

Another Supply Company LLC
Privacy Policy
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Definitions

- "Customer", "You", and "Your" refers to you, the person accepting the Company's terms and conditions.
- "The Company", "Ourselves", "We" and "Us", refers to ASCLLC.
- "Party", "Parties", or "Us", refers to both the Customer and ourselves, or either the Customer or ourselves.
- "Personal information" is information that directly identifies you or information otherwise defined as "personally identifiable" under applicable law.
- All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Customer in the most appropriate manner, whether by formal meetings of a fixed duration, or any other means, for the express purpose of meeting the Customer's needs in respect of provision of the Company's stated products/services, in accordance with and subject to, prevailing Pennsylvania Law.

Privacy Statement

Another Supply Company LLC (ASCLLC) is committed to protecting your privacy. Please read this privacy policy carefully. It applies to all interactions you have with ASCLLC.

Authorized employees within the company and agents of the company, on a need-to-know basis only, use any information collected from individual customers. We regularly review our systems and data to ensure the best possible service to our customers and the utmost protection of customer information.

The following is an explanation of how we process (e.g.: collect, use, store, disclose and delete) your personal information as defined in the applicable data protection legislation.

This Privacy Statement applies to personal information that we may collect about you when visiting or using the ASCLLC website, or when ordering products or services from us, and it also describes the choices available to you regarding our use of your personal information, the steps you can take to access your information and to request that we correct or delete your personal information.

It is important that you read this privacy notice together with any other privacy notice or fair processing notice we may provide on specific occasions when we are collecting or processing personal information about you so that you are fully aware of how and why we are using your data. This privacy notice supplements the other notices and is not intended to override them.

If you have questions or concerns regarding this Privacy Statement or our handling of your information collected under this Privacy Statement, or if you would like to review a previous version of this Privacy Statement, please contact us at info@anothersupplycompany.co.

The Information We Collect

- **Identity Data** -- first name, last name, username or similar identifier, and title.
- **Contact Data** -- billing address, delivery address, (business) email address and (business) telephone numbers.
- **Financial Data** -- bank account, payment card details and credit history.
- **Transaction Data** -- details about payments to and from you and other details of products and services you have purchased from us.
- **Technical Data** -- internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access our websites.

- **Profile Data** -- your username and password, purchases or orders made by you, your role within your organization, interests, preferences, feedback and survey responses.
- **Usage Data** -- information about how you use our websites, products and services and how your device has interacted with our website, including the pages accessed and links clicked.
- **Preference Data** -- your preferences in receiving marketing from us and our third parties, your communication preferences, and dietary information.
- **Pictures/video or acoustical recordings** -- from live or virtual events or other video recordings (such as CCTV at our offices and warehouses).

How We Collect Personal Information

- We may collect personal information you provide directly to us via websites, mobile applications, email, EDI, by corresponding with us via telephone or post and other interactions. For example, we may, also, collect personal information when you register with us as a customer, place an order for product or services, participate in promotional activities, use an application installed on a device, post on our Services, visit our premises or subscribe to notifications. When you visit our offices or warehouse, we may also obtain your personal information from the CCTV camera on the premises. Such video recordings are stored for a maximum of 30 days. The purpose of the video recordings is the protection of our property, prevention and detection of criminal activity and the protection of the health and safety of our employees and customers.+
- We may automatically collect personal information for business-related purposes, such as providing customer service, managing the Services we provide, complying with legal requirements, payment processing, and for marketing our products and Services.
- When you visit our website, we may automatically collect information about which pages you are visiting, your equipment, the browser you are using, as well as browsing actions and patterns including the pages accessed and links clicked. In some countries, including countries in the European Economic Area, this information may be considered personal information under applicable data privacy laws. Some of this information will be stored anonymously, and we will use it to improve our Services and to make our websites more user-friendly as well as for statistical purposes.
- Some of this information may be collected using cookies and similar technology. We may also receive technical data about you if you visit other websites employing our cookies.
- Collecting this information enables us to better understand the visitors who come to our website, where they come from, and what content on our website is of interest to them. We use this information for our internal analytics purposes and to improve the quality and relevance of our website to our visitors.

- We may collect personal information from publicly available sources, including, but not limited to, public internet websites and databases, public or government sources, and news media.
- We may obtain personal information from third parties that have obtained or collected information about you and that have the right to provide that personal information to us.
- We may receive information about you from others within your organization, or from our business partners we work with to provide our products and services. For example, we may obtain information about you from the resellers that purchase offerings available from us and provide such offerings to you or your organization.
- We may contract with third parties who provide information to businesses to verify certain information about you or obtain information about you, for example analytics providers, advertising networks and marketing companies, search information providers, credit reference, fraud prevention or government agencies, providers of technical, payment and delivery services, data brokers or aggregators. We may use the personal information received from a third party in accordance with the terms established between us and the third party.

How We Use Your Information

- We use your personal information to provide customer support, deliver products and services, and improve ASCLLC.
- We collect, store, process and transmit personal information in accordance with established policies and applicable law. Such personal information is fairly and lawfully collected for specific and legitimate purposes and kept up to date as reasonably possible.
- We use your information internally only as necessary to accomplish these goals.

How We Disclose Your Information

We share your personally identifiable information only in the limited circumstances below. ASCLLC never sells information or shares it with third-party advertisers.

- We may share your information with your consent, after letting you know what information will be shared and with whom.
- We may disclose your information if we believe it is reasonably necessary to comply with a law, regulation, or valid legal process. If we are going to release your information, our policy is to provide you with notice unless we are prohibited from doing so by law or court order (e.g., an order under 18 U.S.C. § 2705(b)). We may disclose your information without giving you prior notice if we believe it's necessary to prevent imminent and serious bodily harm to a person.

Nothing in this policy is intended to limit any legal objections or defenses you might have to demands to compel disclosure of your information, including demands from the government.

- We may share your information with third parties helping us provide our products and services. These third-parties access and use the information we share with them only on our behalf. They include Arlington, Coast to and Coast Computer Products, Inc., CyberPower Systems, Formax, Lexmark International, PayPal, Samsung Electronics, Stripe, TD/Synnex Corp., and Xtreme Power. Please note that this Privacy Policy explains ASCLLC's practices only and doesn't cover the practices of third-party product distributors and service providers. Please review those companies' privacy policies to learn more about their data practices. Links to each privacy policy are provided here for reference:

[American Power Conversion](#)

[Arlington](#)

[Coast to Coast Computer Products, Inc.](#)

[CyberPower Systems](#)

[D&H Distributing](#)

[Dell](#)

[Ergotron](#)

[HP](#)

[Lexmark International](#)

[PayPal](#)

[Samsung Electronics](#)

[Stripe](#)

[TD/Synnex Corp.](#)

Formax – request via mail: Formax, 1 Education Way, Dover, NH 03820

- We may disclose aggregate, non-identifying information, such as statistical or demographic data for any purpose. Aggregated data may be derived from your personal information but is not considered personal information under applicable regulations as this data does not directly or indirectly reveal your identity. For example, we may aggregate purchase data to calculate inventory forecasts. However, if we combine or connect aggregated data with your personal information so that it can directly or indirectly identify you, we treat the combined data as personal information which will be used in accordance with this privacy statement.
- If all or part of ASCLLC is sold, merged, or otherwise transferred to another company in the future, your information may be transferred as part of that transaction. If that happens, ASCLLC will take reasonable steps to make sure your information continues to be treated consistently with this privacy policy.

How long we retain your data

We retain identifiable personal information no longer than necessary to serve the purposes for which it was collected.

Web Tracking Policy

We may use cookies to enable our systems to recognize your web browser and tell us how and when you use the ASCLLC website. We may use cookies to recognize that your web browser has accessed our servers before, and we may associate that information with your use of the ASCLLC website.

Data Security

ASCLLC internal systems are designed with several layers of security.

- We encrypt files stored on ASCLLC computers using the AES- 256 algorithm.
- We encrypt files on local ASCLLC systems using the AES- 256 algorithm before storing data in cloud systems.
- We limit the number of ASCLLC employees who have access to user data through policy and technical access controls.

No transmission over the internet is completely secure, so we can't absolutely guarantee that unauthorized parties won't be able to defeat our security measures or the security measures of third-party product distributors, service providers, and commercial carriers used for fulfillment.

We are always on the lookout for vulnerabilities in ASCLLC data security processes and in our general operations. If you discover a vulnerability affecting ASCLLC, we would be grateful for your report and encourage you to let us know immediately.

To report a security vulnerability, please email security@ASCLLC.com.

Changes to This Policy

We may revise this Privacy Policy from time to time. The most current version of the policy will govern our use of your information will always be available for download at <https://anothersupplycompany.co/about>. If we make changes that we believe will substantially alter your rights, we will post the revisions 7 days before they take effect so you can review them.

Contact

We would love to hear from you. ASCLLC welcomes questions, concerns, and feedback about this policy. If you have suggestions for us, let us know at info@anothersupplycompany.co.

Document Versions

Version 1.0 – Released August 22, 2023, effective through October 2, 2023.

Version 1.1 – Released October 03, 2023.