

I wanted to take this time to once again thank you for the opportunity to build your home. I enjoyed getting to know you and your family throughout the process and I hope you enjoy your home for many years to come. In the event you have a warranty related concern that is covered under your Ryan Homes Warranty: 1 Year(Fixtures), 2 Year(Mechanical Systems), or 10 year(Structural) warranty (Condo Warranty) 2 Year(Fixtures), 2 Year(Mechanical Systems), or 2 year(Structural) warranty please contact the Warranty Department to schedule an appointment. There are two convenient ways to reach our Warranty Department

Ryan Call Center: 877-550-7926

This is our Warranty Department where you can speak with a live representative Monday through Friday. Our friendly Warranty Representative will answer your questions and assist to enter your warranty claim.

<http://www.myryanhome.com>

Click on the Hyper Link above and it will take you directly to the site

This is your customer care website where you will find information regarding the Warranties on your home, Homeowner Maintenance advice and Seasonal tips for your home. You can submit a Warranty Claim using our simple 3-step process. This will go to the Warranty Department and they will contact you to review the Warranty item.

Home Page for MyRyanHome.com

Home Warranty

At Ryan Homes, we are proud of the care and quality built into each of our homes.

We stand behind our homes and our warranty coverage provides our homeowners the peace of mind they expect.

Our Homeowner's Warranty Manual explains our construction standards and what you can do to maintain the quality and performance of your home.

Home Care Tips

- Preparing Your Home for Severe Weather
- Protect Your Wood Flooring
- Heating and Cooling Efficiently
- Cleaning Your Oven & Cooktop
- Home Safety Tips
- Maintain Your Garage Door
- Landscaping Maintenance
- Drywall Repair Tips

Warranty Requests

Have a question about your home? Click [here](#) to create a warranty request. One of our Customer Care Associates will get back to you promptly.

Emergency? Click [here](#) to view procedures and contact information you should use in the event of an emergency.

New Recall Notices

Please review our [Recall Notices](#).

Warranty Tab Home Page

General Coverage

1 Year Coverage

All Materials and Workmanship (except landscaping)

*Condominiums have 2 Year standard coverage for these items (except landscaping)

2 Year Coverage

Installation of All Mechanical Systems, if applicable

- Plumbing
- Heating and Air Conditioning
- Electrical Systems

10 Year Coverage

Coverage Against Structural Defects, including:

- Foundations
- Shrubs
- Trusses
- Roofing Walls
- Girders
- Lintels
- Structural Fasteners

Home Warranty

The information as to the different warranties provided by RWH is to customers and readers of this website is believed to be accurate and truthful, but it is only for illustrative purposes and is subject to change and modification at any time. The warranties to be provided to new RWH homeowners are time and home and geographic specific and may be different from those shown on this website.

Please choose from the list below the Home Type, Loan Type and State of Residency to view the homeowner's manual that serves you.

If your settlement date occurred prior to the effective dates given below, contact your division office for assistance.

Settlements Effective After:

- Sep. 2017: Single Family Homes, FVDC, Warranty for New Jersey Residents
- Feb. 2017: Single Family Homes, Maryland Residents
- Feb. 2017: Single Family Homes, All Other Locations and Loan Types
- Feb. 2017: Condominiums, Standard Warranty for Units in Maryland
- Feb. 2017: Condominiums, Standard Warranty for Units in All States (Other than Maryland)
- Mar. 2015: Single Family Homes, or Condominiums, FVDC, Warranty for Veterans Administration Loans
- Jan. 2015: Single Family Homes, Maryland Residents
- Jan. 2015: Single Family Homes, All Other Locations and Loan Types
- Jan. 2015: Condominiums, Standard Warranty for Units in Maryland
- Jan. 2015: Condominiums, Standard Warranty for Units in All States (Other than Maryland)
- Mar. 2004: Single Family Homes, or Condominiums, Veterans Administration Loans
- Mar. 2004: Condominiums for Maryland Residents
- Jan. 2000: Single Family Homes, New Jersey Residents
- Dec. 1994: Single Family Homes, Indiana Residents who are Veterans for Indiana Warranties
- Dec. 1994: Single Family Homes, Prince George's County, MD Residents
- Submittals for Maryland Warranties
- Mar. 2010: Single Family Homes, Maryland Residents (Other than Prince George's County)
- Oct. 1990: Single Family Homes, All Other Locations and Loan Types

Warranty Request Tab Home Page

Additional Resources

Warranty Request

STEP 1 **STEP 2** **STEP 3**

Where do you live?

Please enter your zip code:

Please enter your street address:

What is the problem?

Please describe the problem:

What is the contact information?

Please enter your phone number:

Please enter your email address:

Next Step

Warranty Team Members

Gerald Lantz – Warranty Manager

Todd Barshinger - Supervisor

Steve Bergeman - Supervisor

Jim Janvsiewicz - Supervisor

Thank You,
Project Manager – Ryan Homes