

VILLA RIO VISTA VISITATION POLICY

POLICY: As required by Florida law, Villa Rio Vista ALF policy allows a Resident to have two (2) visitors from 9:00 a.m. to 9 p.m. at a minimum, with extended hours for Essential Caregivers. At times there may be circumstances which restrict Resident visitation, such as a pandemic, the flu or presence of infectious diseases which may require isolation. In such cases, Villa Rio Vista ALF shall comply with all requirements imposed by the CDC, the Florida Department of Health, the Agency for Health Care Administration and Florida Department of Emergency Management.

The following are the procedures to be followed to identify Essential Caregivers for residents and the expectations. These procedures will be administered equally to all residents that request to have an essential caregiver, without regard to race, color, religion, sex age, national origin, disability, or veteran status.

Villa Rio Vista believes that family members and friends provide emotional support to help a resident deal with a difficult transition or loss, upsetting event, making major medical decisions, needs cueing to eat and drink, stops speaking, or end-of-life. The Administrator or Lead Staff Person may provide exceptions to the 2-hour visitation on a case-by-case basis for end of-life residents. This is to allow more time with your loved one during these difficult times. These hours may extend beyond the 8:00 a.m. -10:00 p.m. and must be discussed and agreed upon in writing by the resident's responsible party.

PROCEDURE FOR ALL RESIDENTS: Villa Rio Vista ALF requires the following procedures to comply with the Florida Law. Before in-person visitation, for Visitor and Essential Caregivers and must adhere to the following procedures:

1. All residents and/or POA/Guardian, if appropriate, will be asked if they wish to identify an Essential Caregiver at move-in.
2. VILLA RIO VISTA ALF limits the total visitors as designated in this policy to not more than forty-five (45) visitors at a time. Unless authorized by the Administrator or his/her designee.
3. The Administrator will oversee infection prevention and control training for all residents.
4. Visitors will be required to wear mask only in accordance with *Rule 59AER 23-2, F.A.C.* and no visitor shall be required to provide any proof of vaccination or immunization.
5. Visitors will be asked to exercise hand washing as often as possible throughout the day as a precaution; or in the alternative use hand wipes or hand sanitizer if available at the facility.
6. In instances where a health care provider has required additional precautions for particular residents. The resident's family, friends and guest will be provided information by the staff related to the additional precautions. However, no other requirements will be necessary unless

required by the Florida Department of Health, the Agency for HealthCare Administration, or an Agency, Department with authority to impose such requirements; or a health care provider as required by 59AER 23-2, F.A.C.

7. Additionally visitors will be required to adhere with the infection control and education policies for visitors. Infection Control policies may change from time-to-time and may require a visitor to wear Personal Protection Equipment (PPE) including properly donning necessary PPE and adhering to hand hygiene. However, this occurs only if such requirements are made mandatory by a Department or another Agency requiring such adherence. Staff will provide directions on the proper use of PPE. **At no time shall visitors be subjected to a more stringent requirement than our staff unless it is accordance with 59AER23-1 or 59AER23-2, related to facial coverings.**
8. All residents are asked to update as requested the named Essential Caregiver of record within twenty-four (24) hours. However, the designation can be performed at the time of the Essential Caregiver's arrival.
9. Your screening may at some include temperature checks and/or a questionnaire about health status.
10. While minimizing physical contact and social distancing may be encouraged to limit exposure, consensual physical contact between a resident, client, or patient and the visitor shall **NOT** be prohibited.
11. While minimizing physical contact and social distancing may be encouraged to limit exposure, consensual physical contact between a resident, client, or patient and the visitor shall **NOT** be prohibited.

ADDITIONAL PROCEDURES FOR ESSENTIAL CAREGIVERS:

Florida Statute 408.823 provides for additional requirements/assurances for resident visitation during certain circumstances. The visitation policy and procedure allow in-person visitation by Essential Caregivers in all of the following circumstances, unless the resident, client, or patient objects:

- a. End-of-life situations.
- b. A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
- c. The resident, client, or patient is making one or more major medical decisions.
- d. A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- e. A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- f. A resident, client, or patient who used to talk and interact with others is seldom speaking.

12. All residents are asked to update, as requested, the named Essential Caregiver of record within twenty-four (24) hours of a visit. However, the designation can be performed at the time, even at the arrival of the Essential Caregiver.
13. A resident, client, or patient may designate a visitor who is a family member, friend, guardian, or any person they choose as an essential caregiver.
14. The Communities essential caregiver visitor's policy is available at the front desk should you misplace yours. If at any time Villa Rio Vista ALF creates a webpage, the policy shall also be available on its webpage. An Essential Caregiver may be designated at admission or any time during a visit with a resident.
15. Visitation hours for Essential Caregivers shall be from 8:00 a.m. to 10:00 p.m. for essential caregivers (two additional hours). Any visitation outside of those hours will be considered upon request to the Administrator. However, a request for additional visitation hours in excess of the extended visitation will not be unreasonably refused. Additionally, because of the size of the community, we may limit the number of essential caregivers to not more than two per resident. However, the facility shall be liberal in the adherence to this requirement in order to allow residents to visit with family, friends and guest of their choosing. The lead staff on duty shall also have the authority to extend visitation hours and the amount of visitors.
16. No essential caregiver will be asked or required to provide care to any resident. However, should the essential caregiver desire to do so, we encourage them to do so.
17. The Administrator shall:
 - i. Identify locations for visitation/care that may occur for residents in shared spaces and rooms/areas with minimal common space to identify maximum time availability.
 - ii. Provide outdoor visitation spaces that are protected from weather elements, such as porches, courtyards, patios, or other covered areas that are protected from heat and sun, with cooling devices, if needed.
 - iii. Create indoor visitation spaces for residents in a room that is not accessible by other residents or in a resident's private room if the resident is bed bound and for health reasons cannot leave his/her room.
18. Villa Rio Vista ALF does not require an essential caregiver to provide necessary care to a resident, client, or patient of a provider, and providers may not require an essential caregiver to provide such care.
19. Luisa Liam is designated as the person responsible for staff adherence to our visitation policies and procedures. Luisa Liam may be contacted at 754-221-8594
20. Policy Consent: Signing this policy acknowledges an understanding of the visitation policy. Failure to adhere to the policy may result in suspension of in-person visitation.

VISITATION POLICY ACKNOWLEDGEMENT

**This statement verifies that I, _____ have received a copy of the
VISITATION POLICY AND PROCEDURE.**

Signature of Visitor: _____ Date: _____