

## Z Communications Company

Glen E. Zook, K9STH  
410 Lawndale Drive  
Richardson, Texas 75080-1811  
(972) 231-5011  
[zcomco@sbcglobal.net](mailto:zcomco@sbcglobal.net)

Amateur Radio Service Prices for CONUS  
Texas Residents Add 8.25% Sales Tax

Prices Effective 1 March 2010

### Basic Charges

Receiver alignment: \$65.00

Transmitter alignment: \$65.00

Transceiver alignment: \$80.00

Clean unit (only done with alignment): \$35.00

Repair / Modify: \$65.00 per hour, 1 hour minimum charge. Additional labor billed in 0.25 hour increments. Any parts, tubes, etc. will be billed as separate items.

Return shipping, including insurance, will be billed in addition to other charges.

### Cabinet Painting

Cabinet painting is available on many metal radio cabinets. The paint used is usually computer matched (to the original color, NOT the present "aged" color) by Sherwin-Williams. Most, but not all, paint used is acrylic enamel. The cabinets are "stripped", primed, and then painted. Please note that most of the manufacturers did NOT prime the metal before painting.

Pricing ranges from around \$35 for small cabinets (i.e. Heath VF-1) to around \$90 for cabinets like the Collins "A" Line, Heath TX-1 Apache, etc. Two tone cabinets are usually between \$15 and \$20 more because of the additional effort required in painting. Larger cabinets and racks can also be painted.

Return shipping, including insurance, will be billed in addition to other charges.

## Terms and Conditions

Prices do not include packing and shipping. Units can be brought to our location and picked up when the work is completed. On all such shipments Texas Sales Tax MUST be collected. Sales tax is not charged for shipments out of the State of Texas.

The owner of the equipment will be advised as to the total cost of the work done by Z Communications Company usually by E-Mail (a copy of the invoice is normally attached). COD shipments will NOT be made. Personal or company cheques will normally be accepted from licensed amateur radio operators, however, certified funds (i.e. Postal Money Order) will result in faster returned shipment because the items will not be shipped until the cheque has "cleared the bank".

It is strongly recommended that when shipping equipment to Z Communications Company that the item, unless very small, be "double boxed" with the item itself being wrapped in "bubble wrap" before being placed in the inner box. It is also recommended that "Pelspan" (Styrofoam "peanuts") only be used between the inner box and the outer box. Use of solid sheets of Styrofoam between the inner box and outer box is strongly recommended. It is also recommended that the unit be encased in some sort of plastic wrap material before wrapping in "bubble wrap". The original shipping containers will be used to return the item unless the container has been damaged in transit. When that happens, the owner of the equipment will be charged for replacing the shipping container(s).

It also is strongly recommended that United Parcel Service ("UPS") NOT be used as the carrier. Unfortunately, experience has shown that any shipment that is handled by the Mesquite, Texas, "hub" (Dallas area UPS center) has a very good chance of being damaged. It has been our experience that FedEx Ground is the best choice of carriers. FedEx Ground is also less expensive than UPS.

## Turn Around Time

No absolute time frame will be given for any work done. "Normal" time to complete the work is generally between 6 and 8 weeks. Occasionally, the work is completed faster and in some cases the time required can be considerably longer. In situations where extensive work is required we can often trade time for a lower charge. That is the item will be worked on when there is "spare" time available and thusly the work can be done on a piece-meal basis. Since there would be no concentrated effort to complete the work less total hours can be charged. Please note that these are special circumstances and are only available on an individual basis.