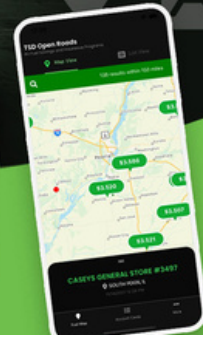




Save Money. Give Water.  
We support CharityWater.org



# DECEMBER 2022 NEWSLETTER



# CHRISTMAS

- NEWSLETTER HIGHLIGHTS
- Inspirational Bible Verse
  - FMCA partnership
  - HUGE fuel giveaway contest
  - After Hours Line
  - Charity- A chance to donate

*And thou shalt have joy and gladness; and many shall rejoice at his birth..*

*Luke 1:14*

# AFTER HOURS PHONE LINE

Open Roads tries to do everything within our power to serve and help our RV community. Even though our office is open from 8:00 to 5:00 central time, we offer an after hours line that is monitored for emergency situations. After all, fueling takes place all hours of the day.

Even though the after hours line is monitored and answered all night, this is strictly for emergency fueling needs. An emergency situation would intel you sitting at the pump and your card is not wanting to work. You have tired everything you know and the station just will not accept it. If this happens, here are the steps you would need to follow:

- Call our customer support number-800-275-5089. Don't drive away from the pump unless there is a line behind you.
- You will hear the automated message saying our office is closed but press 1 if you need help at the pump. This will then ring to the cell phone of the on-call person.
- Make sure you have your card number and what the message was you received either from the cashier or on the pump.
- The on-call person can access your fuel card to be able to see any rejections, make sure it is active, and assist with walking through steps to get your card to work for you.

Our on-call person is not working in the office, so they don't have access to our software or system. If you need to make changes to your account, have questions about a transaction, want to see if we were able to collect on a past due payment, want to set your PIN number, ect, you have to call during business hours Monday - Friday.

## BIG FUEL GIVEAWAY!

Want a chance to win \$1000 of free fuel?

Click the link or copy and paste to submit your guess for how much you think Open Roads has saved its customers over the past 4 years.

<https://forms.gle/aYuin9QGnF5RdBry5>

The winner will be announced at the January 2023 Tampa RV show. You don't have to be present to win.



Our office will be closed the 23rd and 26th for Christmas.

We will also be closed January 2nd for New Years.



# INFLUENCER CORNER

EACH MONTH WE WILL FEATURE A SOCIAL MEDIA INFLUENCER IN THE RV COMMUNITY THAT ONLY NOT USES OUR PROGRAM BUT IS A BIG CONTRIBUTOR TO ANYTHING AND EVERYTHING RV RELATED.

BE SURE TO GO AND FOLLOW THEIR PAGE!



[www.youtube.com/c/wanderingwagners](http://www.youtube.com/c/wanderingwagners)

**We are Mike and Lynn Wagner! We travel and camp year round in our Super C RV with our two dogs Guy and Piper, and we love sharing our adventures on YouTube! We are lifelong campers and have been RVing together for 17 years across the country. We love the Open Roads Program because with the higher costs of fuel lately we are saving a lot of money and can enjoy traveling the way we want to, with less stress over money spent on fuel. We Highly recommend it!**



**FMCA**  
Your RVing Family

## EXCLUSIVE FMCA MEMBERSHIP OFFER

Join the world's largest non-profit RV club today for \$20 off your first year of membership! By using promocode TSD20 you'll save money and gain access to benefits, discounts, on-the-go assistance, education, and so much more. To learn more visit <https://join.fmca.com/tsd2022>.

## Charity Opportunity charity:water

December is known as a month of giving. We have mentioned charity:water, our charity we support as an Open Roads family, in previous newsletter. This month we are giving you the opportunity to donate directly to them by clicking the link below.

<https://www.charitywater.org/open-roads>

As 2023 is closely approaching, we are starting to gather information for rallies next year to send information/goodies, possibly attend, or do a zoom presentation. If you would like your rally to be on our list, please send Tara an email at [trape@myopenroads.com](mailto:trape@myopenroads.com)!! Starting in the January Newsletter, there will be a rolling list of all the rallies that we have been made aware of in case you are looking for one to attend.

*If you have anything you would like to see in our newsletter, please send an email to Tara at [trape@myopenroads.com](mailto:trape@myopenroads.com) with your suggestion! Be sure to check out our website, [www.myopenroads.com](http://www.myopenroads.com), for all things Open Roads. Also if you need to send somebody the link for the application to join please use [www.myopenroads.com](http://www.myopenroads.com).*