

REFUND POLICY

Welcome to New Directions Publishing, LLC!

New Directions Publishing, LLC is owned and operated by New Directions Publishing, LLC.

This policy describes how the refunds are made through:

<https://newdirectionspublishing.com>

REFUNDS AND CANCELLATIONS

We stand behind our products and your satisfaction with them is important to us. However, because our services are manually based, we offer no refunds, but will accommodate a different type of service.

Refund requests made after you have purchased our services are managed on a case-by-case basis and are issued at our sole discretion. If you wish to request a refund, please contact us through the contact form or through our contact information. We will evaluate your case.

PROCESSING YOUR REFUND

Once your refund request has been received and accepted, your refund will be issued, and you will receive a confirmation email. Your refund will be completed via the original payment method.

CONTACT INFORMATION

If you have any questions about this policy, please contact us through our contact form or contact at: ndp@newdirectionspublishing.com