Introducing CAP



Your Commission Toolbox

What is CAP?

CAP is an acronym for **C**ommission **A**nalysis and **P**rediction. It is revolutionary commission toolbox that uses sophisticated AI technology to create, design, modify, analyze, test and compare multiple agent commission and compensation strategies using your own historical sale transaction data, directly from Profit Power or SMARTS. If you are using another back-office solution other than Profit Power or SMARTS, CAP has a number of methods for the importing your back office data into the CAP application.

Case Uses

There are a multitude of uses for the CAP application. Here are three scenarios that provide some insight as to how CAP can literally change the way you do business.

Case #1 - Recruiting

Imagine this regular situation. A sales associate from another agency wishes to join your firm. At the hiring interview, the agent brings with them a list of their sales for the past twelve months and their 1099 statement for the same period. In the discussion, the agent claims that they were on an 80% commission plan with their current broker. They are looking to increase their commission rate to 90% should they decide to join your firm.

A quick online review of the agent's sales activity confirms that in the past twelve months they sold \$5,650,000 in volume. The market rate for either the list or sell side of a sale was 2.5%. So, the gross commission, less referrals, would be \$141,250.00. The agent's 1099 income statement shows their earnings were \$109,500.00.

The company likes this agent and would love to have them join their firm. The question is whether or not the brokerage company can provide the agent with the 90% commission rate they are seeking. A review of the firm's finances reveals that the amount of net company dollar the agent has to produce, in order to for pay the agent's annual expenses and earn a reasonable profit is \$35,000.00. This is the company's net company dollar breakeven amount.

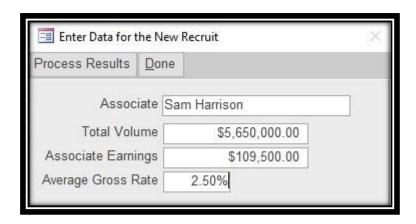
How long would it take to analysis this scenario and in the process, create one or more commission plan options that would satisfy the sales agent and still provide enough revenue and profit for the company?

Here's where CAP can analyze this typical scenario and do so in *just a few minutes*. Using the CAP application, the first step would be to confirm the agent's historical amounts.

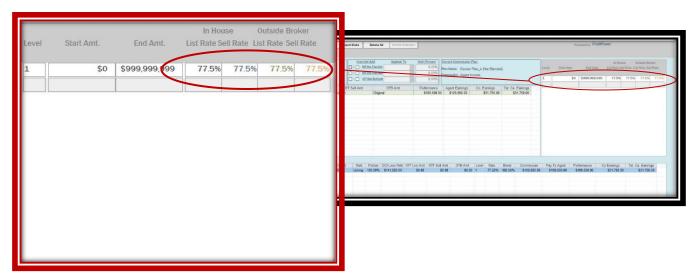
CAP has a quick and easy feature that will:

- 1. Analyze the agent's previous sales activity to determine the actual rate the agent was paid with their current brokerage firm. CAP will then have a base line analysis to use to compare with hypothetical commission plan options
- 2. Create three unique commission plans that take into account the agent's request for a 90% commission rate and the net company dollar breakeven amount the company requires to cover expenses and earn a reasonable profit
- **3.** Analyze each of the three hypothetical commission plans created with the CAP application to determine whether or not your firm can provide the 90% commission rate and earn the net company dollar breakeven amount

Step 1. Enter the sales agent's historical details using CAP's simple data entry screen.



Step 2. Process the historical amounts within the CAP application to calculate the true commission rate the sales agent was awarded when with their previous brokerage firm. The time to process this simple analysis was about five seconds in duration. The analysis reveals that the agent earned a 77.5% commission rate, **not 80% as they claimed**.



Step 3. Using a feature in CAP referred to as the "Builder", automatically create three separate and unique commission plans using various commission plan settings. CAP does all of the heavy lifting. The only variables CAP requires to create the new hypothetical plans are:

- the way the agent's production is measured (comparator)
- the company's breakeven amount (to cover costs and earn a profit)
- the number of performance levels (each with a different commission rate)
- the beginning and ending commission rate (for each level)

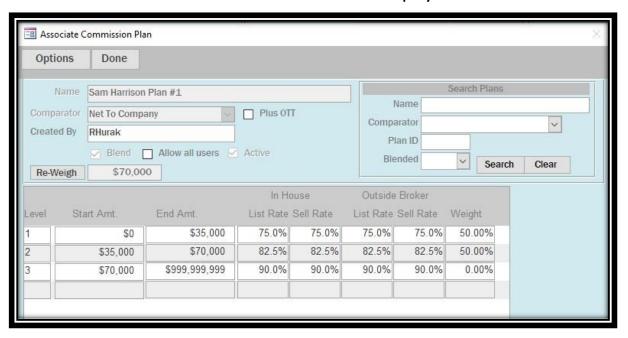
The three comparators are:

- 1. Net Company Dollar or Net to Company
- 2. Gross Commission After Referrals
- **3.** Agent Income

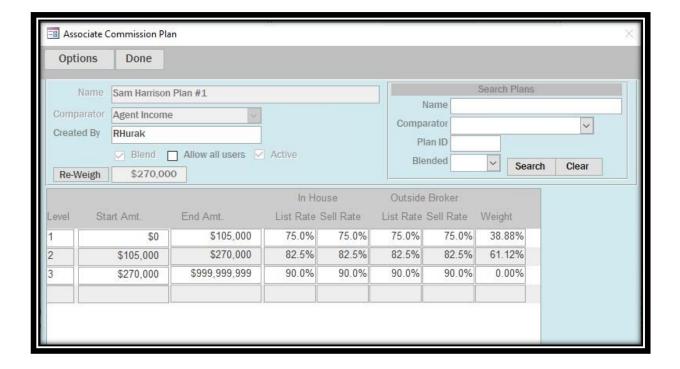
Here's the three commission plans that CAP automatically created using:

- each of the three performance comparators
- \$35,000 as the company's net to company breakeven amount
- three performance levels
- commission rates ranging from 75% to 90%

Sam Harrison Plan #1 - Net to Company



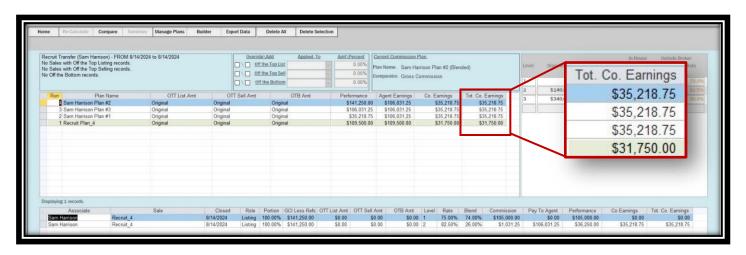
Sam Harrison Plan #2 - Agent Income



Sam Harrison Plan #3 - Gross Commission



Step 4. With the three hypothetical commission plans created within the CAP application, using the "builder" feature, the next step is to analyze each of the three plans to see whether or not the company can offer the new recruit the commission rate they are seeking and still make financial sense to the brokerage firm. CAP can perform this analysis in just a matter of minutes and when completed, illustrate the results.



A closer review of the Total Company Earnings column on the CAP summary screen reveals an interesting outcome. Even though each of the three hypothetical commission plans, created by the CAP builder tool were unique, the end result was that using any of these three commission plans would indeed provide the recruiting agent with the 90% commission rate they were seeking and still allow the brokerage firm to cover their expenses and earn a reasonable profit from the agent's sales activities. From the brokerage firm's perspective, *it doesn't care which plan the agent chooses*.

Within a minute or two, CAP analyzed the recruiting agent's past sales performance data, created three unique hypothetical commission strategies and analyzed each of the three commission plans to illustrate that any of the three commission plans would earn the company the revenue it requires to make recruiting this agent a great decision.

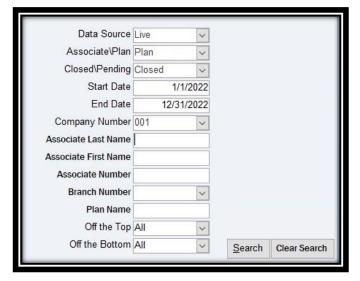
This example is just that, an example. When creating, modifying and comparing multiple commission plan strategies with the CAP application, there is virtually no limit to the combinations and permutations available. Items such as number of performance levels, breakeven amounts, performance comparators and commission rates, are all adjustable when using the CAP application. To view a more detailed video of this "use case" and others, please visit www.lantrax.com/cap.

Case #2 - Commission Grievances

Here's another case use scenario that is very common in most real estate organizations. One or more of your own agents are seeking an increase in their commission rate and threating to leave to another firm. These are good agents that you wish to retain, but with the current market conditions and rising costs, it is difficult to comply with their demands. *CAP* to the rescue.

Step 1. Retrieve the necessary data for the analysis. CAP can allow specific offices, agents or commission plans to be filtered from your Profit Power back-office data. Once CAP has located and retrieved the data required for the analysis, it will be transferred into the CAP database and all of the commission values will be re-calculated within the CAP application. When this first step is completed, CAP will have an exact duplicate copy of the sale transaction records and the commission amounts, that were originally created within Profit Power or SMARTS.

CAP search options

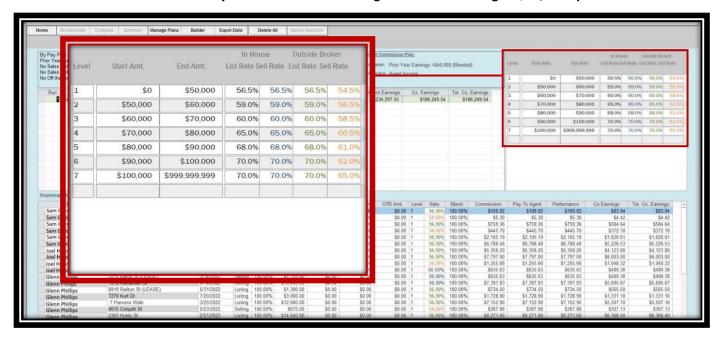


In this case, the search criteria included a date range, closed transactions and from company one. CAP was also instructed to display the search results by plan (commission plan). When the search is completed a summary list of the results will be displayed within the CAP application.

CAP search results listed by commission plan name

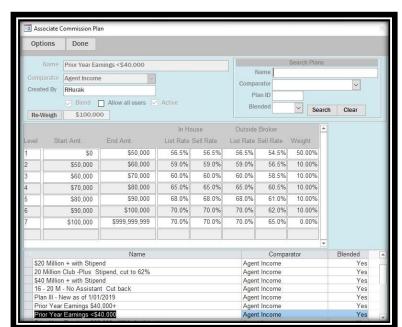
Plan IV - New as of 1/01/2019 \$40 Million + with Stipend Platinum Plus at 76.5%	001 001 001	532 376	\$2,532,72 \$2,332,22
Platinum Plus at 76.5%		376	\$2,332,22
	001		
Dian III. Now as of 4 /04 /004 0		187	\$1,665,46
Plan III - New as of 1/01/2019	001	383	\$1,645,17
\$30 Milliion + with Stipend	001	227	\$1,334,02
\$20 Million + with Stipend	001	175	\$986,07
Prior Year Earnings \$40,000+	001	88	\$688,77
\$20 Million No Stipend no Assistant	001	57	\$375,49
Prior Year Earnings <\$40,000	001	48	\$191,58
LEGACY SILVER \$10 -20 MILLION	001	12	\$158,56
20 Million Club - Stipend cut to 62%65%	001	14	\$112,09
20 Million Club - Plus Stipend, Do not cut to 62	001	18	\$58,32
New Top Producer	001	6	\$43,34
LEGACY PLATINUM \$20 MILLION +	001	6	\$31,90

The list of commission plans displayed on the right are sorted in descending order by company earnings. Simply select the commission plan desired from the list. Once selected, CAP will process the sale records associated with the selected plan, and when completed, it will have an exact duplicate copy of the sale transaction data that was originally created within Profit Power or SMARTS. In our example, we selected the commission plan named "Prior Year Earnings < \$40,000" and processed the results within CAP.



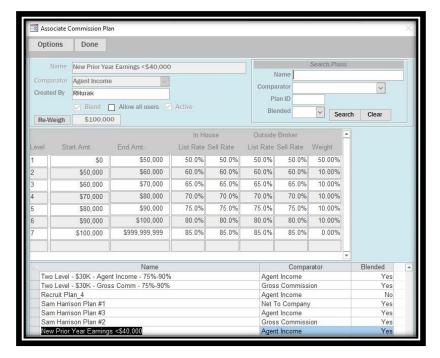
CAP summary screen with results using "Prior Year Earnings < \$40,000" plan

Step 2. The next step is to *either* select an existing commission plan that was previous used within the CAP application, create a new hypothetical commission plan within CAP, or make a duplicate copy of the original "Prior Year Earnings < \$40,000" plan and modify it to reflect adjustments desired. In fact, any existing commission plan that has been saved within the CAP application can be duplicated, modified and saved for any future analysis run. This task is performed using CAP's "Manage Plans" feature. In our example, we will create a duplicate copy of the "Prior Year Earnings <\$40,000" commission plan and modify it to reflect a desired outcome.



CAP Manage Plans screen with original "Prior Year Earnings <\$40,000" plan

Here's the screen shot of duplicated plan "Prior Year Earnings <\$40,000". It has been renamed to make it unique to the CAP application. It is now named "**New** Prior Year Earnings <\$40,000".



CAP Manage Plans screen with "New Prior Year Earnings <\$40,000" plan"

As illustrated on the above Manage Plans screen image, the commission rates have been modified by providing an increase in the performance levels two through seven (60% to 85%), but level one has been reduced to **50%** from 59% which was the performance level one rate in the original plan.

The strategy here is to provide a higher commission rate when the agents assigned to this commission plan advance through the performance levels, but until the agents have produced enough "agent income" to move up to level two and the higher rate associated with it, they will only earn a 50% commission rate. With the duplicate plan modified and saved, we are ready for the next step.

Step 3. CAP's re-calculation process will re-calculate the same sale transaction records, that were included with the original plan, but this time using the "**New** Prior Year Earnings < \$40,000" plan. Here's the CAP summary screen with the re-calculation results.

Plan Name Performance Agent Earnings OTT List Amt OTT Sell Amt OTB Amt Co. Earnings Tot. Co. Earnings \$209 932 86 New Prior Year Earnings <\$40,000</p> Original Original Original \$210 614 24 \$209 932 86 \$209 932 86 1 Prior Year Earnings <\$40,000 Original Original \$233.616.17 \$234.297.55 \$186,249.54 \$186,249.54

CAP's summary screen with results from the "New Prior Year Earnings <\$40,000" plan

A closer look at the summary screen results reveals that the plan "New Prior Year Earnings <\$40,000", using the same 48 sale transaction data as the original plan, created an increase in Total Company Earnings to \$209,932.86 or \$23,683.32.

CAP has a "compare" screen that illustrates the difference between the original plan and the new hypothetical plan in more detail.

Run 2 - New Prior Year Earnings <\$40,000 (Blended) Run 1 - Prior Year Earnings <\$40,000 (Blended) Run #2 Totals Run #1 Totals <u>Net Difference</u> \$209.932.86 \$186,249,54 **Total Earnings** \$209,932.86 \$23,683.31 \$186,249.54 \$23,683.31 Co. Earnings \$209,932.86 \$186,249.54 (\$23,683.31) Performance \$209.932.86 \$233.616.17 \$210,614.24 Pay to Agent \$234,297.55 (\$23,683.31) OTT List Internal \$0.00 \$0.00 \$0.00 OTT List External \$0.00 \$0.00 \$0.00 OTT Sell Internal \$0.00 \$0.00 \$0.00 OTT Sell External \$0.00 \$0.00 \$0.00 OTB Amt \$0.00 \$0.00 \$0.00 Number of Results - 48

CAP Compare Screen Showing the analysis results of the two commission plans

This CAP analysis took just a few minutes to create and perform. Based upon the modifications made to the original "Prior Year Earnings <\$40,000 plan" the company would benefit from the changes to the plan. The outcome is a commission plan that should satisfy the demands of the agents for a higher commission rate, but the opportunity to earn a higher commission rate is directly tied to performing enough sales revenue to move to higher levels in the new hypothetical plan.

CAP can create, design, modify, analyze, test and compare any number of commission plan strategies and then use these "test" plans with the brokerage firm's own historical sale transaction data taken from the original data found in either Profit Power or SMARTS.

Case #3 - Rising Costs

In this "use case", the brokerage firm is experiencing an unexpected rise in their cost of operation, but most of their agents are on *annual commission plan contracts*, making it difficult to change the plans without creating chaos amongst their agents. The broker owner does some research into their finances and discovers that with the current pending sales and the forecast for additional sales, the revenue will fall short by \$400,000.00. In other words, a \$400,000 loss!

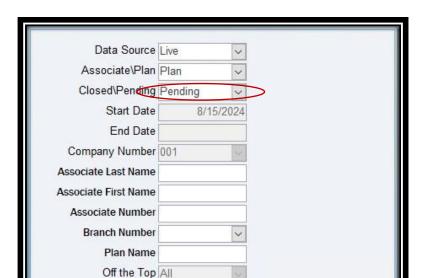
Can CAP create a potential solution to pending financial disaster?

The question is what other options does the brokerage firm have to increase revenues, but without changing the agent's commission plans, that the firm is obligated to honor?

One of the many challenges with this analysis is that the sale transaction data must be in a "pending" state. In other words, sale transactions that have not yet closed. CAP has the ability to use "pending sales" in any analysis. However, for the pending sale revenue to be more accurate than when they were first entered into the back-office solution, they *must* be chronologically re-closed with all of the commission calculations re-calculated using each agent's year-to-date performance and commission anniversary date on each sale transaction.

This re-close and re-calculation process within the CAP application, uses the estimated closing date to provide a "snapshot" of what is most likely to occur if all the pending sale transactions closed without any major changes. It is a prediction, not a guarantee.

The CAP search screen provides the option of searching for pending sales, rather than closed sales. When searching for pending sales, the date range is automatically entered from the date the search was performed and with no end date. In other words, from this day forward.



CAP search options for pending sales

CAP search results for pending sales

Search

Clear Search

Off the Bottom All

Name	Company	Number of Records	Closed Earnings
2024 Standard Plan - 77.5% - 90% NCD	001	864	\$4,340,275
2021 Quick Start Plan #14 - 60%	001	22	\$3,125,860
T2 2021 Performance Plan #7 - 85%	001	113	\$2,218,063
2021 Performance Plan #7 - 85%	001	78	\$344,887
2021 Performance Plan #1 - 70%	001	43	\$178,189
2021 Performance Plan #3 - 75%	001	29	\$174,409
T2 2021 Performance Plan #4 - 77.5%	001	74	\$133,739
2021 Performance Plan #5 - 80%	001	24	\$116,396
2021 Performance Plan #6 - 82.5%	001	12	\$109,791
2021 Performance Plan #4 - 77.5%	001	29	\$95,157
2021 Quick Start Plan #15 - 70% NMF	001	18	\$93,327
2021 Performance Plan #2 - 72.5%	001	16	\$83,937
2021 Empower Plan #8 - 20%	001	15	\$66,961
2021 Premium Plan #13 - 85%	001	26	\$62,739
T2 2021 Performance Plan #5 - 80%	001	13	\$53,907
RA1	001	11	\$46,190
0% Default Pay Plan	001	8	\$19,308

The search process is almost instantaneous and the results will be listed in the CAP's search summary screen. The commission plan named "2024 Standard Plan – 77.5% - 90% NCD" has 864 sale transaction records, which is the greatest number of sale transaction records, compared to the other commission plans on the list. The next step is to select the commission plan and process the results.

As stated previously, each sale will be chronologically closed and all of the commission values will be re-calculated, representing the most likely outcome in revenue, should all the pending sales close as originally entered into the back-office solution. CAP never alters the original back-office data. The search and transfer process within the CAP application

creates a duplicate copy of the sale transaction records inside of the CAP application. The original back-office data is not altered in any manner.

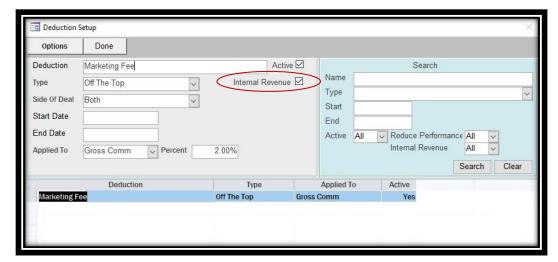
CAP summary screen with pending sale results (after the closing and re-calculation process)

The CAP summary screen displays the results of the close and re-calculation process. CAP now has an analysis of the potential revenue that can be earned from the pending sale transactions. The question remains, "how can the brokerage firm increase revenue without changing the commission plans?"

The answer might be in the use of *deductions*. Off-the-top deductions are common with brokerage companies that are associated with a franchise. In this scenario, the off-the-top franchise fee is an "expense" that is paid to the franchise organization. But what if the off-the-top deduction can be an "internal" revenue amount that is added directly to the company's earnings?

Using an off-the-top deduction strategy might provide the additional \$400,000 the brokerage firm needs to meet its financial obligations, but without changing the original commission plans they have contracted with their agents.

CAP allows deduction templates to be created for both off-the-top and even off-the-bottom deductions. Deduction templates, much like setting up a commission plan, can be created and saved within the CAP application and can be used multiple times in various deduction strategies.



CAP deduction template setup screen

In the

example above,

an off-the-top template was created for a 2% marketing fee. Notice that the "internal revenue" checkbox is checked. This instructs CAP to use the off-the-top deduction amounts as "additional revenue" and not an external expense, like a

franchise fee. This off-the-top deduction template will be used in an analysis run using the 864 pending sale transaction records that were chronologically closed and re-calculated. When analyzing deductions, the commission plan is not modified in any way, so the CAP analysis and comparison only uses the deduction values.

Sales with Off the Top Listing in Sales with Off the Top Selling off the Bottom records Off the Top Sell 77.5% 77.5% 77.5% \$108,200 85.0% 85.0% 85.0% 2 2024 Standard Plan - 77,5% - 90% NCD De 1 2024 Standard Plan - 77,5% - 90% NCD Or Plan Name OTT List Amt OTT Sell Amt OTB Ami Tot. Co. Earnings Agent Earnings Co. Earnings 2 2024 Standard Plan - 77,5% - 90% NCD Ded. Batch Ovrd Ded. Batch Ovrd \$959,698.19 \$1,445,738.33 \$1,445,738.33 1 2024 Standard Plan - 77.5% - 90% NCD Original Original \$959.698.19 \$959,698,19

CAP summary screen with the off-the-top deduction results

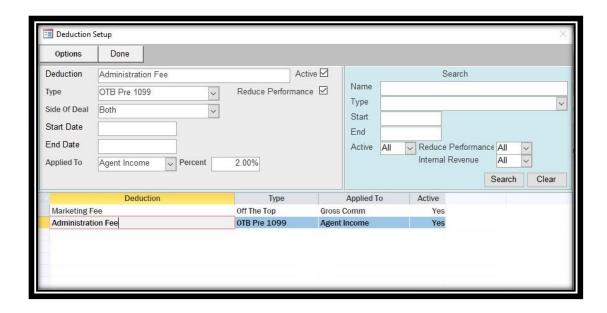
The CAP summary screen will display both the original transfer run and the new analysis run that used the 2% off-the-top marketing fee deduction. Let's compare the two runs to see whether or not the 2% off-the-top marketing fee can provide the additional revenue the brokerage firm is seeking.

Run 2 - 2024 Standard Plan - 77,5% - 90% NCD (Blended) Run 1 - 2024 Standard Plan - 77,5% - 90% NCD (Blended) Run # 2 Totals Run #1 Totals Net Difference \$1,445,738,33 \$959,698,19 Total Earnings \$1,445,738.33 \$959,698.19 \$486,040.14 \$959 698 19 \$959 698 19 \$6,606,770.90 \$2,075.00 Pay to Ager \$6,604,695,90 Co. Earnings \$1,445,738,33 \$959 698 19 \$486,040.14 \$486,040.14 Performance \$959,698.19 \$0.00 \$959,698.19 5279 825 95 50.00 50.00 Pay to Agent \$6,604,695.90 \$2,075.00 \$6 606 770 90 OTT List Internal \$486,040.14 \$486,040.14 \$0.00 OTT List External \$0.00 \$0.00 \$0.00 OTT Sell Internal \$279,825.95 \$0.00 \$279,825.95 OTT Sell External \$0.00 \$0.00 \$0.00 OTB Amt \$0.00 \$0.00 \$0.00 Number of Results - 864

CAP compare screen illustrating the results of the off-the-top analysis

As illustrated in the CAP compare screen above, adding a 2% off-the-top deduction would indeed create the additional revenue the brokerage firm requires without altering the 2024 Standard Plan – 77.5% - 90% commission plan using the 864 pending sales.

CAP allows multiple off-the-top and off-the-bottom deduction strategies to be created and analyzed using different rates, fixed amounts, gross commission or sale price as the base, and even date ranges. Let's see what an off-the-bottom deduction of 2%, based upon the agent's income will produce in additional revenue.



The above deduction maintenance screen illustrates a new off-the-bottom deduction named "Administration Fee" with a 2% rate and using the agent's income as the base for the calculation. This off-the-bottom deduction will also reduce the deduction amount from the agent's year to date performance. Reducing the agent's year to date performance means that it will take a little longer for the agent to accumulate enough performance to advance to the next level in their commission plan, should the agent be assigned to a multi-level commission plan.

Run 2 - 2024 Standard Plan - 77.5% - 90% NCD (Blended) Run 1 - 2024 Standard Plan - 77.5% - 90% NCD (Blended) Run #3 Totals Run #2 Totals **Net Difference** Co. Earning \$1,044,087.41 \$959,698.19 \$84,389.2 **Total Earnings** \$578,656.41 \$1,538,354.60 \$959,698.19 \$6.042.428.04 \$6,604,695,90 Co. Earnings \$1,044,087.41 \$84,389.22 \$959.698.19 \$0.00 50.00 (\$331,215.06) Performance \$628,483,13 \$959,698,19 \$0.00 \$0.00 \$0.0 \$6.042.428.04 (\$562.267.86) Pay to Agent \$6 604 695 90 5494 267 19 OTT List Internal \$0.00 \$0.00 \$0.00 OTT List External \$0.00 \$0.00 \$0.00 OTT Sell Internal \$0.00 \$0.00 \$0.00 OTT Sell External \$0.00 \$0.00 \$0.00 OTB Amt \$494,267.19 \$494.267.19 \$0.00 Number of Results - 864

CAP compare screen with the off-the-bottom deduction analysis

As illustrated in the above CAP compare screen, using a 2% off-the-bottom deduction also creates more than enough additional income to cover the short fall in the company's projected costs of operation. With the off-the-bottom deduction set to reduce the agent's year to date performance, the brokerage firm also earned an addition amount of \$84,389.22 due to the fact that the agent took a little longer to advance to the next level in their commission plan and in doing so, earn a higher commission rate.

This CAP overview only illustrates three common "use cases". These three examples are only the tip of the iceberg of the capabilities of the CAP application. Despite the sophistication of the CAP application, it is easy to learn, easy to use and provides real-time business intelligence for the brokerage executives.

There is a CAP webinar scheduled for October 2nd, from 10:00 am to 11:00 am PDT. This webinar will take a deep dive into the many functions, features, capabilities and uses of the CAP application.

The moderator for the CAP webinar will be Victor Lund, Managing Partner of the WavGroup.

Victor Lund is a pioneering leader in the real estate industry, renowned for his exceptional expertise and unwavering commitment to driving innovation and growth. As a founder and managing partner of WAV Group, the foremost full-service consulting practice in real estate, Victor's impact on the industry has been profound. With a focus on operational effectiveness, strategic planning, and M&A Advisory, he has guided numerous brokers, networks, and franchises through successful acquisitions, market research, and technology optimization.

As a managing partner of WAV Group, Victor spearheads strategic guidance for the top 500 real estate firms and leading Franchise Organizations in America. His firm also provides invaluable consulting services for critical initiatives such as Broker Public Portal and the Broker Resource Network, which are transforming the industry from within and elevating its overall health. www.wavgroup.com

The two hosts of the webinar will be Ron Hurak, founder of Profit Power and David Gumpper, data analyst with the WavGroup.



Ron Hurak, the founder of Profit Power, SMARTS, and CAP, is a seasoned real estate expert. He began his career in 1974 as an agent for his family's brokerage. In 1980, Ron became one of the first Canadian graduates of the CCIM program and subsequently one of its first Canadian instructors. Ron is also an author, speaker, jazz guitar recording artist and a black belt in martial arts. Ron also enjoys playing golf and outdoor summer activities. Ron has been married to his wife Kay, for fifty years. In 1980, Ron's curiosity about personal computers led him to explore how this emerging technology could benefit his brokerage. This curiosity resulted in the development of the first version of Profit

Power. Forty years later, Profit Power stands as the leading enterprise back-office software for many of the largest and most successful real estate brokerages in the nation. www.lantrax.com

David Gumpper's passion for finding strategic opportunities in the complex world of technology, has led him to the WAV Group.

David has recognized that the perceived complexity of technology is a distraction and difficulty for many business leaders. The problem frequently lies in technology being viewed as purely tactical, isolated from business strategy, and fiercely territorialized by technologists. David's approached is focused on eliminating these hindrances.



David has over 24 years as a technologist and has deployed and managed information technology platforms for the University of Dentistry and Medicine of New Jersey, Ricoh Corporation, and Novartis Pharmaceuticals before moving to Florida in 2003. In 2003, David joined Michael Saunders & Company as Director of Information Technology to restructure and develop a customer focused technology division. David's accomplishments in delivering business success with technology was named Chief Technology Officer in 2015. www.wavgroup.com

An invitation for the CAP webinar will be sent to you in the coming weeks ahead. When you receive it, please register as soon as possible, as there is a limited number of attendees.