

Terms and Conditions

Introduction

These Terms and Conditions ("Terms") apply to all services provided by Sophie Murishwar ("Practitioner"), a member of Society of Homeopaths (SOH) based in the United Kingdom. The Practitioner offers both in-person and online consultations via platforms such as Zoom. By booking or using any services, you agree to comply with and be bound by these Terms.

1. Services Provided

1.1 The Practitioner provides homeopathic consultations and remedies, both in-person and online, to support your well-being.

1.2 Consultations are available for clients residing in the UK and internationally, subject to local regulations regarding complementary medicine.

1.3 Online consultations are carried out through platforms such as Zoom or other similar video conferencing applications. It is the responsibility of the client to ensure that they have a stable internet connection.

2. Medical Disclaimer

The Practitioner is not a licensed medical doctor and does not provide medical diagnoses or emergency treatment.

3. Booking and Payment

3.1 Appointments can be booked via the website www.freedomhomeopathy.co.uk and via email sophie.freedomhomeopathy@gmail.com. All clients are encouraged to use the booking system provided for efficient scheduling.

3.2 Payments must be made in full before or at the time of your scheduled consultation. Payments can be made via bank transfer, PayPal, or other methods as specified.

3.3 Cancellation Policy: Appointments must be cancelled or rescheduled at least 24 hours in advance. If an appointment is cancelled within less than 24 hours or if the client fails to attend, 50% of the consultation fee may be charged.

4. International Clients

4.1 The Practitioner accepts international clients but may be limited by specific country regulations regarding the use of homeopathy. It is the client's responsibility to ensure that homeopathic treatment is legally permitted in their jurisdiction.

4.2 Remedies may be posted when necessary. Any customs or import restrictions are the client's responsibility, and the Practitioner is not liable for delays or issues caused by customs in the client's country.

5. Confidentiality

5.1 All information shared during consultations is strictly confidential. The Practitioner adheres to the General Data Protection Regulation (GDPR) regarding data protection and privacy.

5.2 Consultations via Zoom or similar platforms are conducted in a private setting; however, the Practitioner cannot guarantee the security of third-party video conferencing software. Clients are encouraged to use secure devices and internet connections.

6. Limitation of Liability

6.1 To the extent permitted by law, the Practitioner shall not be liable for any indirect, incidental, or consequential damages resulting from the use of homeopathic remedies or services.

6.2 Clients understand that the effectiveness of homeopathy varies and results cannot be guaranteed. The Practitioner does not claim to cure any condition or illness.

7. Client Responsibilities

7.1 Clients must provide accurate medical and personal information during consultations to allow for the appropriate selection of remedies.

7.2 Clients must adhere to instructions provided by the Practitioner regarding remedy usage.

8. Governing Law and Jurisdiction

8.1 This Agreement and any disputes or claims arising out of or in connection with it (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of the United Kingdom of Great Britain and Northern Ireland.

8.2 Any legal action or proceeding arising under this Agreement shall be brought exclusively in the courts of the United Kingdom, and both parties hereby submit to the exclusive jurisdiction of such courts.

9. Amendments to Terms

9.1 The Practitioner reserves the right to update or modify these Terms at any time. Clients will be informed of any changes via email or during a consultation.

10. Contact Information

If you have any questions or need further clarification regarding these Terms, please contact sophie.freedomhomeopathy@gmail.com.

By proceeding with your consultation, you acknowledge that you have read, understood, and agree to these Terms and Conditions.