

IF YOU ARE NOT SATISFIED WITH YOUR ORDER, YOU MUST REQUEST A RETURN CLAIM WITHIN 10 BUSINESS DAYS OF THE RECEIPT OF GOODS. ALL PACKAGES MUST BE UNOPENED AND INCLUDE ORIGINAL LABEL.

THERE IS A 20% RESTOCKING FEE FOR ANY UNAUTHORIZED OR OVERDUE RETURNS. WE REQUEST CUSTOMERS TO KEEP ALL PACKAGES UNOPENED AND INCLUDE ORIGINAL MANUFACTURERS' PACKAGING AND LABEL.

ITEMS SHOULD BE UNWORN, UNALTERED AND UNWASHED WITH ALL TAGS. WE DO NOT ACCEPT INCOMPLETE PRE-PACKS RETURNED TO US OR GARMENTS USED.

FLUIDE BEADS LLC WILL NOT ISSUE A RETURN AUTHORIZATION FOR DAGAMES AND RETURN CLAIMS AFTER INDICATED DATES.

NO REFUND POLICY

REFUNDS WILL NOT BE ISSUED FOR DAMAGE OR RETURN CLAIMS. ONLY STORE CREDIT WILL BE ISSUED. ALL DISCOUNTED OR SALE ITEMS ARE FINAL AND CANNOT BE RETURNED. SHIPPING AND HANDLING CHARGES ARE NOT REFUNDABLE.

HOW TO RETURN AN ITEM

EMAIL [Fluidebeads@gmail.com](mailto:Fluidebeads@gmail.com)

PLEASE INCLUDE YOUR ORDER# IN THE SUBJECT LINE AND THE FOLLOWING:

- *COMPANY NAME*
- *ORDER ID*
- *SIZE*
- *QUANTITY & COLOR*
- *IMAGE OF UNIT (DAMAGE)*
- *REASON OF RETURN*

ONCE YOU RECEIVE A RETURN AUTHORIZATION (RA)FORM, PLEASE MAIL TO PACKAGE TO

**FLUIDE BEADS LLC**

**ATTN: ONLINE RETURNS**

**P.O. BOX 957995**

**DULUTH, GA 30095**

IF AN ORDER CANCELLATION IS NECESSARY, A WRITTEN REQUEST TO THE MANUFACTURER MUST BE APPROVED BEFORE ANY ORDER CAN BE CANCELLED.