

T&T Lab Collections LLC

Privacy Policy & HIPAA Notice of Privacy Practices

Effective Date: August 1, 2025

Privacy Policy

T&T Lab Collections LLC (“Company,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website (tllabcollections.com) or use our services.

Information We Collect

- Personal Information (name, email, phone, address)
- Health & Testing Information (necessary for DOT and non-DOT services)
- Technical Information (IP address, cookies, browser data)

How We Use Your Information

- Provide and manage services
- Process payments
- Respond to inquiries
- Comply with DOT and HIPAA requirements
- Improve our services

How We Share Your Information

- With labs, MROs, TPAs, or employers as required
- With service providers (payment, IT, hosting)
- For legal or regulatory purposes
- During business transfers

Data Security

We use industry-standard safeguards to protect your data. However, no system can guarantee 100% security.

Your Privacy Rights

Depending on your location, you may have the right to access, correct, or delete your information. Requests can be made by contacting us.

HIPAA Notice of Privacy Practices

This Notice describes how medical information about you may be used and disclosed, and how you can access this information.

Our Responsibilities

We are required by law to maintain the privacy of your protected health information (PHI) and provide this Notice.

How We May Use and Disclose PHI

- For Treatment: DOT/non-DOT testing, collections, and lab services
- For Payment: Billing you, your employer, or third parties
- For Healthcare Operations: Quality assurance, compliance
- As Required by Law: Including DOT regulations
- Business Associates: Trusted partners who assist in services

Your Rights

- Access & Copies of records
- Request corrections
- Accounting of disclosures
- Restrictions on disclosures
- Confidential communications
- Paper copy of this Notice

Complaints

If you believe your privacy rights have been violated, you may file a complaint with us or with the U.S. Department of Health & Human Services.

Contact Information:

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