

## SMS/ISMS, Incident/Accident Investigation and QMS in Civil Aviation –

### Table Format

Duration: Choose any 1–5 Weeks

Delivery: In-Person, Virtual, or Blended

### Programme Schedule

Week	Module Title	Key Focus Areas
<b>Week 1</b>	Risk Management & Human Factors: Integrating QMS in ATC	<ul style="list-style-type: none"> <li>- Risk assessment &amp; mitigation in ATC</li> <li>- Human Factors in operational settings</li> <li>- QMS integration into ATC operations</li> </ul>
<b>Week 2</b>	SMS and QMS in Civil Aviation: Principles & Practices	<ul style="list-style-type: none"> <li>- ICAO/EASA SMS-QMS frameworks</li> <li>- Implementation and compliance</li> <li>- Safety culture and continuous improvement</li> </ul>
<b>Week 3</b>	Incident/Accident Prevention and Investigation	<ul style="list-style-type: none"> <li>- ICAO Annex 13 fundamentals</li> <li>- Reporting, notification &amp; investigation techniques</li> <li>- Practical case handling</li> </ul>
<b>Week 4</b>	Systematic Approach to Occurrence Investigation	<ul style="list-style-type: none"> <li>- Root cause analysis</li> <li>- Systemic safety review processes</li> <li>- CAPs (Corrective Action Plans) and investigation of Human Factors</li> </ul>
<b>Week 5</b>	QMS and SMS in Aeronautical Information Services (AIS/AIM)	<ul style="list-style-type: none"> <li>- Data integrity and quality management</li> <li>- Regulatory compliance for AIS/AIM</li> <li>- Integration of SMS/QMS frameworks</li> <li>- Audit readiness and oversight standards</li> </ul>

**Fees Structure**

Mode	Per Week	Full Programme (5 Weeks)
UK (In-Person)	£500 (up to 3 weeks)	£2,000 (including 1 week free)
Virtual	£150 (up to 3 weeks)	£750 (including 1 week free)

