



APMG-International

THIS IS TO CERTIFY THAT

Erica J Gleaton

HAS SUCCESSFULLY DEMONSTRATED
KNOWLEDGE TO MEET THE REQUIREMENTS
OF

ITIL®

Foundation Examination

DATE

11 October 2012

REGISTRATION NUMBER

ITIL/MY744041

CERTIFICATE NUMBER

02348242-01-II YV

Alan Harpham
APMG Chairman

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