

Meeting the Need:

Assessing Volunteer Service Delivery in Sault Ste. Marie

What began as Capstone project, has become a passion project.

I was given the unique opportunity to engage with local leaders of volunteer-reliant non-profit organizations to gain a better understanding of their common challenges and needs.

The focus of this project is to gain an understanding of the challenges faced by these organizations and the impacts on both the organization and the well-being of our community.

Challenges:

Shared struggle to attract and retain the volunteers who are vital to the success of their ongoing program delivery

Organizations operate within their own silos even though they often share a common client base

Aligning volunteer skills and availability with service recipient and organizational needs

Goals:

Break down silos; share resources and streamline onboarding processes

Build a robust and resilient volunteer base with a variety of skills that can be shared across organizations