### THE GATEWAY POST

### THE CEO CORNER

Dear Gateway Community,

As we embark on the first quarter of 2025, I am delighted to reflect on the remarkable achievements of Gateway Residential Services in 2024. Our commitment to excellence and unwavering dedication to those we support have led to a year filled with significant milestones and progress.

At the close of 2024, Gateway was proudly supporting 109 individuals, each of whom is at the heart of our mission. We are thrilled to share that we exceeded our satisfaction targets across the board. Consumer satisfaction reached an impressive 95%, and 93% of the people we support successfully met their Person-Centered Individualized Support Plan (PCISP) outcomes. These accomplishments are a testament to the hard work and dedication of our entire team.

Our Gateway Academy day program continued to grow, providing enriching experiences and opportunities for personal development. Additionally, we expanded our Supported Living services in the Evansville region, ensuring more individuals have access to the support they need to thrive. We also welcomed new Behavioral Clinicians to our team, enhancing our capacity to provide specialized care and support.

These achievements would not have been possible without the dedication and hard work of our staff, the trust and collaboration of our stakeholders, and the resilience and progress of the individuals we support. Together, we are building a brighter future, one step at a time.

Thank you for being a part of the Gateway community. We look forward to continuing this journey with you in 2025 and beyond.

Warm regards, Shanté Jones-Foster CEO, Gateway Residential Services



Our CEO Shanté Jones-Foster

#### Inside the Gates:

- Gateway Greats Our Newest Gaters
- Gateway Greats-GaterAid Winner
- Gateway Town Hall
- Stay Connected

## **GATEWAY GREATS**



### **OUR NEWEST GATERS**

Hello, my name is Stephanie Blackwell and I am the Program Director of the south region. I have been in the social work field for 20 years. People are my passion, and I am excited to assist our individuals in living their best most meaningful lives. When I'm not at work, I enjoy spending time with my family, spoiling my three dogs, trying new healthy foods, and going to the gym( this is a new hobby). Fun fact, I'm terrified of chickens and I am the Dollar Tree Queen. I look forward to learning more about each and every one of you.

Hello, my name is Kisha Jarrett. I am currently the Director of Community Services. I have been in this field for 20+ years. One thing that drives me to love what I do is the difference we make in the individuals we serve. I am excited to continue my leadership skills within the company. I look forward to expanding the individual's demographics, advocating for the individuals, and being a mentor to the individuals under my guidance. On a more personal note, I would like to tell you all a little bit about myself. I take an interest in traveling the world, shopping, bowling, and spending quality time with my friends and family. I would like to share a quote that I go by in my personal life.

"Be the change that you wish to see in the world" ~Mahatma Ghandi



## **GATEWAY GREATS**



# INDY GATERAID WINNER: JORDAN CHAMBERS

Jordan has been with Gateway since April 2023 and consistently goes above and beyond in her role. She adheres closely to Gateway's policies and procedures and treats Carrie as a capable adult, encouraging her to advocate for herself. Jordan often steps in to cover shifts, ensuring Carrie's well-being.

Recently, Carrie had a cancer scare, and Jordan provided essential support and encouragement. She educated herself on potential changes and proactively sought services to assist Carrie. This speaks volumes about Jordan's character—she is a selfless, kind, and compassionate individual who genuinely cares for others.

Despite losing a sibling last year, Jordan continued to check on Carrie and maintain her schedule. Her dedication to ensuring Carrie lives a meaningful life is admirable. Jordan is highly respected and often sought after for advice by Carrie's IST and medical team. She deserves the GaterAid Award for being an outstanding team player and setting a high standard as a Gateway representative.

# Celebrating Corporate Citizenship and Community Engagement

## GATEWAY TOWN HALL

THE GATEWAY TOWN HALL GROUP IS A TEAM OF PEOPLE WHO GET SUPPORT FROM GATEWAY RESIDENTIAL SERVICES. THEY PLAN ALL THE FUN EVENTS AND GIVE FEEDBACK ON HOW GATEWAY CAN IMPROVE. IN THE LAST PART OF 2024, THE TOWN HALL GROUP MET EVERY MONTH AND ORGANIZED SOME AWESOME EVENTS:

### GATEWAY FALL FEST

On October 18th, they
had a party at Fort
Harrison State Park with
food, dancing, a costume
contest, and Halloween
games. Everyone had a
blast!

### THANKSGIVING DINNER

On November 21st, they hosted a big dinner with yummy food and good times with friends.

#### What's Next:

January - New Year's Basket
February- Chocolate Covered Kisses Dance
March- March Madness Game Night





#### CHRISTMAS ON MAIN

On November 24th,
Gateway had a hot
chocolate stand for
people watching the
parade in Evansville. It
was a great way to
spread holiday cheer!



On December 15th, they had another fun event with food, gifts, and holiday spirit.

## STAY CONNECTED



#### **Mission**

Helping people live a meaningful and purposeful life in the direction of their choice.

#### **Our Vision**

Gateway envisions a world in which all people are accepted and valued members of their chosen communities.



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