#### **Terms and Conditions for Hanes Hypnosis Center Services**

Welcome to Hanes Hypnosis Center! We are pleased to offer our professional hypnosis services to you. Before you proceed, we kindly ask you to carefully review the following Terms and Conditions, which govern the use of our online hypnosis services. By accessing or using our services, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

#### 1. Scope of Services

- 1.1. Hanes Hypnosis Center provides online hypnosis sessions to individuals seeking help with various personal and emotional challenges.
- 1.2. Our sessions are conducted online via secure communication platforms and are designed to be effective and professional. Once booked, a Zoom connection will be emailed to the client.
- 1.3. Client is responsible for session equipment used on their end of the conversation. On-line services require an internet connection, camera, and microphone. A headset with microphone allows hearing and speaking during sessions. The camera must be of sufficient quality for the hypnotist to see the clients upper body and face.

### 2. Confidentiality

- 2.1. Hanes Hypnosis Center acknowledges the sensitive nature of the information shared during hypnosis sessions. We are committed to maintaining strict confidentiality and privacy of all client information.
- 2.2. We will not disclose or share any personal information, recordings, or session content with third parties, except as required by law or with your explicit written consent.
- 2.3. Recordings of hypnosis sessions are made solely for the purpose of improving the quality of services offered and are securely stored. Access to these recordings is restricted to authorized personnel only.
- 2.4. Personal information such as phone numbers and email addresses are used strictly to communicate session information. Client must Opt-in to receive text messages, occasional notification of classes, newsletter, promotional material based on interest.

# 3. Client Obligations

- 3.1. As a client, you agree to provide accurate and complete information during the registration process and subsequent sessions. This information will be used for the purpose of tailoring the hypnosis sessions to your specific needs.
- 3.2. You agree to participate in the hypnosis sessions with an open mind and to adhere to the instructions provided by the hypnotist.
- 3.3. You understand that hypnosis may not be suitable for everyone and that results may vary from person to person.

#### 4. Payment and Cancellation

- 4.1. Payment for hypnosis services is due at the time of booking a session.
- 4.2. In the event you need to reschedule a session, we require at least 48 hours' notice. Failure to provide adequate notice may result in the forfeiture of your session fee.
- 4.3. Refunds for initiated sessions are not available. Charges are based on session time and not the results of an individual session.

## 5. Intellectual Property

- 5.1. All content, materials, and recordings provided during hypnosis sessions are the intellectual property of Hanes Hypnosis Center.
- 5.2. You may not reproduce, distribute, or share any materials received from our services without the express written permission of Hanes Hypnosis Center.

## 6. Limitation of Liability

- 6.1. Hanes Hypnosis Center shall not be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in any way connected with the use of our services.
- 6.2. Our liability for any claims, damages, losses, or expenses, whether arising in contract, negligence, or otherwise, shall be limited to the amount paid by you for the specific hypnosis session in question.

## 7. Governing Law and Jurisdiction

- 7.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of California, without regard to its conflict of law principles.
- 7.2. Any disputes arising out of or in connection with these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of California.
- 7.3. California does not license hypnotists or hypnotherapists. I have read the California Disclosure Form

#### 8. Changes to Terms and Conditions

- 8.1. Hanes Hypnosis Center reserves the right to modify or update these Terms and Conditions at any time without prior notice.
- 8.2. Changes to these Terms and Conditions will be posted on our website, and your continued use of our services after such changes shall signify your acceptance of the modified Terms and Conditions.

By using our online hypnosis services, you agree to be bound by these Terms and Conditions. If you do not agree with any part of these Terms and Conditions, please refrain from using our services.

For any questions or concerns regarding these Terms and Conditions, please contact us at steven.hanes@haneshypnosis.com

Thank you for choosing Hanes Hypnosis Center! We look forward to helping you achieve your goals and improve your well-being.

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