

PLEASE READ BEFORE BOOKING

Travel Services Agreement & Trip Terms

Tanzania Safari & Zanzibar Escape · In Hines Sight LLC

This Agreement governs the relationship between Latonya Hines of In Hines Sight LLC, operating as In Hines Sight Travel ("Advisor," "we," "our"), and the purchaser of travel services ("Client," "Traveler," "you"). By submitting payment, completing a registration form, or participating in this trip, you confirm that you have read, understood, and agree to this Agreement in full.

1. Eligibility

You represent that you are at least 18 years of age, legally able to enter this Agreement, and authorized to make travel arrangements on behalf of yourself and any travelers included in your booking. All information you provide must be accurate and complete.

2. Independent Travel Advisor Relationship

Latonya Hines operates as an independent travel advisor affiliated with Fora Travel, Inc. ("Fora"). Advisor is not an employee or representative of Fora. Fora operates solely as a host agency and technology platform and is not responsible for services provided by Advisor. Any claims or disputes regarding travel planning services must be directed to Advisor, not Fora.

3. Scope of Services

Advisor provides travel planning and coordination, including destination research, booking accommodations, arranging transportation, organizing tours and activities, and coordinating group travel. Advisor acts solely as a booking intermediary between Client and third party travel suppliers, and does not own, operate, or control any supplier.

4. Trip Details

Trip: Tanzania Safari & Zanzibar Escape

Travel Dates: August 18 to 27, 2028

Destinations: Arusha, Ngorongoro, the Serengeti, and Zanzibar, Tanzania

Arrival Airport: Kilimanjaro International Airport (JRO)

Departure Airport: Abeid Amani Karume International Airport, Zanzibar (ZNZ)

Client is solely responsible for booking their own international airfare to and from these airports.

5. Pricing and Quotes

All pricing is quoted in United States Dollars and is subject to change until secured by the required deposit. Pricing may be affected by supplier adjustments, availability, currency fluctuation, and demand based pricing. Advisor cannot guarantee pricing until a reservation is confirmed by payment.

6. Deposit and Payment Structure

- **November 15, 2026:** \$500 per person non-refundable commitment deposit, due to secure participation and lock in pricing.
- **January 15, 2027:** Remaining balance required to complete the 30% deposit (amount varies by occupancy type).
- **February 2027 through April 2028:** Client may make payments toward the remaining balance at their own pace.
- **May 1, 2028:** Final balance due in full. Failure to complete payment by this date may result in cancellation and forfeiture of all payments made.

All deposits and payments are non-refundable unless otherwise required by law. Payment of any deposit does not guarantee specific room assignment or upgrade availability.

7. Payment Methods and Authorization

Payments are accepted through the approved payment links provided by Advisor. By submitting payment through any link provided on this page, Client authorizes Advisor to process that payment for the trip services described here.

8. Chargebacks and Payment Disputes

Client agrees not to initiate a chargeback or payment dispute in order to avoid cancellation penalties or supplier terms. Chargebacks are appropriate only where a service was never delivered or was materially misrepresented. Client agrees to contact Advisor directly first, in writing, to allow a reasonable opportunity to resolve any issue before pursuing a dispute.

9. Trip Inclusions

- Accommodations at Arusha Serena Hotel, Karatu Simba Lodge, Mara Under Canvas, and Neptune Pwani Beach Resort & Spa
- 25 meals as listed in the itinerary (9 breakfasts, 8 lunches, 8 dinners)
- All activities and experiences detailed in the itinerary
- Private ground transportation and transfers throughout Tanzania and Zanzibar
- Domestic and regional flights included in the itinerary

10. Trip Exclusions

- International airfare to and from Tanzania
- The optional Serengeti hot air balloon safari
- Travel insurance
- Passport, visa, and entry documentation fees
- Tips and gratuities

- Personal purchases and items not listed in the itinerary

11. Travel Insurance

Travel insurance is strongly recommended for every traveler on this trip. Insurance may protect against trip cancellation, travel delay, medical emergencies, lost luggage, and supplier insolvency. If Client declines travel insurance, Client accepts full responsibility for any resulting financial loss.

12. Passports, Visas & Travel Documentation

Client is solely responsible for obtaining all required travel documentation, including a valid passport, any required visa, and any required vaccination documentation. For this itinerary, passports must generally be valid for six months beyond the return date. Advisor is not responsible for denied boarding or denied entry resulting from a Client's documentation.

13. Wildlife Viewing & Safari Risk Acknowledgment

This trip includes game drives and wildlife viewing in areas where wild, free roaming animals are present. Client acknowledges and accepts that:

- Wildlife is unpredictable, and no specific animal sighting is ever guaranteed.
- Encountering wild animals carries inherent risk of injury, and Client assumes this risk by participating.
- Client agrees to follow all safety instructions given by guides, drivers, and camp staff at all times, including remaining inside vehicles or designated areas when instructed.
- Advisor is not liable for injury, illness, or loss resulting from wildlife encounters that occur in accordance with standard safari safety practice.

14. Optional Activities

The Serengeti hot air balloon safari is an optional, separately priced activity operated by a third party supplier. Client who elects to participate does so voluntarily and assumes all risks associated with that activity, and may be required to sign a separate waiver directly with the activity operator. Advisor is not liable for the operation, safety, or outcome of any optional activity.

15. Physical Requirements & Activity Level

This trip involves extended time in safari vehicles on unpaved and uneven roads, walking on uneven natural terrain, a guided biking experience near Mto Wa Mbu, exposure to heat and sun, and time at elevation in the Ngorongoro region. Client should be in good general health and comfortable with this activity level. Advisor cannot provide individual physical assistance during activities.

16. Travel Suppliers

Advisor works with third party suppliers including hotels, ground transportation providers, tour operators, and destination management companies who operate independently of Advisor. Advisor is not responsible for the acts, errors, delays, cancellations, or service failures of any supplier.

17. Itinerary Changes

This itinerary has been thoughtfully designed, but details may change due to supplier availability, weather, wildlife conditions, flight schedule adjustments, or other operational factors. Advisor will provide a comparable experience whenever possible in the event of a necessary change.

18. Cancellations and Modifications

Each supplier maintains its own cancellation and refund policy, which Client agrees to review and accept before a reservation is confirmed. All modification or cancellation requests must be submitted in writing by email. Advisor is not responsible for penalties resulting from late requests.

19. Group Participation and Conduct

This trip is a group experience. Client agrees to behave respectfully toward fellow travelers, guides, and staff at all times. Advisor reserves the right to remove any participant who disrupts the group experience, behaves inappropriately, or creates a safety concern, without refund.

20. Photography and Media

Photos and video may be captured during this trip. By participating, Client grants permission for such images to be used in Advisor's promotional materials, unless Client provides written notice declining this use prior to travel.

21. Liability Release

Advisor acts solely as an intermediary between Client and travel suppliers. Advisor is not liable for injury, illness, death, property damage, loss, delay, or supplier service failure. Any recovery from Advisor arising out of this Agreement is limited to the commissions or planning fees actually received by Advisor for this trip.

22. Force Majeure

Advisor is not responsible for failure to perform services due to events beyond its reasonable control, including natural disasters, pandemics, government restrictions, strikes, civil unrest, or transportation disruptions.

23. Governing Law

This Agreement is governed by the laws of the State of Florida. Any dispute arising from this Agreement shall be resolved exclusively in the courts located in St. Augustine, Florida.

24. Entire Agreement

This Agreement, together with any supplier terms accepted during booking, constitutes the entire agreement between the parties regarding this trip and supersedes any prior discussion or understanding.

Acceptance. By submitting payment, completing registration, or

participating in the Tanzania Safari & Zanzibar Escape, Client confirms they have read and agree to this entire Agreement.