

Shuffle-It Return Policy

We want your shopping experience to be easy and worry-free. If you need to return an item, we make it simple and convenient.

Return Window:

- **30 days:** Most items can be returned within 30 days of delivery if they are in original or unused condition.
- **90 days:** Shuffle-It Renewed products, most nonperishable products, items from a Birthday or Custom Gift List.
- **180 days:** Items from a Wedding Registry.
- **365 days:** Shuffle-It Renewed products in "Premium" condition.

Non-Returnable Items:

- Shuffle-It Bespoke/Customized Game Boards products, used T-Shirts, used caps, used mugs, certain digital products and items marked as "Final Sale."

Refund Timeline:

- **2-3 hours:** Shuffle-It.com Gift Card.
- **3-5 business days:** Credit Card.
- **Up to 5 business days:** Shop with Reward Points.
- **Up to 10 business days:** Debit card, checking account, EBT card, cash (at participating locations).
- **Up to 30 days:** Pre-paid credit card.
- **No refund:** Promotional certificate.

How to Return: Email customerservice@shuffle-it.com to start a return for eligible items.
