

Crabtree Public Accounting, LLC

TEXT MESSAGING TERMS OF USE

By "Opting In" to or using a "Text Message Service" (as defined below) from Crabtree Public Accounting, LLC (CPA LLC), you accept these Terms & Conditions.

This agreement is between you, the client, and Crabtree Public Accounting, LLC. All references to "CPA LLC," "we," "our," or "us" refer to:

Crabtree Public Accounting, LLC

**433 W. Central Ave. Ste. 3,
Jamestown, TN. 38556.**

DEFINITIONS

"Opting In," "Opt In," and "Opt-In" refer to requesting, joining, agreeing to, enrolling in, signing up for, acknowledging, responding to, or otherwise consenting to receive one or more text messages.

"Text Message Service" includes any arrangement or situation in which we send one or more messages addressed to your mobile phone number, including text messages (such as SMS, MMS, or successor protocols or technologies).

CONSENTING TO TEXT MESSAGING

By consenting to receive text messages from us, you agreed to these Text Messaging Terms of Use, as well as the "CPA LLC TEXT MESSAGE SERVICE PRIVACY POLICY" below, incorporated herein.

E-SIGN DISCLOSURE

By agreeing to receive text messages, you also consent to the use of an electronic record to document your agreement. You may withdraw your consent to the use of the electronic record via text message by replying STOP.

TEXTING COMMUNICATION AND ENGAGEMENT LETTERS

Text communications will not be used to negotiate, confirm, or terminate the terms of Engagement Letters for other services provided by CPA LLC. If by text the client indicates concern or dissatisfaction with services prescribed by Engagement Letters, employees of CPA LLC will contact the client via phone call or email to resolve those matters in person or through a more secure and expedient platform. If necessary, termination of an Engagement Letter will be completed through a more secure and expedient platform, including a signature unique to that termination.

TERMINATION OF TEXT MESSAGE SERVICES BY CPA LLC

CPA LLC reserves the right to terminate text message services with any client in order to best fulfill requirements of Engagement Letters, Accounting Professional Ethics, State or Federal Law. Such termination may take place at any time without prior notice as deemed necessary by CPA LLC.

CPA LLC TEXT MESSAGE SERVICE PRIVACY POLICY

We respect your privacy. We only use information you provide through this service to transmit your mobile messages and respond to you. This includes, but isn't limited to, sharing information with platform providers, phone companies, and other vendors who assist us in the delivery of mobile messages. Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties. Nonetheless, we reserve the right always to disclose any information, as necessary to satisfy any law, regulation or governmental request, to avoid liability, or to protect our rights or property. This Text Message Service Privacy Policy applies to your use of the Text Message Service and isn't intended to modify our general Privacy Policy, incorporated by reference above, which may govern the relationship between you and us in other contexts.

COSTS OF TEXT MESSAGES

We do not charge you for the messages you send and receive via this text message service. But message and data rates may apply, so depending on your plan with your wireless or other applicable provider, you may be charged by your carrier or other applicable provider.

FREQUENCY OF TEXT MESSAGES

This Text Messaging Service is for conversational person-to-person communication between you and our employees. We may send you an initial message providing details about the service. We may also send reminder messages relevant to deadlines and services which we have agreed to fulfill for you but only as outlined in the most current engagement letters signed by both you and CPA LLC . After that, the number of text messages you receive will vary depending on how you use our services and whether you take steps to generate more text messages from us (such as signing up for broader texting services that may provide reminders beyond the services for which our services have been engaged).

PRIVATE AND SENSITIVE FINANCIAL DATA

CPA LLC will never provide, request or share private and sensitive financial data via SMS text message. When necessary to acquire this information other platforms will be used and communicated at the time of that exchange. Clients should never share private and sensitive financial data via text message with us or any other party. We will not be liable for security of such data sent by clients via SMS text message.

OPTING OUT OF TEXT MESSAGES

If you no longer want to receive text messages, you may reply to any text message with STOP, QUIT, END, REVOKE, OPT OUT, CANCEL, or UNSUBSCRIBE. As a person-to-person communication service, opt-out requests are specific to each conversation between you and one of our employees and their associated phone number. After unsubscribing, we may send you confirmation of your opt-out via text message.

CONTACT US

For support, contact our offices via the CONTACTS page on our website:

<https://crabtreepublicaccounting.com/contact>

Initial SMS Response to those who have opted in:

Crabtree Public Accounting LLC:

Thanks for signing up for reminder texts! Text HELP for help; STOP to opt out. Msg & data rates may apply; frequency varies. Text messaging may not be entirely secure due to the nature of the SMS platform. Your private data will never be sent from us or requested from you via text.

Consent for employees

By signing up via this form, I agree to get text messages from Crabtree Public Accounting relating to my job while employed. Message frequency varies. Message & data rates may apply. Reply STOP to opt-out at any time or HELP for more information. View our terms and privacy policy on our website www.crabtreepublicaccounting.com/contact.