

Updates

Community Advisory Committee Meeting Summary: October 17, 2023

On Tuesday, October 17, 2023, the Resident Engagement Team Leader for the Federal Monitor, Asha Muldro, hosted the 24th meeting of the Community Advisory Committee (CAC). A recording of the meeting is available on the **NYCHA Monitor YouTube channel** (<https://www.youtube.com/watch?v=zSx1jtZ6Suk&t=17s>).

Ms. Muldro opened the meeting with an overview of the agenda and introduced the Deputy Monitor, Daniel Brownell.

Mr. Brownell announced that NYCHA's heating season started on October 1, 2023, and reported on the various preparation work performed by NYCHA workers. This included lubricating and repairing 1,100 boilers. He reminded residents to make sure their windows are properly closed to prevent drafts and to report any heating issues or outages. Mr. Brownell also indicated that NYCHA's Heat Department is better prepared for this heating season with the addition of more technicians and managers, as well as enhanced training programs for workers.

NYCHA Special Counsel, Mehrnoosh Torbatnejad, provided the following updates:

- Capital Tracker representatives will be conducting demos of the Tracker with the Monitoring team and HUD, as well as presenting public demos and webinars. Demos will also be conducted for anyone who expresses an interest in the Tracker.
- Stair climbers will be installed in buildings for residents in need of assistance at their request. Staff volunteers will be trained to operate the stair climbers. NYCHA will utilize its resident

communications tactics to notify residents about the stair climbers including, monthly meetings, robo calls, door knocks, etc.

NYCHA Vice President, Resident Services, Leroy Williams, provided attendees with the status on the following items:

- Elections and noted that his team is focused on developments that currently do not have representation.
- Weekly newsletter issued to residents that includes job openings, initiatives, fire safety symposiums, etc.
- Cuts in caretaker hours on weekends.

New York City Police Captain Michael Urena talked about a focused initiative on homelessness for Police Service Area (5) and provided the latest statistics regarding crime; noting an uptick in the crime rate.

NYCHA Manager for Resident Participation & Civic Engagement, Samantha Rogers, advised attendees on the following initiatives:

- A plan is being created to address mental health issues within the developments. This includes first aid training for resident association leaders.
- Based on a recommendation from the Resident Roundtable, NYCHA will stop awarding jobs to vendors with the lowest bid, if the vendor has a history of performing subpar work.
- The Mayor's Office has created a Gun Violence Prevention Task Force which will focus on areas of high incidents of gun violence.

Ms. Muldro closed the meeting reminding attendees of the upcoming Staten Island Community Meeting which will be in-person on Tuesday, November 21, 2023.

← **Bronx Community Meeting Recap:
September 12, 2023**
(<https://nychamonitor.com/bronx-community-meeting-recap-september-12-2023/>)

**Monitor Releases Heat Report & Assessment
of NYCHA's Preparations for the Current
Heating Season →**
(<https://nychamonitor.com/monitor-releases-heat-report-assessment-of-nychas-preparations-for-the-current-heating-season/>)

Community Advisory Committee Meeting

Wednesday, February 21, 2024
6:00 PM – 7:30 PM

[Click here for more details.](#)

(<https://nychamonitor.com/community-advisory-committee-meeting-summary-february-21-2024/>)

Community Advisory Committee Meeting

**Tuesday, December 12, 2023
6:00 PM – 7:30 PM**

[Click here for more details.](#)

(<https://nychamonitor.com/community-advisory-committee-meeting-summary-december-13-2023/>)

Community Advisory Committee Meeting

**Tuesday, October 17, 2023
6:00 PM – 7:30 PM**

Click here for more details.

(<https://nychamonitor.com/community-advisory-committee-meeting-summary-october-17-2023/>)

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