# General Terms and Conditions of Purchase (Services)

**USA TELECOM CONSULTING, LLC** 

**Document Reference: USA-Telecom-PURCH-2024** 

Date: August 2024

Hereinafter, USA Telecom Consulting, LLC is referred to as "BUYER," and the SELLER identified on the face of the Order is referred to as "SELLER," meaning the party with whom BUYER is contracting. "Contract" means the instrument of contracting, such as "Purchase Order," "PO," "Order," "Subcontract," or other designation, including these General Terms and Conditions. "Work" means all required labor, articles, materials, supplies, goods, and services constituting the subject matter of this contract.

#### 1. ACCEPTANCE OF CONTRACT/TERMS AND CONDITIONS

- a) This Contract integrates, merges, and supersedes any prior offers, negotiations, and agreements concerning the subject matter hereof and constitutes the entire agreement between the parties. SELLER's acknowledgement, acceptance of payment, or commencement of performance shall constitute SELLER's unqualified acceptance of this contract.
- b) Unless expressly accepted in writing by BUYER, additional or differing terms or conditions proposed by SELLER or included in SELLER's acknowledgement are objected to by BUYER and shall have no effect.
- c) The headings used in this Contract are inserted for the convenience of the parties and shall not define, limit, or describe the scope or the intent of the provisions of this contract.

# 2. ASSIGNMENTS AND SUBCONTRACTS

This Order is not assignable and shall not be assigned by SELLER without the prior written consent of BUYER. Further, SELLER agrees to obtain BUYER's approval before subcontracting this order or any substantial portion thereof; provided, however, that this limitation shall not apply to the purchase of standard commercial supplies or raw materials.

#### 3. **GOVERNING LAW**

The Order shall be governed by, subject to, and construed according to the laws of the State of Georgia, a uniform commercial code state, without regard to its conflict of law provisions.

# 4. CASH DISCOUNTS

In connection with the discount, if any, offered by SELLER for prompt payment, time will be computed from the latest of (i) the scheduled delivery date, (ii) the date of actual delivery, or (iii) the date an acceptable invoice is received by BUYER. Payment is deemed to be made, for the purpose of earning the discount, on the date of mailing of BUYER's check or the date of BUYER's wire transfer of funds.

#### 5. CHANGES

- a) The USA Telecom Consulting Representative may, by written notice to SELLER at any time before complete delivery is made under this order, make changes within the general scope of this order in any one or more of the following: (a) description services to be performed; (b) time of performance; (c) place of performance, (d) drawings, designs, or specifications when the supplies to be furnished are to be specially manufactured for BUYER in accordance with the drawings, designs, or specifications; (e) method of shipment or packing of any supplies; or (f) changes in the amount of BUYER or Government-furnished property.
- b) If any such change causes a material increase or decrease in the price or the time required for the performance of any part of the work under this order, an equitable adjustment shall be made in the order price, delivery schedule, or both. SELLER must assert its right to an equitable adjustment under this clause within 30 days from the date of receipt of the written change order from BUYER. No such adjustment or any other modification of the terms of this order will be allowed unless authorized by BUYER by means of a purchase order revision. Failure to agree to any adjustment shall be a dispute under the Disputes clause. However, nothing in this clause shall excuse the SELLER from proceeding with the order as changed without interruption and without awaiting settlement of any such claim.

#### 6. CONTRACT DIRECTION

- a) Only the USA Telecom Consulting Representative has the authority on behalf of USA Telecom to make changes to this Contract. All amendments must be identified as such in writing and executed by the parties.
- b) USA Telecom engineering and technical personnel may from time to time render assistance or give technical advice or discuss or effect an exchange of information with SELLER's personnel concerning the Work hereunder. No such action shall be deemed to be a change under the "Changes" clause of this Contract and shall not be the basis for equitable adjustment.
- c) Except as otherwise provided herein, all notices to be furnished by SELLER shall be in writing and sent to the USA Telecom Consulting Representative.

#### 7. COMMUNICATION WITH USA TELECOM CUSTOMER

SELLER shall not communicate with USA Telecom's customer or higher-tier customer in connection with this Contract, except as expressly permitted by USA Telecom. This clause does not prohibit SELLER from communicating with the U.S. Government with respect to (1) matters SELLER is required by law to communicate to the Government, (2) an ethics or anticorruption matter, (3) any matter for which this Contract, including a FAR or FAR Supplement clause included in this

Contract, provides for direct communication by SELLER to the Government, or (4) if SELLER is a small business concern, any material matter pertaining to payment or utilization.

# 8. **COMPLIANCE WITH LAWS**

- a) SELLER, in performance of this contract, agrees to comply with all applicable local, state, and federal laws, orders, rules, regulations, and ordinances. SELLER shall procure all licenses/permits, pay all fees, and other required charges and shall comply with all applicable guidelines and directives of any local, state, and/or federal governmental authority. SELLER, at its expense, shall provide reasonable cooperation to BUYER in conducting any investigation regarding the nature and scope of any failure by SELLER or its personnel to comply with applicable local, state, and federal laws, orders, rules, regulations, and ordinances that may affect the performance of SELLER's obligations under this Contract.
- b) SELLER shall comply with all applicable U.S. export control laws and regulations, specifically including but not limited to the Arms Export Control Act, 22 U.S.C.2751-2794, and the International Traffic in Arms Regulations (ITAR) 22.C.F.R 120, et seq, and the Export Administration Regulations, 15 C.F.R. 730-774. SELLER agrees to notify USA Telecom if any deliverable under this Contract is restricted by export control laws or regulations. The Party providing Items or services under this contract shall, upon request, notify the other Party of the Items or services' export classification (e.g., the Export Control Classification Numbers or United States Munitions List [USML] category and subcategory) as well as the export classification of any components or parts thereof if they are different from the export classification of the Item at issue. The Parties acknowledge that this representation means that an official capable of binding the Party providing such Items or services knows or has otherwise determined the proper export classification. Each Party agrees to reasonably cooperate with the other in providing, upon request of the other Party, documentation or other information that supports or confirms this representation. If the export classification changes, SELLER shall notify the BUYER's Purchasing Representative in writing. SELLER represents that an official authorized to bind the SELLER has determined that the SELLER or the designer, manufacturer, supplier, or other source of the Work has properly determined their export classification. Without limiting the foregoing, SELLER shall not transfer any export-controlled item or data, including transfers to dual/third country nationals employed by or associated with, or under contract to SELLER or SELLER's lower-tier suppliers, unless authorized in advance by an export license agreement (e.g. Technical Assistance Agreement (TAA) or Manufacturing Licensing Agreement (MLA)), license exception or license exemption (collectively, "Export Authorization"), as required.
- c) SELLER shall (i) comply with all applicable country laws relating to anti-corruption or anti-bribery; (ii) comply with the requirements of the Foreign Corrupt Practices Act, as amended, (FCPA) (15 U.S.C. §§78dd-1, et. seq.), regardless of whether SELLER is within the jurisdiction of the United States.
- d) If BUYER's contract cost or fee is reduced or if BUYER's costs are determined to be unallowable, or if any fines, penalties, or interests are assessed on BUYER as a result of any violation of applicable laws, orders, rules, regulations, or ordinances by SELLER, its officers, employees, agents, suppliers, or subcontractors at any tier, BUYER may make a reduction of corresponding amounts (in whole or in part) in the costs and fee of this Contract or may demand payment (in

whole or in part) of the corresponding amounts. SELLER shall promptly pay amounts so demanded. Such sums shall not be considered allowable costs under any provision of this Contract.

e) SELLER shall be responsible for all losses, costs, claims, causes of action, damages, liabilities, and expenses, including attorney's fees, costs of litigation and/or settlement, and court costs, arising from any act or omission of SELLER, its officers, employees, agents, suppliers, or subcontractors at any tier, in the performance of any of its obligations under this clause.

# 9. ENSURING ADEQUATE COVID-19 SAFETY PROTOCOLS FOR FEDERAL CONTRACTORS

- a) SELLER shall comply with all guidance, including guidance conveyed through Frequently Asked Questions, as amended during the performance of this order, for contractor or subcontractor workplace locations published by the Safer Federal Workforce Task Force (Task Force Guidance) at <a href="https://www.saferfederalworkforce.gov/contractors/">www.saferfederalworkforce.gov/contractors/</a>.
- b) SELLER shall include the substance of this clause, including this paragraph, in subcontracts at any tier that exceed the simplified acquisition threshold, as defined in Federal Acquisition Regulation 2.101 on the date of subcontract award, and are for services, including construction, performed in whole or in part within the United States or its outlying areas.

#### 10. CONFIDENTIALITY AND PROTECTION OF INFORMATION

- a) Information provided or made available by BUYER to SELLER remains the property of BUYER. SELLER shall comply with the terms of any proprietary information agreement with BUYER and comply with all proprietary information markings and restrictive legends applied by BUYER to anything provided hereunder to SELLER. SELLER shall not use any BUYER provided information for any purpose except to perform this Contract and shall not disclose such information to third parties without the prior written consent of BUYER. SELLER shall maintain data protection processes and systems sufficient to adequately protect BUYER provided information and comply with any law or regulation applicable to such information.
- b) SELLER agrees not to assert any claim against BUYER with respect to any information which SELLER shall have disclosed or may hereafter disclose to BUYER in connection with the items or services covered by this order.
- c) If SELLER becomes aware of any compromise of information provided by BUYER to SELLER, its officers, employees, agents, suppliers, or subcontractors (an "incident") SELLER shall take appropriate immediate actions to investigate and contain the incident and any associated risks, including prompt notification to BUYER after learning of the incident. As used in this Section, "compromise" means that any information provided by BUYER has been exposed to unauthorized access, inadvertent disclosure, known misuse, loss, destruction, or alteration other than as required to perform the Work. SELLER shall provide reasonable cooperation to BUYER in conducting any investigation regarding the nature and scope of any incident. Any costs incurred investigating or remedying incidents shall be borne by SELLER.
- d) The provisions set forth above are in addition to and do not alter, change, or supersede any obligations contained in a proprietary information agreement between the parties.

#### 11. **COUNTERFEIT WORK**

- a) For purposes of this clause, Work consists of those parts delivered under this Contract that are the lowest level of separately identifiable items (e.g., articles, components, goods, and assemblies). "Counterfeit Work" means Work that is or contains items misrepresented as having been designed and/or produced under an approved system or other acceptable method. The term also includes approved Work that has reached a design life limit or has been damaged beyond possible repair but is altered and misrepresented as acceptable.
- b) SELLER agrees and shall ensure that Counterfeit Work is not delivered to BUYER.
- c) SELLER shall only purchase products to be delivered or incorporated as Work to BUYER directly from the Original Component Manufacturer (OCM)/Original Equipment Manufacturer (OEM), or through an OCM/OEM authorized distributor chain. Work shall not be acquired from independent distributors or brokers unless approved in advance in writing by BUYER.
- d) SELLER shall immediately notify BUYER with the pertinent facts if SELLER becomes aware or suspects that it has furnished Counterfeit Work. When requested by BUYER, SELLER shall provide OCM/OEM documentation that authenticates traceability of the affected items to the applicable OCM/OEM.
- e) This clause applies in addition to any quality provision, specification, statement of work, or other provision included in this Contract addressing the authenticity of Work. To the extent such provisions conflict with this clause, this clause prevails.
- f) In the event that Work delivered under this Contract constitutes or includes Counterfeit Work, SELLER shall, at its expense, promptly replace such Counterfeit Work with genuine Work conforming to the requirements of this Contract. Notwithstanding any other provision in this Contract, SELLER shall be liable for all costs relating to the removal and replacement of Counterfeit Work, including without limitation BUYER's costs of removing Counterfeit Work, of reinserting replacement Work, and of any testing necessitated by the reinstallation of Work after Counterfeit Work has been exchanged. The remedies contained in this paragraph are in addition to any remedies BUYER may have at law, equity, or under other provisions of this Contract.
- g) SELLER shall include the substance of this clause in subcontracts at any tier for the delivery of items that will be included in or furnished as Work to BUYER.
- h) SELLER warrants that any hardware, software, and firmware goods delivered under this Order:
- i) Shall not contain any viruses, malicious code, trojan horse, worm, time bomb, self-help code, back door, or other software code or routine designed to damage, destroy, or alter any software or hardware; reveal, damage, destroy, or alter any data; disable any computer program automatically; or permit unauthorized access to any software or hardware;
- ii) Shall, without the written consent of BUYER, not contain any third-party software (including software that may be considered free software or open source software) that (a) may require any

software to be published, accessed, or otherwise made available; or (b) may require distribution, copying, or modification of any software free of charge.

# 12. **DEFAULT**

- a) BUYER may, by written notice to SELLER, terminate or cancel all or part of this Order if (i) SELLER fails to deliver the goods within the time specified by this Order or any written extension; (ii) SELLER fails to perform any other provision of this Order or fails to make progress, so as to endanger performance of this Order, and, in either of these two circumstances, within ten (10) days after receipt of notice from BUYER specifying the failure, does not cure the failure or provide BUYER with a written detailed plan adequate to cure the failure if such failure reasonably cannot be cured within such ten (10) days and such plan is acceptable to BUYER's Authorized Procurement Representative; or (iii) in the event of SELLER's suspension of business, insolvency, appointment of a receiver for SELLER's property or business, or any assignment, reorganization, or arrangement by SELLER for the benefit of its creditors. Default involving bankruptcy or adverse change in financial conditions shall not be subject to the cure provision.
- b) SELLER shall continue work not canceled. If BUYER cancels all or part of this Order, BUYER may procure or otherwise obtain, upon such terms and in such manner as BUYER may deem appropriate, Work similar to that terminated. SELLER, subject to the exceptions set forth below, shall be liable to BUYER for any excess costs of such similar Work.
- c) BUYER may require SELLER to transfer title and deliver to BUYER, as directed by BUYER, any (i) completed goods, and (ii) any partially completed goods and materials, parts, tools, dies, jigs, fixtures, plans, drawings, information, and Order rights (collectively, "Manufacturing Materials") that SELLER has specifically produced or acquired for the canceled portion of this Order. Upon direction from BUYER, SELLER shall also protect and preserve property in its possession in which BUYER or its Customer has an interest.
- d) Following a termination for default of this Contract, SELLER shall be compensated only for Work actually delivered and accepted. BUYER may require SELLER to deliver to BUYER any supplies, materials, manufacturing materials, and manufacturing drawings that SELLER has specifically produced or acquired for the terminated portion of this Contract. BUYER and SELLER shall agree on the amount of payment for these other deliverables.
- e) If, after cancellation, it is determined that SELLER was not in default, the rights and remedies of the Parties shall be as if the Order had been terminated according to the "Termination for Convenience" article of this Order.

# 13. **DELIVERY**

SELLER's timely performance is a critical element of this Contract. If SELLER becomes aware of a difficulty in performing the Work, SELLER shall timely notify BUYER, in writing, giving pertinent details. This notification shall not change any delivery schedule. The date specified for delivery is the required delivery date at BUYER's plant, unless otherwise specified. BUYER reserves the right to refuse any Work and to cancel all or any part hereof if SELLER fails to deliver all or any part of any

goods or perform all or any part of any services in accordance with the terms specified herein. If SELLER's deliveries will not meet the agreed schedule, BUYER may require SELLER to ship via a more rapid route or carrier in order to expedite such delivery and any difference in cost caused by such change shall be paid by the SELLER. BUYER is not bound to accept future shipments or performances of services, and retains the right to return all or any part of the goods because of failure to conform to order or by reason of defects, latent or patent, or other breach of warranty, or to make any claim for damages, including manufacturing cost or loss of profits, injury to reputation or other special, consequential, and incidental damages. Such rights shall be in addition to any other remedies provided hereunder or provided by law or otherwise. Delivery shall not be deemed to be complete until goods have been actually received and accepted by BUYER, notwithstanding delivery to any carrier or until orders for services have been performed, received, and accepted.

#### 14. **DISPUTES**

In the event that any controversy or dispute between BUYER and SELLER arising out of or relating to the SELLER services, including, but not limited to any disputes in connection with the validity, construction, application, or enforcement of the terms of this Order occurs, it shall be resolved by mutual negotiation and direct discussions. If no resolution is reached, the parties agree to first endeavor to settle the dispute in an amicable manner by mediation using the Commercial Mediation Rules of the American Arbitration Association, before resorting to arbitration. Thereafter, any unresolved controversy or claim arising out of or relating to this Contract, or breach thereof, shall be settled by arbitration using the Commercial Arbitration Rules of the American Arbitration Association, and judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. In rendering the award, the arbitrator shall determine the rights and obligations of the parties according to the substantive and procedural laws of Georgia. The Arbitrator(s)' award may include compensatory damages against either Party but under no circumstances will Arbitrator(s) be authorized to nor shall they award punitive damages or consequential, incidental, or multiple damages against either Party.

# 15. ELECTRONIC CONTRACTING

The parties agree that if this Contract is transmitted electronically neither party shall contest the validity of this Contract, or any acknowledgement thereof, on the basis that this Contract or acknowledgement contains an electronic signature.

# 16. ETHICAL BUSINESS CONDUCT

USA Telecom Consulting maintains a company ethics program that promotes fair and ethical dealings with all organizations who provide goods and services to our company. We strongly encourage our supply chain to have proactive and meaningful ethics programs established within their organizations. USA Telecom maintains an Ethics Hotline to provide our employees and supply chain members an opportunity to ask questions and obtain information regarding ethics compliance matters or report concerns about business ethics or conduct. All calls are confidential, and a timely response will be provided. SELLERs can contact USA Telecom's Ethics Program Director at [Contact Number].

#### 17. GRATUITIES/KICKBACKS

SELLER shall not offer or give a kickback or gratuity in the form of entertainment, gifts, or otherwise, for the purpose of obtaining or rewarding favorable treatment as a USA Telecom supplier. By accepting this Contract, SELLER certifies and represents that it has not made or solicited and will not make or solicit kickbacks in violation of FAR 52.203-7 or the Anti-Kickback Act of 1986 (41 USC 51-58), both of which are incorporated herein by this specific reference, except that paragraph (c)(1) of FAR 52.203-7 shall not apply.

#### 18. INDEPENDENT CONTRACTOR RELATIONSHIP AND SELLER PERSONNEL

- a) It is understood and agreed that SELLER shall be an independent contractor in all its operations and activities hereunder; and that the employees furnished by SELLER to perform work under this Contract shall be SELLER's employees exclusively without any relation whatever to BUYER as employees or as independent contractors; that such employees shall be paid by SELLER for all services in this connection; and that SELLER shall carry worker's compensation insurance.
- b) SELLER shall be responsible for compliance with all requirements and obligations relating to its employees under all local, state, and federal statutes, ordinances, rules and obligations including, but not limited to, employer's obligations under laws relating to: income tax withholding and reporting; civil rights; equal employment opportunity; discrimination on the basis of age, sex, race, color, religion, disability, national origin, or veteran status; overtime; minimum wage; social security contribution and withholding; unemployment insurance; employer's liability insurance; worker's compensation; veteran's rights; and all other employment, labor or benefits related laws.
- c) Nothing contained in this Contract shall be construed as granting to SELLER or any personnel of SELLER rights under any USA Telecom benefit plan.
- d) Violation of this clause may result in termination of this Contract in addition to any other remedy available to BUYER at law or in equity. SELLER shall reimburse BUYER or Customer for any unauthorized use of BUYER or Customer assets.
- e) SELLER shall advise the BUYER Procurement Representative of any unauthorized direction or course of conduct.
- f) SELLER shall indemnify and hold harmless BUYER from and against any actual or alleged liability, loss, costs, damages, fees of attorneys, and other expenses which BUYER may sustain or incur in consequence of (i) SELLER's failure to pay any employee for the Work rendered under this Contract, or (ii) any claims made by SELLER's personnel against BUYER.

# 19. INSPECTION AND ACCEPTANCE

- a) BUYER and its customer may inspect all Work at reasonable times and places, including, when practicable. SELLER shall provide all information, facilities, and assistance necessary for safe and convenient inspection without additional charge. No such inspection shall relieve SELLER of its obligations to furnish and warrant all Work in accordance with the requirements of this Contract.
- b) If SELLER delivers non-conforming Work, BUYER may, in addition to any other remedies available at law or at equity, accept all or part of such Work at an equitable price reduction, or reject such Work.

c) SELLER shall not re-tender rejected Work without disclosing the corrective action taken.

#### 20. INSURANCE

- a) SELLER shall maintain, unless waived in writing by USA Telecom Consulting's Purchasing Representative, for the performance of this Contract:
- i) Workers compensation insurance meeting the statutory requirements where Work will be performed;
- ii) Commercial general liability (CGL) and automobile liability (AL) (third-party bodily injury and property damage liability) insurance with a minimum of \$1,000,000 per occurrence limit;
- iii) Other insurance as USA Telecom may require.
- b) SELLER shall provide USA Telecom thirty (30) days advance written notice prior to the effective date of any cancellation or change in the term or coverage of any of SELLER's required insurance, provided however such notice shall not relieve SELLER of its obligations to maintain the required insurance. SELLER shall name USA Telecom as an additional insured to the CGL and AL policies for the duration of this Contract. If requested, SELLER shall provide USA Telecom with a "Certificate of Insurance" evidencing SELLER's compliance with these requirements. Insurance maintained pursuant to this clause shall be considered primary as respects the interest of USA Telecom and is not contributory with any insurance which USA Telecom may carry. "Subcontractor" as used in this clause shall include SELLER's subcontractors at any tier. SELLER's obligations for maintaining insurance coverage herein are freestanding and are not affected by any other language in this Contract.

#### 21. WORK ON USA TELECOM AND THIRD-PARTY PREMISES

- a) "Premises" as used in this clause means premises of USA Telecom, its customers, or other third parties where Work is being performed.
- b) In the event that SELLER, its employees, agents, or subcontractors enter the Premises for any reason in connection with this Contract then SELLER and its subcontractors, shall comply with all USA Telecom security, safety, rules of conduct, badging, and personal identity, and related requirements while on Premises.
- c) Prior to entry onto Premises, SELLER shall coordinate with USA Telecom to gain access to facilities. SELLER shall provide information reasonably required by USA Telecom to ensure proper identification of personnel, including but not limited to verification of citizenship, lawful permanent resident status, protected individual, or other status. USA Telecom may, at its sole discretion, have

SELLER remove any specified employee of SELLER from USA Telecom's premises and request that such employee not be reassigned to any USA Telecom premises under this Contract.

- d) BUYER may, at its sole discretion, have SELLER remove any specified employee of SELLER from BUYER's premises and request that such employee not be reassigned to any BUYER premises under this Contract.
- e) SELLER shall provide BUYER any information about SELLER's personnel that BUYER is required by law to obtain, including information on "leased employees" and "management services organization" as these terms are used in Sections 414(m), (n), and (o) of the Internal Revenue Code.
- f) SELLER will ensure that SELLER personnel assigned to work on BUYER's or Customer's premises comply with any on-premises guidelines and: (i) do not bring weapons of any kind onto BUYER's or Customer's premises; (ii) do not manufacture, sell, distribute, possess, use or be under the influence of controlled substances or alcoholic beverages while on BUYER's or Customer's premises; (iii) do not possess hazardous materials of any kind on BUYER's or Customer's premises without BUYER's authorization; (iv) remain in authorized areas only; (v) will not conduct any non-USA Telecom related business activities (such as interviews, hirings, dismissals or personal solicitations) on BUYER's or Customer's premises; and (vi) will not sell, advertise or market any products or memberships, distribute printed, written, or graphic materials on BUYER's or Customer's premises without BUYER's written permission or as permitted by law.
- g) SELLER shall ensure that SELLER personnel: (i) do not remove any BUYER, customer, or third-party assets from Premises without Buyer's authorization, use BUYER, customer, or third-party assets only for purposes of this Contract; (ii) only connect with, interact with, or use computer resources, networks, programs, tools, or routines authorized by BUYER; and (iii) do not share or disclose user identifiers, passwords, cipher keys, or computer dial port telephone numbers. BUYER may periodically audit SELLER's data residing on SELLER, customer, or third-party assets on Premises.
- h) SELLER shall promptly notify BUYER and provide a report of any accidents or security incidents involving loss of or misuse or damage to BUYER, customer, or third-party intellectual or physical assets, and all physical altercations, assaults, or harassment. Additionally, SELLER shall immediately report to BUYER all emergencies (e.g., medical, fire, spills or release of any hazardous material) and non-emergency incidents (e.g., job-related injuries or illnesses) affecting the Work. Upon BUYER request, SELLER will provide BUYER with a copy of any reports of such incidents SELLER makes to governmental authorities.

# 22. **NEW MATERIALS**

The Work to be delivered hereunder shall consist of new materials, not used, reconditioned, remanufactured, or of such age as to impair its usefulness or safety, without written authorization from BUYER.

# 23. PACKING AND SHIPMENT/EXCESS

a) Unless otherwise specified, all Work is to be packed in accordance with good commercial practice.

- b) A complete packing list shall be enclosed with all shipments. SELLER shall mark containers or packages with necessary lifting, loading, and shipping information, including the Contract number, line item number, dates of shipment, and the names and addresses of consignor and consignee. Bills of lading shall include this Contract number.
- c) Unless otherwise specified, delivery shall be FOB Place of Shipment.
- d) Shipments must equal exact amounts ordered unless otherwise agreed by BUYER in writing. BUYER reserves the option to return, at SELLER's expense, any shipment of products either in excess of the amount stated on the face of the purchase order or received at BUYER's facility more than ten (10) days in advance of the agreed-upon schedule. Such shipments will be held at SELLER's risk and expense including reasonable storage charges while awaiting shipping instructions.

#### 24. PATENTS AND INTELLECTUAL PROPERTY

- a) Unless otherwise stated in this Contract, SELLER agrees that BUYER shall be the owner of all inventions, discoveries, improvements, technology, designs, works of authorship, mask works, technical information, computer software, materials, business information, and other information ("Intellectual Property") conceived, developed, or otherwise generated in the performance of this Contract by or on behalf of SELLER. SELLER hereby assigns and agrees to assign all right, title, and interest in the foregoing to BUYER, including without limitation all copyrights, patent rights, and other intellectual property rights therein, and further agrees to execute, at BUYER's request and expense, all documentation necessary to perfect title therein in BUYER. SELLER agrees that it will maintain and disclose to BUYER written records of, and otherwise provide BUYER will full access to, the subject matter covered by this clause and that all such subject matter will be deemed information of BUYER. SELLER agrees to assist BUYER, at BUYER's request and expense, in every reasonable way, in obtaining, maintaining, and enforcing patent and other intellectual property protection on the subject matter covered by this clause.
- b) Items delivered under this Contract such as operation and maintenance manuals shall be delivered with the right to copy for internal use and/or copy and deliver with the right to use to BUYER's Customers.
- c) SELLER warrants that the Work performed or delivered under this Contract shall not infringe or otherwise violate the intellectual property rights of any third party in the United States or any foreign country. SELLER agrees to, at its expense, defend, indemnify, and hold harmless BUYER and its customers from and against any claims, damages, losses, costs, and expenses including reasonable attorney's fees, arising out of any action by a third party that is based upon a claim that the Work performed or delivered under this Contract infringes or otherwise violates the intellectual property rights of any person or entity.
- d) To the extent that any of SELLER's pre-existing Intellectual Property are used, included, or contained in the Work or deliverable items and not owned by USA Telecom pursuant to this or a previous agreement with SELLER, SELLER grants to USA Telecom an irrevocable, nonexclusive, world-wide, royalty-free license to: (i) make, have made, sell, offer for sale, use, execute, reproduce, display, perform, distribute (internally or externally) copies of, and prepare derivative works based

upon, such pre-existing Intellectual Property; and (ii) authorize others to do any, some, or all of the foregoing.

e) The tangible medium storing copies of all reports, memoranda, or other materials in written form, including machine-readable form, prepared by SELLER pursuant to this Contract and furnished to BUYER hereunder shall become the sole property of BUYER.

# 25. PAYMENT, TAXES, AND DUTIES

- a) Payment to SELLER shall be made upon the basis of invoices submitted in such form and detail as USA Telecom may require. BUYER shall make payment within thirty (30) days after receipt and approval of such invoices.
- b) Payment for labor shall be computed by multiplying the appropriate hourly rate(s), set forth in this Contract by the number of direct labor hours performed. Rates shall include wages, overhead, general and administrative expense, and profit. Fractional parts of an hour shall be payable on a prorated basis.
- c) SELLER's invoice shall include the following information: purchase order number, period covered by invoice, current and cumulative direct hours performed, labor rate, extended totals; material, travel, or other direct costs.
- d) No overtime will be paid by BUYER unless approved in advance by the BUYER Procurement Representative. If no overtime rates are provided in this Contract, overtime rates will be negotiated.
- e) Reimbursable costs in connection with lower-tier subcontracts shall be limited to the amounts actually paid by SELLER to lower-tier subcontractors.
- f) SELLER shall procure required materials at the most advantageous prices available. Cash and trade discounts, rebates, allowances, credits, and other amounts, which have been accrued to the benefit of SELLER, are for the account of BUYER. All residual material shall belong to BUYER who shall provide disposition instructions to SELLER.
- g) BUYER may audit invoices and substantiating books and records as BUYER deems necessary. Each payment made shall be subject to reduction to the extent of amounts which are found by BUYER or SELLER not to have been properly payable, and shall also be subject to reduction for overpayments. SELLER shall promptly notify BUYER of any such overpayments found by SELLER.
- h) Unless otherwise stated in this order, prices shown on the face of this order include, and SELLER is liable for and shall pay, all Federal, State, Local or other taxes, duties, tariffs, or similar fees imposed by any government, all of which shall be separately stated on SELLER's invoice. Prices shall not include any taxes, duties, tariffs, or similar fees for which BUYER has furnished a valid exemption certificate or other evidence of exemption.

#### 26. PRECEDENCE

Any inconsistencies in this Order shall be resolved in accordance with the following descending order of precedence: (1) Face of the Purchase Order document, including any continuation sheets and referenced attachments thereto including special terms and conditions, (2) this Terms and

Conditions document; (3) the Statement of Work including any specifications or other attachments thereto.

# 27. PRICES

SELLER warrants that the prices to be charged for products or services ordered by USA Telecom are not in excess of prices charged to other customers for similar quantities and delivery requirements. Any price decrease applicable to the products or services which are similar to the products or services ordered herein shall automatically reduce the unit price of the unshipped products or services not yet rendered by a comparable percentage, at the time of the price decrease.

# 28. QUALITY CONTROL SYSTEM

SELLER shall provide and maintain a quality control system to an industry-recognized Quality Standard and in compliance with any other specific quality requirements identified in this Contract. Records of all quality control inspection work by SELLER shall be kept complete and available to BUYER and its customers.

#### 29. RECORD MAINTENANCE AND RETENTION

- a) SELLER shall maintain complete and accurate records in accordance with generally accepted accounting principles to substantiate SELLER's charges hereunder. Such records shall include, but are not limited to, applicable time sheets, job cards, phone bills, travel receipts, and job summaries.
- b) Additional records include, but are not limited to, financial, proposal, procurement, specifications, production, inspection, test, quality, shipping, and export, and certification records.
- c) Unless otherwise specified herein, or required by law or regulation, SELLER shall retain all records related to this Contract for three (3) years from the date of final payment. At no additional cost, SELLER shall provide access during normal business hours to such records to the U.S. Government or USA Telecom upon reasonable notice for so long as such records are required to be retained.

# 30. RELEASE OF INFORMATION

Except as required by law, no public release of any information, or confirmation or denial of same, with respect to this Contract or the subject matter hereof, will be made by SELLER or its subcontractors without the prior written approval of USA Telecom. SELLER shall not use "USA Telecom," "USA Telecom Consulting," or any other trademark or logo owned by USA Telecom, in whatever shape or form, without the prior written consent of USA Telecom. SELLER agrees that prior to the issuance of any publicity or publication of any advertising which in either case makes reference to this order or to BUYER, SELLER will obtain the written permission of BUYER with respect thereto.

#### 31. RESPONSIBILITY FOR BUYER'S PROPERTY

- a) BUYER may, by written authorization, provide to SELLER property owned by either USA Telecom or its customer (Furnished Property). Furnished Property shall be used only for the performance of this Contract.
- b) Title to Furnished Property shall remain in USA Telecom or its customer. SELLER shall clearly mark, maintain an inventory of, and keep segregated or identifiable all of BUYER's property and all property to which BUYER acquires an interest by virtue of this Order, or property that may be provided to SELLER by BUYER or BUYER's customer.
- c) Except for reasonable wear and tear, SELLER assumes all risk of loss, destruction, or damage of such property while in SELLER's possession, custody, or control, including any transfer to SELLER's subcontractors. SELLER shall not use such property other than in performance of this Order without BUYER's prior written consent.
- d) Without additional charge, SELLER shall manage, maintain, and preserve Furnished Property in accordance with applicable law, the requirements of this contract, and good commercial practice.
- e) SELLER shall notify BUYER's Authorized Procurement Representative if BUYER's property is lost, damaged, or destroyed. As directed by BUYER, upon completion, termination, or cancellation of this Order, SELLER shall deliver such property, to the extent not incorporated in delivered goods, to BUYER in good condition.

#### 32. SEVERABILITY

Each clause, paragraph, and subparagraph of this Contract is severable, and if one or more of them are declared invalid, the remaining provisions of this Contract will remain in full force and effect.

#### 33. STOP WORK

SELLER shall stop Work for up to 90 days in accordance with any written notice received from BUYER, or for such longer period of time as the parties may agree and shall take all reasonable steps to minimize the occurrence of costs allocable to the Work during the period of Work stoppage. Within such period, BUYER shall either terminate in accordance with the provisions of this Contract or continue the Work by written notice to SELLER. In the event of a continuation, an equitable adjustment in accordance with the principles of the "Changes" clause shall be made to the price, delivery schedule, or other provisions affected by the Work stoppage, if applicable, provided that the claim for equitable adjustment is made within 30 days after the date of notification to continue.

#### 34. **SURVIVABILITY**

If this Contract expires, is complete, or is terminated, SELLER shall not be relieved of those obligations contained in the following clauses: Applicable Laws, Counterfeit Work, Export Control, Disputes, Electronic Contracting, Indemnity, Insurance, Language, Confidentiality, Intellectual Property, Release of Information, Warranty/Counterfeit Goods, Entry on BUYER Property, Record Retention.

#### 35. TERMINATION FOR CONVENIENCE

- a) BUYER may terminate work remaining under this purchase order in whole, or from time to time, in part by giving written notice to SELLER specifying the extent to which performance of work is terminated and the time at which such termination becomes effective. After receipt of such notice and except as otherwise directed by BUYER, SELLER shall stop all work under this order to the extent specified in the notice of termination. Within thirty (30) days after receipt of the notice of termination, SELLER shall submit to BUYER its written termination claim. Failure of SELLER to submit its termination claim as provided herein shall constitute an unconditional and absolute waiver by SELLER of any claim arising from BUYER's notice of termination.
- b) SELLER shall reasonably assess costs for raw materials, work in process, and subassemblies as may be included within its termination claim to determine whether or not such items may be used by SELLER for the manufacture of associated products or diverted for any other purpose, and to correspondingly reduce its termination claim by the value of such items. When settlement has been made, title to any of such items determined not usable by SELLER and charged to BUYER as the termination claim shall vest in BUYER upon payment of the claim and shall forthwith be delivered to BUYER.
- c) SELLER's termination claim shall consist solely of the following:
- i) Completed products accepted by BUYER and not previously paid for, the sum determined by multiplying the number of such products by the unit price as specified in this order, and,
- ii) The total of (i) the cost of work in process not to exceed the average unit cost multiplied by the number of units in process, however, if it appears that SELLER would have sustained a loss on the entire purchase order had it been completed, no profit shall be included or allowed, and an appropriate adjustment shall be made reducing the amount of settlement to reflect the indicated rate of loss. Such amounts shall not include any costs attributable to SELLER's products paid or to be paid under subparagraph (e)(1) above. The total sum to be paid to SELLER shall not exceed the total order price minus the amount of payments otherwise made and the price of work not terminated under this order.
- d) In no event shall SELLER be entitled to incidental or consequential damages, anticipated or projected profits, costs of preparing claims, attorneys' fees, costs of tooling or equipment or sales or agents' commissions on the terminated quantity.
- e) BUYER reserves the right to verify claims hereunder by SELLER making available relevant books, records, and inventories to a mutually agreed upon third-party audit agency. In the event material discrepancies are found during the audit process, SELLER shall pay for the audit.

# 36. WAIVERS/APPROVALS/REMEDIES

The failure of either party to enforce any of the provisions of this order or applicable law shall not constitute a waiver of the requirements of such provisions or law, or as a waiver of the right of a party thereafter to enforce such a provision or law. BUYER's approval of designs or documents shall not relieve SELLER of its obligation to comply with the requirements of this contract. The rights and

remedies of either party in this Contract are cumulative and in addition to any other rights and remedies provided by law or in equity.

#### 37. WARRANTY

a) SELLER warrants that all Work furnished pursuant to this Contract shall strictly conform to all specifications and requirements of this Contract and shall be free from defects in materials and workmanship. To the extent goods are not manufactured pursuant to detailed designs and specifications furnished by BUYER, the goods shall be free from design and specification defects. This warranty shall survive inspection, test, and acceptance of, and payment for, the Work. This warranty shall run to BUYER and its successors, assigns, and customers. Such warranty shall begin after BUYER's final acceptance and shall extend for a period of one (1) year. If any non-conforming Work is identified within the warranty period, SELLER, at BUYER's option, shall promptly repair, replace, or re-perform the non-conforming Work. Transportation of replacement Work, return of non-conforming Work, and re-performance of Work shall be at SELLER's expense. Even if the parties disagree about the existence of a breach of this warranty, SELLER shall promptly comply with BUYER's direction to: (i) repair, rework, or replace the goods, or (ii) furnish any materials or parts and installation instructions required to successfully correct the defect or nonconformance. If the parties later determine that SELLER did not breach this warranty, the parties shall equitably adjust the Order price.

b) SELLER agrees to indemnify and hold BUYER harmless from all claims, liability, loss, damage, and expense including special, consequential, and incidental damages incurred or sustained by BUYER by reason of any breach of any warranty with respect to the Work which are purchased in accordance herewith.

#### 38. **INDEMNITY**

SELLER shall defend, indemnify, and hold harmless BUYER, its officers, directors, employees, consultants, agents, affiliates, successors, permitted assigns, and customers from and against all losses, costs, claims, causes of action, damages, liabilities, and expenses, including attorney's fees, all expenses of litigation and/or settlement, and court costs, arising from any act or omission of SELLER, its officers, employees, agents, suppliers, or subcontractors at any tier in the performance of any of its obligations under this Contract.

# ADDENDUM TO USA TELECOM CONSULTING GENERAL TERMS AND CONDITIONS OF PURCHASE (Services)

Applicable IF this Order is issued under a higher-tier U.S. Government contract for the purchase of Non-commercial goods or services as defined by the Federal Acquisition Regulations. The following provisions replace or augment, as directed below, the provisions in USA Telecom Consulting's General Terms and Conditions of Purchase incorporated in this Order.

# 1. Patents and Intellectual Property Under Government Contract (Non-Commercial)

The "Patents and Intellectual Property" provision of USA Telecom Consulting's General Terms and Conditions is replaced in its entirety by the following:

- a) **Seller's Warranty**: Seller warrants that the Work performed or delivered under this Contract will not infringe or otherwise violate the intellectual property rights of any third party in the United States or any foreign country. Except to the extent that the U.S. Government assumes liability therefore, Seller agrees to defend, indemnify, and hold harmless USA Telecom Consulting and its customers from and against any claims, damages, losses, costs, and expenses, including reasonable attorney's fees, arising out of any action by a third party that is based upon a claim that the Work performed or delivered under this Contract infringes or otherwise violates the intellectual property rights of any person or entity.
- b) **Indemnification Exclusions**: Seller's obligation to defend, indemnify, and hold harmless USA Telecom Consulting and its customers under Paragraph (a) above shall not apply to the extent FAR 52.227-1 "Authorization and Consent" applies to USA Telecom Consulting's Prime Contract for infringement of a U.S. patent and USA Telecom Consulting and its customers are not subject to any actions for claims, damages, losses, costs, and expenses, including reasonable attorneys' fees by a third party.
- c) **Government Rights**: In addition to the Government's rights in data and inventions, Seller agrees that USA Telecom Consulting, in the performance of its Prime contract obligation, shall have an unlimited, irrevocable, paid-up, royalty-free right to make, have made, sell, offer for sale, use, execute, reproduce, display, perform, distribute (internally or externally) copies of, and prepare derivative works, and authorize others to do any, some or all of the foregoing, any and all inventions, discoveries, improvements, maskworks and patents as well as any and all data, copyrights, reports, and works of authorship, conceived, developed, generated, or delivered in performance of this Contract.

# 2. Priority Rating

If so identified as "DX---"or "DO-xxx", this Contract is a "rated order" certified for national defense use, and Seller shall follow all the requirements of the Defense Priorities and Allocation System Regulation (15 C.F.R. Part 700).

# 3. Survivability

The following is added to the "Survivability" provision of USA Telecom Consulting's General Terms and Conditions: In addition, those U.S. Government flowdown provisions incorporated into this Order that by their nature should survive.

# 4. Compliance with Laws

The following paragraphs are added to the "Compliance with Laws" provision of USA Telecom Consulting's General Terms and Conditions:

- a) Liability for Violations: If (i) USA Telecom Consulting's contract price or fee is reduced; (ii) USA Telecom Consulting's costs are determined to be unallowable; (iii) any fines, penalties, or interest are assessed on USA Telecom Consulting; or (iv) USA Telecom Consulting incurs any other costs or damages; as a result of any violation of applicable laws, orders, rules, regulations, or ordinances by Seller, its officers, employees, agents, suppliers, or subcontractors at any tier, USA Telecom Consulting may proceed as provided for in (g) below.
- b) **Defective Pricing Data**: Where submission of cost or pricing data is required or requested at any time prior to or during performance of this Contract, if Seller or its lower-tier subcontractors: (i) submit and/or certify cost or pricing data that are defective; (ii) with notice of applicable cutoff dates and upon USA Telecom Consulting's request to provide cost or pricing data, submit cost or pricing data, whether certified or not certified at the time of submission, as a prospective subcontractor, and any such data are defective as of the applicable cutoff date on USA Telecom Consulting's Certificate of Current Cost or Pricing Data; (iii) claim an exception to a requirement to submit cost or pricing data and such exception is invalid; (iv) furnish data of any description that is inaccurate; or, if (v) the U.S. Government alleges any of the foregoing; and, as a result, (A) USA Telecom Consulting's contract price or fee is reduced; (B) USA Telecom Consulting's costs are determined to be unallowable; (C) any fines, penalties, or interest are assessed on USA Telecom Consulting; or (D) USA Telecom Consulting incurs any other costs or damages; USA Telecom Consulting may proceed as provided for in (g) below.
- c) **Price Reduction**: Upon the occurrence of any of the circumstances, other than withholdings, identified in paragraphs (e) and (f) above, USA Telecom Consulting may make a reduction of corresponding amounts (in whole or in part) in the price of this Contract or any other contract with Seller, and/or may demand payment (in whole or in part) of the corresponding amounts. Seller shall promptly pay amounts so demanded. In the case of withholding(s), USA Telecom Consulting may withhold the same amount from Seller under this Contract.