



🌐 www.caliper-ridge.com ✉ info@caliper-ridge.com 📞 (416) 505 8908

The Commitment from Caliper Ridge

Every situation (dog, client, environment, history, etc.) is unique. Caliper Ridge, Inc. ("Caliper Ridge", "we", "us", "our"), including its officers, employees and contractors, remains flexible and will adapt to each case as it evolves. Geoffrey Hancock, as owner of Caliper Ridge, will ensure every client is provided with realistic expectations, actionable recommendations and clear explanations. We will provide advice tailored to you, your dog and your unique situation. We will do our best to accommodate clients and dogs with disabilities or special needs provided that we can do so safely and effectively. Please contact Caliper Ridge in advance to discuss your dog and situation.

Training Outcomes

Instant results or quick fixes are not possible, particularly with behavioural issues. Caliper Ridge cannot guarantee results within a specific timeframe — no legitimate trainer can. Training outcomes depend on a variety of factors, including the dog's temperament, behaviour, history and owner compliance with training recommendations. With time, you should see measurable improvements, but lasting success depends on the your ongoing commitment to working with your dog and adhering to the prescribed techniques, recommendations and training plan.

Health, Vaccinations and Owner Representation

As owner of the dog, I certify that my dog is in good overall health, free from any contagious condition (including parasites), and current on all vaccinations, including rabies and DHPP (distemper, hepatitis, parvovirus, parainfluenza). I agree not to bring my dog to class or private training sessions if it shows signs of illness such as coughing, vomiting, diarrhea, or any contagious or infectious condition.

I also certify that my dog has not exhibited aggressive behavior and that my dog has not been declared dangerous or subject to a restriction order under the Ontario Dog Owner's Liability Act (DOLA, R.S.O. 1990, c. D.16) unless disclosed to Caliper Ridge in writing and discussed in advance with Geoffrey Hancock.

Owner Responsibility

I agree: (a) to keep my dog under control at all times and on leash unless specifically instructed otherwise by a trainer of Caliper Ridge, (b) to assume all responsibility for my dog's behaviour, safety and well-being during training, (c) to promptly clean up after my dog and (d) to pay all fees in full to Caliper Ridge at the end of each training session except for fees for Group Classes, Puppy Walks, Initial Private Consultations and Private Training Bundles, the fees for which are payable in advance. Refunds are not provided. Except in the case of emergency, the cancellation of a private training session with less than 24 hours of advance notice may incur a charge of \$75.

Assumption of Risk

I understand that participation in dog training sessions involves inherent risks, including, but not limited to: injury to persons, dogs, or property damage. I acknowledge that dogs can be unpredictable and that injuries may occur, including but not limited to bites, scratches, bruises, dog fights, injuries to people or property, and potential exposure to illness or disease. I also acknowledge and accept that any outdoor environment presents certain physical hazards, including, but not limited to, rocks, hills, embankments, rivers, ponds, potential exposure to poisonous plants and wild animals. I voluntarily assume all risks associated with participation in dog training or other classes provided by Caliper Ridge.

Release of Liability and Indemnification

In consideration of being permitted to participate in dog training or other classes provided by Caliper Ridge, I, on behalf of myself, my dog, my family members, and my heirs, hereby release, indemnify, discharge and hold harmless Caliper Ridge (including its officers, employees, trainers, assistants, volunteers, contractors and clients) and the owner(s)/tenants of any property used for training or classes, from any and all claims, suits, costs, losses, damages or liability arising out of or related to participation in training (including group and private classes) or use of property including injury, illness, loss or damage (including, but not limited to, attorney fees and court costs) caused by me, by my dog or to my dog, whatever the cause, except in cases of gross negligence or willful misconduct. I further agree to accept full financial responsibility for any damage to property or for any veterinary and/or medical expenses incurred as a result of my behaviour (including anyone accompanying me) or my dog's behavior, including reactive or aggressive incidents.

Veterinary Authorization

In the event of an emergency where I cannot be contacted, I authorize Caliper Ridge to seek medical or veterinary attention for my dog at my expense.

Termination of Agreement

Caliper Ridge will consider ending professional services when one or more of the following conditions occur: (1) the training goals have not been met within a reasonable timeframe, (2) the dog is not benefitting from the training, (3) the Caliper Ridge trainer(s) or group class participants and/or their dogs are exposed to potentially unsafe, harmful or dangerous conditions that cannot be reasonably resolved, (4) the client is not following the behaviour change or training plan despite efforts to address obstacles, (5) the client does not comply with safety rules or (5) non-payment of fees.

Governing Law & Severability

This Agreement is governed by the laws of the Province of Ontario, Canada, and any legal disputes will be resolved in the appropriate court of jurisdiction. If any provision of this Agreement is deemed unenforceable, the remaining provisions shall remain in full force and effect.

Media Release (Optional)

By selecting “Yes” below, I grant permission to Caliper Ridge to use photos and/or videos of myself and/or my dog for training, educational, or promotional purposes in print, online, and social media.

☐ Yes ☐ No

Agreement & Signature

By signing below, I confirm I have read, understood and that I agree to the above conditions and terms of this Agreement. I also agree to work collaboratively with Caliper Ridge and provide all relevant information regarding my dog, situation, etc. and answer questions truthfully to the best of my ability and recollection.

Caliper Ridge, Inc. (we, us, our)

Client/Owner Signature (I, me, my, you, your, client)

Print Name: Geoffrey Hancock, CPDT-KA

Print Name: _____

Phone: (416) 505 8908

Email: geoffrey.hancock@caliper-ridge.com

Dog Name(s): _____

Phone: _____

Email: _____

Date: _____

Date: _____