

Offering ongoing, flexible and one-off professional consultancy services.

Our services include:

- Animal licence inspection (e.g., dangerous wild animals, exhibition and training of animals and zoo) preparation including site visits and remote work. Ideal for premises requiring a different licence e.g., farm park requiring a zoo licence
- Policy review and document preparation.
- Virtual or face to face training for animal care staff and veterinary professionals including subjects such as zoonotic disease, biosecurity, legislation, record keeping, enrichment
- Husbandry, nutrition, enclosure and enrichment advice
- Veterinary support, 1-2-1 mentoring and coaching

In addition, we can also provide veterinary support for licensing purposes. Sarah can offer the service of named zoo vet on your zoo licence, performing an overseeing role and working in conjunction with your current local veterinary service providers.



Veterinary support would include:

- Routine advisory visits and reports
- Advice on clinical and pathology cases
- Regular communications (emails and phone calls)
- Preventative health programmes creation and review
- Animal transfer planning
- Infectious disease contingency planning
- Biosecurity and zoonotic disease advice
- Regular clinical and pathology reviews
- Advice regarding the BALAI approval process
- Ethical review committee meetings

MR JULIAN CHAPMAN

Julian first became a keeper in 1978 starting as a junior keeper at ZSL Whipsnade Wild Animal Park. He continued working in the industry for over 35 years during which he reached the position of Senior Head-Keeper of Mammals at Paignton Zoo followed by Team Leader of Large Mammals at Twycross Zoo. During this time he gained both the Paddington College Zoo Animal Management and the City and Guilds Zoo Management Certificates, for which he was awarded the bronze medal and presented to HM The Oueen.

Julian has been a zoo tutor for the Advanced Certificate in the Management of Zoo Animals and its replacement the Diploma in the Management of Zoo Animals and Aquaria. He also lectured on the Zoo Conservation Biology MSc based at Plymouth University as well as assisting numerous students involved with studies at zoos. Julian was on the committee for the Association of British and Irish Wild Animal Keepers and several committees of the Shape of Enrichment including the Shape-Regional Committee which he co-founded.

Julian helped co-ordinate the work of the Common Dormouse Captive Breeders Group which has seen the successful re-introduction of Common Dormice to many areas of the UK. Zoo and zoo habitat design is another area that he has been involved in particularly with several exhibits in Paignton Zoo Environmental Park and the development of Living Coasts. Julian is still actively involved with enrichment and often gives talks or workshops at various conferences. He also visited zoos Vietnam and Sri Lanka providing enrichment training and assessing welfare working for the World Association of Zoos and Aquaria.

DR SARAH CHAPMAN BVM&S MSC DZooMed MRCVS

Sarah qualified as a vet in June 2000 from the Royal (Dick) School of Veterinary Medicine and Surgery, Edinburgh. After qualification, she worked in mixed animal practice in East Yorkshire where she also worked with exotics and wildlife. In September 2004 she began the Masters course in Wild Animal Health at the Royal Veterinary College and Zoological Society of London and completed her dissertation on the mortality of captive Gorillas. She then worked in Bedfordshire, where she gained her Certificate in Zoological Medicine and was part of the veterinary team at Woburn Safari Park. Following this post, she worked at Paignton Zoo for three years as Associate Veterinarian. She was then Head of Veterinary Services for Twycross Zoo for five years working with a large variety of large and small exotic animals. She was part of the senior management team and was an Honorary Assistant Professor of the University of Nottingham Veterinary School of Veterinary Medicine and Science.

Sarah was the leader of the health sub-group of the UK Elephant Welfare Group and a veterinary advisor for the Bongo Taxon Advisory Group. She was also the veterinary advisor for the UK Elephant Specialist Group for 15 years. Sarah gained her RCVS diploma in Zoo Medicine (Mammalian) in 2014 and became an RCVS Recognised Specialist in Zoo and Wildlife Medicine in 2015. She has spent time teaching in China and Romania, assessing zoos in Vietnam, Thailand and Sri Lanka and providing veterinary care to rescued primates in the Cameroon. She is a Secretary of State list one zoo inspector and an inspector for local authorities with respect to animal welfare, dangerous animals and zoo licensing.

"We thoroughly recommend CZC! They are friendly and approachable with a vast amount of zoo knowledge!"

"We couldn't have got through our zoo inspection without Sarah and Julian. They are fantastic to work with!"