



THE CANINE PALACE PET GROOMING OWNER WAIVER AND LIABILITY CERTIFICATION

Owner's Name _____
Address _____ City _____
Province _____ Postal Code _____
Phone Number _____ E-mail _____
Pet's Name _____ Breed _____
Age _____ Weight _____ Sex _____
Vet's Name & Address _____
Phone Number _____

Your pet is very important to us, here at The Canine Palace we make every effort to make your pet's grooming experience as safe and comfortable as possible. Safety is our top priority for both our staff and your pet.

Grooming Services: We will provide grooming services including but not limited to: bathing, haircutting/styling, nail trimming, ear cleaning, de-shedding, and other grooming procedures based on the pet's needs and the Client's request.

Health and Medical: All pets must have a current **Rabies Vaccination Certificate** on file prior to receiving any grooming services. Clients may provide a printed copy, a photo, or a digital copy via email, text or whats-App.

- If fleas or ticks are found, the pet will be treated at the groomer's discretion and the client will be charged an additional fee.
- Aggressive pets may be refused or may incur an additional handling fee. If the pet becomes aggressive or unmanageable, grooming may be stopped for the safety of all involved.

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after the grooming service. All medical expenses for veterinary care will be covered by the pet's owner upon signing this agreement.

Injury and Emergency Care: While every effort is made to ensure a safe grooming experience, grooming equipment and procedures carry inherent risks. Grooming equipment is sharp and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quickening of nails, etc. In most cases this can happen when a dog is moving around. Your pet's safety is our number one priority.

Photographs and Media: The Client consents to The Canine Palace taking photos or videos of their pet during grooming, which may be used for promotional purposes (e.g., social media, website, advertising).

No-Show/ Late / Cancellation Policy: We confirm all appointments by phone 2 days prior to the appointment. No shows or cancellations less than 24 hours prior to the scheduled appointment will be charged a no-show fee of \$50.00.

- Late arrivals of more than 15 minutes may require a rescheduling.
- Late Pick Up Fee: \$15 per 15 minutes, post 30 minutes pick up call/text.

I warrant that my pet is current with the vaccinations required by law, and that my pet is healthy to the best of my knowledge. The Canine Palace reserves the right to refuse service to customers whose pets may pose a threat to us or to the other pets left in our care at our sole discretion.

The owner agrees to be responsible for any property damages caused by his/her pet.

Name (print) _____

Owner's Signature _____ Date _____