

Aviation Management Programmes

1. Air Navigation Services (ANSP) Management Programme Delivery: In-Person (UK), Virtual / Blended, Custom ANSP/CAA Delivery

Week	Module Title	Topics Covered
Week 1	Management of Air Navigation Services – Level 3	Foundations of ANSP operations ICAO SARPs & service models Human & financial resource management Quality and regulatory compliance
Week 2	ANSP Management – Level 4	Strategic leadership and performance Financial & risk management in ANSPs Public-private partnerships and innovation Regulatory audit readiness
Week 3	Leadership, Ethics & Change	Module 1: Ethical Decision-Making in ANSPs Module 2: Managing Organisational Change in ANSPs

2. Management of Civil Aviation Authorities (CAA) Programme

Delivery: In-Person (UK), Virtual / Blended, Custom for CAAs & Ministries

Week	Module Title	Topics Covered
Week 1	Understanding Independent CAAs	Legal frameworks & international roles Oversight functions: licensing, certification, audit Safety regulation and enforcement
Week 2	Effective Management of CAAs	Organisational leadership Strategic & financial planning Stakeholder policy development
Week 3	Ethics & Organisational Change	Module 1: Ethical Leadership in Aviation Module 2: Transition to Independent Aviation Authorities

3. Airport Operations Management Programme

Delivery: In-Person (UK), Virtual / Blended, Onsite for Airports

Module Title Topics Covered Week Week 1 Leadership in Airport Airport governance and Management structure Stakeholder & customer leadership **Operational and** supervisory skills Week 2 Bridging Cultures in Intercultural team Airport Operations communication Inclusive and effective airport leadership **Conflict resolution &** cohesion building Week 3 Managing Change in ICAO/ACI frameworks Airport Operations Change during expansion or restructuring Case studies on realworld transitions

4. Airline Management Programme

Delivery: In-Person (UK), Virtual / Blended

Week	Module Title	Topics Covered
Week 1	Airline Business Models and Market Strategy	Full-service vs low-cost operations Route planning, scheduling, and revenue management Airline alliances and codeshares
Week 2	Operational Leadership and Risk Management	AOC management and flight operations Disruption management and crisis communication Safety and customer service
Week 3	Financial Sustainability and Regulatory Compliance	Cost control, finance, and leasing Compliance frameworks Airline sustainability strategies

5. Training Organisation Management Programme

Delivery: In-Person (UK), Virtual / Blended

Week	Module Title	Topics Covered
Week 1	Foundations of Aviation Training Organisations	Role and structure of ATOs/RTTOs ICAO/EASA/CAA regulatory compliance Training programme development
Week 2	Quality, Competency & Instructor Oversight	Quality assurance systems Competency-based training (CBT) principles Instructor development and evaluation
Week 3	Business Development and Growth	Marketing and eLearning innovation Partnering and contract training International expansion and accreditation