

## Who We Are

**Name:** CareFirstNY

**Founded:** 1981

**Type:** 501(c)(3) nonprofit organization

**Headquarters:** 3805 Meads Creek Road, Painted Post, NY 14870

**Total Staff:** 65

**Mission:** To provide compassionate hospice care, grief support, and mental health counseling for individuals and families navigating serious illness, loss, or emotional distress.

**Service Area:** Chemung, Schuyler, and Steuben counties, NY

## Core Services

### Hospice Care:

- End-of-life care for those with a life-limiting illness (typically 6 months or less to live)
- Focus on comfort, dignity, and quality of life
- Care teams support the whole person—mind, body, and soul—and include Registered Nurses (RNs), Licensed Practical Nurses (LPNs), social workers, spiritual care counselors, physicians, and trained volunteers
- Delivered at home, in nursing facilities, or assisted living residences

### Grief Support:

- Free services for adults and children grieving a loss
- Includes support groups, individual sessions, memorial events, and educational workshops
- Available to both hospice families and the wider community

### Mental Health Counseling:

- Individual and family counseling for children (ages 5+), teens, and adults
- Trauma-informed care approach
- Licensed clinicians specialize in loss, anticipatory grief, advanced illness management, acceptance of a terminal diagnosis, and caregiver fatigue.

## Key Statistics (YE 2025)

Hospice patients served annually: 717

Total days of hospice care provided: 34,351

Averaged daily census: 94

Average # of days patients received care: 58

Grief support clients served: 1,515

Mental health counseling sessions provided: 760

Anyone can make a referral to connect someone to CareFirstNY — whether you're a family member, friend, caregiver, or healthcare provider.

[Learn More](#)

## Connect With Us

**Website:** [CareFirstNY.org](https://www.CareFirstNY.org)

**Facebook:** [facebook.com/CareFirstNY](https://www.facebook.com/CareFirstNY)

**Instagram:** [instagram.com/carefirstny](https://www.instagram.com/carefirstny)

**LinkedIn:** [linkedin.com/company/carefirst-ny-inc](https://www.linkedin.com/company/carefirst-ny-inc)