

Member Payment Plan Options

Membership Dues Options

CMSA now offers several options for paying your membership dues.

Traditional Annual Payments

Pay your annual dues in full and receive a renewal notice/invoice prompting payment for the next member year. This payment option is available to all Member Types.

Two Year Membership

CMSA now offers a 2-Year membership at a discounted rate of \$310 for A & B members, and \$216 for military members. A savings of \$15 per year over the regular annual rate. Two years local chapter dues are required at time of join/renew to take advantage of the savings. The 2-year membership is available only for Member Types Individual A/B, and Military. The 2-year membership is not available in conjunction with monthly dues payment plan.

Automated Monthly Dues Payment Plan

 CMSA now offers the budget-friendly, monthly payment plan. These payments will be charged to your credit card each month until you choose to cancel your membership, or change payment types. See cancellation policy for more information. The first payment includes 1/12 of National dues, full payment of local chapter*, and .84 cents/month processing fee. Remaining 11 months will reflect 1/12 of National dues (and .84 cent monthly processing fee). Available to Member types A and B only.

*Chapter Dues will be charged in full in the first installment payment and automatically renewed annually when opting for the monthly payment plan. The installment plan is not currently available for chapter dues.

Example Monthly Auto Installment Payment: National dues \$170. Chapter dues \$20. First monthly payment: National= \$14.16, Chapter= \$20, and Processing Fee= .84 for a total of \$35. Remaining monthly payments: National= \$14.16 + Processing Fee= .84 for a total of \$15.



PROGRAM TERMS AND CONDITIONS

By opting into the automatic membership renewal program with the Case Management Society of America (CMSA), the enrolling member ("you" or "the member") affirms that he/she has carefully read, understands and agrees to the following terms and conditions:

1.0 **Terms and Fees.** By opting into the automatic membership renewal program, you authorize CMSA to charge your credit card on file, for your membership dues on either a monthly or annual basis (as selected by the member).

1.1 **Membership Type:** Your membership will be renewed at the same membership type most recently associated with your account (Currently available to Member Types A and B only). Contact Client Services for support if Member Type changes.

1.2 **Membership Fees**: Membership fees may change from year to year. Automatic renewals will be charged at the most current rate. To make any adjustments to your preferred chapter for the next member year, please contact Client Services at least 30 days prior to the expiration of current member year. Additional chapters may be added anytime during the member year.

- 2.0 **Membership Terms of Service.** All CMSA membership are valid on a 12-month rolling anniversary. Membership fees are not prorated on the auto-renewal program.
- 3.0 **Payment Dates**. The date on which CMSA initiates automatic renewals charges is approximately the 5th business day of each month.
- 5.0 **Methods of Payment and Terms**. By agreeing to these terms and conditions, you authorize CMSA to process (select monthly or annual) recurring payments to CMSA from the (select credit, debit, or bank card) you have on file with the Society. Any automatic recurring payment method or renewal authorization will remain in effect until withdrawn by the member or terminated by CMSA.



5.1 **Payment Form:** CMSA accepts credit, debit and bank payments by VISA, MasterCard, American Express and Discover. If paying using a credit card that belongs to your institution, you agree you are an authorized user of said credit card. In the event you are no longer authorized to use the card, you are responsible for removing the credit card information from your CMSA account and replacing it with a different payment method.

5.2 **Billing Information:** The member is responsible for maintaining true, current and accurate billing and payment information in their membership account in order to facilitate automatic renewal payments.

5.3 **Currency:** All payments must be made in United States dollars.

5.4 **Unpaid Balances:** If CMSA does not receive payment from your credit card issuer (or its agent), at the time when automatic renewal charges are initiated, you agree to pay all amounts due upon CMSA's demand.

If attempts(s) to collect payment fail, CMSA at its discretion may consider your membership expired and you will forfeit any benefits associated with the automatic renewal program. If you fail to renew your membership later, CMSA may cancel your enrollment in the automatic renewal program.

5.5 **Member Changes to Plans:** All changes must be made in writing at least 30 days prior to the effective date of requested change. CMSA may adjust the payment on an annual basis with a written notice to members.

6.0 **Contact Information and Notifications**. CMSA will send email notifications about pending "annual" automatic renewal charges to the preferred email address associated with your membership account. You are responsible for maintaining a current email address that can receive CMSA emails as the primary email address associated with your account. Inability to receive CMSA emails will not be regarded as grounds for refund.