

Let's begin the conversation that truly matters.

# Beyond Burnout.

How to Keep Your Heart in It Without Losing Your Mind (or Your Ethics)

Presented by:

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## Q

# Learning Objectives:

Use a functional medicine lens to Identify your own stress patterns and physiological triggers of burnout.

Analyze how unresolved stress and bias can create ethical blind spots in case management decisions.

Explain how emotional regulation and self-care impact the quality of client communication and trust.

Create one actionable strategy to strengthen self regulation, boundaries, and ethical presence in your daily practice

### Q

## Gratitude



## Let's be honest...

## We have all worked while emotionally *drained*

Today is about real talk: ethics, energy, and YOU!



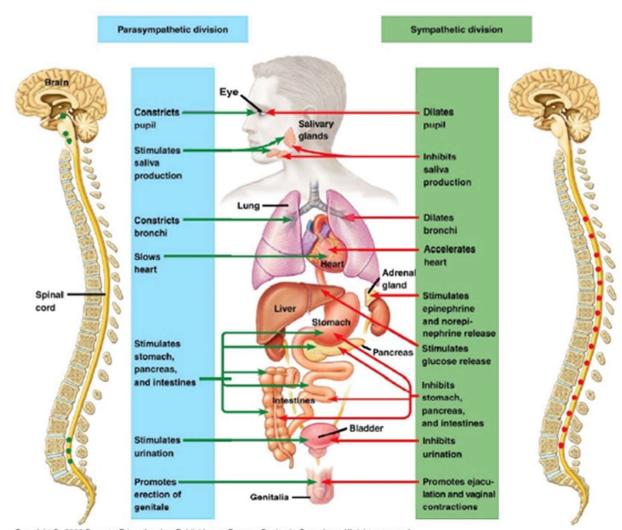
Quick audience poll: How do you know you're burned out?

- ► You are quietly quitting
- ► You've replaced hydration with caffeine... again
- ▶ You sigh before logging into the EMR.



## From Theory to Reality

- Stress and burnout aren't just theory they show up as symptoms in real patients and lab changes in your body.
- What does it look like when your body says "enough!"



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## **Case in Point**

When doing everything "right" still doesn't work

**Chief Complaint:** "I can't get out of bed in the morning and I can't seem to remember anything".

- ▶ 37 -year- old female nurse. Two kids. Healthy habits. Still exhausted.
- **▶** Eats clean, gluten-free, takes supplements like probiotics, Vitamin D, turmeric.
- ▶ Could not get out of bed in the mornings, affected her household.

PCP: Dx Depression and Rx Antidepressant



This case represents the overlap between emotional fatigue and physiologic burnout

## What We Did:

#### **Root Cause Medicine**

- Assessed Whole Person (Lifestyle, Stressors, Family history, Traumas)
- Gut assessment: GI Map Stool study
- Labs: Baseline annual, including insulin, cortisol, Mg RBC, Vitamin levels, Gluten antibodies, hormone panel, and thyroid antibodies
- Stressors: HIIT workouts, trauma to body, adverse childhood events
- Sleep: she has young children, affected circadian rhythm
- Nutrition: Whole Foods, avoided gluten adequate water intake
- Relationships: Reinforced boundaries and stress regulation for work and home life.



### What We Found:

#### **Patient Snapshot**

- Dysbiosis with H. pylori and mild parasite presence on stool analysis.
- Elevated beta-glucuronidase and Zonulin → leaky gut.
- Early adrenal fatigue pattern of cortisol levels
- Her gut was sending the same SOS signal as her brain
- Labs: Low protein, Low cortisol, insulin resistance, elevated liver enzymes and, thyroid antibodies, sensitivity to gluten





5895 Shiloh Rd, Ste 101 | Alpharetta GA 30005 877.485.5336 Collected: 6/1/2025 DOB: 1/20/2010 Accession: 20250230-0001

Received: 6/6/2025 Completed: 6/15/2025

Ordered by: Sample Doctor,MD

DNA STOOL ANALYSIS BY QUANTITATIVE PC



#### YOUR PERSONALIZED REPORT

#### **PATHOGENS**

The testing includes pathogens (bacterial, parasitic and viral) commonly known to cause gastroenteritis. Note that not all individuals with positive findings will present with symptoms. Many factors, including the health of the individual (such as immune health, digestive function, and microbiome balance), the transient nature of most pathogens, and the presence and expression of virulence factors, all contribute to pathogen virulence and individual symptoms.

BACTERIAL PATHOGENS	Result		Reference
Campylobacter	<dl< td=""><td></td><td>&lt; 1.00e3</td></dl<>		< 1.00e3
C. difficile Toxin A	3.47e5	High †	< 1.00e3
C. difficile Toxin B	2.52e5	High †	< 1.00e3
E. coli - EPEC/EHEC	<dl< td=""><td></td><td>&lt; 1.00e3</td></dl<>		< 1.00e3
E. coli O157	<dl< td=""><td></td><td>&lt; 1.00e3</td></dl<>		< 1.00e3
Enteroinvasive E. coli/Shigella	<dl< td=""><td></td><td>&lt; 1.00e3</td></dl<>		< 1.00e3
Enterotoxigenic E. coli LT/ST	<dl< td=""><td></td><td>&lt; 1.00e3</td></dl<>		< 1.00e3
Shiga-like Toxin E. coli stx1	<dl< td=""><td></td><td>&lt; 1.00e3</td></dl<>		< 1.00e3
Shiga-like Toxin E. coli stx2	5.93e2		< 1.00e3
Salmonella	<dl< td=""><td></td><td>&lt; 1.00e4</td></dl<>		< 1.00e4
Vibrio cholerae	<dl< td=""><td></td><td>&lt; 1.00e5</td></dl<>		< 1.00e5
Yersinia enterocolitica	<dl< td=""><td></td><td>&lt; 1.00e5</td></dl<>		< 1.00e5
PARASITIC PATHOGENS			
Cryptosporidium	<dl< td=""><td></td><td>&lt; 1.00e6</td></dl<>		< 1.00e6
Entamoeba histolytica	<dl< td=""><td></td><td>&lt; 1.00e4</td></dl<>		< 1.00e4
Giardia	<dl< td=""><td></td><td>&lt; 5.00e3</td></dl<>		< 5.00e3
VIRAL PATHOGENS			
Adenovirus 40/41	<dl< td=""><td></td><td>&lt; 1.00e10</td></dl<>		< 1.00e10
Norovirus GI/II	<dl< td=""><td></td><td>&lt; 1.00e7</td></dl<>		< 1.00e7

KEY: Results are reported as genome equivalents per gram of stool, which is a standard method for estimating the number of microbes measured per gram of stool, based on qPCR analysis of DNA samples.

Results are expressed in standard scientific notation. For example, a reported result of 3.5e7 is equivalent to  $3.5 \times 10^7$  microbes per gram, which equals 35,000,000 (35 million) microbes per gram of stool.

< dl represents results below detectable limit.

The assays were developed and/or the performance characteristics determined by Diagnostic Solutions Laboratory.

1



Patient: Sample Accession: 20250230-0001 HELICOBACTER PYLORI H. PYLORI & VIRULENCE FACTORS Result Reference Helicobacter pylori <dl < 1.00e3 Virulence Factor, babA N/A Negative Virulence Factor, cagA N/A Negative Virulence Factor, dupA NA Negative Virulence Factor, iceA N/A Negative Virulence Factor, oipA NA Negative Virulence Factor, vacA N/A Negative Virulence Factor, virB N/A Negative Virulence Factor, virD N/A Negative

COMMENSAL/KEYSTONE BACTERIA				
COMMENSAL BACTERIA	Result		Reference	
Bacteroides fragilis	3.00e10	- V 11	1.6e9 - 2.5e11	
Bifidobacterium spp.	3.85e10	¥	> 6.7e7	
Enterococcus spp.	1.44e7	<b>■</b>	1.9e5 - 2.0e8	
Escherichia spp.	3.79e9	_	3.7e6 - 3.8e9	
Lactobacillus spp.	9.04e6	V	8.6e5 - 6.2e8	
Enterobacter spp.	5.04e6	· ·	1.0e6 - 5.0e	
Akkermansia muciniphila	<dl l="" td="" ▼<=""><td></td><td>1.0e1 - 8.2e6</td></dl>		1.0e1 - 8.2e6	
Faecalibacterium prausnitzii	1.37e3		1.0e3 - 5.0e8	
Roseburia spp.	8.60e8	· ·	5.0e7 - 2.0e10	
BACTERIAL PHYLA				
Bacteroidetes	1.75e12	V	8.6e11 - 3.3e12	
Firmicutes	1.48e11		5.7e10 - 3.0e1	
Firmicutes:Bacteroidetes Ratio	0.08		< 1.0	

The assays were developed and/or the performance characteristics determined by Diagnostic Solutions Laboratory.

S GI-MAP

Patient: Sample, Accession: 20250230-0001

ient: Sample, Access	ion: 20250230-0001	G. Michael Assay Plus
OPPORTUNISTIC/	OVERGROWTH MICROB	ES
DYSBIOTIC & OVERGROWTH BACTERIA	Result	Reference
Bacillus spp.	1.22e6	< 1.76e6
Enterococcus faecalis	<dl< td=""><td>&lt; 1.00e4</td></dl<>	< 1.00e4
Enterococcus faecium	<dl< td=""><td>&lt; 1.00e4</td></dl<>	< 1.00e4
Morganella spp.	<dl< td=""><td>&lt; 1.00e3</td></dl<>	< 1.00e3
Pseudomonas spp.	6.08e5 High	1.00e4
Pseudomonas aeruginosa	1.70e3 High	† < 5.00e2
Staphylococcus spp.	1.24e5 High	1 < 1.00e4
Staphylococcus aureus	3.65e2	< 5.00e2
Streptococcus spp.	1.02e4 High	1.00e3
COMMENSAL OVERGROWTH MICROBES		
Desulfovibrio spp.	<dl< td=""><td>&lt; 7.98e8</td></dl<>	< 7.98e8
Methanobacteriaceae (family)	9.97e6	< 3.38e8
INFLAMMATORY & AUTOIMMUNE-RELATED BACTERIA		
Citrobacter spp.	<dl< td=""><td>&lt; 5.00e6</td></dl<>	< 5.00e6
Citrobacter freundii	<dl< td=""><td>&lt; 5.00e5</td></dl<>	< 5.00e5
Klebsiella spp.	<dl< td=""><td>&lt; 5.00e3</td></dl<>	< 5.00e3
Klebsiella pneumoniae	<dl< td=""><td>&lt; 5.00e4</td></dl<>	< 5.00e4
M. avium subsp. paratuberculosis	<dl< td=""><td>&lt; 5.00e3</td></dl<>	< 5.00e3
Proteus spp.	<dl< td=""><td>&lt; 5.00e4</td></dl<>	< 5.00e4
Proteus mirabilis	<dl< td=""><td>&lt; 1.00e3</td></dl<>	< 1.00e3
COMMENSAL INFLAMMATORY & AUTOIMMUNE-RELATED	BACTERIA	
Enterobacter spp.	5.04e6	< 5.00e7
Escherichia spp.	3.79e9	< 3.80e9
Fusobacterium spp.	3.21e7	< 1.00e8
Prevotella spp.	1.74e7	< 1.00e8
FL	JNGI/YEAST	
FUNGI/YEAST	Result	Reference
Candida spp.	<dl< td=""><td>&lt; 5.00e3</td></dl<>	< 5.00e3
Candida albicans	<dl< td=""><td>&lt; 5.00e2</td></dl<>	< 5.00e2
Geotrichum spp.	<dl< td=""><td>&lt; 3.00e2</td></dl<>	< 3.00e2
Microsporidium spp.	<dl< td=""><td>&lt; 5.00e3</td></dl<>	< 5.00e3
Rhodotorula spp.	<dl< td=""><td>&lt; 1.00e3</td></dl<>	< 1.00e3
3	VIRUSES	
VIRUSES	Result	Reference
Cytomegalovirus	<dl< td=""><td>&lt; 1.00e5</td></dl<>	< 1.00e5
Epstein-Barr Virus	<dl< td=""><td>&lt; 1.00e7</td></dl<>	< 1.00e7

The assays were developed and/or the performance characteristics determined by Diagnostic Solutions Laboratory.



PARASITES PROTOZOA Result Reference Blastocystis hominis <dl < 2.00e3 Chilomastix mesnili <dl < 1.00e5 Cyclospora spp. < 5.00e4 <dl Dientamoeba fragilis <dl < 1.00e5 Endolimax nana <dl < 1.00e4 Entamoeba coli <dl < 5.00e6 Pentatrichomonas hominis <dl < 1.00e2 WORMS Ancylostoma duodenale Not Detected Not Detected Ascaris lumbricoides Not Detected Not Detected Necator americanus Not Detected Not Detected Trichuris trichiura Not Detected Not Detected Not Detected Not Detected Taenia spp.

Accession: 20250230-0001

INTESTINAL HEALTH MARKERS				
DIGESTION	Result			Reference
Steatocrit	<dl< td=""><td>¥</td><td></td><td>&lt; 15 %</td></dl<>	¥		< 15 %
Elastase-1	332			> 200 ug/g
GIMARKERS				
β-Glucuronidase	624	▼		< 2486 U/mL
Occult Blood - FIT	<dl< td=""><td>▼</td><td></td><td>&lt; 10 ug/g</td></dl<>	▼		< 10 ug/g
IMMUNE RESPONSE				
Secretory IgA	685			510 - 2010 ug/g
Anti-gliadin IgA	107	▼ :		< 175 U/L
Eosinophil Activation Protein (EDN, EPX)	0.32	¥	_	< 2.34 ug/g
INFLAMMATION				
Calprotectin	0	¥		< 173 ug/g
ADD-ON TESTS				
Gluten Peptide	129.6	¥		< 5.0 ng/g
Zonulin	188.9 H			< 175 ng/g

The assays were developed and/or the performance characteristics determined by Diagnostic Solutions Laboratory.

Patient: Sample,

Patient: Sample, ..... Accession: 20250230-0001



#### H. PYLORI ANTIBIOTIC RESISTANCE GENES

	Result	Reference	
Amoxicillin	N/A	Negative	
Genes associated with amound	llin resistance		
PBP1AS414R	N/A		
PBP1AT556S	N/A		
PBP1A N562Y	N/A		

	Result	Reference
Clarithromycin	N/A	Negative
Genes associated with clarith	romycin resistance	
A2142C	N/A	
A2142G	N/A	
A2143G	N/A	

	Result	Reference
Fluoroquinolones	N/A	Negative
Genes associated with fluoroqu	inolone resistance	
gyrA N87K	N/A	
gyrA D91N	N/A	
gyrA D91G	N/A	
gyrB S479N	N/A	
gyrB R484K	N/A	

	Result	Reference
Tetracycline	N/A	Negative
Genes associated with tetracyc	line resistance	
A926G	N/A	
AGA926-928TTC	N/A	

The assays were developed and/or the performance characteristics determined by Diagnostic Solutions Laboratory.

5

### **Patient Outcomes**

What We Did:

**Results:** 

Gut and Liver Detox

Energy and mood

Parasite Cleanse

Lost 10 lbs without trying (belly fat)

Nutritional Support (Ashwagandha, Mg &, etc.)

No sugar cravings

Replace HIIT with walking

Feels grounded with more capacity

Rest + Circadian rhythm reset

Sleeping 7-8 hours a night

Breath work

Memory

Same Woman. Same Job. Regulated nervous system.

## Functional Medicine Lens

- Burnout is not just mental fatigue, it is a system under stress.
- Stress from any source activates the autonomic nervous system- fight or flight.
- Chronic activation flattens cortisol rhythm and weakens immunity.
- Results: brain fog, irritability, and energy crashes.

Functional medicine approach, we find root cause concerns:

- Antecedents (sleep loss, workload, personal stress).
- Triggers: deadlines, conflict, chronic inflammation.
- Mediators: gut balance, cortisol rhythm, boundaries, recovery.

### **How This Applies to Us?**

If stress can dysregulate one nurse's gut and hormones what is It doing to us as professionals?

(Healing is not indulgent, it is ethical preparation).



## You're Not a Robot.

Human first, clinician second

#### **Understand:**

anxiety and depression often link to unhealed trauma, chronic stress, or dysregulation.

#### Listen to our bodies:

low mood, brain fog, or irritability. Symptoms shape our ability to show up for clients.

► Trauma	Your nervous system has receipts from your life
<b>▶</b> Emotional Patterns	Your story: triggers, antecedents, mediators.
► Health History	Functional Medicine Timeline = your emotional and physiological map.
► Research	ACEs increase stress sensitivity and emotional reactivity (Kong et al., 2021)



Stress  $\rightarrow$  affects performance  $\rightarrow$  impacts patient outcomes

# This Is Your Brain on Burnout.



f we ignore burnout, our ethics suffer.

- You have low empathy, mental fog, missed ethical steps
- Dysregulation = you rush, forget refusal rights, skip alternatives
  - **Research:** Burned-out nurses =
- more errors, lower patient satisfaction (Nagle et al., 2024)



Burnout overlaps with masked depression, especially in high-functioning caregivers.

The neurobiology of chronic stress mirrors that of general anxiety: constant worry, poor sleep, brain fog.

What looks like 'tired' may be low dopamine or serotonin.



## Physiologic Stress

How Dysregulation Shows up at Work

#### **Productivity Factors**

Missed client cues.

#### **Service**

Bias toward certain clients or rushing outcomes.

#### Response

Projection of fear, urgency, irritability.

#### **Triggers**

Inability to empower others if stuck in survival mode.



## Case Scenarios: Ethics in Action.

Which case manager aligns with you today?

## Scenario A



**Exhausted case manager skips explaining refusal rights** 

## Scenario B



Regulated case manager gives clear, thorough, empowering conversation

## **Standards for Certified Case Managers**

BOARD-CERTIFIED CASE MANAGER (CCM) CONDUCT

Section 3: Case Manager/Client Relationships

S9- Description of Services

Board-Certified Case Managers (CCMs) will provide the necessary information to educate and empower clients to make informed decisions. At a minimum, Board-Certified Case Managers (CCMs) will provide information to clients about case management services, including a description of services, benefits, risks, alternatives and the right to refuse services. Where applicable, Board-Certified Case Managers (CCMs) will also provide the client with information about the cost of case management services prior to initiation of such services.

Burnout is not a personal flaw, it's an ethical risk factor.



## Impact to Case Managers

- Burnout affects objectivity and decision-making
- Fatigued clinicians rush explanations or impose bias
- Violates CCM Standard 9 responsibilities

So what do we do about it?





## But Make it Personal.

Standard 9: Ensure to clearly explain to clients

- Services
- Alternatives
- Risks
- Costs
- Refusal Rights

But if you're too tired or stressed? That may not happen





## Functional Medicine Timeline MEDICINE\*

	MEDICINE	
	Antecedents	Mediators/Perpetuators
	Roots- Family History	Mediators = What keeps you dysregulated -Example: poor diet, shift work, nutrient depletion, hormone imbalances
		Triggers or Triggering Events
c		Triggers = Stress Spikes  Ex:family stressors, overtime, emotional fatigue, staff shortage, illness, caregiver stress
Preconception	Prenatal	Birth
Pre		Current Concerns
		Ex: Migraines, bloating, loose stools, weight gain, brain fog, or joint pain  Signs, Symptoms, or Diseases Reported
Name:		Date: CC: Tex © 2022 Institute for Functional Medicine





# Interactive *Timeline* Activity: Fill in your own timeline

**Antecedents** = Roots

**Triggers** = Stress Spikes

**Mediators** = What keeps you well (or dysregulated)

**Reflection prompt:** "How do these show up when you're in front of a client?"

## Resilient & Regulated Toolbox



**Self-checks:** "Am I grounded enough to explain this clearly?"

**Tools:** breathing, gratitude, journaling, or nervous system resets.

**Support:** peer debriefs, boundary implementation, trauma-aware practices.

Practice

Ask

Discuss

**Research:** Evidence based mind-body tools reduce clinician stress and increase presence (NIH, 2023)



## Closing Reflection & Challenge

## "We cannot offer ethical clarity if our inner world is clouded."

#### **Choose one:**

- Choose a new boundary Practice a daily self-check
- Find an accountability partner

What's one way you can care for yourself that would help you fulfill your S9 responsibility to patients?

Wellness Redefined	•		PX:
Wellress Redefined JOURNEY	•		
MY 5 CHARACTER STRENGTHS	MY PLAN	MY HOMEWORK	MY VISION
MY SUPPORT SYSTEM			
	MY	TIMELINE	
WHAT HAS WORKED IN THE PAST?	WHAT A	RE MY WINS?	WHAT ARE YOU TAKING WITH YOU?

WHAT COULD BE GOING BETTER?

HOW CONFIDENT DO YOU FEEL?

MY AFFIRMATION:

WHAT ARE MY ROADBLOCKS?

MY REWARDS ARE

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## Questions?



#### Thank you so much!



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