



*Case Management Society of America (CMSA) is the leading, oldest, and largest membership association in the nation.*

## President's Letter

Dear CMSA Members, Valued Vendor Partners and Supporters,

On behalf of the Board & myself, hello and welcome to a new year with CMSA-OK! We are entering our 28th year of supporting our Professional Case Managers in Oklahoma City and surrounding areas.

In 2021 we are committed to bringing you Continuing Education along with opportunities to network and grow professionally. We will continue with our virtual platform with hopes of transitioning back to in person when it is safe and responsible to do so.

We have been hard at work planning and researching topics for our Fall Conference to be held in November 2021. We are excited at the opportunity to get our vendors and our members face to face to work together and continue learning ways to support our local healthcare providers.

To all our members and our vendor partners, thank you for your continued support!

Stay safe, stay kind and stay strong!

Natalie Teeter

President, CMSA-OK



## Save the Date

**April 8th, 2021**

**Pediatric Neurological  
Rehabilitation**

**With Ryan McFarland,  
MOT, OTR, Assistant  
Chief Clinical Officer**

Time: 11:30 am  
registration begins

Speaker BEGINS at  
NOON

**CMSA-OK Members  
FREE**

**Non-Members - \$20.00**

Registration Opens  
March 15th

See you soon!

**NEXUS**  
HEALTH SYSTEMS  
MENDING MINDS.

[director@cmsa-ok.org](mailto:director@cmsa-ok.org)

Call 405-406-1933

## 2021 CMSA-OK Board

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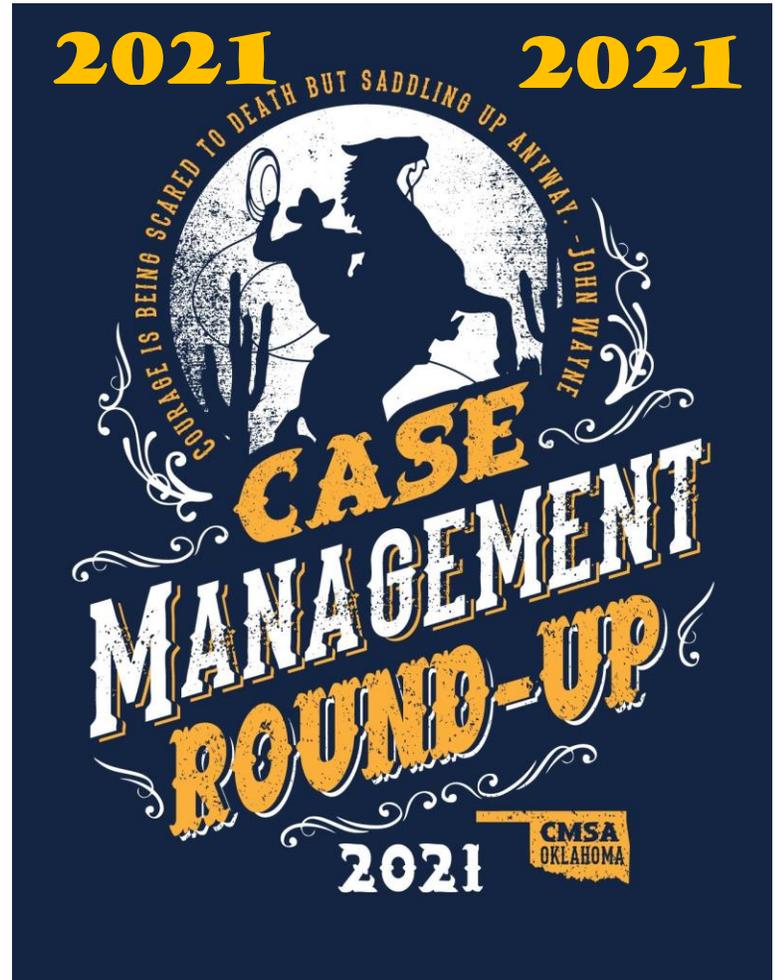
### ANCILLARY BOARD MEMBER

Becky Grantham

[beckyg@llhcokc.com](mailto:beckyg@llhcokc.com)

**cmsa ok**

case management society of america • oklahoma



### 2021 CONFERENCE

**NOVEMBER 10, 2021**

### ETHICS WORKSHOP

**1:00 - 4:30 PM**

**NOVEMBER 11, 2021**

Full Day Education, Exhibitors,  
Networking & MORE

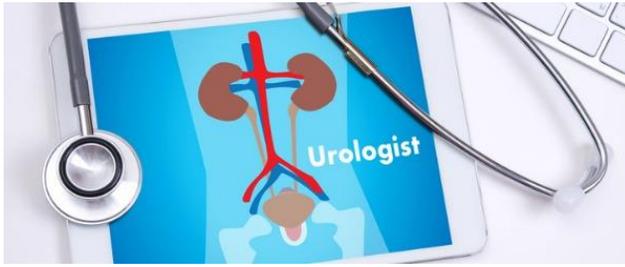
Embassy Suites by Hilton  
Oklahoma City Northwest  
3233 NW Expressway

Oklahoma City, OK 73112

More information to follow

Room Rates Coming

# Rescheduled



## “Urogynecology – All the Diagnoses You Don’t Want to Talk About”

**Speaker: Benjamin J. Barenberg, M.D., M.S.,  
FACOG**

**Thursday March 4th, 2021**

Join CMSA-OK for the Benjamin J. Barenberg, M.D., M.S., FACOG, is a board-certified and fellowship-trained urogynecologist. Urogynecology is a fairly new subspecialty that focuses on disorders of the female pelvic floor. Pelvic floor disorders can be the result of weakened or damaged pelvic floor muscles secondary to childbirth, obesity, surgery, chronic disease, or heavy lifting. Dr. Barenberg sees women affected by pelvic floor disorders such as urinary incontinence and pelvic organ prolapse. He also sees women in need of specialized care to correct previous vaginal mesh complications, fecal incontinence, pelvic or vaginal pain, blood in the urine, recurrent urinary tract infections, and difficulty emptying the bladder or bowels. During his presentation, Dr. Barenberg will discuss urogynecology diagnoses and treatment options while answering all of the questions you don't like to talk about.

CMSA-OK Members register for FREE & Non-Members fee is \$20.00. See the website at [www.cmsa-ok.org](http://www.cmsa-ok.org) or click this [link](#). All attendees will be sent the evaluation form for you to fill out & email back in. You will receive your corresponding CEU from the evaluation once submitted and reviewed.

**Sponsored By**



# cmsa ok

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### ZOOM Webinar

**March 4th 2021**

**Time: 5:30 pm**

**Registration begins –  
6:00 pm speaker begins**

**Q & A following  
presentation**

**Free for CMSA-OK  
Members &**

**Non-Members - \$20.00**

**Register [Here](#)**

**Approved for 1 CEU  
for CCM,**

**Social Workers,**

**Nurses &**

**& Certificate of  
Attendance for  
Administrators**

**Email:**

[director@cmsa-ok.org](mailto:director@cmsa-ok.org)

**Call 405-406-1933**

## ZOOM NOTES

### Register Early

- Use Computer for best viewing
- Check out the Chat and Q & A tabs
- Registration starts 30 min. prior to speaker
- For CEU, fill out survey/eval following the webinar
- If listening via phone, you will not receive survey/eval & I will not know
- CEU certificates will be sent the following week
- Check your spam folders for certificates
- Any questions, contact the CMSA-OK office

[director@cmsa-ok.org](mailto:director@cmsa-ok.org)

405-406-1933

### CMSA-OK website

[www.cmsa-ok.org](http://www.cmsa-ok.org)

March 4th registration – Click [HERE](#)

Check out our Facebook & LinkedIn – click on logos



Check out the website  
for Videos



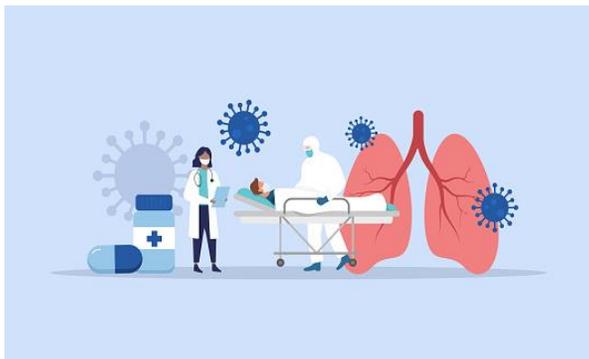
## Tales from the Front Line

I would like to share my story of case managing Covid patients before the surge in OK, when we first started admitting Covid+ patients and there were so many ifs and concerns about having plenty of testing, PPE, and resources. We had an elderly male patient in the ICU who was obviously going to deteriorate, however he was leaving his decisions in his wife's hands. He had other major comorbidities and I knew he was struggling. As visitors were restricted, I had contacted the wife to see if I could provide any assistance. The wife was putting her energy into making funeral arrangements because she knew her husband was going to die; however, she was not able to see him, and had not yet requested we begin comfort care. When I asked her if she would like to try to see him and say good-bye in hopes of her making the decision to proceed with comfort, she was very grateful. As I went to discuss this with the hospital caregivers, there was a range of emotions regarding providing this option, as we often do, so we can help families see their loved one is in need of comfort or removal of care. Many were in agreement, as this is what we would want if it was our loved one. Some were against it, as there were concerns of the protection of others and the community, allowing the wife to potentially become infected herself and die or infect others. I was so frightened and frustrated with myself for potentially causing this ethical dilemma, potentially having to tell this poor wife that I was wrong, and she could not come say her goodbyes to the man she had been married to for possibly over 50 years. Additionally, I had made a lot of other caregivers argue their thoughts in how we could/would handle this situation in the future as we knew it would come up again.

I let the wife know everyone was engaging in discussions on how we would make this happen and I went home that night, continually thinking of her emotions and potential "hope" that may be stripped away. I thought of the additional thoughts, planning and resources I had taken from everyone as many caregivers were working around the clock in this new pandemic workflow. The following day as I walked up the parking lot to enter the hospital, I ran into our Infectious Disease RN and apologized if I had caused her any problems or challenges. I will NEVER forget what she said to me that day. She said, "We will be forgotten by many of the ones we saved, but we will be remembered by the ones we truly made a difference in..." That day was a significant reminder of why I LOVE to be a case manager. I am a nurse, I am a caregiver, I am many things, and ultimately, I am their advocate. The wife did get to come see him and say her goodbye.

Charita Chavez MSN, RN, CCM I DCM

Charita Chavez has been a CMSA-OK member for over 2 years and a CMSA-OK Board Member for 2 years. Ms. Chavez works for Everest Rehabilitation Hospital Oklahoma City.





## OSSO - Reimagined



Oklahoma Sports Science & Orthopedics has been home to some of the metro’s top orthopedic specialists for more than a quarter of a century. This year marks OSSO’s 26th anniversary, a milestone and testament to its endurance since beginning as a single specialty group of physicians specializing in orthopedics.

Over the years, OSSO has gradually expanded its scope of practice from strictly sports and orthopedics into a variety of specialty focuses. The name emphasizes orthopedics; however, this evolution from one group dedicated to orthopedic sports science toward a multi-specialty organization is designed to provide Oklahomans proper healthcare under one organization spanning across the metro.

Robert Fuxa, Vice President of Marketing for parent company Healthcare Partners Investments, Inc. (HPI), says this redefining of OSSO was a natural progression aimed to increase “the repertoire of specialties, including some that are in constant high demand in the metro area and are more difficult to obtain a timely appointment.

“In the beginning, we started recruiting physicians who specialized in areas that needed a strong focus in Oklahoma,” Fuxa says. “Over time, we have added specialists from various fields such as primary care, women’s health, urogynecology and gastroenterology; in fact, our most recent specialty category is endocrinology. We will continue to add new specialties to this growing list.”

Through this expansion, OSSO has grown into a complete family healthcare provider, delivering inclusive, innovative care to patients of all ages. With practices encompassing concussion care, neurosurgery, pain management, dermatology, rheumatology and others, OSSO’s group of 32 physicians provides patients with an unmatched level of orthopedic and specialty care.

Aside from a patient’s ease of having most medical procedures performed within one organization, OSSO specialists make healthcare accessible to both urban and rural communities. Though the metro operates as OSSO’s medical focal point, this expansion includes areas in north and south Oklahoma City, Edmond, Yukon – and, in certain cases, beyond.

“Although some of the physicians under the OSSO brand are traveling to areas outside of the metro, over time, we will be adding clinic schedules in more rural areas to facilitate patient convenience,” Fuxa says. “Providers will be available to these areas to help provide further care. This allows people who may not want to travel into the metro a great opportunity to see a specialist in their area, or at least closer to home.”

Continued page 5

From page 4

Convenience through clinical coordination is the key to OSSO's success. This combined effort is seen not only in their multi-faceted approach to medicine, but also through OSSO's available resources. Their website, [ossonetwork.com](http://ossonetwork.com), provides the user with a comprehensive list of physicians and potential reasons for facility visits, along with their scheduling phone number, (405) 427.6776. After dialing, the user will be taken through a detailed list of all of OSSO's specialties to better guide callers to the physician they require.

Barry Northcutt, M.D., HPI board chairman, says, "One of the great things about OSSO and our group of physicians is how we understand the intricacies of each specialty and our ability to work together on any given medical procedure. Because of this understanding, we can find a physician for almost any patient's needs. Even outside of the OSSO network, our group works well with other specialists to ensure that patient care is the highest priority."

What started as a group of orthopedic specialists has grown into an umbrella organization created to better facilitate healthcare for all patients. As OSSO continues to build from the necessities of its patients, its unwavering mission of providing numerous orthopedic and specialty services for all Oklahomans is what defines OSSO today.

## National CMSA Conference has gone virtual



With the continuing threat of COVID-19 and the related government restrictions including those on travel and gathering size for meetings, the CMSA Board of Directors has been forced to move the 2021 Hybrid Annual Conference to a complete virtual format. While we are disappointed that we cannot gather in person, the health and safety of our members is our top priority. We are looking forward to what a virtual conference has to offer us.

### VIRTUAL CONFERENCE OFFERINGS

- Significantly reduced registration rates!
  - Student rate for those with a current student status
  - 60+ hours of live + recorded sessions
  - Interactive e-Poster Gallery
  - New virtual networking to accommodate all time zones
  - Scheduled exhibit hall time
  - Facilitated roundtables for open discussion
  - Centralized Conference Hall to access:
- Educational Sessions
  - Poster Gallery
  - Exhibit Hall
  - Session Recordings
  - Networking Lounge
  - And more!

Sponsor and exhibitor virtual opportunities as well as attendee registration will launch soon!

[More Information](#)



## Your connection to neuro-focused care.

When an individual sustains a brain injury or is working to overcome a serious neurological illness, they need more than just a hospital. They need a neurospecialty and neurobehavioral care team passionate about helping him or her heal and move forward. From ICU environments to community-based rehabilitation, Nexus Health Systems provides a neurocontinuum of care to help pediatric and adult patients return to lives of productivity and meaning — because we're focused on **mending minds**.

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CHILDREN'S HOSPITAL

- Neuromedical management
- Physical, occupational, cognitive, and speech therapy
- Psychosocial and behavioral therapy; behavior management
- Respiratory therapy and ventilator management and weaning
- Prader-Willi Syndrome programming and support
- Wound Care

### NEXUS

SPECIALTY HOSPITAL

- Neuromedical management
- Disorders of Consciousness programming
- ICU, ICU Stepdown/Telemetry, Med Surg Units
- Neurospecialty Inpatient Rehabilitation Unit
- Psychosocial and behavioral therapy
- Respiratory therapy and ventilator management and weaning
- Wound care
- Infectious disease/post-surgical management

### NEXUS

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# WORKPLACE INJURIES

At Redbud PT, our physical therapists are workplace injury specialists. We deliver hands-on manual physical therapy to treat injuries due to falls, slips, lifting, and twisting.

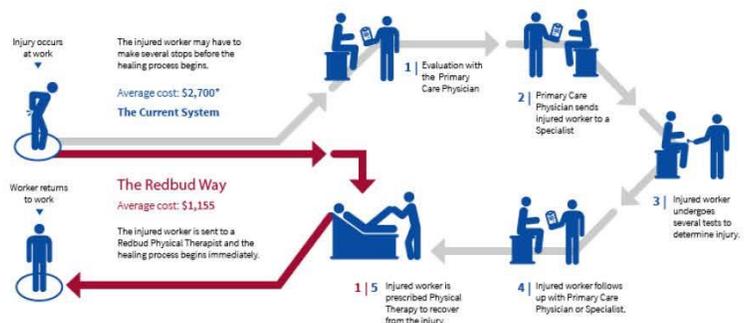
## Redbud PT Provides:

- ▶ Acute and Chronic Injury Treatment
- ▶ Certified Hand Therapists in Pryor, Coweta and Sapulpa
- ▶ Certified Orthopedic Manual Therapists
- ▶ Functional Capacity Evaluations (FCE)
- ▶ Work Simulation/Work Conditioning
- ▶ Job Analysis/Job Coaching
- ▶ Fit For Duty Testing
- ▶ WorkSTEPS

## Go the Redbud PT way and...

- ▶ Save your company thousands of dollars in healthcare costs and get your injured worker better, faster
- ▶ Reduce your company's reserve allocations
- ▶ Improve your loss run reports

Using a national database of over 6 million physical therapy patient visits we can predict each injured worker's duration and outcome of care, a powerful tool to help employers effectively plan for lost work time, restricted duty, and expected costs.



RedbudPT.com  
866.866.3893  
LetsTalk@RedbudPT.com

## Hanger Study Shows Healthcare Use Reduced With Early Receipt of a Prosthesis



We're excited to announce the results of the second IMPACT study\*, which evaluates the impact of receipt of a prosthesis on overall healthcare utilization. The study is part of the [IMPACT series](#) and was conducted by [Shane Wurdeman](#) PhD, CP, FAAOP (D), and [Taavy Miller](#), PhD, CPO, members of Hanger Clinic's Clinical and Scientific Affairs Department, along with researchers from the University of North Carolina at Charlotte's (UNC-Charlotte) Department of Public Health.

The results found that patients who received an early prosthesis, within three months following a lower limb amputation, were 48 percent less likely to use the emergency department compared to those who did not receive a prosthesis. Further, the percentage of emergency department use appears to have an upward trend as the time from surgery to prosthesis receipt increases. Additionally, individuals who experienced a fall had 2.8 times the odds of emergency department utilization.

The IMPACT 2 study not only underscores the significance of long-term health benefits for the patient, including reduced falls and better quality of life, it also highlights the value of cost savings in healthcare utilization that comes with receipt of a prosthesis

*\*The results of the second IMPACT study will appear in an upcoming hardcopy print edition of PM&R, the Journal of Injury, Function and Rehabilitation. An early release publication of the online article, along with more information on the study. An early release publication of the online article, along with more information on the study, is available here:*

<https://hangerclinic.com/blog/published-research/impact-2-the-role-of-earlier-receipt-of-a-lower-limb-prosthesis-on-emergency-department-utilization/>

Howdy Partners!

CMSA-OK is already working to bring you the membership valuable, interesting and important educational topics & speakers for the webinars and hopefully in person lunches. We had to re-schedule the February 11th webinar due to the Doctor's emergency. The new date & time is March 4th at 5:30 pm for **“Urogynecology – All the Diagnoses You Don't Want to Talk About”** with guest speaker Benjamin J. Barenberg, M.D., M.S., FACOG. Register today, CMSA-OK Members can register for free!! Thank you to Select PT, for being our webinar sponsor!

The following webinar is set for April 8th **“Pediatric Neurological Rehabilitation”** with guest speaker Ryan McFarland, MOT, OTR, Assistant Chief Clinical Officer at Nexus Children's Hospital. Webinar registration opens at 11:30 am and speaker will start at noon. Registration for webinar will open on March 15th and a notice will be sent out. Thank you, Nexus Health Systems, for being our webinar sponsor.

CMSA-OK is already working on the Annual Conference set for November 10th & 11th, 2021 at the Embassy Suites on North West Expressway. This is a new location across from Integrus Hospital, newly remodeled and easy access for all. The theme this year is “Case Management Round-UP” and we are selecting topics and speakers that YOU have asked for. We expect to be covering topics such as Ethics, Continuing coverage on Covid issues, Mental Health, Pain Management, Women's Health, Orthopedic topics, Trauma, Auto Immune Disorders and more. It is hard to cover everything in 1 ½ days but we are working on it!

Please make sure you keep your membership information up to date with the National Association. [www.cmsa.org](http://www.cmsa.org), this is where your membership number and contact information is. Also add your personal email so you do not miss out on any information. You can also contact us if you do not have your CMSA-OK# handy.

CMSA-OK hopes we can be back in person by June! We would be thrilled to have a membership event or lunch to see everyone's smiling faces. Let us know your thoughts on this, we value your opinion.

Thank you all for your continued time and support of CMSA-OK.

Wendy Gerdes

CMSA-OK Executive Director

[director@cmsa-ok.org](mailto:director@cmsa-ok.org) [www.cmsa-ok.org](http://www.cmsa-ok.org)

Office - 405-406-1933



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W • E • B • I • N • A • R



# Laura Lynn's Home Care Receives Prestigious Awards

Laura Lynn's Home Care has been named a "Leader in Excellence" by Home Care Pulse, an independent data analytics and survey firm specializing in home care agencies. The award means that Laura Lynn's Home Care has excelled in providing client-centered care and finished in the top 15% of home care companies participating in the Home Care Pulse customer survey program.

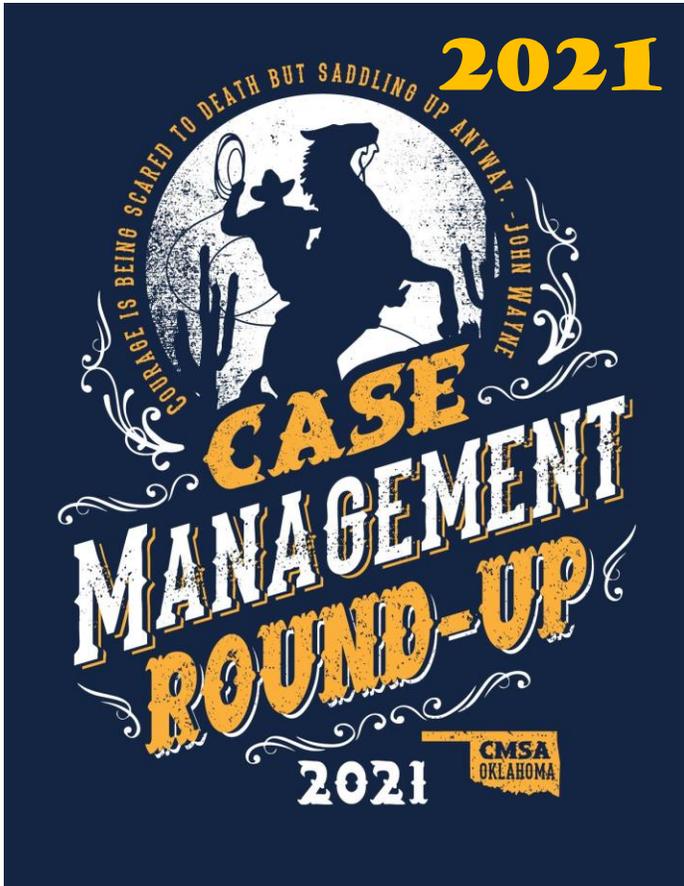
Rankings are based on various customer satisfaction metrics as well as results of employee satisfaction surveys. In fact, Laura Lynn's Home Care is one of only 281 home care agencies nationwide to achieve such a ranking. Also announced were awards for "Provider of Choice" and "Employer of Choice," two honors that Laura Lynn's Home Care has earned for the third straight year.

"Once again, our team has proven that they are among the best in the country. Our caregivers provide absolute top-notch care for our clients and we're so proud of their hard work and of the compassion and care they provide to the families we serve," says Laura Hicks, CEO and founder of Laura Lynn's Home Care.



LAURA LYNN'S HOME CARE  
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from our  to your home

### 2021 LUNCH CO-SPONSOR



## CMSA-OK Members

Please keep your membership information up to date

[www.cmsa.org](http://www.cmsa.org) – Your login has changed as of February 2, 2021

Please update!!

Thank you for Renewing Your Membership!

CMSA-OK values and appreciates your continued support.

[www.cmsa-ok.org](http://www.cmsa-ok.org) [director@cmsa-ok.org](mailto:director@cmsa-ok.org)

405-406-1933





## **April 8th 2021 Pediatric Neurological Rehabilitation**

**Guest Speaker: Ryan McFarland, MOT, OTR,  
Assistant Chief Clinical Officer at Nexus  
Children’s Hospital**

Join CMSA-OK for an hour presentation on Pediatric Neurological Rehabilitation programs. Learn the diagnoses and disorders commonly treated along with the definition of disorders of consciousness and the rehabilitation in a DOC program. Learn and discuss the interdisciplinary approach to neurological pediatric rehabilitation through out the healthcare continuum.

CMSA-OK Members register for FREE & Non-Members fee is \$20.00. Registration will OPEN March 15th on the CMSA-OK website [www.cmsa-ok.org](http://www.cmsa-ok.org) under 2021 webinars tab.

All attendees will fill out the Evaluation form once the webinar is complete online. You will receive your corresponding CEU from the evaluation once submitted and reviewed.

**Sponsored By**



**ZOOM Webinar**  
**April 8th 2021**  
**Time: 11:30 am**  
**Registration begins –**  
**NOON speaker begins**  
**Q & A following**  
**presentation**  
**Free for CMSA-OK**  
**Members &**  
**Non-Members - \$20.00**  
**Registration Opens**  
**March 15th, 2021**  
**Pending Approval for**  
**1 CEU for CCM,**  
**Social Workers,**  
**Nurses &**  
**& Certificate of**  
**Attendance for**  
**Administrators**  
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