



SmartH



Hello, Smart Home





SMARTH

— Home Automation —

WELCOME TO SMARTH

Welcome to the Smarth Family!

Great choice picking up the Smarth SMART DOOR LOCK – It's one of our favorite products in the Smarth lineup. The information contained in this brochure explains the features and operation of the SMARTH DOOR LOCK. Please take a few moments to read this manual.

We are excited for you to start enjoying it!



Set Administrator Password

Awake the lock pad



press "1"+"#" "



Enter the specified password and press "#" to confirm.

For example, enter "181818" and press "#" (Password is 6 ~ 12 digits).



and press "#" to confirm / To cancel, please press * key



Add Cards

Awake the lock pad



press "2"+"#" "



Enter the administrator password



and press "#" "



Place the card in the sensing area, and the system will prompt "Operation succeeded".

To cancel, please press * key



Add Fingerprints

Awake the lock pad



press "3"+"#" "



Enter the administrator password



and press "#" "



The system will prompt "Please press your finger",. Enter the fingerprint according to the system prompt, and the system will prompt "Operation succeeded" after completion.

To cancel, please press * key

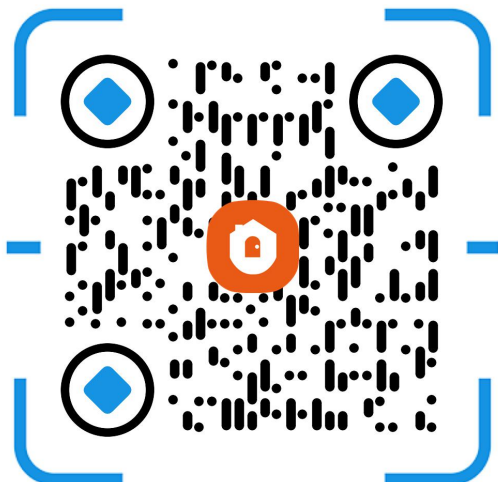


Install Free App

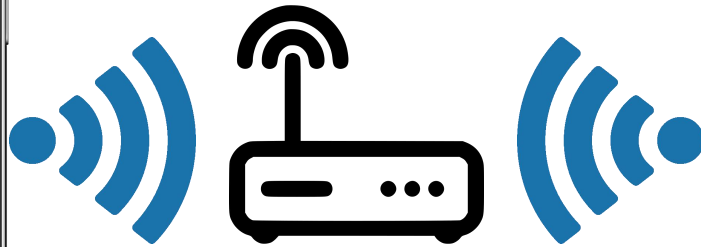
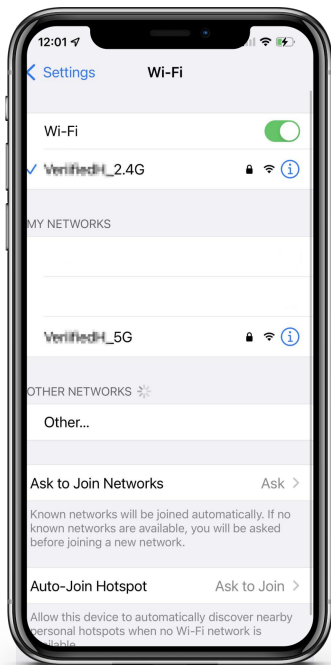
Download APP: scan the QR code below to download and install. Register and login: open the "MySmarth" APP to register and login according to the prompts.



Customer Support



1. Set Up Router



Please keep network available

2.4GHz

5GHz



The router supports the 2.4GHz WiFi (doesn't support the 5GHz), and is connected to the WiFi network. Please set the parameters of the router before connecting the WiFi network, and record the SSID and password of your WiFi.

2. Turn On Your Smartphone's Bluetooth



Turn on your smartphone's Bluetooth.

Configure Network

Awake the lock pad



press "4"+"#" "



Enter the administrator password



and press "#"

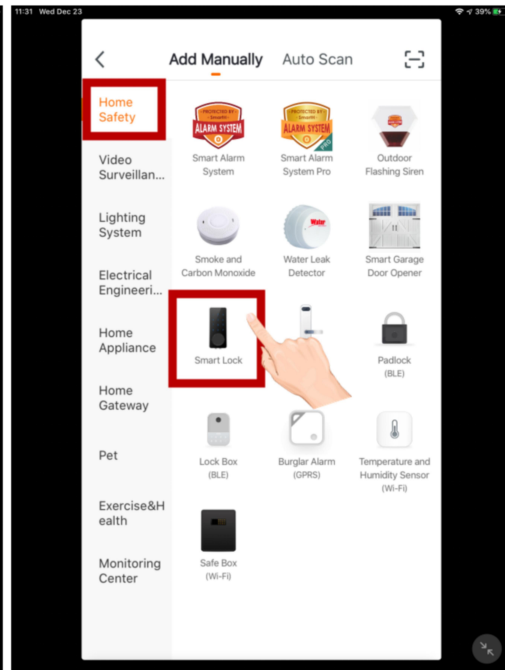
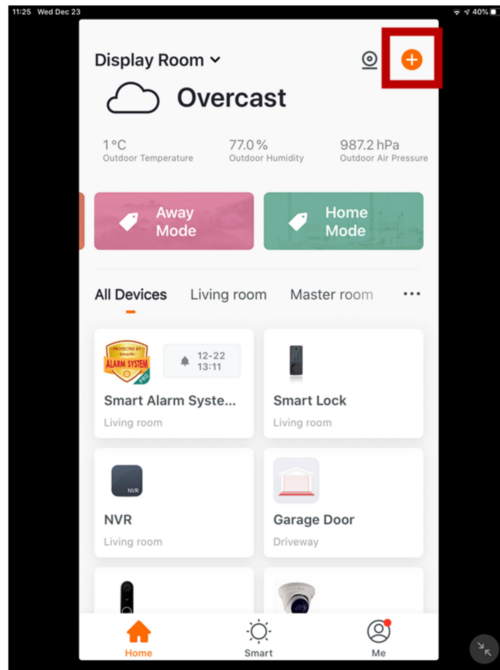


The system will prompt "Configure network".



Make sure Wi-Fi is available and connected to the Internet.

- Open "MySmartH" APP, press the '+' in the upper right corner of the main screen;
- choose "Home Safety", click "Smart Lock" to add Lock; and then click "Next step";

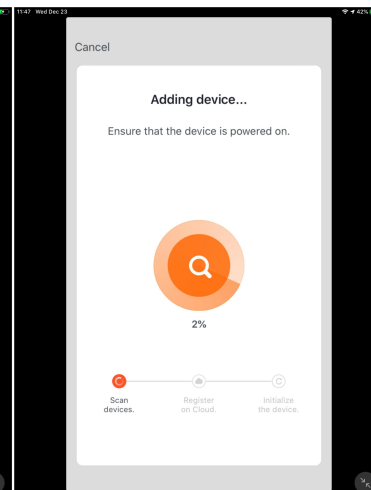
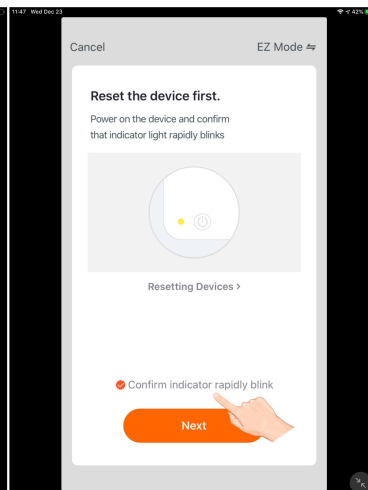
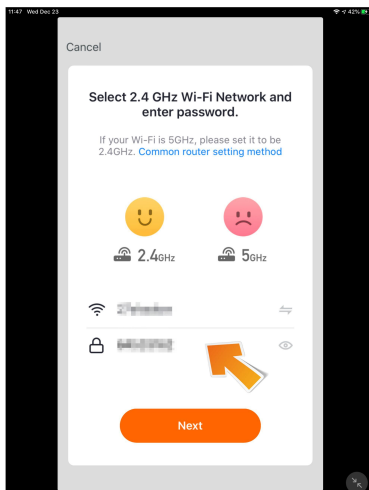


-If the mobile phone is not connected to wi-fi, please click "Connect to Wi-fi" ;

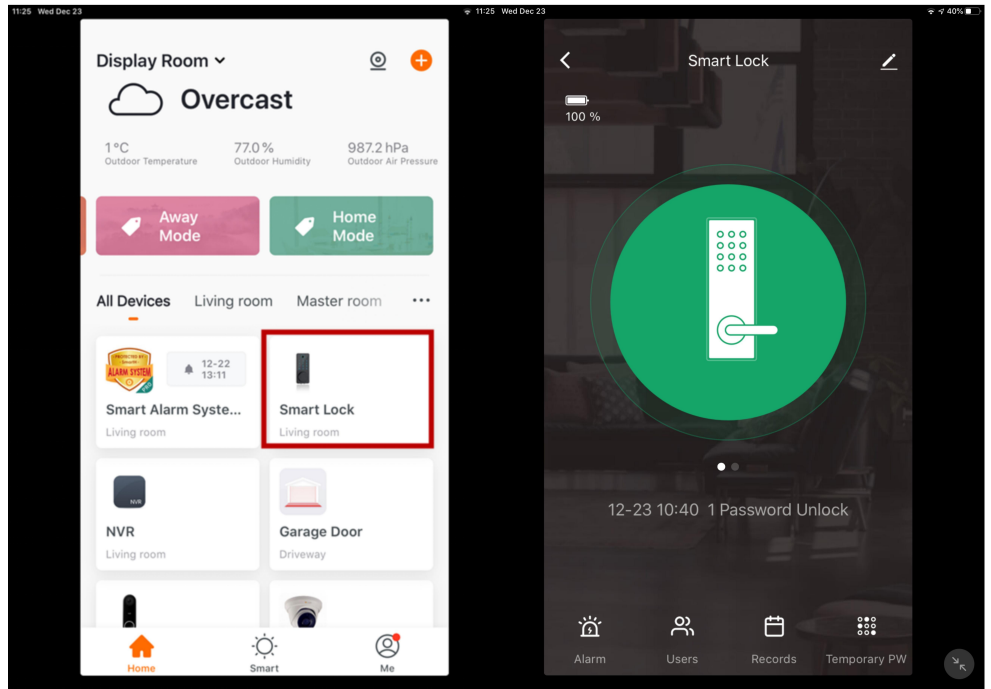
-It will jump to the WLAN interface and connects Wi-Fi. Please note that only 2.4 GHz Wi-Fi network is supported;

-Enter WIFI password

-When the progress reaches 100%, connection completed, and click "Done";



At this time, the connected device will appear on the APP home page .
Then you can click directly to the device interface



Remote unlock mode

Awake the lock pad



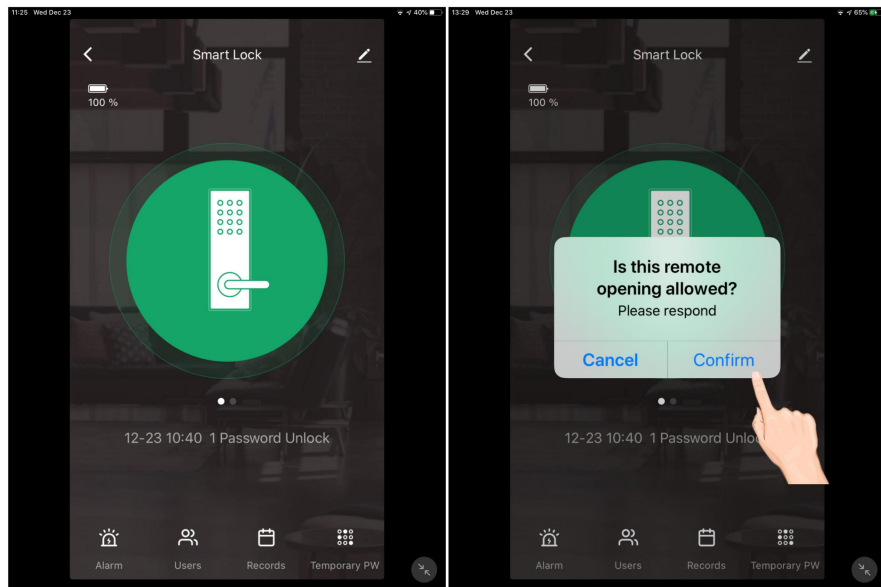
Press "#" on the lock pad 2 Times



The App will ask for your confirmation to open remote



Click "CONFIRM" to unlock



Remote unlock mode (Dynamic Password)

Click phone screen and you will get dynamic password



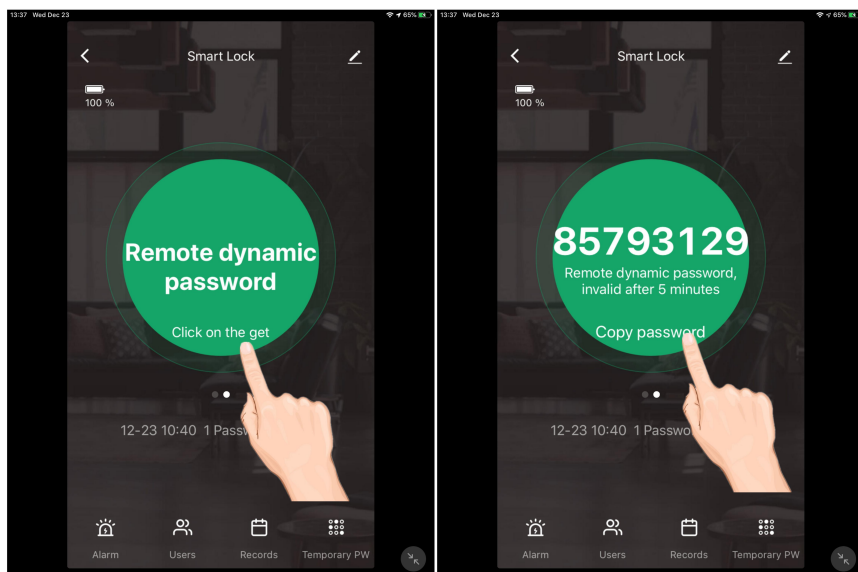
The password is automatically saved in the clipboard, directly copied and sent to the other party's mobile phone



Awake the lock pad



Enter the dynamic password and # key to unlock



Remote unlock mode (Temporary Password)

Click on the left bottom to set
Temporary password



Click "Add"



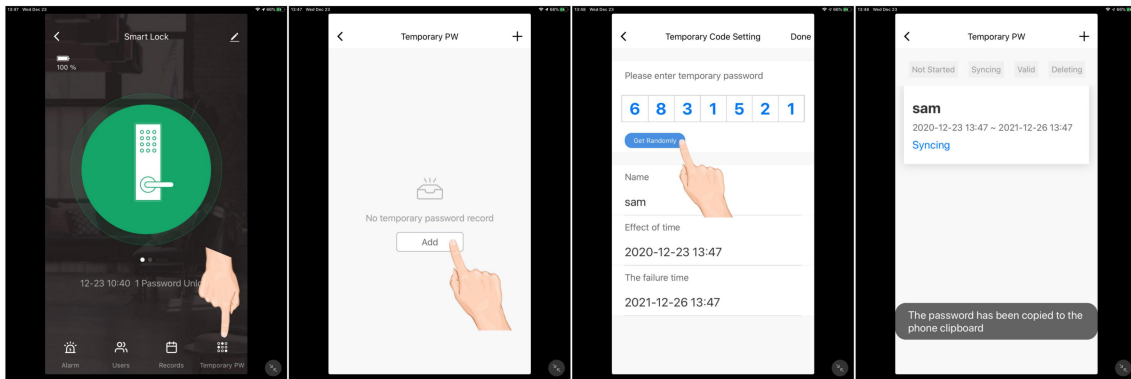
Set your own Temporary
password, name of user, and
the start and dead time.



Awake the lock pad



Enter the temporary
password and # key to
unlock



Restore Factory Settings



- 1.1. Remove the battery cover on the rear lock surface, and press the "Reset" button for 3 seconds until the voice prompts "System initialization, please press the confirm button".
- 1.2. Release the button and press the "#" key in the password input area to confirm.
- 1.3. The voice prompts "Operation succeeded", and all data of the system is cleared. The administrator password is restored to "123456".
- Warning: After restoring the factory settings, the smart lock added through the mobile APP can no longer be managed and configured by the mobile APP, please use it with caution!

WARRANTY

Read the following terms and conditions carefully before using the SmartH Product. By using the SmartH Product, you consent to be bound by the terms and conditions of this Limited Warranty. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS WARRANTY, YOU SHOULD RETURN THE PRODUCT FOR A REFUND PRIOR TO USING IT.

SMARTH ONE(1) YEAR LIMITED WARRANTY

SmartH warrants to the Purchaser that SmartH Products will be free from electronic and Mechanical defects under normal use for one (1) year from the date of purchase, as long as said Purchaser occupies the residential premises upon which the Product was originally installed ("Warranty Period"). This Electronic and Mechanical Limited Warranty applies only to Products that were purchased from SmartH or a SmartH authorized seller, unless otherwise prohibited by law. SmartH Products are legitimately sold only by authorized sellers who are required to follow SmartH policies, procedures, and quality control standards. SmartH reserves the right to reject warranty claims from purchasers for Products purchased from unauthorized sellers, including unauthorized Internet sites. If your SmartH product should prove to be defective within the warranty period, we will repair it or replace it if necessary. For warranty purposes, please keep your original receipt for the duration of the limited warranty.

Exclusions for Warranty

Conditions that are not covered by these warranties include:

- 1) Any SmartH Product which has been damaged as a result of installation contrary to any of SmartH written installation instructions is not covered by these warranties.
 - 2) Any SmartH Product which has been modified by any non-Smarth component is not covered by these warranties.
 - 3) Any SmartH product that is used in combination with knobs, trim or levers of other than those manufactured by SmartH and designated for use with the applicable locks is not covered by these warranties
 - 4) Any consumable parts, such as batteries or protective coatings, that due to their nature diminish over time, unless failure has occurred due to a defect in materials or workmanship, nor to any cosmetic damage unless failure has occurred due to a defect in materials or workmanship.
 - 5) Any SmartH Product having a defect due to use of paints, solvents, or other chemicals is not covered by these warranties.
 - 6) Any SmartH Product having a defect caused by neglect, misuse, abuse or unreasonable or extraordinary use or maintenance, including use in a commercial application, is not covered by these warranties.
 - 7) Any SmartH Product that was purchased from an unauthorized seller is not covered by these warranties.
 - 8) ANY SOFTWARE THAT WAS DAMAGED OR NEEDS TO BE REPLACED DUE TO THE FAILURE OF THE SMARTH PRODUCT OR ANY DATA THAT IS LOST AS A RESULT OF THE FAILURE OR THE RESTORATION OF DATA OR RECORDS, OR THE REINSTALLATION OF SOFTWARE.
- These warranties are not transferable. Therefore, no transferee is covered by these warranties.

Warranty Claims

If you wish to make a warranty claim based upon a Product defect, please call us at 905-999-6660 or contact us at SUPPORT@SMARTH.CA

Please note that you will be required to provide a description of any claimed defect(s) and a dated receipt or other proof of purchase from SMARTH or the SMARTH authorized seller, to verify warranty eligibility.

Certain claimed defect(s) covered by these warranties may be resolved by SMARTH providing you with troubleshooting steps.

Other claimed defect(s) covered by these warranties may require Product replacement. Products may not be returned to SMARTH without prior authorization from SMARTH.

Remedies

For certain claimed defect(s) covered by these warranties, as determined by SMARTH, SMARTH will provide you with troubleshooting steps.

For other claimed defect(s) covered by these warranties, as determined by SMARTH, SMARTH will replace the defective Product or part.

If a SMARTH Product, which is the same as the SMARTH Product or any part covered by these warranties, has been discontinued at the time of replacement or if SMARTH determines, in its sole discretion, that such replacement is inappropriate, SMARTH reserves the right to substitute an alternative product. SMARTH also reserves the right to accept or reject an alternative product proposed as a replacement, when the value is higher than that of the Product originally purchased by the Purchaser. Except as expressly provided in these warranties to the contrary, SMARTH SHALL NOT BE OBLIGATED OR LIABLE FOR LABOR OR OTHER COSTS RELATED TO INSTALLATION, REPAIR OR REPLACEMENT OF A SMARTH PRODUCT, OR FOR LOSS OF, OR DAMAGE TO ANY MATERIAL WHICH IS NOT SOLD BY SMARTH.

For more detail Warranty Policy, please refer to <https://smarth.ca/service-agreement>

SUPPORT

If you encounter any issues, please contact us at :support@smarth.ca for help.

To explore our full selections of products, visit us at :WWW.Smarth.ca

Phone number :905-999-6660