



# Meet Your Post-Settlement Team

Our reputation at Ryan Homes is due in part to the emphasis we place on customer care. It is of the utmost importance to our team that you are completely satisfied with your new Ryan home and that the service we provide will positively complement your experience.

Should you need to place a warranty request or need further assistance, please contact our Customer Care Team at 1.877.550.7926 (M-F 8-5 EST) or you can make an online request by visiting MyRyanHome.com. This ensures that your request is properly documented and that one of our Warranty Team members or the appropriate trade partner may follow up with you regarding your concern.



Scan to access Home Care Quick Link videos or enter a warranty request.

**Congratulations on your new Ryan home, and welcome home!**



## Brennan Lafferty

**WARRANTY MANAGER**

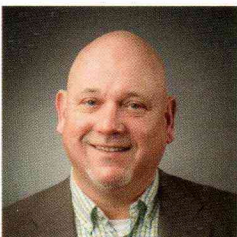
Brennan Joined Ryan Homes in 2016 as a production supervisor, with a background in property management and residential construction. He graduated from Penn State University and still enjoys attending football games every fall. He also enjoys woodworking, spending time with his family, and the great outdoors.



## Steven Bergeman

**WARRANTY SUPERVISOR**

"I have been in the building industry for over 20 years. Starting in the D.C. area working in large scale office buildings then eventually moving to the Eastern Shore of MD to build residential houses. After taking a small break to have a sales and management career, I am proudly back to the building industry as a Warranty Supervisor with Ryan Homes."



## Wayne Knapp

**WARRANTY SUPERVISOR**

Wayne joined Ryan Homes in 2021, with a background in Property Management, residential, and commercial construction supervision. He has served the community as a volunteer and career firefighter/ EMT, as well as town counsel. He enjoys spending time with his family, boating, and traveling.

