

Student Complaints Statement

The State Authorization Unit of the University of North Carolina System Office serves as the official state entity to receive complaints concerning post-secondary institutions that are authorized to operate in North Carolina. If students are unable to resolve a complaint through the institution's grievance procedures, they can review the Student Complaint Policy (PDF) and submit their complaint using the online complaint form at [Student Complaints Site \(https://studentcomplaints.northcarolina.edu/form\)](https://studentcomplaints.northcarolina.edu/form). For more information contact:

*North Carolina Post-Secondary Education Complaints
223 S. West Street, Suite 1800
Raleigh, NC 27603
(919) 962-4550*

To file a complaint with the Consumer Protection Division of the North Carolina Department of Justice, please visit The State Attorney General's web page at: [NCDOJ site \(https://ncdoj.gov/file-a-complaint/\)](https://ncdoj.gov/file-a-complaint/). North Carolina residents may call (877) 566-7226. Outside of North Carolina, please call (919) 716-6000. En Espanol (919) 716-0058. If you choose to mail a complaint, please use the following address:

*Consumer Protection Division
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001*