

REQUIRED WARRANTY REGISTRATION PROCESS

Over the last several years and months we have found ourselves paying almost \$1,000,000 in total for warranty claims that were not from the product but of unlicensed electricians when hired by consumers. This has been a huge problem in the electrical industry, so we were forced to make changes to protect our customers and family business. It is our job to protect our customers, to make sure your amazing new purchase operates as it should and that the company you hire is licensed, insured, and is pulling permits if required. Please complete the required documents below to activate your new warranty.

Please Note: No units will be covered under warranty until this process and form is completed. This Form Must Be Completed & Emailed 1 Day Prior To Electric Install To Allow Verification

Step 1 : Complete The Following Information

Purchase date: _____ Installation Date: _____
Customer Name: _____ Phone: _____
Address: _____
Spa Model Name: _____ Serial Number (Side Metal Plate Of Unit): _____

Step 2 : Complete The Following Information

Electrician Company Name: _____ Point Of Contact / Installer : _____
Electrician Company Address: _____ Phone Number : _____

Step 3 : Copy Of Electrician Required State Documents

Please Obtain A Copy Of The Following & Attach With Warranty Registration. Please Note: Unlicensed and Non-Certified Installers Will Void Your Warranty. Please Protect Your Assets and Obtain These Ahead Of The Install. Please Note Our Team Will Verify With The Hired Team The Requirements For Install & Verify Certification.

1. Copy Of Business License
2. Copy Of State Electrical Certification
3. Electrical Invoice Showing Breakdown