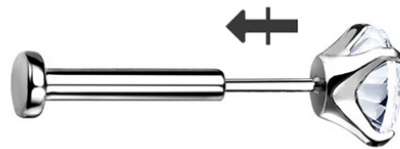


Threadless Jewellery Aftercare

Thank you for purchasing some beautiful threadless jewellery! Below we will cover how to care for your new piece as well as provide you with a diagram of how your piece has been fitted today:

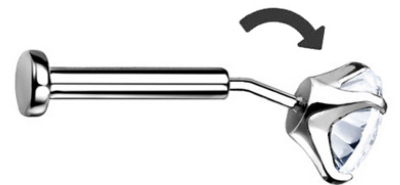
The stud pin fits all sizes (20G to 14G)

HOW TO CLOSE



STEP 1

Insert the pin halfway into the post.



STEP 2

Slightly bend the pin by finger.
(bend more for tighter fit)



STEP 3

Simply push in the stud to close.

HOW TO OPEN



Simply pull out the stud from the post.

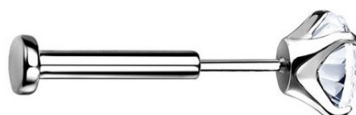
If the stud is tight, slightly twist the stud while pulling out from the post.

As threadless jewellery is designed to also be easy to remove by the client, this can result in some pieces loosening over time. It is important that whilst cleaning, you check the security of your jewellery to make sure it does not come loose. A tight-fitting and loose-fitting piece are shown below:

Tight-fitting



Loose-fitting



Lost & Broken Jewellery

Manufacturing Faults:

We cover any manufacturing faults such as missing stones/jewellery deformed or broken on arrival at our studio in full.

What If I lose my threadless jewellery or my piece breaks?

We cover any lost threadless pieces up to 14 days post-fitting. This is because losing jewellery in this time frame could indicate a manufacturing fault with the pin. We cover any broken pieces up to 14 days post-fitting, this is also because this may indicate a fault.

What if my piece is lost/broken past the grace period?

We can repair broken pieces for a charge, this usually has a quicker turnaround time than re-ordering a piece. Any requests to re-order a piece in full will be charged the original cost of the piece.

Most Importantly....

If you are having any difficulties with your threadless jewellery or piercing, please contact your piercing practitioner in the first instance. The sooner you do this, the sooner we're able to provide assistance and help solve any problems you may be having!