

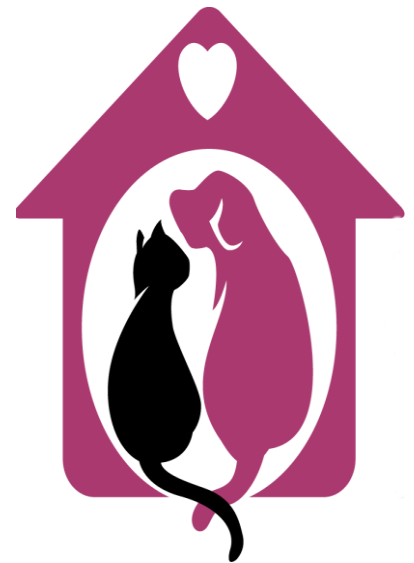
# Pima Pets Boarding Agreement

## ABOUT US

We are a family-run non-profit. We take care of animals because we Love them. We are certified in dog and cat first aid. We don't believe In crating, kenneling or confining pets to small spaces – they're not Criminals, and should have the freedom to go into their homes or out to Their play areas as they like.

Larger dogs are kept outside. They love it there. Smaller dogs are Usually kept in the house, but are moved outside if they pee/poo in the House or on their bedding. Yes, we board cats also: we have an Outdoor facility for cats that's air conditioned and completely fenced (including the roof of the play yard), and an indoor cat enclosure.

You can find pictures at PimaPets.com and we post updates on our Facebook site, Pima Pets – Pet Boarding, and reviews by Googling "Pet Boarding Oro Valley"



## **ADDRESS & DROP OFF**

We are in Oro Valley, near Tangerine and First. Because we've had cases of people coming at all hours of the night and day, we now only give our address after we have a reservation or appointment.

**Please be ON TIME. We reserve the right to change the time/day of pick up or drop off if you are more than 15 minutes late.**

## **TRIAL STAY – A WAY TO INSURE THERE ARE NO ISSUES**

We require a one night "trial stay" for dogs over 20 lbs. We started trials when a person dropped his dog off before a week-long business trip. The dog barked all night long. By the third night, we had to have his emergency contact pick the dog up. This wasn't a good situation for anyone.

A one-night stay will give us time to assess how your dog acclimates to us and our place, and gives you a chance to assess us. The added benefit is that your pet will feel more comfortable coming back for a longer, "real" stay as he/she has already been a part of our family.

We offer trial stays for \$25, on Fridays and Saturdays. If you're interested in this, please let us know.

## **RESERVATIONS & CANCELATIONS**

We require payment in full in order to hold a space for your pet. We take payments by Venmo, Zelle, or you can call us to drop off a check/cash. Contact us for details on how to send payment electronically. After sending payment, please text 520-500-2563 so we can send you confirmation of receipt. We don't

accept credit cards. Please understand, you do not have a reservation (and we cannot take your pet) until full payment is received.

Cancellations made one week before drop off are given full credit for a future stay. We do not give refunds. Cancellations made within one week of the beginning of the reservation are not refunded or credited.

#### UPDATES ON YOUR PET

We post updates on our Facebook page, Pima Pets – Pet Boarding ([www.Facebook.com/profile.php?id=61556671316459](http://www.Facebook.com/profile.php?id=61556671316459)). Please understand that we DO NOT send updates by phone or text. If there is an issue with your pet, we will contact you immediately, but we don't respond to texts asking "how's my pet doing?"

#### OWNER & PET INFORMATION

Full Name:

Phone Number:

Email:

Pet's Name:

Weight (Approx) and Breed:

Drop Off Day/Time: Pick Up Day/Time:

How did you hear about us?

Emergency Contact Name:

Phone Number:

#### FOOD & MEDICATIONS

My pet has their own food (if not, we provide food for a fee of \$5/day):

Food instructions (amount, times per day):

**PLEASE NOTE: wet food or food requiring refrigeration adds \$5.00 per day (per pet) to the boarding amount.**

Homemade Food: we make our own dog food, and it's available for \$8/day (two feedings). If interested in this, please let us know.

Medications are an additional charge of \$5.00 per medication/per day for administration.

#### ADDITIONAL SERVICES - PLEASE NOTATE EACH ITEM WANTED

Walks (30-45 minutes, on leash). Additional fee of \$15 per pet:

Wet Food (canned or refrigerated food – anything other than dry kibble): Additional \$5.00/day

Homemade Food: \$8/day (two feedings)

Medication: \$5/day

#### BEHAVIOR

Has your pet ever attended daycare or boarding?

Does your pet need to be separated from other pets for playing/walks?

Please list any behavioral information (ex: aggressive over toys or food):

Does your pet get along well with other animals? Does your pet share well?

Rate your pet's energy level (1 being very mellow, 10 being very hyper):

How well does your pet get along with other animals (1 being aggressive, 5 being "doesn't care", 10 being excellent)?

Has your pet ever bit anyone?

Is your pet prone to escaping?

Has your pet ever jumped or climbed over a fence or wall? How high was it? What type of fence?

<b>PLEASE AGREE TO THE FOLLOWING (CIRCLE "I AGREE" AND INITIAL):</b>
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If the pet(s) is/are to be picked up by someone other than the owner, arrangements must be made with Pima Pets regarding pick up and payment:

I Agree

If the expected pick-up date is changed for a later date, notification and arrangements have to be made in advance. If no communication is made and the pet is not picked up within three days of expected pick-up date, the pet will be considered abandoned. Pima Pets is then given the right to handle the pet as it deems best:

I Agree

Pima Pets will exercise reasonable care of the pet during its stay. The owner acknowledges and he/she understands that their pet will co-mingle with other dogs and the risk associated with it. Although we provide reasonable supervision, pets may escape, injuries can occur, and transmittable diseases may happen. In consideration of these services, Owner expressly waives and relinquishes any claims against Pima Pets, its officers, owners, employees and agents, relating to services provided pursuant to the owner's pet, and further agree to indemnify Pima Pets against all such claims.

I Agree

Pima Pets allows cage-free daycare to the maximum extent possible, however if for any reason due to behavioral issues, we reserve the right to isolate any pet(s) to ensure the safety of all. In addition, there will be no refund due to owner for unforeseen occurrences.

I Agree

Boarding fees are based on 24-hour stays. Any additional hours will be billed at a rate of \$10/hour, or a maximum of \$30 per day (Example: If you drop your pet off at 9:00 am and pick them up the following day at 3:00 pm, the total boarding fee will be \$40)

I Agree

Any pets interacting with other animals are spayed or neutered, and all pets are up to date on vaccines. Proof of vaccines may be required.

I Agree

Financial Policy: By signing below, I assume full fiscal responsibility for any treatment my pet receives. I understand that FULL payment is due at the time of reservation.

I Agree

By signing below, you agree to terms of our boarding stay and agree to follow them as discussed above.

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Pet Owner

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Date

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Pima Pets

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Date