

THIRTY (30) DAY REFUND **OR** EXCHANGE POLICY FROM THE DATE OF PURCHASE.  
(PLEASE **CIRCLE ONE** ABOVE)

\*\*\* A restocking fee of up to 50% of the cost of the product will be charged if the customer changes his/her mind about a purchase, returns it within the return period, but the item is damaged, shows signs of use or the packing/seal of stickers have been opened/broken. \*\*\*

The customer is responsible for shipping the item back to Savage Cadillac.

TODAY'S DATE: \_\_\_\_/\_\_\_\_/2024

NAME: \_\_\_\_\_

EMAIL: \_\_\_\_\_

PHONE #: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

ORDER DATE: \_\_\_\_/\_\_\_\_/202\_\_.

ORDER #: R \_\_\_\_\_

REASON FOR REFUND OR EXCHANGE: \_\_\_\_\_

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\*\*\* ALL LINES ABOVE **MUST** BE COMPLETED & CORRECT TO BE ELIGIBLE FOR A  
**REFUND **OR** EXCHANGE** – SAVAGE CADILLAC \*\*\*

1. Savage Cadillac is **NOT** responsible for ordering wrong products and will **NOT** pay for any return postage due to the above unless it is our mistake. Please read to make sure it fits your vehicle or call us to verify at (321) 507-3239.
2. **ALL** Damaged Claims – **MUST INCLUDE**:
  - a. **ALL** sides of the damaged box/package **closed**. Front, back, and both sides of the damaged area, thank you.
  - b. Repeat (a) with the box **opened showing** the **damaged product**. (Please take nice clear photos of the damaged area and product, thank you).
  - c. One picture including the shipping label, clearly. Thank you.
  - d. Section "REASON FOR REFUND OR EXCHANGE" **MUST** be completed **starting off with** Damaged – Product name and explaining the damage.
  - e. Email all **10** documents to [admin@savagedcadillac.com](mailto:admin@savagedcadillac.com) ATT: Jenni/Damage
  - f. When all **10** documents are sent, I will be handling your claim to either Refund or Exchange your product.
  - g. **MOST IMPORTANT**: Please keep the **BOX** and **PRODUCT** for UPS to come and take pictures and pick up the damage claim/Damaged box/Product. You **MUST** keep both until you hear from Savage Cadillac or UPS. Thank you for your patience and understanding.

**WE LOVE OUR CADILLACE FAMILY!  
THANK YOU, FOR YOUR CONTINUED SUPPORT.**