimum 4 years' minimum experience in similar, high volume position within hotel and/or restaurant environment, or previous experience in subordinate positions on board
	 Accredited Certificate/ Diploma in Culinary Arts necessary Management skills and experience Basic English Language skills
Job Description:	The Chief Pastry is responsible for the overall
	management and supervision of the pastry department and staff
	ensuring promotion of creativity and innovation.
	Responsible for overall management and supervision of the pastry department.
	 Develop, implement and maintain systems and procedures for the effective preparation and production of all pastry products
	 Maintaining high level of creativity and design through the innovation of new and exciting pastry products
	 Ensuring all staff are trained in and follow procedures for USPH standards
	 Staff management, training, inductions and performance reviews
	 Develop, monitor and maintaining budgets and cost controls measuring wastage and stockloss
	 Oversee stock ordering processes and monitor inventory control
	 Supervises cleaning and maintenance of assigned areas Maintain high standards of cleanliness as set forth by the ship's guidelines



Position:	Pastry Chef De partie
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1900 - \$2400 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coverage in accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 2-3 years' minimum experience in similar position within hotel and/or restaurant environment, or previous experience in subordinate positions on board Accredited culinary school Certificate/Diploma highly regarded Basic English Language skills
Job Description:	The Pastry Chef de Partie is responsible for assisting the Pastry Chef Supervisor with the overall management and supervision of the pastry department and staff.
	 Responsible for preparing and cooking of all pastry products as directed by the Pastry Supervisor Contributing to the design and creation of innovative pastry products Assisting with stock ordering and inventory control Day to day supervision of pastry staff Maintain high standards of cleanliness for all pastry stations as set forth by the ship's guidelines

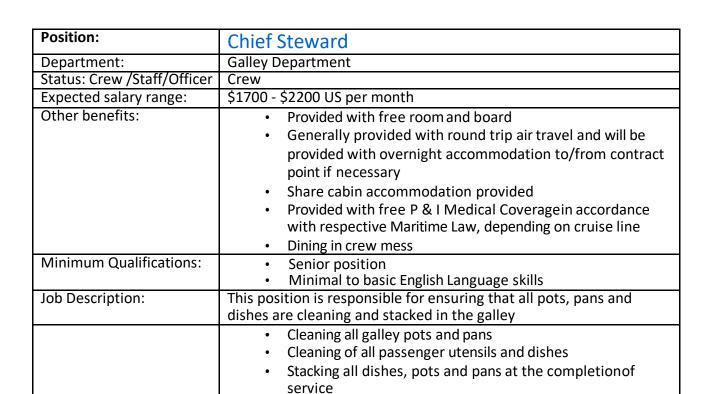


Position:	Commis 1 Pastry
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$950 - \$1200 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	 Dining in crew mess
Minimum Qualifications:	 Entry level position 1-2 years' experience in similar position within hotel and/or restaurant environment, or previous experience in subordinate positions on board Accredited culinary school Certificate/Diploma highly regarded Basic English Language skills
Job Description:	The Pastry Commis 1 is responsible for assisting preparation and cooking of all pastry products.
	 Responsible for preparing and cooking of all pastry products as directed Maintain high standards of cleanliness for all pastry stations as set forth by the ship's guidelines



Position:	Commis 2 Pastry
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$850 - \$1000 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Entry level position Accredited culinary school Certificate/Diploma highly regarded Basic English Language skills
Job Description:	The Pastry commis 2 is responsible for assisting preparation and cooking of all pastry products.
	 Responsible for preparing and cooking of all pastry products as directed Maintain high standards of cleanliness for all pastry stations as set forth by the ship's guidelines





Other general duties as and when requested



Position:	Galley Cleaner
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$750 - \$1000 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	Entry level positionMinimal to basic English Language skills
Job Description:	cleaning and maintenance of assigned galley stations
	 Responsible for cleaning and maintenance of assigned galley stations
	 Ensuring assigned galley station is maintained in a safe and orderly manner free of hazards Other general duties as and when requested



Position:	Lee Commen
1 Osition:	Ice Carver
Department:	Galley Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1100 - \$1400 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Highly skilled ice carver with previous experiencein a similar environment Minimal to basic English Language skills required
Job Description:	This position is responsible for creating all ice sculptures used for decorating buffets, gala dinners and functions.
	 Responsible for creating all the ice sculptures onboard which are used for decoration of buffets, gala dinners etc May also have additional duties in galley as and when requested



Medical Department

Position:	Ship Doctor
Department:	Medical Department
Status: Crew /Staff/Officer	Officer
Expected salary range:	\$8000 - \$10000 US per month
Other benefits:	Provided with single cabin or stateroom facilities
	depending on cruise company
	 Provided with air travel and overnight hotel
	accommodation (if necessary) to/from contract
	point.
	 Provided with free room and board
	 Free P & I Medical Coverage in accordance with respective Maritime Law
	 Dining with passengers and/or officer's mess
	 May be provided with vacation pay depending on cruise company
Minimum Qualifications:	 Valid registration in the United States, Canada, Australia,
	New Zealand, Ireland, South Africa, or European Union
	member country
	 Completed a minimum of three years postgraduate training
	in internal medicine, family practice, or emergency
	medicine
	 Drug Enforcement Administration (DEA) certificate
	 Be competent in emergency medicine with experience in orthopedic and minor surgical procedures
	 Experience with cardiac and primary care, trauma, internal, family, and emergency medicine
	 Current certification as an ACLS provider or its equivalent, unless board certified in emergency medicine
	ATLS certificate and PALS certification helpful, but not mandatory
	 Outstanding interpersonal and communication skills
	Ability to deal with people on all levels
	Fluent English Language skills required
Job Description:	The Ship's Doctor is responsible for the basic and emergency
	medical treatment of the passengers and crew on board.
	 Responsible for managing the entire shipboard medical
	facilities including basic and emergency medical treatment
	of all passengers and crew
	 Experience and know ledge of the indications and contra-
	indications of fibrinolytic therapy and care of the patient
	before and after administration
	Responsible for maintaining regular office hours
	for passengers and special hours for crew
	On call 24 hours a day when the ship is at seaManagement and supervision of nursing staff
	Management and Supervision of harsing stail



Position:	Ship's Nurse
Department:	Medical Department
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$3800 - \$4500 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	Share cabin accommodation provided or may be provided
	with single room depending on cruise company
	Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in officer's mess
Minimum Qualifications:	RN with valid registration in the United States, Canada,
	New Zealand, Australia, South Africa, Ireland or European
	Union country
	Graduate from an accredited medical school
	Current BLS certification is required
	Current ACLS certification (Advanced Cardiac Life
	Support) or its equivalent, is highly recommended
	Minimum of three recent years of emergency or critical
	care nursing experience with competency in
	emergency/critical care nursing care
	Experience with cardiac and primary care, trauma, internal,
	family, and emergency medicine
	Must be proficient with IV cannulation and venipuncture
	Basic administration and computer skills required
	 Outstanding interpersonal and communication skills
	 Ability to deal with people on all levels
	 Fluent English Language skills required
	Foreign Language skills highly regarded
Job Description:	The Ship's Nurse is responsible for assisting the Doctor in managing
	the entire shipboard medical facilities and providing support in the basic and/or emergency medical treatment of passengers and crew.
	 Assists the Doctor with the managing the entireshipboard medical facilities and providing support in the basic and
	· · · · · · · · · · · · · · · · · · ·
	emergency medical treatment of passengers and crew
	 Responsible for the routine care and/or emergency needs of guests and crew
	 Responsible for all clerical work and record keeping in the hospital
	Maintain crew medicalrecords
	 Willingness to learn and undertake simple
	laboratory and/or x-ray procedures would be
	required
	On call 24 hours a day for walk-in and hospital care



Technical Department

Position:	Production Manager
Department:	Technical
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$3000 - \$3300 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary May be provided with single cabin depending on ship Provided with free P & I Medical Coverage in accordance with respective Maritime Law, depending on cruise line
Minimum Qualifications:	 Dining in officer's mess Previous experience working on the production of entertainment show s and/or special events, including all facets of staging, lighting, and sound Previous technical and practical education and /or hands-on experience required
Job Description:	Responsible for the effective management and running of the production show s on board and management of the technical staff and department.
	 Responsible for the entire management and running of all production shows on board Management of all technical staff within the department Developing operating procedures and training manuals for department staff to follow Ensure through maintenance and accountability of all inventory Set up, operate and maintain theatre sound system Ensure thorough maintenance and repair for all audio equipment ship wide Responsible for all backstage audio and generalstage technical work. Provide guidance with sound quality in the theatre Assist with show set ups and operation



Position:	Assistant Production Manager
Department:	Technical
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$2000 - \$3000 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Previous experience working on the production of entertainment show s and/or special events, including all facets of staging, lighting, and sound Previous technical and practical education and /or hands- on experience required
Job Description:	Assisting the Production Manager in the smooth running of the production show s and associated equipment and any activities that require technical assistance.
	 Set up, operate and maintain theatre sound system. Maintenance and repair for all audio equipment ship wide. Responsible for all backstage audio and generalstage technical work Provide guidance with sound quality in the theatre Assist with show set ups and operation Undertake day to day staff management responsibilities in the absence of the Production Manager



Position:	Information Systems Manager
Department:	Technical
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$2000 - \$3200 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Degree in Computer Science / Information Technology At least 4 to 5 years of equivalent working experience with minimum 1 year in IT management capacity overseeing not less than 3 IT staff in an operational system support or end-user support role Preferred working experience in Fidelio, Micros, Local Area Networks, Wide Area Network, Microsoft NT, Microsoft Exchange; Informix GL / SQL / Oracle, SCO Unix Open Server, AMOS-D Ship Inventory System, Office Automation System in MS Office 97 or above, and/or any other hotel food and beverage and ship maintenance application systems Self-starter, initiative and able to workindependently Strong interpersonal and English communications skills (oral and written) and be able to work with all levels of management staff Sound English Languageskills
Job Description:	This position is required to work with ALL departments and is
·	responsible for ensuring the operation and maintenance of all IT systems are fully functional at times.
	 Responsible for the management of the IT function on board ship Managing the day-to-day operations of the application systems and technical IT infrastructure onboard including the revenue and guest tracking systems Assisting shore-based IT in the implementing of new systems and being responsible for managing the teamof IT staff onboard (if necessary) Responsible for necessary back-up procedures, maintenance and repairs of all equipment Responsible for assisting training of new systems Assisting with troubleshooting and problem-solving as and when required



Position:	Sound & Lighting Technician
Department:	Technical
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1800 - \$2400 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
Minimum Qualifications:	 Dining in officer's mess Previous technical experience working onentertainment shows and/or special events with sound and lighting essential
Job Description:	Operate, service and maintain all lighting, sound, staging, costume, special effects and video/ broadcast requirements for all entertainment venues ship wide.
	 Setup and operate all lighting, sound and staging equipment, including special effects and video/ broadcast requirements for all entertainment venues ship wide Service and maintain alllighting, sound and staging equipment as required These include main theatres, show lounges, outdoor deck stages, broadcast facilities and any other venue which requires technical support



Position:	Broadcast Manager
Department:	Technical
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$28000 - \$3600 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Previous experience with IATV system is essential Basic know ledge of networks and video-on-demand services Extensive experience in the technical repair of televisions essential Sound computer network skills Strong administrative and computer skills Fluent English Language skills essential
Job Description:	 Responding to guest inquiries and extending resolutions, including troubleshooting in-cabin television and technical problems.
	 Responding to guest inquiries regarding in-cabin technical problems Extending resolutions, including troubleshooting, repair and maintenance related to in-cabin television problems Work with the ship's engineering and audiovisual departments to resolve problems Ensures that the IATV system is continuously available to guests



Position:	Audio Visual Staff
Department:	Technical
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$1000 - \$1200 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Degree in film and video production Must have had working experience with at least four of the following areas: EFP, Camera/ lighting/sound, Non-linear Edit Systems, Photoshop, After Effects, Script Writing Strong administrative and computer skills Fluent English Language skills essential
Job Description:	Responsible for undertaking all videography on board, operation and maintenance of closed circuit TV system and weekly editing of tapes.
	 Act as onboard videographer to shoot events, shows & weddings and editing of same Assist in operating and maintaining a multiple channel closed circuit television system Responsible to shoot weekly events and tours Responsible for editing weekly tape for sale, scheduling programs for on air playback, live broadcasts, live to tape broadcasts, music programming, satellite repositioning and graphic creation etc



Photo Department

Position:	Photo Manager
Department:	Photo Department
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$3000 - \$3500 US per month (plus commission)
Other benefits:	 Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract point if necessary
	 Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	Minimum of 2-3 years professional
William Qualifications.	photography experience
	 Previous management experience is necessary
	 Outgoing personalities with a blend of salesmanship and
	adventure
	 Fluent English Language skills necessary
Job Description:	The Photo Manager is responsible for managing the entire
	operations of the photography department including all activities,
	budgets and staff supervision.
	Supervises the entire operations of the photo department
	Ensure that quality photographic products are being produced
	for sale to passengers and that proper procedures are being adhered to
	 Ensure the ship's laboratory is kept in acceptable manner at all times
	Manage routine repair and maintenance of all equipment
	 Manage sales of photographic products
	Develop, implement and manage systems and procedures for the department
	•
	 Responsible for monitoring budgets, accounting and managing all revenue procedures
	 Manages staff and allocating tasks as required.
	 Responsible for all photographic activities on board the ship including wedding photography, functions and gala events



Position:	Assistant Photo Manager
Department:	Photo Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$2500 - \$2700 US per month (plus commission)
	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
Minimum Qualifications:	Dining in crew messMinimum of 1-2 years professional
iviiiiiidiii Qualifications.	photography experience
	 Previous management experience would be highly desirable
	 Previous management experience would be highly desirable
	 Sound skills and understanding of photo lab practices including C-41 film process and RA-4 paperprocess
	 Extensive nowledge of printing colour balance and quality control procedures
	 Outgoing personalities with a blend of salesmanship and adventure
	Fluent English Language skills necessary
Job Description:	The Photo Manager is responsible for managing the entire operations of the photography department including all activities, budgets and staff supervision.
	 Assisting the Photo Manager with the supervision of the entire operations of the photo department
	 Ensure that quality photographic products are being produced for sale to passengers and that proper procedures are being adhered to Ensure the ship's laboratory is kept in acceptable manner at all times
	 Manage routine repair and maintenance of all equipment Manage sales of photographic products Assisting with the management of staff and allocating tasks as required Responsible for all photographic activities on board the
	ship including wedding photography, functions and gala events



Position:	Photographer
Department:	Photo Department
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$900 - \$1200 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	 Dining in crew mess
Minimum Qualifications:	 Minimum of 1-2 years professional photography experience Previous management experience would be highly
	 desirable Basic skills and understanding of photo lab practices including C-41 film process and RA-4 paperprocess Know ledge of printing colour balance and quality
	control procedures
	 Application and use of advanced photographic equipment
	 Outgoing personalities with a blend of salesmanship and adventure
	 Fluent English Language skills necessary
Job Description:	The Photographer is responsible for taking photographs of
	passengers during shipboard activities, processing films and selling
	to passengers.
	 Responsible for taking photographs of passengers participating in shipboardactivities
	 Processing photographs utilising the ship's laboratory Managing sale of photographs to passengers Undertake wedding and/or special functions photography and video duties
	 Taking orders for reprints and reproducing in a timely manner Undertaking general administrative duties for
	the department as and when required





Position:	Gift Shop Manager
Department:	Gift Shop / Boutique Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$2800 - \$3500 US per month (depending on commission)
Other benefits:	Provided with free room and board
	Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	 1-2 years retail experience in boutiques, jewellery and/or
	gift stores essential
	 Managerial experience necessary
	 Public speaking skills required for on board
	demonstrations
	 Outstanding interpersonal and communication skills
	Fluent English Languageskills
Job Description:	The Gift Shop Manager is responsible for the day to day operation of the retail outlet including management of staff, stock and budgets.
	Responsible for the day to day operations of all retail
	outlets on board the ship
	 Responsible for managing, training and inducting retail staff
	 Coordinating and organising window displays and merchandising of stock
	 Coordinating and managing fashion parades and special
	viewings of merchandise for passengers
	 Managing stock ordering, inventory control
	 Monitoring and measuring budget against sales
	 Balancing daily takings and providing regular reporting to management
	 Assisting with the sale of merchandise to passengers and taking care of any problem solving responsibilities



Position:	Assistant Gift Shop Manager
Department:	Gift Shop / Boutique Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$2200 - \$2700 US per month (depending on commission)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coverage in accordance with respective Maritime Law, depending on cruise line
Minimum Qualifications:	 Dining in crew mess 1-2 years retail experience in boutiques, jewellery and/or
	 gift stores essential Managerial experience necessary Public speaking skills required for on board demonstrations
	Outstanding interpersonal and communication skillsFluent English Languageskills
Job Description:	This position is responsible for assisting the Retail Manager with the day to day operation of the retail outlet including management of staff, stock and budgets.
	 Responsible for assisting with the day to day operations of all retail outlets on board the ship
	 Day to day supervision and training of retail staff Assisting with the setup of window displays and merchandising of stock
	 Assisting with fashion parades and special viewings of merchandise for passengers
	 Stock ordering and inventory control Balancing daily takings Assisting with the sale of merchandise to passengers and taking care of any problems or issues in the absence of the Retail Manager



Position:	
	Sales Assistant
Department:	Gift Shop / Boutique Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$900 - \$1200 US per month (depending on commission)
Other benefits:	 Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract point if necessary
	Share cabin accommodation provided
	 Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	Entry level position
	 1-2 years retail experience in boutiques, jewellery and/or gift stores essential
	Outstanding interpersonal and communication skills
	Fluent English Languageskills
Job Description:	The Sales Assistant is responsible for providing the highest level of customer service and sales within any of the designated retail outlets on board the ship.
	 Provide customer service and assistance with respect to
	product information to all guests on board
	Responsibilities include greeting customers uponentry
	Selling merchandise
	 Stocking shelves and setting up displays
	Managing daily promotions
	Wrapping parcels for passenger purchases
	 Cash handling



Beauty Salon

Position:	Spa Manager
Department:	Beauty Salon
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$2200 - \$2500 US per month (depending on percentage of gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in officer's mess
Minimum Qualifications:	 Minimum 2-3 experience in senior position within beauty salon and/or spa Graduate and certification from an accredited beauty academy Managerial experience necessary Public speaking skills required for passenger demonstrations Fluent English Language Skills necessary
Job Description:	The Spa Manager is responsible for managing the entire operations of the facility including all activities, budgets and staff supervision.
	 Supervises the entire operations of the beauty salon and/or spa Develop, implement and manage systems and procedures for the department Ensure the salon/spa is kept in clean and tidy manner at all times Manage and maintain adequate stock levels at all times Manage maintenance of all equipment Responsible for monitoring budgets, accounting and managing all revenue procedures Responsible for coordinating and implementing passenger demonstrations Manage staff and allocating tasks as required



Position:	Assistant Salon Manager
Department:	Beauty Salon
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1400 - \$2000 US per month (depending on percentage of gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Minimum 1-2 experience in senior position within beauty salon and/or spa Graduate and certification from an accredited beauty academy Managerial experience would be highly regarded Public speaking skills required for passenger demonstrations Fluent English Language skills necessary
Job Description:	Responsible for assisting the Beauty Salon / Spa Manager with managing the entire operations of the facility including all activities, budgets and staff supervision.
	 Supervises the entire operations of the beauty salon and/or spa Ensure the salon/spa is kept in clean and tidy manner at all times Assist with ordering of stock and supplies for the Salon/Spa Manage maintenance of all equipment Responsible for coordinating and implementing passenger demonstrations Assist with the management of staff and allocating tasks as required



Position:	Beautician / Hair Stylist
Department:	Beauty Salon
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$800 - \$1500 US per month (depending on percentage of gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Minimum 1-2 experience as a hairdresser within beauty salon and/or spa Graduate and certification from an accredited beauty and/or hairdressing academy Managerial experience would be highly regarded Public speaking skills required for passenger demonstrations Fluent English Language skills necessary
Job Description:	Responsible for providing services to guests in all areas of beauty and hairdressing, including cutting, colouring, styling, facials and w axing.
	 Performs all of the functions of a beautician in a shore based salon including (but not limited to): Shampooing Hair cutting and styling Barbering Facials Waxing



Position:	Masseuse / Beauty Therapist
Department:	Beauty Salon
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$800 - \$2000 US per month (depending on percentage of gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Extensive experience in a similar role, preferably within a hotel and/or resort environment is essential Professional license from accredited academy essential Extensive know ledge of muscles groups and any other relevant medical terminology also essential Outstanding interpersonal, presentation and communication skills Fluent English Language skills necessary
Job Description:	This position is responsible for providing services to guests in all areas of massage therapy.
	 Responsible for providing passengers with various types of body massages including aromatherapy, remedial and reflexology Responsible for the care and upkeep of the sauna andthe spa areas Provides massages to crew member for a reduced rate, as schedule allows



Casino Department

Position:	Casino Manager
Department:	Casino Department
Status: Crew /Staff/Officer	Staff
Expected salary range:	\$2500 - \$3200 US per month (depending on commission)
Other benefits:	Provided with single cabin
	 Provided with air travel and overnight hotel
	accommodation (if necessary) to/from contract point.
	 Provided with free room and board
	 Free P & I Medical Coverage in accordance with
	respective Maritime Law
	 Dining with passengers and/or officer's mess
Minimum Qualifications:	 Minimum 3-5 years' experience in management
	capacity within Casino environment
	 Broad know ledge of all aspects of casino operations
	essential
	Managerial experience essential
	 Outstanding interpersonal and communication skills Fluent English Language skills necessary
Job Description:	The Casino Manager is responsible for managing the entire
	operations of the casino, including accounting, budgets and staff
	management.
	 Responsible for overseeing entire casino operations
	 Develop, implement and manage systems and procedures for all casino operations
	 Responsible for monitoring budgets, accounting and managing all revenue procedures
	Manages all staff within the Casino Department
	Ensuring staff strictly adhere to Casino Protocol and
	Guidelines for all gambling activities
	 Providing exceptional environment for the enjoyment
	of passengers



Position:	Assistant Casino Manager
Department:	Casino Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$2000 - \$2500 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
- 45	Dining in crew mess
Minimum Qualifications:	 Minimum 2-3 years' experience in Casino environment Broad know ledge of all aspects of casino operations essential
	 Managerial experience preferred Outstanding interpersonal and communication skills Fluent English Language skills necessary
Job Description:	This position provides support to the Casino Manager in managing the entire operations of the casino, including accounting, budgets and staff management.
	Assist Casino Manager with the management of the entire casino operations
	 Assists with the day-to-day management of all staff within the Casino Department
	 Ensuring staff strictly adhere to Casino Protocol and Guidelines for all gambling activities
	 Providing exceptional environment for the enjoyment of passengers



Position:	Croupier
Department:	Casino Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$800 - \$2000 US per month (depending on commission and gratuities)
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line Dining in crew mess
Minimum Qualifications:	 Minimum 2-3 years' experience in Casino environment Broad know ledge of all aspects of casino operations essential Outstanding interpersonal and communication skills Fluent English Language skills necessary
Job Description:	Responsible for undertaking duties in the casino and administering roulette, black jack, baccarat games.
	 Conducts gambling activities as directed by the Casino Manager Administering the following games: Roulette Black Jack Baccarat, and others Provides exceptional service to passengers at all times



Position:	Slot Technician
Department:	Casino Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1500 - \$2100 US per month
Other benefits:	 Provided with free room and board Generally provided with round trip air travel and will be provided with overnight accommodation to/from contract point if necessary Share cabin accommodation provided Provided with free P & I Medical Coveragein accordance with respective Maritime Law, depending on cruise line
Minimum Qualifications:	 Dining in crew mess Previous experience in casino environment providing technical and mechanical support in the repair of casino equipment Fluent English Language skills necessary
Job Description:	This position is responsible for the maintenance and repairs of all casino devices and machines within the Casino Department.
	 Responsible for the maintenance and repairs of all casino devices and machines Performs other duties as and when required within the Casino Department Reports directly to the Casino Manager



Position:	Cashier
Department:	Casino Department
Status: Crew /Staff/Officer	Crew
Expected salary range:	\$1000 - \$1200 US per month
Other benefits:	Provided with free room and board
	 Generally provided with round trip air travel and will be
	provided with overnight accommodation to/from contract
	point if necessary
	Share cabin accommodation provided
	Provided with free P & I Medical Coveragein accordance
	with respective Maritime Law, depending on cruise line
	Dining in crew mess
Minimum Qualifications:	Entry level position
	 Previous cashiering experience within hotel and/or
	restaurant environment highly desirable
	 Fluent English Language skills required
Job Description:	 This position is responsible for cashiering duties and the accounting of revenue as directed by the Casino Manager.
	Responsible for cashiering duties
	 Undertaking accounting of revenue as directed by the
	Casino Manager
	 Handling day to day administrative tasks as required within the Casino Department

Presenting a Winning Application

What should I include with my application?

It is important to keep in mind that your application is your first introduction to the hiring company, whether applying directly to the cruise company or through an agent. Your evaluation process commences here!

Make certain that the information you submit is concise, accurate and appropriate to the position that you are applying for and that all of your contact details, including home telephone number and mobile numbers are clearly listed. Your application should include the following:

- Introduction Letter (or email) An Introduction Letter serves to provide the reader with an immediate snapshot of your employment history and why you are applying. More importantly, it also allows you the opportunity to express yourself, yourindividual qualities, dreams and ambitions. Be sure that you interpret your personality through your application.
- Your letter should be concise and specific and no more than one page in length. Outline what positions you are interested in, why and identify what skills and attributes you will bring to the company. Cruise Staff can assist with writing introductory letters
- Resume Your resume is what's going to sell you the most! It should include
 your personal details, qualifications and educational background, and outline
 any areas of expertise succinctly and accurately. Think about the cruise line
 industry and whether there are any experiences or qualifications you have
 acquired that would be of particular benefit that you can include. For example,
 another language, awards and certificates that you have acquired (i.e. first aid,
 lifesaver of the year).

It is wise to tailor a resume to the specific company and position that you are applying for. Highlight and emphasize those experiences and skills that will be beneficial to the Cruise Line Industry.

Keep it brief, straightforward and "fancy-free" and always have someone else read your resume and give you feedback on any errors or areas for improvement. **Cruise Staff can assist with writing your resume.**

• **Photograph** – A recent photograph should be included with your application. This is not mandatory but a happy, smiling picture will assist in making your resume more noticeable.

References – Written references and more importantly, verbal referees play a very critical part in the recruitment process. These people qualify your background, skills, experience and complete the "selling" process to your prospective employer. Be sure to choose a referee that can also give comment on your personal attributes and people skills. We highly recommend that you maintain contact your referees and keep them abreast of the type of positions you are applying for.

What is the Recruitment Process?

What to expect at the first and final interview process?

- First Interview Your first interview may be in the form of a Group Information Session followed by a one-on-one interview with a Recruitment Agent or referral partner. This Session typically takes 3-4 hours and includes:
 - Introductory Presentation on the Hiring Cruise Company
 - Video Presentation reflecting Life on Board a Cruise Ship
 - Outline of the available positions at the time, employment conditions etc
 - Questions & Answers Time
 - · Aptitude and Personality Profiling
 - One-on-one Interview
 - Individual skill assessments if applicable including English and Math's

Depending on time constraints, geographic restrictions and availability, your first interview may also be conducted via the telephone or more likely via a video conferencing tool like Skype.

Should you be successful beyond this point for further consideration, your application will proceed to the next stage. Your application may be "pooled" awaiting future positions or you may be asked to attend a second/final interview.

Remember that your interview commences from the first contact you have with the agent or referral partner. Your demeanour, attitude and manner will be reviewed from the moment of contact whether that is via email or telephone. If the agent or referral partner call you, be prepared to answer specific questions and if you are in an environment that is not conducive to having a proper conversation and cannot find a quiet place, ask if you can return the phone call so you don't have any distractions.

■ Final Interview – Your final interview usually involves meeting with a representative from the hiring company and may be held on the day of the Information Session and first interview. More likely it will be conducted via a video conferencing tool with the cruise line. Some companies that have been working with the cruise lines for a long time can make the decision to hire you and other times you will be required to interview with a person from the cruise line talent acquisition. Blue Ensign and Zest Recruitment are examples of Hiring agents that can make the decision to hire.

Again, depending on availability and locations, the representative of the hiring company may not be able to conduct final selection interviews for several weeks following your first interview.

Depending on the type of position that you are applying for, you may be asked to prepare a presentation, brief and/or bring additional information to your

final interview. You may also be required to conduct an impromptu role-play Your referral partner or recruitment agent will, of course, keep you informed and updated throughout the entire interview process.

What type of questions will they ask?

Everyone's interview style differs, however, some of the questions that you may be asked at your final interview are:

- What interests you about working on board a cruiseship?
- What are your expectations of working on board a cruise ship?
- What do you believe are some of the issues you may face working on board a cruise ship?
- How will you cope working and living with somebody else probably from another country?
- What do you know about us (the cruise line)?
- Describe a difficult situation you encountered in your previous position and what did you do to overcome it?
- How would your previous employer describe you?
- What are the critical success factors required to be part of an effective team?
- Also be prepared to give examples and experiences that outline your ability to do your job well

For more tips on interviews go to the Cruise Staff interview tips page here https://CruiseStaff.com/interview-tips

When will I get an outcome on my application?

An outcome to your application may take as little from the time your walk out of your final interview to approximately as 1-3 weeks. If you are offered are position you will go into a candidate pool and depending on the type of position you are being considered for, it may be necessary to wait for a contract position to become available.

How soon can I leave?

How soon you leave can also vary considerably. You may be required to leave ASAP, which realistically with visas, medicals and police checks means 6 weeks- just to get your paperwork in order. In our experience it can take candidates from some countries up to 6 months to become travel ready though in reality 6-8 weeks is a more usual timeframe. As a word of warning for some positions you can be in the candidate pool for up to 6 months. What this means is that once a vacancy becomes available you are notified with enough time to get organized and prepared to leave anytime from offer of employment to commencement can be a 6-month waiting time.

We suggest you do not give notice at work and keep taking other opportunities as they come, until you have a confirmed start date when you can then make more informed decisions regarding timeframes and organizing things at home before you leave.

Your referral partner or recruitment agent will inform you about all of these timeframes throughout the recruitment and contract offer process.

What happens once I have been offered a job?

After you have been offered a contract, there are several prerequisites and administrative factors that need to be completed before the job offer can be finalized.

Your recruitment agent will assist you in getting all this paperwork together and forwarding it on to the cruise company for approval. This includes:

- Ensuring you will be able to report for work on the contract start date
- Have a valid and current passport
- Passing the appropriate medical examinations as set out by the hiring cruise company
- Receiving the official police clearance certificates from your home state and/or country, as directed
- Obtaining a CDC (seaman's book) from your national authorizing agency if required.

What happens when I have completed my pre- employment paperwork?

When all of the above prerequisites have been confirmed and accepted by the hiring cruise company, you will receive your official "Letter of Employment" and for some companies a Crew Contract. This confirms your contract position and duration and allows you to obtain your C1/D Visa for international waters.

Once offered a contract and all of the associated documents are approved, it is your responsibility to fund all costs associated with getting yourself to the destination where you will join your ship and commence your contract. Again, your recruitment agent will assist with all this documentation to make sure you have everything in order before you embark on your adventure of a lifetime!

Prior to leaving home, it is important to ensure you have all the documentation that you have been requested to obtain ensuring all paperwork is valid and packed in your suitcase to take with you. Below is a checklist of items you mustn't forget:

- Your signed contract (2 copies)
- Passport (valid for at least one year)
- CI/D Visa (valid for at least one year)
- · Other visas, if so advised
- · CDC if required
- Original Medical Certificate signed and approved by a qualified doctor
- Airline tickets and travel insurance

 Hotel and transportation information for arrival in the US together with important contact numbers

What happens when I land in the USA?

When your contract and start dates have been confirmed you will receive specific instructions from your employer regarding interim stays in the US prior to joining your ship in port (you may arrive 24-48 hours prior to being able to board your ship), which may include:

- · Hotel accommodation details and transfers
- Information relating to training sessions and/or conferences on land prior to boarding the ship

Please remember to keep your passport and Letter of Employment handy in case you are asked to present it for proof of identification and for immigration purposes.

Your new employer will cover the cost of hotel accommodation at this time including meal vouchers. It is important to keep in mind that you may, as on board the ship, be sharing a room with another new crew member.

How much luggage am I allowed to take?

It is important that your personal luggage is minimal and that you bring only the essentials. As cabin and storage space is limited, we strongly recommend only one medium-sized suitcase. A case that is collapsible and easy to carry (i.e. wheels) is suggested for easier storage and maneuverability. If you are travelling on a Seafarers passport ticket you are allowed up to 40 kg in baggage. This needs to be checked and verified with the airline prior to your arrival at the airport. Not all airlines will allow seafarers the extra luggage.

What personal clothing and/or belongings should I pack?

In most cases, you will be working and living on board ships travelling in warmer, somewhat tropical climates. We suggest the following:

- Casual and comfortable clothing, which is neat and presentable
- A jacket or cardigan in case of cooler evenings
- One "special" outfit in the event of any functions
- Any uniform requirements such as shoes, trousers or shirts that have been specified by the hiring company

When packing, remember, that even when you are off-duty, you are always representing the company for which you work, and priority should always be given to your

appearance. Many cruise companies will provide additional information relating to dress Rules and Guidelines pertaining to on/off duty.

It is recommended that you bring an initial supply of personal toiletries and essentials to get you through the settling in phase. You will then have opportunity to purchase items through the Crew Shops on board or when you are visiting tourist areas (where they are sometimes much cheaper). A few of the things we suggest you pack are:

- Toothbrush/toothpaste
- Shampoo
- Soap
- Deodorant
- Brush and/or combs
- Perfume/Cologne
- Razors and shaving creams
- Sunscreen (and sunglasses)
- Power Adaptor

If you are wishing to bring any electronic equipment in the form of radios or stereos, again, we recommend very compact items due to space restrictions within the crew cabins. Most people now store their media on their smartphone so larger equipment is much rarer these days. Tablets and laptops can also be carried on to the vessel but you need to have your electronic equipment checked so that it can be certified safe.

Don't forget to pack your alarm clock so that you're not late for your first day on duty!!

Are there any items that I am not allowed to bring on board?

Yes, there are. You will also find that some cruise companies have stricter rules regarding what you can and cannot take on board. Some of the items generally not permitted include:

- Alcohol
- Drugs or controlled substances that do not have a prescription (or accompanied by a doctor's certificate or letter)
- Electric water kettles or food makers
- Irons
- Knives or switch blades
- Firearms or weapons
- Perishable foods

How much money will I need onboard?

It is recommended that you bring a s mall amount of cash with you to get you by, perhaps \$100-\$200 US dollars. A major credit card (Visa, Diners, American Express) is also recommended if possible, in the event of any emergencies or should any unforeseen expenses crop up!

Throughout the whole of your contract period, your room, board, meals and uniforms are taken care of, so your expenses (based on your spending habits) are minimal. Most ships operate a cashless system charging any of your purchases from the Crew Shop, Bar or Cafeteria to your crew account. These expenses are then debited from your next pay.

Most ports have automated teller machines (ATM's) that you can use to access your account if you wish, however, we do recommend that you take some cash with you, based on what you are intending to do whilst there in the event that you don't find an ATM. Some establishments in port do accept traveler's cheques but in most cases require a passport for identification, so for that reason, we recommend that if you have traveler's cheques, you cash them on board. This will avoid your having to remove your passport from the ship.

Can I renew mycontract?

Contracts vary from ship to ship and can usually range between 3 to 9 months in duration, depending on the position you will be undertaking on board. At the end of your contract period, in the majority of cases, you will have the opportunity to renew your contract either in the same position or if suitably qualified, you may be able to apply for a different position. Between contracts, you may receive up to 8 weeks holidays before your next contract begins.

All cruise companies will pay for a return trip back to your hometown if you have signed a renewal contract.

Do I receive any training prior to commencing mycontract and beyond?

Again, this differs somewhat between cruise companies. Some will provide all new employees with induction/orientation training prior to the commencement of the contract. This may take place at Headquarters in the USA or on board the ship and may vary in length between 2-3 days to 1 week.

Training will generally incorporate history of the company, safety rules and regulations, guest relations and protocols, personnel structure on board the ship and of course, job and department duties.

There is also opportunity for on-going training and development to increase your skills and know ledge within your job role, however, again, length and duration does vary from company to company.

Other cruise companies have structured training on board called "College" programs. For example, Carnival conducts 4-week training programs, known as Carnival College, which include both classroom and practical training.

For all classes, printed information including handouts and exams are in English.
 Therefore, it is necessary that all trainees are able to read and w rite in English to successfully complete any college. A score of 80% is required to successfully complete this training. Don't worry though; there is a full-time instructor to assist



you. At present, the following colleges are hosted on Carnival vessels: Restaurant College, Beverage College, Culinary College, Housekeeping College, Purser College (guest reception) and Photo College.

Princess cruises has an interactive online learning program for crew and officers called "Princess U" (the "U" is short for university). Here crew have access to lots of different learning opportunities which can also assist with gaining promotions.

Cruise Staff crewhandbook

Part 2 - Life Onboard

Life on board as a Crew Member

What is life like living and working on board a ship?

Living and working on board a cruise ship is a unique and exciting experience and for the most part is fun and rewarding. Working as an integral part of a 1000+ strong crew, the team's function is to ensure the ultimate enjoyment and relaxation of the ship's guests and to make certain that their trip is unforgettable.

As space is limited on board a ship, crew quarters and "back of house" work areas and facilities are tight and crew numbers are kept to a minimum. You will be expected to work hard and fast and adjust to a 24/7 roster with flexibility and commitment.

Cruise companies derive their crew from around the globe, bringing together a complement of nationalities, cultures, professional expertise and individual uniqueness from over 90 countries. As such, you will be working closely with, and perhaps even be sharing a cabin with, people who have very different backgrounds to you.

It will take everyone's cooperation, understanding and commitment and individual patience and tolerance to create an effective and successful team. Life on board a cruise ship and the people around you soon become your newfound family, away from home. You will develop new friendships and encounter different challenges and also be able to say hello and welcome in 8-10 different languages!

What can I expect when I get on Board?

Hours of Work

- Each crew member will be expected to work to a rotating 7-day roster as determined by your Department Manager
- Departments that operate an ongoing 24-hour service for guests require its staff to fit in accordingly
- Hours vary from position to position, however, typically hours are based on a minimum of 70-hr/7-dayworkweek
- Typically, crew members work every day for the entire length of their contract Crew members work split shifts and have time off rather than days off

Time Off

- How much, and the frequency of time off you will have, will depend on the position you hold and individual rostering guidelines of the cruise company that you are employed by
- Typically, crew members will have time off (as in shifts) rather than days off
- At the end of your contract, you will have anywhere between 4-8 weeks' vacation

Crew Facilities

There are dedicated crew spaces on board most ships which are designed specifically for crew members to relax in. These areas also allow for crew to interact and socialise with one another. They include:

- Crew Bar
- Crew Cafeteria & Recreation Area
- Crew Library
- Crew Gym
- Crew Pool deck
- Crew Internet Cafes
- Crew Pool deck
- Crew internet cafes

Banking

- Through your crew card and the internet, you will have access to a range of online banking facilities.
- Some ports that you will visit may have international banking and wiring services available, however, please bear in mind that they may charge high fees for these services

Guest Privileges

Crew who hold senior positions or officer positions that are heavily interactive with guest services may have the following privileges:

- Access to Guest areas- gym, bars, pools, spas etc. Even when you are off duty you must wear your name badge at all times
- Dining with Guests
- Attending Captain 's Dinners
- Invitations to special functions and/or Cocktail Parties

Can I choose which ship I go on?

Unfortunately, No. When hiring staff and allocating personnel to its fleet of ships, there are many factors impacting on w here you will be placed. Some of these factors include current status of staff within the specific department, outgoing contracts, current experience of staff on board versus your experience, etc. It would be a logistical nightmare for crew personnel to allocate staff only to the ships and destinations they choose.

As your career and experience within a specific company grow s, there may be opportunities to request contract placements on specific ships, however, it cannot be guaranteed that these requests will be fulfilled.

Can my husband, wife, partner and I travel together?

Generally, No. Candidates are assessed individually based on their skills and experience. If both of you are successful we can put a request in for you to be assigned to the same ship and the Cruise Company will do its best to accommodate but there are no guarantees.

Can my family sail with me?

Yes. Family can sail as guests normally after a qualifying period of time with the company, under a family and friends cruising rate. You need to submit a request to bring family on board and subject to availability they are offered heavily reduced rates to cruise. If you are in a senior position with your ow n cabin, family members may be allowed to stay on board for with you for a visit free of charge. Each Cruise Line has differing policies regarding Family travelling on board and if you are keen to know more, then you can ask this at your final interview with the cruise company.



Crew Spaces

What are Crew Cabins like?

As space is limited on board, crew cabins are compact and in most cases they are on the lower decks of ships, sometimes below water level and in the majority of cases you will be sharing a cabin with another crew member.

Cabins are generally equipped as follows:

- Bathroom (shower, sink and toilet)
- Personal and lockable storage space
- Bunk beds and all linen
- TV/V CR
- Small refrigerator
- In most cases, crew are grouped into particular sections determined by the department in which they work, management level and same gender.
- There are usually electrical outlets in cabins, but you will need to have all electrical appliances approved by the Safety Officer prior to being used.
- As this will be your new home for the duration of your contract, you will be responsible for treating it as your ow n, keeping it clean and tidy at all times. Certain positions have crew housekeeping privileges
- You are encouraged to bring personal mementoes, but there may be limitations on whether (and how) they can be adhered to cabin surfaces. Due to safety regulations, cooking in cabins is strictly prohibited.
- Any other Cabin Rules & Regulations relating to the particular ship that you are cruising on will be clearly outlined to you at the commencement of your contract
- Room and board is at no expense to crew.

Can I freely access all areas of the ship?

- When off-duty, crew are generally not permitted into guest areas
- Depending on the position and seniority that one holds, they may have access to certain guest areas with certain protocols in mind. This will be clearly outlined to you at the commencement of your contract
- There are dedicated crew spaces on board the ships designed specifically for crew to relax, interact and socialise with other crew. They include:
- Crew Bar
- Crew Cafeteria & Recreation Area
- Crew Library
- Crew Gym
- Crew Pool deck
- Crew Internet Cafes



- All crew members are provided with a uniform and name badge by their employer upon arrival, which is to be worn at all times whilst on duty.
- In some cases, you may be requested to bring a particular colour of trousers, skirt, shoes and socks or perhaps a shirt.
- If taking shoes, ensure they are comfortable and have a non-slip sole and also approved styles
- Female crew are generally not permitted to have open toed or open sided shoes and heels are to be less than 5c m in height.
- All of the necessary particulars will be explained to you prior to your commencement.

Do I have access to a laundry service?

- Compulsory uniforms and work clothing is nearly always laundered free of charge by the ships laundry service. There will be certain procedures that you will need to follow to get your laundry picked up and processed.
- All ships have a crew Laundromat equipped with washing machines, dryers and irons that can be used by crew free of charge. For safety reasons, irons are strictly not permitted in crew cabins.
- As an option, crew may send their personal clothing to the ship's laundry to be washed at a crew rate.

Do crew have to pay for their own meals?

- Meals are provided on board free of charge to crew members and generally served in the crew mess (or restaurant).
- The crew mess serves a variety of meals and caters to many different nationalities.
 The preparation of special meals is usually limited, however, should you require a special diet for medical reasons (i.e. low cholesterol), please advise your Crew Steward who will liaise with the chefs.
- In general ships have very good crew food and have rotating menus and recipes. However, after 6 months on board, you may be longing for some of that special home cooking

What happens if I get sick?

- Throughout the term of your contract, you are covered by Medical Insurance (in most cases however, this may not include dental/optical). You may need to make alternative arrangements in some cases and arrange travel insurance if you choose
- All ships have an infirmary staffed by qualified doctors and nurses. For nonemergency medical treatments and/or advice, most ships will assign and post designated infirmary hours specifically for crew. Please ensure that you schedule these visits when you are off-duty. This is also where you get your seasick medication from!



- After evaluation, any treatment and/or medications will be arranged by the infirmary staff and recorded on your crew member file. This information is kept strictly confidential by the infirmary staff.
- If you are receiving medical treatment for a pre-existing condition, you may need to bring with you enough prescriptions to last you for the duration of your contract. All prescriptions will need to be registered by the infirmary upon embarkation.

Can I purchase personal items and incidentals on board the ship?

- Many ships have a Crew Shop, which is sometimes referred to as the "Shop chest" and is open at specific times.
- Toiletries, chocolate and other day-to-day necessities can generally be purchased here and, depending on the ship, a selection of beverages and cigarettes can sometimes also be purchased.

Rules & Regulations

Can I leave the ship when in port?

- Absolutely you are, but only if you are not rostered on to be working. The services on the ship do not stop functioning whilst it is in port.
- Crew are actually encouraged to go ashore to explore as many destinations as
 possible whilst not on duty. Not only is it important for your well-being to have time
 off and away from the ship, but it's also valuable to learn as much as you can about
 the ports the ship visits as guests will often ask your advice and expect to gain
 information from you!
- Remember, if you do leave the ship, to ensure you keep a watchful eye on the time so as to arrive back to report for duty (or if the ship is setting sail). Tardiness in this respect will result in disciplinary action being taken.
- Remember that you must be back on board no later than 30 minutes before
 departure when the ship is docked. When the ship is at anchor and uses tenders, all
 crew must come back on board at least one hour prior to departure.

How critical is safety on board?

- Safety is of the utmost importance, as your life, your fellow crew members' lives, and guest's lives will depend on the training of the crew in emergency situation.
 Safety must be one of your main concerns during your stay on board.
- You will be required to participate in the regular scheduled ship's safety drills and emergency training. Upon your arrival on board, you will receive your emergency instructions and safety training. In order to maintain a minimum safety manning when the ship is in port or at anchor, you will be periodically asked to remain on board, and be part of the "In Port Safety Manning".

What ship rules and regulations as a Seafarer do I need to know?

- A cruise ship is like a floating community w here people (passengers and crew) from a multitude of nationality's, cultures and religions come together. In any community there are certain Rules & Regulations that people must abide by in order to have a happy and harmonious environment, free of trouble.
- Listed below are some general guidelines that would be typically found in most Cruise Handbooks regarding interaction and protocols between crew members and guests.
- All crew are here to provide the best possible service to our guests. This means that
 even if you do not deal directly with guests, you are still providing an important
 service behind the scenes to those crew members who do.
- Act professionally at all times and treat everybody, colleagues and senior staff, with respect. The ship cannot function without a team and every single job on board is equally important to a smooth operation.



- If a guest or crew member asks you a question that you don't know the answer to, endeavour to find out or direct the person to someone who knows the answer.
 Never disregard the question by saying that you do not know, and likewise, never answer a question if you are not sure of the answer.
- Be sincere. If you made a mistake, admit it and let people know. The sooner you do it the easier it will be to correct that mistake. People appreciate sincerity.
- Always ensure you are wearing an immaculately clean uniform and that you are showered, shaved and clean at all times.
- Whilst on board, guests are enjoying a lifetime vacation. They do not w ant to listen to your personal problems. Do not ever discuss company or personal matters with guests
- The relationship between crew members and guests should be a cordial and professional one. Intimate and/or sexual relationships with guests travelling on board are strictly prohibited. Inappropriate, suggestive, provocative and promiscuous language and behaviour will not be tolerated.
- When addressing a guest, politely say "Excuse me Sir/Madam". Do not tap them on the shoulder or inappropriately interrupt them.

Other Rules & Regulations include:

- The Captain of the Ship has the highest authority on board and all shipboard personnel are under his command and direction.
- All crew members are required to follow instructions as given by the Captain and the Staff Captain, Department Heads, Supervisors and Officers on Duty.
- The Staff Captain is responsible for order and discipline on board. If a crew member breaks any of the Rules and Regulations, necessary action will be taken. If the offence is of a serious nature, it may be cause for dismissal.
- All personnel must attend Lifeboat and Safety Drill.
- It is strictly forbidden to bring on board, or to be in possession of drugs, weapons or explosives.
- Discrimination against any fellow crew member(s) or guest(s) on the grounds of race, colour, religion or for any other reason, will not be tolerated under any circumstances.
- Crew members shall maintain a professional relationship with guests. Intimate relationships are strictly prohibited. Sexual relationships are strictly prohibited. Provocative, suggestive, promiscuous and other inappropriate language and behaviour is strictly prohibited. Violation of this rule will result in dismissal
- No crew member is allowed in a guest suite, except those crew members that are there due to job related matters. Nor are crew member allowed to call any guest in their cabin, except in line of duty. Violation of these rules will result in dismissal.
- Guests are not allowed in Crew Quarters, including the Crew Bar. Violation of this rule will result in dismissal.
- Crew members are not allowed to use guest elevators, bathrooms/toilets.
- Whenever the ship docks in port or uses the tenders, our guests have the first priority at all times. Respect and courteous manners must be shown at all times by crew.



- All personnel must conform to uniform regulations and maintain a good personal clean and tidy appearance at all times. The uniform must be worn at all times while in public areas.
- Smoking is not permitted whilst on duty. Crewmembers are not permitted to smoke in any guest areas.
- No crew member is allowed to participate in any game arranged for guests on board where money is part of the prize.
- Any crew member responsible for defacing, abusing or stealing any of the ship's property will be subject to instant dismissal.
- Crew members are not allowed to bring food or dishes to their cabin.
- Crew are not allowed in food preparation areas when off duty.
- Garbage is never to be throw n overboard at any time. Garbage disposal procedures
 will be explained to you and must be followed at all times. Anyone found dumping
 garbage overboard will be dismissed immediately.
- There are crew members working around the clock, and out of respect for fellow crew members SILENCE should be observed in all crew living areas at all times, and especially after 11.00 p.m. The crew dayroom is available at all times for any crew meetings
- Crew members should never go the ship's reception desk for personal business i.e. buying stamps, changing money, etc.
- You will find that some cruise companies have very thorough Cruise Handbooks with very detailed and specific Rules & Regulations which you will be asked to abide by at all times. This will be an extremely useful tool for you when you start your new career.



Ship Terms

-	
AFT	The rear of the vessel
}	+
B EL O W	The lower decks
.B ERT H	. Dock, pier, quay. Also, bed in guest's suite
BOW	The forward or the front part of the vessel
BRIDGE	The ship's command centre, located forward
BULKHEAD	Any of the partition walls used to separate various areas of the ship, such as rooms etc.
_	
DEBA RK	To go ashore
_	
DECK	Floor
DECK PLAN	. A diagram illustrating suites and public room locations
DOCK	Pier, wharf or quay - i.e. the structure at which a ship ties up when in port
EMBA RK	To go aboard ship to begin a voyage
FIRE DOORS	Special doors located throughout the ship that close after a command from the bridge
FORWARD	The front area of the ship



	T
G A L L EY	Ship's kitchen
GANGWAY	Passageway for guests or crew to enter or leave the ship
GRT	Gross registered tonnage. This is a measurement of 100 cubic feet of enclosed revenue earning space within a ship
KNOT	A unit of speed, equivalent to one nautical mile per hour
LOG	A daily record of the ship's speed and progress
- MANIFEST	A listing of all guests and crew currently on the ship
M US T E R	To gather at the assigned station during lifeboat drill
NAUTICAL MILE	6,080.2 feet
- PILOT	The official who guides the ship into port for docking purposes
PORT AGENT	A Company that acts as the ship's link to local authorities in the port-of- call
PORTHOLE	A circular window in the side of the ship's hull or superstructure
PORTSIDE	The left side of the ship facing forward
SPACE RATIO	Measurement of cubic space per guest
- STABILIZER	A fin extended inward from both sides of the ship for smoother sailing



STARBOA RD	The right side of the ship facing forward
SUITE/CABIN	The room on board
STERN	The aft end of a vessel
TENDER	A smaller vessel, sometimes the ship's lifeboat, used to remove guests to and from the ship and shore when the ship is at anchor
WATER-TIGHT DOORS	Special doors located in the lower decks that can seal off sections of the ship in case of flooding
WINDWA RD	The direction towards the wind

Communication whilst on board

How can I communicate with family and friends? And how can they contact me in the case of an emergency?

- As all communication to/from the ship is through a satellite, phone calls and/or faxes
 will be much more expensive than land rates and they will differ greatly from ship to
 ship. Your manager will explain access to these facilities to you. You can however
 contact family and friends in case of an emergency at any time
- Most ships have crew centres with email, skype and Internet access, which is the
 most economic and common way for crew stay in touch with family and friends.
 Phone cards can also be purchased on board most ships or in port.
- In the case of emergencies, the cruise company will do everything possible to get information to you as quickly as possible.

What about receiving mail or faxes?

- It is certainly possible to receive phone calls, faxes and correspondence whilst on board, however, you will need to ensure that those sending information are aware of your crew ID number, department and cabin number in order to ensure that mail reaches you.
- The reality is tha In most cases your friends and family will use email and skype to contact you. Documents can be attached to email and this is the easiest method of delivery.

Am I allowed to have any visitors on board?

- If allowed by the local authorities and approved by the onboard management and the cruise company for which you are employed, you may be allowed to have visitors on board.
- In most cases, an application must be submitted at least 24 hours before arrival in port.
- There is usually a limit of 2 visitors per crew member.
- Visitors must always present a valid picture ID to the security personnel at the gangway before being allowed on board.
- Remember, that the crew member is responsible for the conduct of his/her visitor(s) and there will be certain regulations that will need to be adhered to in these instances.

How do I get to meet and interact with other crewmembers?



- Often Committees are formed on board cruise ships, elected by the crew, and responsible for taking care of arranging sporting events and competitions, social events. These group events will help "break the ice" for new crew and give you the perfect opportunity to mix with other crew members.
- Through socialising and mixing in designated crew areas such as the bars, pools and mess areas



Cruise Staff crewhandbook

Part 3 – Who's who in the Cruise Line Industry



Who's who in the Cruise Line Industry

In order to gain any position in today's competitive market you must research the company you are applying to and make sure you are familiar with their background, culture and recruitment process. In the cruise industry there are the "big players" and the smaller boutique liners.

Below we have provided you with a comprehensive guideline for both. Firstly, outlined are details of the top 10 Cruise Line companies in the world. Secondly, we have provided you with the most useful and up to date link to over 115 Cruise Companies and Small luxury liners worldwide! This includes contact addresses, email, phone numbers and website details. Happy researching!!

The Top 10 Cruise Line Companies follow.







Carnival Cruise Lines

3655 NW 87th Ave Miami FL 33178-2428 USA

305 599 2600 www.carnival.com

"Fun Ship" Fleet

Carnival Cruise Lines is the largest and most popular cruise line in the world! - With 26 "Fun Ships" sailing by the end of 2018. The line's fleet is one of the newest and most modern in the industry. The 133,500-ton, 3,960-passenger superliners, Carnival Horizon and Carnival Vista, are the largest vessels in Carnival's "Fun Ship" fleet.



Carnival was formed in 1972 and celebrates more than 40 years of offering its passengers a quality cruise vacation. Carnival was launched with single converted transatlantic ocean liners, which actually run a ground of her maiden voyage. The visionary man behind Carnival, Ted Arison, set out to make the cruising industry experience once reserved for the very rich accessible to the average person. The rest, as they say, is history.

Carnival offers a choice of itineraries, ranging from two-night to 17-night cruises, to worldwide destinations including the Bahamas, the Caribbean, Mexican Riviera, Alaska, Hawaii, the Panama Canal, Bermuda, New England, and the Canadian Maritimes.

"Fun Ship Experience"

Carnival choice of dining options are endless and has one of cruise industry's most comprehensive dining programs, offering the widest variety of formal and casual options available at sea.

Carnival ships feature such innovations as 24-hour pizzerias and the Seaview Bistro's alternative dinnertime service. In addition to delightful lunch and dinner menus and expanded wine lists, Lobster is served as an entree on every "Fun Ship."

The 24-hour room service menu features a variety of freshly made items delivered to guest cabins at any time of the day or night.

The Carnival fleet offers a multitude of themed lounges, casinos, dazzling Vegas-style revues multi-decked show lounges, some of which can accommodate up to 1,500 guests.

With the dramatic increase in family cruising -- a record 400,000 kids sailed the "Fun Ships" in 2017 -- Carnival continues to expand the selection of activities, amenities, and facilities at "Camp Carnival," the industry's top-rated children's program.







Celebrity Cruise Lines

1050 Caribbean Way Miami FL 33132 USA

305 539 6000 www.celebritycruises.com

"Celebrity Experience"

Since its launch in 1989, Celebrity Cruises has been recognized as an industry leader in providing personalized service, award-winning gourmet cuisine, exotic spa facilities, and an overall atmosphere of carefree elegance. Celebrity's ten glamorous ships comprise one of the youngest and most innovative fleets among the major cruise lines.

Celebrity's newest additions are the Xpedition class vessels Xperience and eploration, which debuted in March 2017. The Celebrity Xploration is the smallest member of the fleet, with a



maximum capacity of only 16 passengers, allowing it to sail into smaller, less-travelled destinations. Itineraries will include cruises to the Galapagos Islands, the High Arctic of Canada and Greenland, and Antarctica.

Celebrity's Millennium class of ships -- the Constellation, Infinity, Millennium, and Summit -- feature specialty restaurants with the tradition and grandeur of historic European ocean liners like the Normandie and the Ile de France. Celebrity Cruises has always been known for its award-winning cuisine. The largest vessels are the 2850 passenger Solstice class ships of which there are currently 5 vessels.

The total fleet size is 12 with another 5 ships under construction.

A pioneer in the development of spas at sea, Celebrity first introduced Aqua Spa by Elemis to enhance guests' vacations by combining a world-class beauty salon with a full menu of spa treatments and fitness programs.

"Celebrity Escape" cruises have been reserved exclusively for adult guests ages 21 and older and are only available on several select sailings per year. The program features Celebrity's traditionally superior service, cuisine, and entertainment. The only difference is that there are no children onboard. Celebrity does also offer Family Cruising options with full children's activities.







Costa Crociere (Costa Cruises)

Via XII Ottobre Genoa 16121 Italy

954 266 5600 (US number) www.costa.it

World's Leading Cruise Lines

Costa Cruises is a member of the exclusive World's Leading Cruise Lines alliance, which also includes Carnival Cruise Lines, Cunard Line, Holland America Line, The Yachts of Seabourn, Princess Cruises, and Windstar Cruises. Together, these member lines share a commitment to quality and value, offering cruise vacations that appeal to a wide range of lifestyles and budgets and sail to some of the world's most exciting destinations.



Costa Cruises brings over 50 years of experience to its passengers and is considered Europe's #1 cruise line. Costa offers an "Italian Style" cruise experience in a warm, relaxing environment that's festive, elegant, and service-oriented. Its fleet spans the globe, offering cruises to the Caribbean, Mediterranean, Northern Europe, Asia and South America.

Costa Crociere, an Italian company based in Genoa, is the leading European cruise group, enjoying a reputation for world-class cruising, Italian-style, and boasting the most modern fleet of all European cruise companies. Costa offers "resort-style" cruising and boasts a fleet of 14 beautiful ships with modern facilities built to astound, each with its distinctive Italian design and the very best in comfort. From the moment you step aboard and enter the magnificent lobby, you realise just how special a Costa cruise is. All the Costa ships fly the Italian flag and operate in the Mediterranean, Northern Europe, the Caribbean, Asia and South America. Costa Cruises is distinguished by its constant pursuit of excellence and its assertion of an unmistakable style and belongs to the Carnival Corporation Plc, the world leader in the cruising with a portfolio of 13 distinct brands.



The difference is Crystal clear.



Crystal Cruises

2019 Century Park East Suite 2040 Los Angeles, CA 90067 USA

310 785 9300 www.crystalcruises.com

"Luxury Cruising"

Crystal Cruises offers grand luxury cruise travel at its very best. This six-star cruise line's fleet includes the 50,000-ton, 940-guest ship Crystal Symphony, as well as the 68,000-ton, 1,080-guest Crystal Serenity. Along with the smaller Crystal Esprit the company also operates 3 river cruising vessels.

Crystal itineraries span the globe, visiting 178 ports, 56 countries, and six continents per year. The company has won numerous, Conde Nast Traveller's "Best Large Ship Cruise Line" Readers' Choice Award, and Travel & Leisure's readers have rated Crystal the "World's Best" for an unprecedented eight years in a row.



Crystal Cruises has redefined luxury cruising with a wide range of innovative facilities, generous amenities, spacious accommodations, and the highest quality furnishings, including Wedgwood bone china tea service and Brown Jordan Mission Teak deck furniture. Warm hospitality, choice, attention to detail, and an uncompromising focus on service combine to provide each guest with the finest large luxury cruise ship experience in the world.

Today, Crystal Cruises operates the two top-rated luxury ships in the world: the 940-guest Crystal Symphony (launched in 1995) and the 1,080-guest Crystal Serenity (launched in 2003).

With their signature commitment to service and innovation, Crystal Cruises continues to define the luxury travel experience. Beyond the beautifully designed ships, they continue to create enriching onboard programs that tap the curiosities and passions of world travellers. They were the first cruise line to truly invest in technology services for our guests with the launch of the Computer University@Sea in 1997, an innovative program that is unmatched even today.

Crystal is wholly owned by Nippon Yusen Kaisha (NYK), the largest shipping company in the world. Headquartered in Tokyo, the firm operates over 800 ships, has offices around the globe and is renowned for its fast, reliable and economical service to people around the world.







Cunard

Suite 400 6100 Blue Lagoon Drive Miami Fl 33126

> 305 463 3000 www.cunard.com

"World's Leading and oldest cruise line"

Cunard Line is a member of the exclusive World's Leading Cruise Lines alliance, which also includes Carnival Cruise Lines, Costa Cruises, Holland America Line, The Yachts of Seabourn, Princess Cruises, and Windstar Cruises. Together, these member lines share a commitment to quality and value, offering cruise vacations that appeal to a wide range of lifestyles and budgets and sail to some of the world's most exciting destinations.



Cunard Line sails to worldwide destinations and features itineraries to the Caribbean, South Pacific, Australia, Panama Canal, South America, Orient, Africa, Mediterranean, Transatlantic, Spain, Portugal, New England, Italy, Bermuda, and Western Europe, in addition to a World Cruise

Proudly continuing the tradition of luxury cruising that began in 1840, Queen Victoria was successfully launched in December 2007 and was named by HRH The Duchess of Cornwall in a spectacular ceremony in Southampton.

Cunard Line is one of the world's most recognised brand names with a classic British heritage and is part of Carnival Corporation and PLC.

In addition to Cunard, Carnival Corporation & PLC also includes Princess Cruises, Holland America Line, Carnival Cruise Line, Seabourn Cruise line, P&O Cruises, AIDA Cruises, Costa Cruises and Ocean Village.

Together, these member lines share a commitment to quality and value, offering cruises that appeal to the widest range of lifestyles and budgets and sail to some of the world's most exciting destinations.

Queen Elizabeth 2, Cunard's 1,791-passenger flagship, is widely recognized for maintaining the heritage of her Cunard and White Star forebears. Whether sailing on an annual around-the-world journey or serving as a link between Britain and the Americas, she is truly an international icon. In 2008 the QEII was sold and remains the longest serving "Cunarder" in a history that dates back to 1840

For more than 70 years, a Cunard Queen has reigned on the high seas. This tradition continues with the highly innovative Queen Mary 2 (QM2). At 150,000 tons, this extraordinary ship is the longest, largest, and widest vessel ever built for the Cunard fleet and for a short time was the largest passenger vessel afloat. But despite her grand scale, QM2 carries a relatively small compliment of 2,620 passengers in an atmosphere that echoes the glamour of traditional White Star Service.

In January 2007, Cunard introduced the Queen Victoria and in 2010 the Queen Elizabeth.

Much speculation surrounds the new ship scheduled for 2022. As yet unnamed it is certain to be spectacular.







Disney Cruise Line

210 Celebration Place Celebration FL 34747 USA

407 566 3500 www.disneycruise.com

The Disney Cruise Line fleet features stunning vessels—filled with plush comforts and engaging, Disney-exclusive activities for everyone—with ships designed to inspire imagination and bring families together... whatever your destination.

Disney Cruise Line offers a vacation experience unlike any other that magically brings families together while still providing kid- and adult-only time that caters to their unique needs. Discover what makes a Disney cruise a one-of-a-kind voyage that includes the attention to detail, world-class hospitality and legendary service that Disney is famous for—and that only Disney could provide.

The Magic of Disney

With Captain Mickey and the rest of the Disney characters on aboard this cruise line is making dreams a reality at sea. Disney Cruise Line offers guests a cruising experience as fun and exciting as a Disney theme park resort vacation. From the hearts and minds of Disney's imaginers come the most imaginative and innovative vessels afloat -- the 83,000-ton, 2,400-guest Disney Magic and her sister ship, the Disney Wonder. Joined in 2011 and 2012 by the innovative and technology filled Disney Dream and Disney Fantasy the 4 vessel fleet will soon grow again.

In 2021, 2022 and 2023, 3 new vessels will be added to the Disney fleet.

Though family-oriented in design, these ships cater to adults just as much as they amuse kids. The first cruise line owned and operated by the legendary Walt Disney Company, Disney Cruise Line created two innovative ships with facilities and amenities specifically designed to appeal to the unique vacation needs of adults, families, teens, and children alike.

Children's Programs

A variety of age-specific programs are available for children, including Mouseketeer Training at Disney's Oceaneer Club (ages 3 and 4), Gases in Action at Disney's Oceaneer Lab (ages 5 to 7), Regatta Races (ages 8 and 9), and Science Sorcery (ages 10 to 12).

Adult-Only Activities

While the kids are playing, adults can enjoy a wide range of onboard amenities, activities, and areas reserved exclusively for them. Disney Cruise Line offers dancing, cocktails, live music, comedy shows, and many more popular entertainment options sought by adult cruisers.

Areas reserved exclusively for adults include the Quiet Cove pool and the Vista Spa and Salon, featuring state-of-the-art equipment and a full range of spa treatments. An adults-only mile-long beach -- aptly named Serenity Bay -- is located on Disney's private island, Castaway Cay.

As for entertainment no other cruise line can top the magic of Disney's stage shows and theoretical treats.

Castaway Cay

Every Disney cruise includes a special visit to Disney's very own private island paradise, Castaway Cay. This 1,000-acre Island Paradise located in the Bahamas, features white-sandy beaches and activities for every member of the family and exists exclusively for the use of Disney Cruise Line guests. The ship docks right at the island, allowing guests to walk directly ashore.







Holland America Line

300 Elliott Ave. West Seattle WA 98119 USA

206 281 3535 www.hollandamerica.com

World's Leading Cruise Lines

Holland America Line is a member of the exclusive World's Leading Cruise Lines alliance, which also includes Carnival Cruise Lines, Costa Cruises, Cunard Line, The Yachts of Seabourn, Princess Cruises, and Windstar Cruises. Together, these member lines share a commitment to quality and value, offering cruise vacations that appeal to a wide range of lifestyles and budgets and sail to some of the world's most exciting destinations.

Marking its 140th anniversary in 2013, Holland America Line offers premium cruising, with virtually unlimited cruise and cruise tour options that span the globe and satisfy every traveller's appetite for exploration. During the company's rich history - first as a shipping and passenger line and subsequently as a cruise line -- Holland America's fleet has carried over 10 million passengers.



Holland America boasts 14 ships that sail to more than 280 ports of call on all seven continents. More ships and tours are being added each year.

The Holland America Tours subsidiary is the largest and most experienced cruise tour company serving Alaska and Canada's Yukon, with a record eight ships and 144 seven-night cruises to Alaska.

Half Moon Cay

Half Moon Cay is Holland America's private island, is located in the Bahamas, less than 100 miles southeast of Nassau. In order to preserve the setting's natural beauty, Half Moon Cay is built on just 45 of the island's 2,500 acres of crescent-shaped, white-sand beach. The island offers a variety of shore excursions, as well as a Food Pavilion and West Indies Village, an aqua sports centre, Club HAL playground, supervised swimming area, nine-mile stretch of beach, wild bird reserve, Bahamian-style chapel, and beach chairs. In 2003, Half Moon Cay won the Editor-in-Chief award for "Best Private Island" in the cruise industry from Porthole Cruise Magazine.

For more than 136 years, Holland America Line has been a recognized leader in cruising, taking their guests to exotic destinations around the world. They operate some of the most spacious and comfortable ships at sea, award-winning service, five-star dining, extensive activities and enrichment programs and compelling worldwide itineraries,

Today, Holland America Line's fleet of 14 elegant, mid-size ships offers nearly 500 sailings a year visiting all seven continents. Cruises include both popular and less-travelled ports in the Caribbean, Alaska, Europe, Mexico, South America, the Panama Canal, Australia, New Zealand and Asia - as well as unique voyages to the Amazon, Antarctica and the extended Grand Voyages. Along with enticing destinations, they offer one-of-a-kind programs such as the Culinary Arts Centre cooking demonstrations and The Collections of Holland America Line - specially chosen shore excursions to further enhance the guests' appreciation and understanding of the places they visit.

Innovative programs and superior amenities have consistently placed HAL among the highest-rated premium cruise lines, earning them the prestigious Five Star Diamond Award from The American Academy of Hospitality Sciences and one of the highest rates of repeat guests in the industry.

Signature of Excellence is a promise from every Holland America Line employee to their guests - a commitment to provide a truly extraordinary experience and tremendous value. They invite their guests to experience the award-winning service, extraordinary accommodations, five-star dining, entertaining onboard activities, and exotic destinations that can only be found on a cruise with Holland America Line.







Norwegian Cruise Line

7665 Corporate Center Drive Miami Fl 33126 USA

> 1305 436 400 www.ncl.com

Norwegian Cruise Line is a global cruise company and industry innovator that sails to more than 140 ports around the world. Norwegian has introduced a U.S registered ship, the Pride of America, which will sail under the U.S. flag and the NCL America brand. Through the "Homeland Cruising" program, NCL offers regularly scheduled, roundtrip cruises from many U.S. and Canadian ports, as well as global ports in Alaska, Bermuda, Canada and New England, the Caribbean, Europe, Hawaii, the Panama Canal, and South America.

Norwegian's Freestyle Cruising offers passengers a more relaxed, resort- style cruise product with complete flexibility and non-intrusive service of the highest standard.

The total current fleet that NCL sails is 14 vessels and they have a whopping 7 ships on order. The first of those, scheduled for delivery in 2019, is the Norwegian Encore

Great Stirrup Cay

Norwegian was the first cruise line to offer a private tropical island experience exclusively for NCL passengers. Great Stirrup Cay, located east of Ft. Lauderdale, Florida, is the northernmost island in a chain of islands known as the Berry Islands in the Bahamas. The 2.5 by 1.5-mile island boasts white-sand beaches lined with palms

NCL Firsts

One of the most innovative aspects of NCL's cruising concept is the Freestyle Dining component, allowing guests to eat whenever, wherever, and with whomever they wish.







Princess Cruises
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Rising from modest beginnings in 1965 with a single ship cruising to Mexico, Princess Cruises has grown to become one of the premier cruise lines in the world. Today, its fleet carries more than 1.3 million passengers each year to more worldwide destinations than any other major line.

Princess was catapulted to stardom in 1977 when the Pacific Princess became the sea-going star of The Love Boat television series, which introduced millions of viewers to the then-new

concept of a sea-going vacation. The company and its famous "seawitch" logo have remained synonymous with cruising ever since.

The company's fleet has since expanded 18 ships the largest being the 2017 launched Majestic Princess. Currently Princess have 3 new vessels on order.

Personal Choice Cruising

Princess ships offer the line's innovative Personal Choice Cruising program, an individualized, unstructured style of cruising that provides a "what you want, when you want" atmosphere of onboard choice and flexibility designed to give passengers the opportunity to customize their cruise experience to fit their personal interests, needs, and desires. Princess introduced the concept of putting passengers in control of their own cruise experience in the mid-1990s when it introduced the revolutionary Sun-class ships. These revolutionary vessels gave passengers the freedom to choose from a wide range of flexible onboard facilities and services in order to create a vacation experience to suit their own preferences.

Destinations Around the World

Princess has also distinguished itself by sailing to more worldwide cruise destinations than any other major line. Offering more than 150 itineraries ranging from seven to 72 days, Princess sails to all seven continents and calls at nearly 260 ports around the world. Destinations include the Caribbean, Alaska, Panama Canal, Europe, Mexican Riviera, South America, South Pacific, Hawaii, Tahiti and French Polynesia, Asia, India, Africa, Holy Land, Canada and New England, and Antarctica.

One of the best-known names in cruising, Princess Cruises first set sail in 1965 with a single ship cruising to Mexico. Today, the line has grown to become the third largest cruise line in the world, renowned for innovative ships, an array of onboard options, and an environment of exceptional customer service. A recognized leader in worldwide cruising, Princess offers approximately 1.3 million passengers each year the opportunity to escape to the top destinations around the globe, aboard a fleet of 18 modern vessels.

Princess Cruises was catapulted to stardom in 1977 when one of its ships, Pacific Princess, was cast in a starring role on a new television show called "The Love Boat." The weekly series, which introduced millions of viewers to the concept of a sea-going vacation, was an instant hit and both the company name and its "seawitch" logo have remained synonymous with cruising ever since. The show, which can still be seen around the world, has been widely credited with fuelling the dramatic expansion of the industry.

A History of Innovation

Since the line's beginnings, Princess has frequently paved the way in the cruise industry, evolving to meet the needs of today's vacationer. In fact, a number of Princess concepts have since been adopted by the entire cruise industry.



The company has long been the leader in building ships specifically designed to accommodate an extensive number of the most sought-after shipboard luxury -- the private balcony. In the 1980s Princess pioneered the concept of the affordable veranda, once an exclusive feature incorporated in only the most expensive suites. Today, Princess' fleet offers one of the highest percentages of balcony cabins in the industry, across all cabin categories.

In the mid-1990s the company pioneered the concept of putting passengers in control of their own cruise experience with the introduction a wide range of flexible onboard facilities, amenities and services in order to create a personal vacation experience. The company also pioneered 24-hour dining with the first "round-the-clock restaurant. Dining options were further revolutionized in 2001 as Princess became the first cruise line to offer passengers a choice in their main dining room experience -- either the traditional seating or a restaurant-style Anytime Dining, in which diners could eat when and with whom they chose.

Some other Princess innovations over the years include the first wedding chapel hosting modern-day weddings at sea; the unique Times Square-style Movies Under the Stars poolside movie screen; and The Sanctuary, an adults-only oasis that has become exceedingly popular with passengers looking to relax.

A Consummate Host

No matter where Princess ships sail, passengers enjoy warm and gracious service in an atmosphere of comfortable elegance. Princess crew members are dedicated to providing exceptional service to ensure guests can escape the everyday with an unforgettable vacation.

Public spaces on Princess ships are designed to feel intimate, even on the largest vessels, and feature contemporary decor, allowing passengers to enjoy themselves in an informal, relaxed onboard atmosphere that mirrors today's lifestyles.

Princess' C.R.U.I.S.E. customer service training program, with its credo of Courtesy, Respect, Unfailing In Service Excellence, has worked to ensure superior service levels for more than a decade, making it the longest running such program in the industry. This guiding philosophy defines the Princess onboard experience and includes a variety of programs to make sure that onboard staff members work in unison to serve passengers, and provide a remarkable cruise experience.

Worldwide Destinations

Princess' more than 100 different itineraries offer travellers the opportunity to literally cover the globe, with sailings to all seven continents that call at approximately 350 ports and destinations around the world. Destinations include the Caribbean, Alaska, Panama Canal, Europe, Mexican Riviera, South America, Australia/New Zealand, South Pacific, Hawaii, Tahiti/French Polynesia, Asia, India, Africa, Canada/New England, Antarctica and world cruises. Princess passengers can enhance their cruise experience through the Adventures Ashore® program featuring nearly 4,000 in-port excursions worldwide, and the



company's expanding cruisetour offerings enable passengers to combine their cruise with a full land tour.

In particular, having led the way in Gulf of Alaska cruising, Princess maintains a strong presence in the 49th state. Through its Seattle-based Princess Tours division, the company operates a wide variety of spectacular land and sea experiences in the majestic "Land of the Midnight Sun." The largest cruise and tour operator in the state, Princess operates as many as eight cruise ships, five riverside wilderness lodges, a fleet of deluxe motor coaches, and luxury domed rail cars -- which provide easy access to Alaska's interior with the line's unique "Direct to the Wilderness" service. As a result, Princess passengers can connect seamlessly between cruise ship and a land tour, giving them the opportunity to experience Alaska's most popular attractions in a single vacation.





LIKE NO PLACE ON EARTH



THERE'S A WORLD OUT THERE



P&O cruises is split into 2 distinct brands. P&O UK and P&O

Australia

P&O Australia

Level 5, 465 Victoria Avenue Chatswood, NSW 2067 Australia

02 9432 8500 www.pocruises.com.au

And

P&O Cruises

Carnival House 100 harbour Parade Southampton SO15 1ST UK

08433 374 0111 www.pocruises.com

P&O Cruises was formed from the Peninsular and Oriental Steam Navigation Company which was formed in 1822. In 2000 the company announced the cruise brand would be split into two forming P&O UK and P&O Australia.

P&O UK has 7 ships in the fleet and P&O Australia has 5.

Both companies are distinct from each other and are part of the larger Carnival corporation which is the largest Cruise line operator on the planet with dual listing on the New York and London stock exchanges.

The 1962 comedy film, <u>Carry On Cruising</u>, listed P&O Cruises in its credits, based on the original story by Eric Barker. The first Carry On film to be colourised, it used footage of P&O's cruise ship *S.S. Oronsay* as well as mock-up scenes shot at Pinewood studios

The P&O Australia fleet is unique in the industry and is branded entirely to suit the Australian market.

Today, cruising has been recognised as one of the fastest growing sectors of the Australian tourism industry. According to the latest International Cruise Council Australasia statistics, the number of Australians taking cruise holidays increased by eighteen per cent to more than 320,000 in 2006.



P&O Cruises" passengers come from all over the world, with its ships offering something for everyone. In fact, almost 30 per cent of passengers are families and about 45 per cent are couples, while more than 20 per cent are friends travelling together.

Cruise lovers range from children to retirees, with 31% of passengers aged 0-29, 49% aged 30-59 and 20% aged over 60. The average age of adults who travel on P&O Cruises is 47. Across all age groups, including children, the average age is 42. Cruising's appeal across a wide range of lifestyles and life stages means passengers just keep coming back year after year; more than 40 per cent of passengers that sail with P&O Cruises are repeat customers.







Royal Caribbean International

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The Fleet

Royal Caribbean's fleet consists of 24 ships across several classes, including the 225,00-ton, 5500- passenger Oasis-class vessels -- the largest cruise ships in the world and introduced with the Oasis of the Seas in 2009

The Voyager- class, introduced in 1999, includes the Voyager of the Seas, Adventure of the Seas, Explorer of the Seas, Mariner of the Seas, and Navigator of the Seas. Each ship features an in-line skating track, ice-skating rink, full basketball court, and Royal Promenade.

Royal Caribbean's 90,090-ton, 2,501-passenger Radiance-class vessels include the Radiance of the Seas, Brilliance of the Seas, Jewel of the Seas, and Serenade of the Seas. These sleek ships, with their mega-yacht exteriors, boast an abundance of windows, open space, all-glass elevators facing the sea, and the fleet's highest percentage of staterooms with balconies.

Sovereign- and Vision-class ships boast a bevy of onboard activities and amenities tailored to the individual tastes of each guest. The Empress of the Seas (formerly the Nordic Empress) offers passengers a classic cruise experience.

The skating rink aboard many of the vessels vessels. Fine dining, exciting live shows, full-service spas and fitness centres, and dancing are the traditional hallmarks of the Royal Caribbean cruising experience

Destinations

Royal Caribbean's ships sail to destinations all over the world, visiting more than 100 ports of call across the Caribbean, Mexico, Europe, Alaska, Canada, New England, the Bahamas, Bermuda, Hawaii, Central America, Asia, Australia and the Pacific Northwest.

CocoCay is Royal Caribbean's private island, featuring a variety of beaches, tropical landscapes, native crafts, and watersports. Nestled in the Bahamas, CocoCay is a truly intimate and unique paradise.



Conclusion

The cruise industry is a rapidly expanding, dynamic industry full of opportunities for the right people.

Did you know that there are over 99 new cruise vessels on order? That is another 150,000 jobs being created in the industry over the next 10 years. There are already 250,000 employees working on cruise ships every day. And another 50,000 at home on vacation.

So if you are serious about working onboard a cruise ship, make sure you reach out to someone who can help because there are lots of jobs.