



Bringing Awareness ABC Co. Ltd. 789 Street Springfield, USA 800-555-5555

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Successful communication with others involves skills that are developed through practice and effort. It is a process that must include the active participation of each person involved.

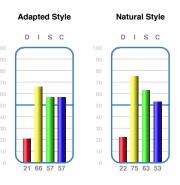
This program was developed to help each person achieve the following objectives:

- 1) To identify and understand your natural behavioral style
- 2) To understand and appreciate other styles
- 3) To improve your communication with others

The key areas identified in this report are:

- a. The kinds of activities you like, and how you do them
- b. How you like to communicate
- c. Study tips

Identify those statements that are most important to you, and WHY. REMEMBER: Effective communication requires a commitment from everyone concerned!



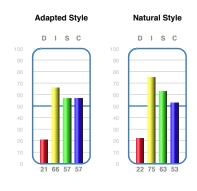
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Understanding yourself and others is the first step toward developing effective communication. Based on Tammy's responses, the report has selected statements to provide a basis for understanding her behavior. Read each statement and discuss it with other family members. Eliminate any statement which EVERYONE agrees does not apply.

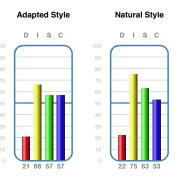
- I like to play with other people.
- I sometimes become very cooperative when I ask to do something for myself.
- I have many friends because they always have a good time around me.
- I am a big dreamer and sometimes have bigger dreams than I can fulfill.
- I always look for the good in people and things.
- I tend to talk smoothly and readily.
- As a baby sitter, I may have trouble disciplining the children.
- I'm good at generating enthusiasm in other people.
- I prefer conversation that is stimulating, fun-loving and fast-moving.
- I like others to use my name when talking to me.
- Sometimes I may be so excited about what I have to say that I forget and interrupt people while they are talking.
- I can be called a talker.
- I sometimes trust my friends too much and get into trouble because they let me down.
- I like attention and sometimes show off to get this attention.
- I can be quickly aroused and highly excited by those who influence me.
- I like to be seen as the life of the party.



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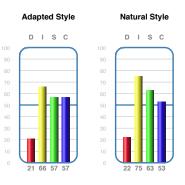
- GENERAL STATEMENTS
- I like to gain attention from others by talking.
- I get very impatient when I am waiting for other family members to do things for me or with me.
- I like to be seen as flexible and sometimes I am so flexible I get into trouble.
- When you are talking I sometimes am thinking about other things and don't always hear exactly what you said.
- I like to win when I play games; however, if I lose I can still see the good side.
- I like an environment where I can sell my ideas.
- I sometimes laugh and giggle because I am easily excited.
- Although I like to talk a lot, I'm sometimes afraid to talk in front of a large group.
- I want to be trusted by other family members.





This section of the report provides methods for communicating with Tammy. Read and discuss each statement. Identify those statements which are most important to Tammy. Share these statements with other family members. Make a list and practice using them in your daily communication with Tammy.

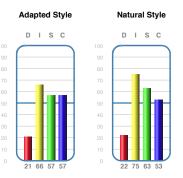
- Give a time table for the completion of projects. Be realistic.
- Allow her time to think.
- Talk about her goals and opinions.
- Be careful you don't intimidate with your size, position or tone of voice. When intimidated she will not feel free to share what you need to hear.
- Be sincere.
- Plan interaction that supports her dreams and goals. Lead conversation to a plan that will result in achieving her dreams or goals.
- Take your time and be persistent.
- Be accurate and realistic with your comments.
- Plan time for relating and socializing.
- Provide a warm, friendly environment.
- Encourage her to write down her goals and the action needed to achieve them.
- Provide ideas for the action needed to achieve her goals.





This section of the report lists the things NOT to do when communicating with Tammy. Read each statement and identify those that result in frustration or ineffective communication. Share them with all family members so they can refrain from using these methods.

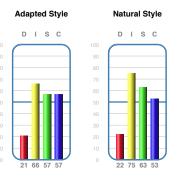
- Don't be unrealistic with deadlines.
- Don't be cool and distant. She prefers a warm, friendly environment.
- Don't speak when your thoughts are not organized.
- Don't leave decisions hanging in the air.
- Don't leave instructions open for interpretation. Remember, she will take the risk to show you the loopholes.
- Don't talk down to her.
- Don't overcontrol the conversation. Remember, she likes to talk.
- Don't make promises you cannot deliver or have no intention of delivering.
- Don't force her to make a quick decision. She needs time to think it through.





After reading your study tips, select two or three tips and incorporate the ideas into your studying habits.

- Study or review just before class starts.
- Take vigorous notes.
- Review notes from previous class to prepare yourself for the class.
- Don't doodle.
- Listen for ideas and the facts to support the idea.
- Don't let others invade your study time.
- Analyze your time and see how you are spending it.
- Review your notes after class.
- Ask questions on things you are unsure about.
- Set Goals that challenge your abilities.
- Use short sentences when taking notes leave out unnecessary words.

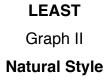


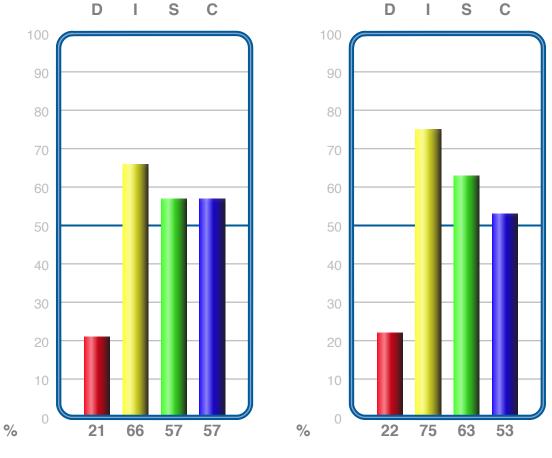


Tammy Test Taker

11-2-2011







Norm 2011 R4



The Success Insights[®] Wheel is a powerful tool popularized in Europe. In addition to the text you have received about your behavioral style, the Wheel adds a visual representation that allows you to:

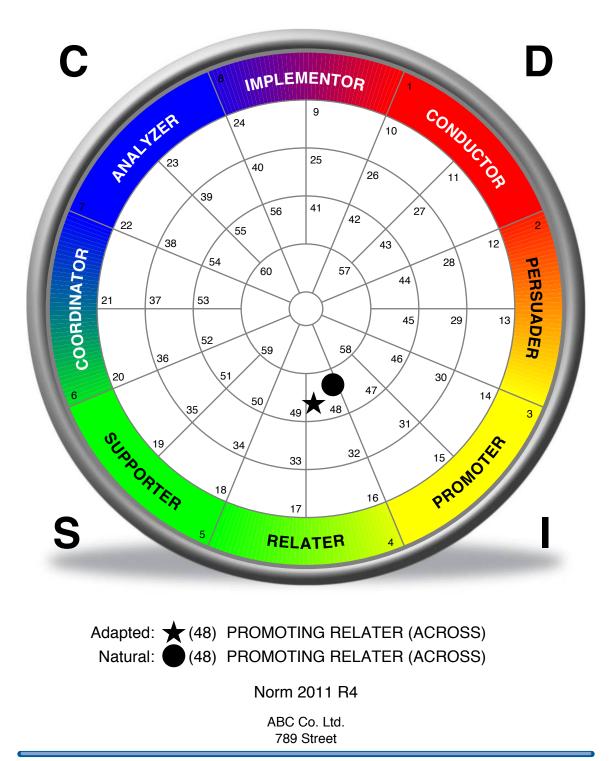
- View your natural behavioral style (circle).
- View your adapted behavioral style (star).
- Note the degree you are adapting your behavior.
- If you filled out the Work Environment Analysis, view the relationship of your behavior to your job.

Notice on the next page that your Natural style (circle) and your Adapted style (star) are plotted on the Wheel. If they are plotted in different boxes, then you are adapting your behavior. The further the two plotting points are from each other, the more you are adapting your behavior.

If you are part of a group or team who also took the behavioral assessment, it would be advantageous to get together, using each person's Wheel, and make a master Wheel that contains each person's Natural and Adapted style. This allows you to quickly see where conflict can occur. You will also be able to identify where communication, understanding and appreciation can be increased.



Tammy Test Taker 11-2-2011





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Today's workplace is in constant change. As a result, careers are changing to keep pace. The average person can expect to change careers 5 times during their working life. That does not take into account the average 2-4 job changes within each career. Given this reality, it becomes more important than ever to make informed career decisions. There is no better preparation for career changes than in-depth knowledge of your own talents and how you can maximize them to succeed.

The Job Indicator section of your report has been developed to assist you in matching your natural behavioral design "talents" to jobs. This section will guide you through jobs that best match your behavioral design based on the education level you selected at the beginning of the assessment process. The job list is prioritized with your best behavioral design match at the education level you selected at the top. This will assist you in making informed career choices based on what best suits your natural behavioral design.

Research suggests that over 50% of people at work hold jobs that do not suit them behaviorally and they are neither fully motivated nor satisfied with their contribution. The good news is the closer the behavioral demands of the job match your own natural behavior, the more satisfaction and personal reward you will find in your work.

It is difficult if not impossible to incorporate in this report all the information on the subject of job content and career planning. There are websites available that cover these topics and will give you additional insights into the jobs listed in this section. The websites are the O*NET Occupational Information Network: http://online.onetcenter.org and the US Dept. of Labor, Employment & Training Administration: www.doleta.gov/programs/onet.





- CODE **OCCUPATION**
- 51-3011 Baker 35-3011 Bartender
- 43-3011
- **Bill and Accounts Collector** 41-2011 Cashier
- 39-9011 Child Care Worker
- 39-6012 Concierge
- 41-2021 Counter and Rental Clerk
- Dispatcher 43-5031
- 27-1023 Floral Designer
- 39-3011 Gaming Dealer
- Hotel, Motel and Resort Clerk 43-4081
- 43-4161 Human Resources Assistant
- 33-9092 Lifeguard, Ski Patrol other recreational protective service worker
- 43-4151 Order Clerk
- Pest Control Worker 37-2021
- 41-9011 **Product Promoter & Demonstrator**
- **Receptionist and Information Clerk** 43-4171
- 21-1093 Social & Human Services Assistant
- **Teacher Assistant** 25-9041
- 43-3071 Teller



CODE	OCCUPATION
07 0011	Actor & Actross

- 27-2011 Actor & Actress 29-9091 Athletic Trainer
- 39-5011 Barber & Cosmetologist
- Computer Teller/Office Machine Repairer 49-2011
- 43-4051 **Customer Service Representative**
- 29-2021 Dental Hygienist
- **Dietician & Nutritionist** 29-1031
- **Electrical and Electronic Repairer** 49-2094
- 39-9031 Fitness Trainer
- 39-6031 Flight Attendant
- Funeral Director 11-9061
- Home Entertainment Installer & Repairer 49-2097
- 27-1025 Interior Designer
- 29-2061 LPN (Licensed Practical Nurse)
- Massage Therapist 31-9011
- 29-2011 Medical & Clinical Lab Technician
- 31-9092 Medical Assistant
- Musician, Singer 27-2042
- Office and Administrative Support 43-1011
- 37-2021 Pest Control Worker
- 27-4021 Photographer
- **Police Patrol Officer** 33-3051.01
- 27-3031 **Public Relations Specialist**
- 41-9022 **Real Estate Sales Agent**
- **Recreational Worker** 39-9032
- **Registered Nurse** 29-1111
- 41-2031 **Retail Salesperson**
- Social & Human Services Assistant 21-1093
- **Teacher Assistant** 25-9041
- 25-1053 Teacher, Post-secondary Environmental Science
- 25-2011 Teacher, Preschool
- Teacher, Secondary 25-2031
- **Travel Agent** 41-3041
- 17-2199.10 Wind Energy Engineer



CODE	OCCUPATION
27-2011	Actor & Actress

- 19-3091 Anthropologist & Archaeologist
- 29-9091 Athletic Trainer
- 29-2031 Cardiovascular Technician
- 21-1019 Counselor
- 43-4051 Customer Service Representative
- 27-2031 Dancer
- 29-2021 Dental Hygienist
- 29-1031 Dietician & Nutritionist
- 19-3011 Economist
- 19-2041 Environmental Scientist & Specialist including Health
- 11-9061 Funeral Director
- 19-2043 Hydrologist
- 27-1025 Interior Designer
- 29-2011 Medical & Clinical Lab Technician
- 27-2042 Musician, Singer
- 29-1122 Occupational Therapist
- 43-1011 Office and Administrative Support
- 29-1041 Optometrist
- 27-4021 Photographer
- 29-1071.00 Physician Assistant
- 19-3031.02 Psychologist
- 27-3031 Public Relations Specialist
- 29-1111 Registered Nurse
- 29-1126 Respiratory Therapist
- 11-2022 Sales Manager
- 21-1093 Social & Human Services Assistant
- 21-1029 Social Worker
- 19-3041 Sociologist
- 29-1127 Speech-Language Pathologist
- 25-1053 Teacher, Post-secondary Environmental Science
- 25-2031 Teacher, Secondary
- 41-3041 Travel Agent
- 19-3051 Urban & Regional Planner
- 17-2199.10 Wind Energy Engineer
- 19-1023 Zoologist & Wildlife Biologist