

General Terms & Conditions

9 May 2022

These terms and conditions are in relation to business and work carried out by Deposit Negotiators Ltd.

Introduction

A contract is formed between a customer (referred to as the “Customer”) and Deposit Negotiators Ltd (referred to as the “Company”) when the Customer engages the services of the Company to deal with their deposit dispute. This can be in written, verbal or electronic form. The Service shall mean any service that is provided by the Company to the Customer. These conditions do not affect your statutory rights.

Supply

The Company agrees to supply the service(s) to the Customer as detailed on their website (<https://depositnegotiators.co.uk/>) and according to the terms and conditions of this contract.

Rights Reserved

Should the Company choose not to enforce any or all of these conditions it should not be interpreted as a waiver of any of the Company’s rights. By engaging the Company’s services the Customer accepts these terms and conditions.

Payment

The Customer shall make payment in advance of the Company providing its services. Please refer to the Website for more information regarding payment. The Company shall not be taken to have entered a contract to provide their Services until the payment has been received in the Company’s account.

Health & Safety

The Company and Customer will act in accordance with all relevant health and safety requirements in order to provide the service(s).

Work Description

Unless otherwise agreed, the Customer accepts the Company’s decision on any changes within the service(s).

Cancellation

Any payment received will be non refundable if the Company's services are no longer needed. This is because the Customer is taken to have agreed to pay for the Services and the Company to have accepted to provide the Services upon receiving payment.

Liability

The Company accepts no liability for any loss or damage that may arise from the supply of the service(s). In the unlikely event of the Company being unable to supply the service(s) as specified required, liability shall be limited to the monies already paid by the Customer.

Right of Assignment

The Company retains the right to assign the supply of the service(s) to the Customer to another suitable company or employee should they be unable to complete these terms and conditions.

Expenses

The Company retains the right to charge out-of-pocket expenses incurred in providing the service(s) – subject to being able to provide the Customer with proof of expenditure. All out-of-pocket expenses will be charged at cost.

Confidentiality

Unless otherwise agreed the Company will treat any information gained during the supply of the service(s) as being private and confidential. Likewise, the Customer shall keep confidential any methodologies and technology used by the Company to supply of the service(s).

Basis of law

These Terms and Conditions and any accompanying letter, invoice and/or contract are governed by the laws of the United Kingdom.