

Limited Warranty Policy



Prime Component Services stands by all repairs and overhauls, and warrants that (under normal use) their units will be free from defects in material and workmanship for specific period of time listed below.

Any unauthorized service or repairs on a unit performed by anyone other than Prime Component Services will void any warranty.

If the warranty seal is broken or instrument shows evidence of mishandling, contamination, damage, misuse or accident.

Please check that unit is within the warranty time period (if warranty replacement is issued, the warranty period continues from the original purchase)

A warranty is the result of defective workmanship or any defective parts that may have been installed by Prime Component Services.

Any unit returned for warranty should be returned in the original packaging. If not, packaging must meet Prime Component Services shipping requirements. (Please contact us for shipping requirements)

IF UNIT IS DAMAGED BY CARRIER

Prime Component Services does not consider a unit damaged in shipping a valid warranty. If a unit is damaged due to mishandling by carrier you must follow the instructions to have the unit repaired.

1. Take photos of package and contact the carrier that the unit is insured with (FedEx, UPS, etc.)
2. If customer has insurance through another source, then contact them and follow instructions.
3. Contact us at Prime Component Services and let us know about the damage.
4. More than likely the carrier will want to do an inspection. Customer must keep the unit, all packing material, and the box the unit was shipped in.
5. If the customer opted to not carry insurance on the unit, then any further charges to repair the unit will be at the customers expense.

Overhauled - 12 Month Warranty

Repaired - 6 Month Warranty

Bench Check/Inspection - No Warranty

For any questions regarding this, please contact us at:
customerservice@primecomponentservices.com or 678-833-3885