





# Hiltons of Branson

On behalf of all of our hard-working team members, we are excited to welcome your group and look forward to welcoming you in a safe and healthy way. Thank you for trusting us to provide you with a safe environment.

As we all navigate this evolving situation, we would like to update you on what your friends at Hiltons of Branson have implemented as of part of the new Hilton CleanStay and Hilton EventReady initiatives as well as update you on what our local city leaders have implemented.

 <h2>Hiltons of Branson</h2>	
<ul style="list-style-type: none"> <li>• All team members are wearing face coverings.</li> <li>• Housekeeping and Engineering are wearing face coverings and using PPE in guestrooms.</li> <li>• Stayover service is temporarily suspended.</li> <li>• Public high-touch areas are being frequently disinfected.</li> <li>• Antibacterial solution is available in high-traffic areas.</li> <li>• Hilton has suspended placement of pads and pens in meeting rooms.</li> <li>• Plexiglass barriers have been installed at the front desk.</li> <li>• Key touchpoints in meeting rooms and banquet areas are being disinfected as a part of the Hilton EventReady program.</li> <li>• Key touchpoints are disinfected in guestrooms prior to arrival and doors are sealed with the Hilton CleanStay by Lysol program.</li> <li>• Hilton has asked all guests to use face masks or face coverings in public areas. Complimentary masks are available upon request.</li> <li>• Team member temperature checks are conducted daily.</li> <li>• Employees are encouraged to stay home if feeling ill with a new benefit offered providing them up to 40 hours of additional sick time.</li> </ul>	<p>City of Branson implemented a temporary ordinance as a part of CDC Guidance, requiring the use of face masks or face coverings in public areas with some exceptions. Any person who is seated, for instance, in a meeting room or at a meal is exempt if they are maintaining social distancing. Other exceptions noted below:</p> <p><i>It is the responsibility of each individual guest to interpret and comply with this ordinance for themselves.</i></p> <ul style="list-style-type: none"> <li>• Children under the age of 13</li> <li>• Any person with a health condition documented by a medical professional that prohibits wearing a face covering</li> <li>• Any person who is hearing impaired, or someone who is communicating with a person who is hearing impaired, where the ability to see the mouth is essential for communication</li> <li>• Any person who is in a public place while seated and maintaining physical distance of at least 6 feet from other persons who are not family members or reside together, but such persons must wear a face covering while in waiting areas and while walking to and from seating or other parts of the premises (the exception applies to anytime the person is seated, regardless of whether or not the person is eating or drinking).</li> <li>• Any person in the water at a swimming pool</li> <li>• Any person who is obtaining a service involving the head, face, or nose for which temporary removal of the face covering is necessary to perform the service</li> <li>• Any person playing a sport, exercising or using exercise equipment</li> <li>• Any person outdoors maintaining social distancing</li> <li>• Any person outdoors within 6 feet of family or people they reside with</li> <li>• Any person performing on a fixed stage</li> <li>• Any person engaged in public speaking who maintains social distance from others who are not family or who reside together</li> <li>• Any public safety officer engaged in an emergency situation</li> <li>• Any person during a wedding ceremony or while photographs of the wedding and reception are taken</li> <li>• Any family member of a deceased person during a funeral, interment, or memorial</li> </ul>

**Thank You for Your Business! Welcome to Branson!**