

Privacy Policy

Privacy Policy
ABIONE Travel LLC
"Oneness Through Travel"
Based in Maryland, USA

ABIONE Travel LLC ("we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy applies to our website, communications, and services provided to clients nationwide, and is compliant with privacy laws applicable in the State of Maryland and generally across the United States.

1. Information We Collect

- Full name, contact details (email, phone, address), and emergency contact information
- Passport numbers and travel documentation, travel preferences, and health-related travel information
- Payment information (collected and processed via secure third-party services)
- Communications with us via email, text, toll-free numbers, or our website
- Feedback, survey responses, and other voluntary information you share with us

2. How We Use Your Information

- To provide travel consulting and booking services tailored to your needs
- To communicate with you before, during, and after your trip
- To process payments and manage travel reservations
- To provide customer support via toll-free numbers and digital channels
- To comply with applicable laws and protect our legal rights

3. Disclosure of Information

- We do not sell or rent your personal information.
- We share information only as necessary with trusted partners (such as airlines, hotels, and insurance providers) to fulfill your travel plans.
- We may disclose information if required by law, court order, or in response to lawful government requests.

4. Toll-Free Communication Disclaimer

- When you contact us via our toll-free number (833-866-3224), your call may be recorded for quality assurance or training purposes. We
- Your personal data shared during these calls is treated with the same level of privacy and care as any other communication with us.

Text Messaging via Toll-Free Number

When you opt-in to receive text messages from ABIONE Travel LLC via our toll-free number (833-866-3224), you agree to the following terms:

- **Consent Requirement:** We will only send you SMS or MMS messages if you have explicitly opted in, either by checking a box on a form, texting a keyword to our number, or confirming via email or phone.
- **Message Purpose:** Messages may include booking confirmations, reminders, travel alerts, payment follow-ups, or exclusive ABIONE Travel updates and offers. We keep texts relevant, minimal, and helpful.
- **Message Frequency:** Message frequency will vary based on your travel engagement and preferences. We respect your inbox and won't spam you.
- **Opt-Out Anytime:** You may opt out of text communications at any time by replying STOP. You may also contact us directly to remove your number from our SMS system.
- **Data & Message Rates:** Message and data rates may apply, depending on your mobile plan. ABIONE Travel LLC is not responsible for any fees charged by your mobile carrier.
- **Information Security:** Any personal information shared via SMS is handled with the same level of confidentiality and care as other forms of communication. We do not sell or share your mobile number with third parties for marketing purposes.
- **Record Keeping:** We may store text conversations securely for documentation purposes and service quality.
- **Toll-Free Compliance:** We comply with U.S. telecommunications regulations concerning toll-free texting, ensuring secure carrier routing and proper identification of our business texts.

5. Data Security

- We use secure systems and reputable service providers to store and transmit data.
- Sensitive payment data is never stored directly on our systems and is processed through PCI-compliant third-party platforms.
- We maintain administrative, technical, and physical safeguards to protect your data.

6. Cookies and Web Technologies

- Our website uses cookies to enhance your browsing experience and collect analytical data.
- You can manage cookie preferences in your web browser settings.

7. Your Rights and Choices

- You may request to access, update, or delete your personal data at any time.
- You may opt out of marketing communications by clicking the unsubscribe link or contacting us directly.
- We respond to privacy-related requests in accordance with Maryland and national privacy laws.

8. Data Retention

- We retain your personal information only as long as necessary to provide our services or fulfill legal obligations.

9. Children's Privacy

- We do not knowingly collect personal data from children under 13 without parental consent.
- If you believe we have collected such data, please contact us and we will delete it promptly.

10. Policy Updates

- We may update this Privacy Policy periodically. Updates will be posted on our website with the new effective date.
- Your continued use of our services indicates your acceptance of the updated policy.

11. Contact Us

- If you have questions about this Privacy Policy or how your information is handled, please contact us:
- Email: abi1@abionetravel.com
- Phone: 410-500-6040 | Toll-Free: 833-866-3224
- Address: Odenton, MD 21113

