

TERMS AND CONDITIONS

These terms and conditions (the "Terms and Conditions") govern the use of **WWW.FIGHTING4FAMILIESLLC.ONLINE** (the "Site"). This Site is owned and operated by STEPHANIE LYNNE BOLIN. This Site is a is an informational and service-based platform providing support, advocacy, education, and resources to parents and families.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

Intellectual Property

All content published and made available on our Site is the property of STEPHANIE LYNNE BOLIN and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

Age Restrictions

The minimum age to use our Site is 13 years old. By using this Site, users agree that they are over 13 years old. We do not assume any legal responsibility for false statements about age.

Acceptable Use

As a user of our Site, you agree to use our Site legally, not to use our Site for illegal purposes, and not to:

- Harass or mistreat other users of our Site;
- Violate the rights of other users of our Site;
- Violate the intellectual property rights of the Site owners or any third party to the Site;
- Hack into the account of another user of the Site;
- Act in any way that could be considered fraudulent; or
- Post any material that may be deemed inappropriate or offensive.

If we believe you are using our Site illegally or in a manner that violates these Terms and Conditions,

we reserve the right to limit, suspend or terminate your access to our Site. We also reserve the right to take any legal steps necessary to prevent you from accessing our Site.

User Contributions

Users may post the following information on our Site:

- Public comments.

By posting publicly on our Site, you agree not to act illegally or violate these Terms and Conditions.

Accounts

When you create an account on our Site, you agree to the following:

1. You are solely responsible for your account and the security and privacy of your account, including passwords or sensitive information attached to that account; and
2. All personal information you provide to us through your account is up to date, accurate, and truthful and that you will update your personal information if it changes.

We reserve the right to suspend or terminate your account if you are using our Site illegally or if you violate these Terms and Conditions.

Sale of Services

These Terms and Conditions govern the sale of services available on our Site.

The following services are available on our Site:

- Wedding Ceremonies, Baptisms, Gender Reveals, Legal Research & Case Law Support, Wrongful Child Removal DCS Investigations;
- DCS Case Review and Assistance, Affidavit and Statement Drafting;
- Case Strategy and Advocacy Support, Background Checks and People Searches;

- Supervised Visitation and Parenting Support, Guardian Ad Litem Misconduct Investigations;
- Child Custody Proposals and Parenting Plans, Custody and Parenting Plan Support, Parental Rights Restoration,;
- Expedited Legal Document Preparation, Parental Rights Restoration Support, Parental Rights Education;
- Educational Advocacy For Children, Emergency Custody Removals and Legal Guidance, Mediation Services;
- Process Serving, Drug Testing Services, Notary Services;
- Court Hearing and Trial Preparation, Filing Assistance, Name Change and Vital Records Assistance, Paralegal Services; and
- Private Investigator and Evidence Preparation, Emergency Custody and Legal Guidance, Federal and State Filing Assistance ,.

The services will be paid for in full when the services are ordered.

These Terms and Conditions apply to all the services that are displayed on our Site at the time you access it. All information, descriptions, or images that we provide about our services are as accurate as possible. However, we are not legally bound by such information, descriptions, or images as we cannot guarantee the accuracy of all services we provide. You agree to purchase services from our Site at your own risk.

We reserve the right to modify, reject or cancel your order whenever it becomes necessary. If we cancel your order and have already processed your payment, we will give you a refund equal to the amount you paid. You agree that it is your responsibility to monitor your payment instrument to verify receipt of any refund.

Subscriptions

Your subscription does not automatically renew. You will be notified before your next payment is due and must authorize that payment in order for your subscription to continue.

Payments

We accept the following payment methods on our Site:

- Credit Card;
- PayPal;
- Debit;
- Direct Debit;
- Cash App;
- Venmo;
- Apple Pay; and
- Zelle.

When you provide us with your payment information, you authorize our use of and access to the payment instrument you have chosen to use. By providing us with your payment information, you authorize us to charge the amount due to this payment instrument.

If we believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

Refunds

Refunds for Services

We provide refunds for services sold on our Site as follows:

- 1. General Policy
 - Payments for services are non-refundable once services have begun or work has been performed.
 - Services include consultations, document preparation, advocacy support, and educational

programs.

2. Cancellations Before Services Begin

- If you cancel a service before work begins, you may be eligible for a full refund or rescheduling.
- Cancellation requests must be submitted in writing via email or phone.

Guarantees

The following guarantees apply to our Site:

- we commit to providing professional, ethical, and high-quality services in accordance with industry standards and client agreements..

Consumer Protection Law

Where any consumer protection legislation in your jurisdiction applies and cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under that legislation. These Terms and Conditions will be read subject to the mandatory provisions of that legislation. If there is a conflict between these Terms and Conditions and that legislation, the mandatory provisions of the legislation will apply.

Limitation of Liability

STEPHANIE LYNNE BOLIN and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.

Indemnity

Except where prohibited by law, by using this Site you indemnify and hold harmless STEPHANIE LYNNE BOLIN and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

Applicable Law

These Terms and Conditions are governed by the laws of the State of Tennessee.

Additional Terms

- **Limitation of Liability**
Fighting 4 Families shall not be liable for any direct, indirect, incidental, or consequential damages arising from use of the website or services;
- **Indemnification**
You agree to indemnify and hold harmless Fighting 4 Families, its officers, and affiliates from any claims or damages arising from your use of the website or submission of content;
- **Force Majeure**
Fighting 4 Families is not responsible for delays or failures caused by events beyond our reasonable control, including natural disasters, pandemics, or governmental actions;
- **Entire Agreement**
These Terms, together with our Privacy Policy, constitute the entire agreement between you and Fighting 4 Families regarding the use of the website and services; and
- **Termination**
Fighting 4 Families may terminate or suspend your access to the website or services at any time for violations of these Terms or applicable law.

Severability

If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

Changes

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

Contact Details

Please contact us if you have any questions or concerns. Our contact details are as follows:

(423) 534-4515

fightingforfamiliesllc@gmail.com

Johnson City TN 37601

You can also contact us through the feedback form available on our Site.

Effective Date: 1st day of September, 2025