

MyReminder — Terms of Service

Effective date: October 15, 2026

Operator: NSASSA LLC | Website: <https://myreminder.nsassa.com> | Contact: nsassa_services@nsassa.com

1. Agreement

These Terms of Service govern use of MyReminder, a reminder scheduling service operated by NSASSA LLC. By accessing or using MyReminder, you agree to these Terms and acknowledge the MyReminder Privacy Policy. If you do not agree, do not use the service.

2. The Service

MyReminder allows users to schedule personal reminders by available methods, including email, SMS, and automated voice call. Approved businesses may schedule appointment reminders for their customers. Availability depends on operational readiness, messaging provider requirements, and applicable laws. MyReminder is not an emergency notification system and does not guarantee successful or timely delivery.

3. Accounts and Eligibility

You agree to provide accurate information, safeguard account access, and use the service lawfully. MyReminder is intended for U.S. use and is not directed to children under 13. Business reminder features are available only to approved businesses and may be limited or withdrawn.

4. Business Responsibilities

Businesses are responsible for their customer relationships, the accuracy of submitted contact details and appointment information, and obtaining and retaining any legally required recipient consent before scheduling SMS or automated calls. Businesses must comply with applicable federal and state laws, carrier requirements, and email rules; honor opt-outs and suppression requests; and avoid unsolicited marketing. MyReminder's acceptance of a reminder request does not verify recipient consent.

5. Communications and Consent

Personal SMS reminders are subject to the MyReminder opt-in process where required. Message frequency depends on reminders scheduled; message and data rates may apply. Reply STOP to a MyReminder SMS to opt out and HELP for assistance, or email nsassa_services@nsassa.com. Automated calls, including prerecorded or artificial-voice calls, may require prior express consent and additional disclosures under applicable law. Users and businesses must obtain any required consent for the chosen channel. Consent to SMS is not required to use email reminder features.

6. Scheduling, Cancellation, and Delivery

You are responsible for accurate reminder content, recipient details, and scheduled times. Delivery can be delayed or prevented by carrier filtering, third-party outages, incorrect information, consent status, or other issues. Cancelling a reminder may not stop a message already in processing. We may decline or stop reminders that are unlawful, invalid, cancelled, or otherwise ineligible.

7. Acceptable Use

Do not use MyReminder for spam, harassment, fraud, deceptive messages, unlawful automated calls, unauthorized marketing, emergencies, or content that violates the rights of others. Do not submit unnecessary sensitive personal information or try to bypass security, consent controls, usage limits, or business approval.

8. Service Providers

MyReminder relies on third-party technology, which may include Glide, Make, Twilio, and transactional email providers. Your use of the service may be affected by their availability and applicable rules.

9. Fees and Changes

Any fees or paid features, if introduced, will be disclosed before purchase. We may update, restrict, suspend, or discontinue features and may revise these Terms. We will provide notice where required by law.

10. Suspension and Account Closure

We may suspend or terminate access for suspected abuse, violations of these Terms, security risks, or legal or provider requirements. To request account closure or assistance, contact nsassa_services@nsassa.com. Information may be retained as described in the Privacy Policy.

11. Disclaimers and Liability

MyReminder is provided on an “as available” basis. To the extent permitted by applicable law, NSASSA LLC does not guarantee uninterrupted service or successful delivery of any reminder. Nothing in these Terms limits rights or remedies that cannot lawfully be excluded.

12. Contact

NSASSA LLC

Website: <https://myreminder.nsassa.com>

Email: nsassa_services@nsassa.com