



# DALCHI HEALTHCARE

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# ABOUT US

Dalchi Healthcare is a care agency that provides excellent quality of care on one-to-one level of support in their own residence according to each individual needs. We provide Direct Payment Support services, Personal Health Budget Support Services, Live-in care services to private sectors all throughout England and Wales. We also aim to provide exceptional service to people who live independently in their own homes.

Our diligent team of nurses and care workers are thoroughly trained and have ample experience to be trusted to handle even complex situations with professionalism. They are dedicated, focused, trustworthy and friendly, therefore are proud of making a difference to people they are in contact with each and every day. Our experienced staff will ensure that your needs are met 24 hours a day.

# OUR TEAM

Dalchi Healthcare Limited is a domiciliary care service providing the regulated activity of personal care to people living in their own homes. The service provides support to older and younger adults, who may also be living with physical and sensory disabilities, dementia and mental health or learning disability and/or autism. At the time of our inspection there was 1 person using the service. Not everyone who used the service received personal care. CQC only inspects where people receive personal care. This is help with tasks related to personal hygiene and eating. Where they do we also consider any wider social care provided. We expect health and social care providers to guarantee people with a learning disability and autistic people respect, equality, dignity, choices and independence and good access to local communities that most people take for granted. 'Right support, right care, right culture' is the guidance CQC follows to make assessments and judgements about services supporting people with a learning disability and autistic people and providers must have regard to it.

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# OUR MISSION

## MISSION STATEMENT



Dalchi Healthcare's mission is to provide high quality individualised care to vulnerable adults in the comfort of their own homes

To provide good practice within an environment that encourage our clients to live safe, comfortable, happy independent lives

To maintain a sustainable environment through a continuously improving workforce

To provide high-quality care at reasonable rates

To uphold the civil and Human Rights of those in our care

Loneliness in the elderly is an issue that needs to be addressed. Companionship care is essentially the same service as live-in care, however, carers focus on providing company and friendship, rather than high levels of personal care

## COMPANIONSHIP



# OUR GOALS

## *Mission*



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To uphold the civil and Human Rights of those in our care

# OUR SERVICES



Dalchi Healthcare LTD is registered with the Care Quality Commission for the delivery of Regulated Services to adults. The defined Regulated Activities are delivered to a wide range of Service Users and include the following:

■	The elderly (65+)
■	Physical disabilities
■	Dementia
■	Mental Illness
■	Sensory impairment
■	Adults aged 18-65

We provide a service which is tailored to the needs of either: individual service users who can no longer manage to maintain themselves without support or those who simply need a little extra help around the house. Our support services include:

