

Kim's Pet Care

Boarding Service Agreement



Date:

Client contact information: _____

Emergency contact: _____

MEDICATIONS: _____

FEEDINGS:

If client does not provide enough food based on requested amounts per serving said client authorizes Kim's Pet Care to utilize the boarding facilities brand of dog food unless a prepayment to purchase more has been arranged.

Client Provided: _____

Treats? Indicate amount and when to give: _____

BEHAVIORAL INTERVIEW: (Please answer following questions as accurately as possible.)

General Information:

How long have you had your dog? _____

Where did you get your dog? _____

How old was your dog when you got him/her? _____

If purchased or adopted, do you have any knowledge of your dog's history? _____

Has your dog ever stayed in a boarding facility before? _____

Has your dog ever been expelled from Dog Daycare before? _____

If Yes, Why/When? _____

Are there any children in your household? Ages? _____

How does your dog behave around other children? _____

Are there any other animals in your household? _____

How does your dog get along with the other animals? _____

Does your dog have a problem with fleas? _____

Does your dog have any past injuries or current conditions? _____

Does your dog have any sensitive areas on his/her body? _____

Describe your Dog: Shy Mellow Aggressive Excitable Active Content with others

Comments: _____

Is your dog afraid of any specific items or noises? _____

How does your dog react to strangers coming into your home or yard? _____

Has your dog ever bitten, growled at, bared teeth, or snarled at another PERSON or DOG? _____

Is there any kind of PERSON, type of DOG, or SITUATION your dog reacts to? (Please describe)

Are there any restrictions that should be placed on your dog's activities? If yes, what activities?

Does your dog have separation anxiety when left alone? _____

Has your dog ever been destructive in your home? _____

Has your dog ever socialized with a large group of dogs? Please describe

Will your dog readily share toys with other dogs? _____

What happens when someone tries to take food or toys from your dog? _____

Does your dog have any behaviors in the following areas?

Mouthiness/Nibbling Excessive Barking

Jumping on you

Jumping on Others

Digging

Is your dog crated at home? _____

Has your dog ever jumped a fence? _____

Is your dog aggressive on leash? _____

Has your dog had any formal obedience training? When/Where? _____

What words do you say for the following commands?

Sit Stay: _____ Bedtime/Naptime: _____ Bathroom: _____

Eating Time: _____ To let go of something: _____ No Barking: _____

Other Commands: _____

Persons Authorized to Drop Off and/or Pick-Up my pet(s)

(Must be at least 16 years old – please include names and phone numbers)

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POLICIES & PROCEDURES:

As the guardian/owner of the pet, I understand that Kim's Pet Care, its owners, employees, officers, directors and agents (collectively referred to as Kim's Pet Care) will exercise due care to protect the health and safety of my dog while in their care, and in the event my dog becomes ill or sustains injury, I have given permission for those in charge to take whatever steps are necessary to obtain medical treatment for my dog, and I (the pets owner) agree to pay all charges incurred. I consent to any veterinarian being retained to render care for my dog.

I understand that with dog daycare and overnight care there is a potential my dog will be interacting with people and other dogs. As always, with the interaction of dogs, there is a chance of injury. I assume all risk of injury to my dog while in the care of Kim's Pet Care or in transportation to any veterinarian clinic, so long as reasonable care is taken to prevent any unnecessary injury, death, or loss.

I also understand that although Kim's Pet Care requires that all dogs attending are healthy and up to date on vaccinations, some contagious illnesses may not show symptoms that can be detected by the pet owners or Kim's Pet Care staff. There is always a risk that my dog may contract a contagious condition. I agree to not hold Kim's Pet Care and its Care Providers liable.

By bringing my dog to Kim's Pet Care for boarding, I agree not to file any legal charges, demands, or claims against Kim's Pet Care and/or its owners, employees, officers, directors and agents for any injury, illness, death, or loss of my dog. I hereby waive and release Kim's Pet Care from any and all liability of any nature for any injury, death or loss of my dog resulting from their actions or from the action of my dog or any other dog while in the custody of, or on the grounds or surrounding area of Kim's Pet Care. If a life-threatening injury or death occurs, Kim's Pet Care will notify me immediately to receive specific instructions on how to proceed or to advise me that my dog is being taken to its veterinarian on file.

In the event my dog causes injury to another dog or to a person while at Kim's Pet Care, I agree to indemnify and subrogate Kim's Pet Care from any action which may be brought against them, and for any defense, settlement, or judgment against them. I will assume all liability for the actions of my dog and agree to maintain personal liability insurance to cover me in the event of such an incident.

Guardian's/Owner's Name (Print) _____

Guardian's/Owner's Signature _____

Date: _____

ENTRANCE REQUIRMENTS FOR DOGS

- Must be current on Rabies, Distemper and Bordetella vaccinations and have had a negative fecal exam in the past year.
- Owner/Guardian must submit written proof of all vaccinations.
- Owner/Guardian must have owned the dog(s) a minimum of 30 days.
- Must be in good health and flea/tick free. Owners must certify that their dog(s) has not been ill with a communicable condition in the past 30 days.
- Must be non-aggressive and not toy or food protective. Owners must certify that their dog(s) have not harmed or shown aggressive or threatening behavior towards any person or any other dog(s). Please remember that your pet will be in the vicinity of other pets and the safety and health of all animals is our primary concern.
- Must have completed the application form and provided copies of your vaccination records. We must have all information prior to your scheduled reservation.
- ****PAYMENT** – Owner agrees to pay the rate for pet care services in effect on the date that the pet is checking out of the Kim’s Pet Care ReTreaT.
- **LATE FEES** - If you do not call 24 hours ahead to alert us that you will not be picking up your dog on the scheduled day, you will be charged double the boarding fee for each night after your scheduled date of departure. Latest pickup time is 7:00pm. If you have not arrived by final pick time your dog(s) will be required to stay overnight and will incur added charges for their stay.
- **RESERVATIONS** – Space is limited, so please make your reservations at least 48 hours in advance. We honor reservations on a first-come-first-serve basis. We will try our best to accommodate, but please make your reservations early, especially during peak holiday seasons. A \$75 deposit is required for a new customer booking.
- **CANCELLATION POLICY** -We ask a minimum of 48 hours notification of cancellation in advance for standard boarding, 72 hours’ notice is required to cancel a holiday boarding reservation without a financial penalty.
- **AGGRESSIVE DOGS** -We do not accept aggressive dogs. Our interview process screens for aggression. If an accepted dog exhibits unacceptable behavior, the dog is given a timeout and the owner is informed of the incident. We will then work with the owner to resolve the situation or the dog will be asked not to return.
- **COLLAR AND LEASH** -All dogs must have a quick release collar with a tag with your current contact information, as well as the pet’s name. All dogs must enter and exit on a standard leash.
- **VALUABLE AND PERSONAL PROPERTY** – Kim’s Pet Care is not liable for your property if damaged, lost, or stolen while on or around the premises. If your dog causes any damage to Kim’s Pet Care facilities or equipment, you as the owner are liable for the full cost of repair or replacement.
- **FINANCIAL POLICIES** -Fees for Services & Products: The owner agrees to prepay for any and all boarding fees, services, or products. You agree to pay an administrative fee for any returned check such as non-sufficient funds, frozen or closed account, or similar circumstances.

As the guardian/owner, I agree to conform to and be bound by Kim’s Pet Care policies and procedures as they may be amended. In the event of failure by me or my pet to conform with such rules, I understand that my pet may be denied access to Kim’s Pet Care at their discretion. I have reviewed and understand the current policies and procedures attached to this application.

Guardian’s/Owner’s Name (Print) _____

Guardian’s/Owner’s Signature _____

Date: _____