

EASY READ - COMPLAINTS

HOW TO FILE A COMPLAINT OR GIVE FEEDBACK?



This document is to help you **Complain** or give us **Feedback**.



It is okay to complain if you are not happy. Tell us when you are upset about:

- Your supports
- Workers
- Us **My Ability Services**



You can talk to **My Ability Services** on
0480 175 637



You can ask someone **you trust** to help
you complain.



You can ask an **Advocate** to help you.
An **Advocate** is someone who speaks
up for you if you cannot speak up for
yourself.



Not sure who to help you.
Talk to **the Director** who will help you
find someone.



We will try to **fix** your problem.
We will **talk** to you about your problem.



Shh!!
We will keep anything you say **private**.



Not Happy?
You can tell:
NDIS Commission
1800 03 55 44 (This is a free call from
landlines)
Or online [here](#)