

IN RESIDENCE GUIDE

WELCOME TO VILLA DEL MAR

BUILDING E ~ UNIT 101

PLAYA DEL SOL

DIALING LOCALY AND LONG DISTANCE

Country Code: 52

Cell numbers in Puerto Aventuras:

- 044 + 10 digit number

Local numbers:

- just dial the last 7 digit number (playa del Carmen, Puerto Aventuras, Akumal, Tulum)
- 01.998 plus the 7 digit number for Cancun

Direct Long Distance to the United States or Canada:

- Before dialing, wait for a dial tone. Don't hang up before then.
- The charges for a call begins when the call is answered. If the line is busy or is not answered, there is no charge.

To Direct Dial Long Distance:

Dial: service access code + area code + telephone number

Service Access 00+1+ US Area Code + Number Code
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Service access codes: Domestic= 01 U.S & Canada= 00+1 International= 00

To Direct Dial International Long Distance:

Dial: service access code + country code + area code + destination number

Service access codes: Domestic= 01 U.S & Canada= 00+1 International= 00

Long Distance via Operator (Personal Assistance)

Domestic = 020	International = 090
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TelMex (Card Telephone)

TelMex cards may be purchased from most retail outlets in different denominations. They allow you to call anywhere in the world. There are "card only" payphones located though out the city.

HEALTH CARE SERVICES

Country Code: 52

Area Code: 984

Ambulance

Ambulance Emergency

873.0493

Police & Fire

Playa del Carmen Police Department

873.0163

Playa del Carmen Fire Department

879.3670

Puerto Aventuras Security Booth

873.5173

Poison Control- Use USA Vonage Phone

1.800.456.7707

Hospitals/Clinics

Playa Med (Emergency Room)

879.3155

Highway 307 and Calle 28, Playa del Carmen
(west side of highway if coming from Puerto Aventuras)

Medica del Carmen

873.0885

25th Ave and Calle 2

Akumal Medical Service (24 hour)

875.9393

Plaza Ukana I Local #24, Akumal

24-Hr. On-Call:

House calls available to Riviera Maya

044.984.806.4616

Hyperbaric Chamber (dive-related injuries)

873.1365

10th Ave. and Calle 28

Dr. Miguel Angel Galindez Negrón (English-speaking)

044.984.876.5489

Puerto Aventuras

044.984.875.0486

Pharmacies

Medica de la Riviera Medical Services & Drugstore

875.9372

Akumal Pueblo

or 875.9334

Puerto Aventuras Marina also has a Pharmacy

DIRECTORY OF GUEST SERVICES

Country Code: 52

Area (City) Code:

984

Airlines

American Airlines

800.904.6000

Aeromexico

800.021.4000

Continental Airlines

800.900.5000

Delta Airlines

800.902.2100/
01.800.849.1529

Mexicana Air

800.502.2000

Northwest Airlines	800.447.4747
US Airways	800.007.8800
United Airlines	800.003.0777

Airport

Cancun International Airport
Carretera Cancun-Chetumal Km 22 Contact airline directly

Consulate

American Consulate
Plaza Caracol No. 11, 3rd Floor, Cancun 998.883.0272

Currency Exchange

Puerto Rentals (via Destination Concierge) Centro
Comercial Marina, Puerto Aventuras 873.5419

Banks *(ATMs, currency exchange, all services)*

Banamex
Ave. Juarez 189 between Calle 20 and 25, and 10th
Ave and Calle 12 873.1004

BBV Bancomer
Ave. Juarez between 25 Norte St & 30a Ave. 873.0406

Vehicle Rental

Budget Car Rental
1RA Sur y Zona Maritima Federa, Playa Marina
Local #4, Playa del Carmen 01.800.472.3325

Executive Car Rental- Puerto Aventuras 873.5492

Tours and Transportation

Paradise Tours
Inside Omni Hotel, Puerto Aventuras
Stuart Rowley, General Manager Please contact concierge

Beauty Salons and Spas

**Arrange facials and massages through
Destination Concierge**

Office: 873.5662
Mobile:044.984.127.7260

Itza Spa

5th Ave (Quinta Avenida) and Calle 14, Playa del
Carmen

803.2588

Florists

Contact Destination Concierge

Office: 873.5662
Mobile:044.984.127.7260

Grocery Stores

Sam's Club (U.S. memberships apply)
East side of Hwy. 307, between Playacar entrances,
Playa del Carmen

803.5970

Chedraui Supermarket
Carretera Federal y Calle 1 (15 min. drive)

803.1267

DAC – Produce Market
30th Ave. and Constituyentes (east side of street in
Playa del Carmen)

Super Akumal and Richard's
Small shops on Puerto Aventuras Marina

Wal-Mart

Ave. 30th and 8th Street
Playa del Carmen

MEGA grocey store
Ave 30th with corner Constituyentes Ave.

Movie Theater

Cine Hollywood (American films in English)

Corner of Avenida 10 and Calle 8 in Plaza Pelicanos,
Playa del Carmen

Babysitting Service

Contact Destination Concierge

Office: 873.5662
Mobile:044.984.127.7260

SUGGESTED RESTAURANTS

Restaurants in Puerto Aventuras

Xenote

Xenote is the only air-conditioned restaurant in Puerto Aventuras. Outdoor dining is available on the veranda overlooking the sea and is the only restaurant with a beach palapa bar. Located inside The Omni Puerto Aventuras Hotel, Xenote specializes in Mayan and Yucatecan cuisine, as well as international dishes. Open for breakfast, lunch and dinner.

Café Ole

International fare, where everyone meets everyone. The restaurant is also known for having live music at night and wonderful homemade pies for dessert.

The Pub

The place to go for beer, bar food and daily specials. Make sure you get the chips and salsa! Every Thursday night, The Pub serves baby back ribs. There is live music during the weekends.

Trebol

Catch your favorite sports game while dining on great food. They have the best fresh onion soup.

Mediterraneo

Mediterraneo offers Italian-International fare with friendly service. The restaurant is closed on Mondays and is only open for dinner.

Tirami Su

Homemade pastas, fresh seafood and fantastic steaks. The owners, Donna and Memo, are a great source of travel information.

Arigato

The freshest fish you will ever have. Offering sushi, salads and creative dishes, this is the perfect place for healthy, yummy food. The restaurant is open for lunch and dinner only.

Italian Bakery

Best place for pizza or if you want to enjoy a huge breakfast. They offer fresh juice selections and are dog friendly.

Café Café – (Internet Access)

Best sandwiches in town and best sweets!!!! Café Café has great coffee and homemade desserts. They also have the fastest internet connection in Puerto Aventuras.

Gringo Dave's

If you want to get wild, sing karaoke and get free drinks, visit this outdoor spot during dinner hours.

La Caribana

Dona Yoli creates daily specials consisting of soup, main course and a drink for 45 pesos (\$4-\$5). Her home cooking is inspired by Mayan cuisine, and is the best value in town.

Richard's Quarterdeck

The place to go for surf and turf.

Taco P:aco

Don't be fooled by the street side cart. Tourist and taxi drivers alike have never had a better fish or shrimp taco.

Find Paco at the PA entrance by the gas station.

Restaurants in Playa del Carmen-15 minute drive to the North**Ajua Mayan Lobster & USDA Black Angus Steak House**

Calle 4 between 5th and 10th Avenue

(984) 873.2523 – local

(818) 581.4075 – from the USA

www.ajuamaya.com

A popular fine dining establishment featuring authentic Mayan Cuisine and such specialties as fresh lobster and seafood, Angus beef, Chiapaneca Fiesta dishes, Mayan Virginian BBQ as well as tableside prepared Caesar salads. The Ajua Salsa Club has live music and dancing!

Alux Restaurant & Lounge

(984) 873.1748

Alux is located in a collection of labyrinths in an enormous underground cavern, creating a magical atmosphere for this bar and restaurant. Stalactites, flickering candlelight and the sounds of live music add to the mystery. Dine on the international cuisine while attentive staff cater to your needs.

Il Barreto

(984) 803.0257

Charming owner Barbara will make this a great Italian dining experience. Located on Calle 26th and 5th Ave.

Viva Café

Between 5th and 1st Ave on 12th street.

Don't miss it!

Blue Parrot Restaurant

Calle 12 on the beachfront

This is Playa's premier party location. Great place to eat during the day and a good restaurant to start the night with. Also contains the Dragon Bar with live music.

Byblos

(984) 803.1350

You will receive first class service in this romantic and cozy French restaurant featuring local and imported products such as escargots, foie gras, duckling, and quail. Start in the wine bar and then choose from indoor or outdoor dining.

Casa del Agua

(984) 873.0930

This artful cafe is recognized as one of Playa's most interesting dining experiences. Offering great views from the balcony, the European-styled menu will tickle your taste buds with a tantalizing bit of Mexican flavor. The evenings turn romantic with live music and an eclectic crowd.

The Coffee Press

Calle 2 between 5th Avenue and the beach

This is Playa del Carmen's morning meeting place. Savory eggs Benedict, ranchero, pancakes, waffles, migas, homemade cakes and breads, fresh fruit smoothies and excellent coffee.

Da Gabi Ristorante

5th Avenue Calle 12

Excellent Italian cuisine with brick oven baked pizza, homemade fettuccini, fresh seafood and salads, grilled vegetables, New York and T-Bone steaks, great desserts, and coffee.

Glass Bar

12th Street and 5th Avenida

Come dine at one of Playa del Carmen's best restaurants. The fine wines and cuisine emphasize the European roots of the whole place, or more specifically, the Italian roots. Dishes include Caprese salad, carpaccio of octopus, spaghetti with seafood and Milanese chicken. The chef is Italian, the food is very high quality and most imported from Italy and the extensive wine cellar is predominantly Italian.

El Olivio Tapas Bar

(984) 873.2397

The flavors of Spain come alive at this cozy restaurant. The authentic Spanish chef brings new flair to traditional Spanish recipes.

El Provensal

5th Ave between 12th and 14th

Delicious French, International, seafood and grilled food served in a large amphitheater-style room with a palapa roof.

Fly Restaurant Bar

(984) 803.1350

Elegance is always on the menu at Fly. The house specialty, lobster, is not to be missed at this upscale restaurant. Great place to spend a special evening and the place to be seen in Playa del Carmen. Reservations are requested.

Impala

(984) 873.1000

Impala is a warm, intimate and comfortable space with a Zen-like feel. The oyster bar and an innovative menu is laced with Asian and European tastes and are the best in Playa del Carmen. There is also live music and a VIP area.

La Caprichoza

5th Avenue between calle 12 and 14

This is a fun Mexican restaurant that offers steak, seafood, flaming drinks and desserts while dining in a fun environment. Kevin Aruda, the VP of Member Services, personally recommends this restaurant.

La Cueva del Chango

La Cuervo del Chango is located in a large palapa surrounded by tropical plants with a small river that runs through it. They have excellent food, fresh juices and freshly roasted coffee and bio products. It is a nice place to go to with children because they can run around safely.

La Parrilla Mexican Grill

5th Ave. and 8th

www.parrilla.com

La Parrilla serves Mexican, International, and vegetarian and seafood dishes for lunch and dinner. Salads, desserts and specialty coffee prepared at your table. Live Mexican music every night.

Sur

5th Ave and Calle Corazon

Founded by a group of Argentineans, this restaurant specializes in International cuisine, to which is adds Mediterranean dishes and seafood.

Yaxche Maya Cuisine

8th Street, Between 5th and 10th Ave.

(984) 873.2502

www.mayacuisine.com

This is one of Gina's favorite restaurants in Playa del Carmen! The Yaxche serves up traditional Mexican food in beautiful surroundings. The waiters are top-notch.

Party Places in Playa del Carmen

Mambo Café

Between 5th & 10th Ave. on 6th street.

Bring your dancing shoes and your pretty dress to night the dance away to live salsa bands.

Santanera

Between 5th & 10th on 12th Street

Upstairs lounge bar

Downstairs disco

Deseo Lounge

5th Ave between 10th & 12th Street

Great place to meet people. Intenational Dj's

Blue Parrot on the beach and 12th street.

Beach party.

Tulum Area

Restaurante Hechizo

Reservations: 044 (984) 1000.710 or
hechizo@bigfoot.com

Restaurant Hechizo is highly recommend by Gina, your Destination Concierge, for a truly unique and unforgettable dining experience! Owners Hui and Stefan Schober set the stage for you with their secluded out-of-the way location, build anticipation with their poetry-like entrée descriptions, and reward you with delicious and well prepared dishes. Just ask Gina! She can't stop raving about Hui and Stefan, the service, the ambiance and of course the food!

Be prepared to spend you evening at Restaurant Hechizo. The restaurant will seem intimidating to get to because you drive on a bumpy dirt road for about 20 minutes but you will be rewarded at the end. Seating times are at 6:30, 7:30 and 8:30 pm. Please use the phone or email above to make reservations or Gina will be happy to oblige for you. Closed on Mondays. [Driving directions at end of this document.](#)

Mezzanine Restaurant

www.mezzanine.com.mx

this great little restaurant serves thai food and the best cocktails in Tulum. They are open for breakfast/lunch and dinner.

Watch the sunset have a drink and on Fridays they have great beach parties with international DJ's.

SUGGESTED ACTIVITIES

INTRODUCTION

Puerto Aventuras in the Riviera Maya region of Mexico's Caribbean coast is brimming with possibilities to relax, explore, and make use of the beautiful surroundings. An area long known for its white-sand beaches, recreational, cultural, and historical attractions, the Riviera Maya has quickly obtained status as a top visitor destination. The following are suggested activities that hope to help you make the best of your time in Puerto Aventuras.

NATURE PARKS

Xcaret Eco Theme Park

Tel. 011.52.998.898.1900 (outside Mexico)

01.998.898.1900 (within Mexico)

www.xcaret.net

Not your typical roller coaster theme park, Xcaret Eco Theme Park is located in Playa del Carmen, just minutes from your Puerto Aventuras penthouse. Xcaret has blended development with conservation and culture with entertainment to create an interactive exploration of Mexican paradise. Activities here may satisfy everyone in the family or just make for a fun-filled day. We suggest arriving early, or after 3 pm to receive reduced entrance fee. Please wear comfortable clothing with your swimming suit. These activities are some suggestions:

Dolphin Swim Program

Archaeological Tours

Swim in underground rivers

Scuba Dive

Snorkel

Visit the Reef Aquarium or Aviary

Learn about the Mayan culture at the Mayan Village

Horseback riding

Look for wildlife– monkeys, sea turtles, jaguars, panthers, butterflies,
deer, or visit the bat cave!

Entrance Fees:

Open Daily from 8:30 am to 9:00 pm

	Adults	Children
Tour from Playa del Carmen	\$85.00 US	\$42.50 US

Activities included:

- Roundtrip air-conditioned transportation from the selected city (Tours only)
- Guided tours available throughout the park (Tours only)
- Interactive: Coral Reef Aquarium – Butterfly Pavilion – Wild Bird Aviary – Bat Cave -Orchid Farm - Mushroom Farm Marine Turtles - Mammal Island - Botanical Garden - Apiary
- Aquatics Underground River - Inlet – Natural Wells— Beach
- Cultural: Spectacular Night Show, in Village - Archaeological Sites, Museum, Mexican Corner
- Adventure: Mayan River

Activities with an extra charge:

- Aquatics: Sea Trek – Scuba – Dolphins – Snorkeling – Diving
- Adventure: Sky Tour
- Baby cars – Wheelchairs – Snorkel Equipment – Lockers

Xel-Ha**Tel. 01.984.875.6000** for information/reservations (within Mexico)**Playa del Carmen Park Office 01.984.873.3588**

Xel-Ha is a more reasonably priced and eco-park offering exceptional diversity on the grounds of an old Mayan harbor. Xel-Ha is a remarkable recreational site where visitors can explore a multitude of natural wonders including a labyrinth of waterways and paths through the tropical jungle, lagoons of transparent turquoise water, private inlets and coves, cenotes (fresh water sinkholes or natural wells), a cool river which flows through a mangrove forest, multicolored fish, and a verdant lush jungle. One of the region's most ample ecological areas, Xel-Ha embraces the natural aspects of the area with a progressive philosophy of sustainability. The natural and historical heritages only enhance the vast array of activities and facilities to undoubtedly make this park one of the most popular tours in the Riviera Maya. Please arrive early for the best experience. Can get very busy.

Open daily from 9:00 am – 6 p.m. Park fee varies.

Located on Kilometer 240 on the Carretera Chetumal.

WATER ACTIVITIES

The Riviera Maya's 81-mile stretch of beachfront provides the perfect backdrop for sun, surf, and relaxation. The white sands and azure waters (average temperature: 79° F) have helped propel the area into the top tier of holiday destinations. Home to more than 500 species of fish and many turtles, the Great Maya Reef off the coast provides an ideal opportunity to test the waters of the Caribbean. There is something for everyone!

Please be aware that all beaches allow topless sunbathing.**Cenotes: Wonders to Behold**

The Caribbean offers spectacular coral reefs and one of the most impressive cave systems in the world, and it is all available from the Puerto Aventuras Marina. Such caves, or cenotes (meaning "sinkhole"), are unique to the Riviera Maya and originated when

areas of land above the subterranean rivers collapsed and flooded after the Ice Age. Cenotes were once thought to be sacred entrances into the Maya spiritual underworld, and now provide access to the underground waterway network while showcasing impressive rock formations (stalactites and stalagmites). The Yucatan Peninsula is home to thousands of cenotes with varying levels of access; for example, lake-level sinkholes are popular swimming areas while those that are fully submersed offer scuba divers one of the few places in the world to experience cavern diving.

The following are some of the most popular cenotes, located south of Puerto Aventuras:

Gran Cenote- Snorkel or dive this large cave, full of large stalactites, stalagmites, and columns.

Chac Mool – contains jungle paths and two cavern zones with a noticeable water flow.

Taj Mahal – Trees and marine life grace this cenote where water flows along its outer edges.

Dos Ojos – Named “two eyes”, this site is located within a small Maya village. This is the home of East and West, two giant freshwater cenotes with huge columns that span two cavern zones.

Dive Shops

What better way to see the second largest coral reef ecosystem in the world than scuba diving? The Riviera Maya attracts a new breed of diver within the traditional market: those who wish to include underwater pleasures in a family, or multi-activity, vacation. In addition to the world-class diving of nearby Cozumel, Puerto Aventuras also has top dive shop facilities (PADI 5-Star) on-site to cater to the bold or the beginner. Dive Masters and Instructors are on staff for recreational dives and such certification courses as Discover Scuba, Open Water, Advanced, Rescue, Dive Master, and many Specialties (e.g. photography, night diving, and navigation). Additionally, technical training for cave and Nitrox diving is available from several experienced professionals. Equipment available.

***Allow 24 hours between flying and diving.**

Dive Aventuras (*recommended by Sport Diver Magazine*) Located inside the Omni Hotel

www.diveaventuras.com

Outside Mexico: 011.52.984.873.5031

Within Mexico: 01.984.873.5031

Aquanauts Dive Rite Tek Center

www.aquanauts-online.com

Outside Mexico: 011.52.984.873.5041

Within Mexico: 01.984.873.5041

Snorkeling

The coral reefs off of Puerto Aventuras are not limited to scuba divers! Snorkeling is a wonderful way to experience the underwater world without *all* of the equipment, so make sure to see the myriad of colorful fish and invertebrates that inhabit the area. The dive shops offer guided snorkeling trips to accommodate people of varying ages and experience levels. Night snorkeling is a special experience that everyone should try!

Countless interesting animals are more active in the dark, and many ecological wonders occur in the ocean at this time. Please remember that reefs are very fragile and therefore protected areas- touching and use of spear guns are prohibited. Refer to the following section on environmental diligence for further information. In addition to the stretch of Caribbean at your doorstep, these are further possibilities to explore:

Yal Ku Lagoon- Swim and snorkel in the fresh water of this aqua-colored lagoon. Located south of Puerto Aventuras on MEX-37. Open from 8 a.m.- 6 p.m. \$6 for Adults / \$3 for children.

Xel-Ha' National Park- Phone **011.52.984.875.6000** for information. Freshwater from nearby streams mixes with the ocean to create a highly diverse and dynamic environment. The calm lagoon waters are the perfect setting to see how animals occupy their time under the surface. Located on Kilometer 240 on the Carretera Chetumal. Open daily from 9:00 am to 6 pm with variable entrance fee.

Gran Cenote- Tel. **011.52.984.803.0809** for package deals and information
Dive and snorkel tours available in one of the most popular spots.

Dolphin Discovery

Contact the Marina at Puerto Aventuras: **011.52.984.873.5216**

How does getting a kiss from a sea lion, learning about two rescued manatees named Romeo and Juliet, or swimming with dolphins and stingrays sound? Experience a unique opportunity to interact with these marine animals in harmony with nature's environment at a facility built on an island in the Puerto Aventuras lagoon. Programs include Sea Life Discovery, Encounter, Swim, Snorkel, and Dive. Please make reservations in advance. Open daily from 9:30 a.m. – 5:30 p.m.

Deep Sea Fishing

Call Gina at **011.52.984.873.5419** if interested in the following:

In a spot known for its sport fishing and highly productive waters, species such as Sailfish (March-July season), Marlin, Tuna, Mackerel, Wahoo, Dorado, and more can be caught less than a mile offshore. 30-60 ft sport fish boats are available in Puerto Aventuras, as are private charters. A haven for anglers!

Gina recommends Captain Glen Turbeville around the Puerto Aventuras Marina.

Pancho, his mate has been fishing the waters for over a decade and is bilingual. Ask the crew to clean your catch for you and you can cook it back at your Penthouse! Some of the restaurants will also cook it for you for a great meal!

Half Day – up to 8 people. \$350 USD (drinks included)

Full Day – up to 8 people. \$600 USD (drinks, snacks and snorkeling included)

Please bring: swim suit, hat, sunscreen, disposable camera

Sailing on the Fat Cat Catamaran

This catamaran fits 29 people and is run by a friendly Englishman. They leave daily at 10 am in front of the Puerto Aventuras Marina and they offer snacks, rum punch, beer, water, and soft drinks. Enjoy a fun day of snorkeling along a private beach.

\$65 USD per person.

Please bring: swim suit, hat, and sunscreen

MAYAN RUINS

Tulum

Standing on a bluff overlooking the Caribbean, Tulum is considered to be the most important archaeological site on Mexico's Caribbean coast. The ancient walled Mayan city contains temples, shrines, platforms, and it sits atop a sea cliff to boast spectacular views. Take a tram or walk to the ruins. Arrive early for to avoid large crowds.

Open from 8 a.m. to 6 p.m. There is a small entrance fee, though Sundays are free. We recommend paying the extra cost for a guide.

Please bring: water, comfortable walking shoes, hat, camera, swim suit (there is a gorgeous beach!).

Coba

Located northwest of Tulum, overgrown trails will lead you to excavations of this large, ancient Mayan city that began around 800 A.D. and experienced significant prosperity.

Classic Mayan temple pyramids rise above the forest canopy, and much of the site remains unexcavated. This site marks the convergence of the "sacbes," a network of ancient white stone roads built to facilitate commerce and travel. Make this a day trip!

Open from 8 a.m. – 5 p.m. There is an entrance fee.

LAND ACTIVITIES

Aktun Chen—"Cave with Cenote"

Tel. 011.998.892.0662

Located in the jungle between Akumal and Xel-Ha, guided tours are available through underground dry caves with stalactites, stalagmites, and a freshwater cenote. There are 1,000 acres of subtropical forest where you can see spider monkeys, white tail deer, and wild turkeys. Visit the serpentarium to see poisonous and non-poisonous snakes. Open daily from 9 a.m. – 5 p.m. Last tour is at 4:30 p.m.

ATV Tours

Zipline/Cenote Tour

Selvatura

Tel. 011.52.998.898.1423

www.selvatura.com.mx

Selvatura is Mexico's first Extreme Adventure Park. Located between Cancun and Playa del Carmen, Selvatura's main activity is its unique zip line circuit. Take the two mile "canopy tour" which is divided into 12 zip lines. This is longest zip line circuit in North America. Bring your swim suit and swim in their cenote or take the zip line ride of your life right into the water! All of the guides are internationally certified and are professionals of extreme sport. This tour is personally recommended by Gina, the Destination Concierge.

Expeditions

ALLTOURNATIVE

011.52.984.873.2036

www.alltournative.com

Choose from 3 different land Expeditions offered from the very popular ALLTOURNATIVE. We have been told these Expeditions are the best from the locals and visitors alike.

Jungle Crossing Expedition - \$98.00 per person. Includes transportation, meals, equipment and all day guides.

Take an all terrain Mercedes Benz Unimog through the jungle to an isolated community of Mayans where you will swim and snorkel through crystal clear waters of an amazing cenote. You can also relax in a peaceful Caribbean bay or kayak to a coral reef!

Mayan Zip-Line Expedition - \$98.00 per person. Includes transportation in air-conditioned van, all-day guides, entrance fees, zip-line and snorkel gear, bicycles, lunch and drinks.

Set out on flight over the jungle's foliage and cenotes on a series of the most exciting zip-lines of southern Mexico. Take a bike journey through jungle paths and visit local plantations and their diverse cultivations. Want to get in that gorgeous Caribbean water, swim snorkel through cenotes. Be a witness of and participate in a traditional Mayan purification ceremony in the mystic cenote of the legendary Aluxes.

Mayan Encounter Expedition - \$98.00 per person. Includes transportation in air-conditioned van, all-day guides, entrance fees, zip-line and snorkel gear, bicycles, lunch and drinks.

Discover Coba and climb Nohoch Muul, the tallest pyramid in the Northern part of the Yucatan Peninsula. Visit a Mayan Village and participate in the preservation of their cultural and natural heritage. Paddle on a lagoon, make a thrilling rappel descent, swim in cenotes and soar on the zip-line above the Mayan Jungle.

Horseback Riding

Puerto Aventuras Horse Stables

Tel. 01.52.984.873.5035

www.pastables.com

There is a small, family oriented 'English-Style Jumper' stable located in Puerto Aventuras. If you can already ride English style, come on down and take a lesson. If you prefer Western style, there are various tours offered at the stables.

Golf

Puerto Aventuras Golf Club

Contact Edgar Giffenig and the Pro Shop at **011.52.984.873.5109**

Puerto Aventuras offers a tough par 36, 9-hole golf course, a driving range, and a pro shop. Golf clubs, pull carts, and golf carts are available for rental. Designed by Thomas Leeman.

Playacar Golf Course

Tel. 011.52.984.873.0624

01.800.672.5223

teetimes@palaceresorts.com

This 18-hole, par 72 championship golf course has magnificent scenery. This course is carved through the lush Mayan jungle. This course has a driving range, putting green, and rental clubs and carts available. Please make advance reservations.

Tennis

Puerto Aventuras Tennis

Tel. 011.984.873.5109

The tennis courts in Puerto Aventuras are unique. The artificial turf is sprinkled with round quartz sand, reducing stress on your knees and feet. Enrique, our local pro, will be glad to give you some pointers or set you up with some of the locals who are usually up for a game. While staying at Villa del Mar, the grounds keeper can open the court for you. The courts are lighted and located by the Golf Club. Please sign up on the reservation board posted outside the tennis courts. Please write your name, penthouse #303, and time that you want to use the courts.

Museums

Cedam Maritime Museum

Tel. 011.52.984.873.5000

Located on the northern end of the marina, the museum has an interesting display of artifacts salvaged from shipwrecks along the Yucatan coastline. Includes pieces from the 1741 wreck of the Spanish merchant ship El Matancero. The museum is open Monday-Saturday from 9 a.m. – 2 p.m. and 3 p.m. – 6 p.m.

BEAUTY & SPA

Massage and Facials

Ask Gina, your Destination Concierge, for the best spa or in home massages!

Shops and Boutiques

The shops around the marina carry clothing, pewter, silver jewelry, arts and crafts, disposable cameras, sunglasses, sun block, hats, beach towels and more. However if you want to shop till you drop, try one of these other hot shop spots!

Quinta Avenda (Fifth Avenue)

Located in Playa del Carmen

This is the central attraction in Playa del Carmen and allows you to casually stroll the streets looking for that perfect souvenir or dining spot.

Playacar Plaza

Located next to the Playacar Golf Course.

Pueblo del Rio

(984) 871-54-00

Located next to Xcaret, Pueblos del Rio is the “shopping village of the Riviera Maya”.

Fitness Center

The Omni Hotel has a full-service fitness center where you may sign up for a day or week pass.

IMPORTANT HOME/COMMUNITY RULES:

- Fireworks are prohibited
- Signage of any kind is prohibited
- No pets allowed
- Bicycles and “trail bikes” may only be used on roadways and bike path
- Do not hang towels on balcony railings
- Noise must be reduced on balconies and in the common areas after 11 pm.
- Do not store or leave items in common areas

- Only one car per condo is permitted in the parking lot.
- Do not park in roadways or access roads.
- Each condominium has a set of rules and they will be sent to you separately.

THINGS TO KNOW - PUERTO AVENTURAS, MX

Airport

You will fly into the Cancun International Airport. It is located approximately 60 miles north of Puerto Aventuras. Please allow plenty of time to check in on your return flight. We suggest arriving to the airport at least 2 hours prior to your departure time.

- **Departure Tax**

International departure tax from Cancun International Airport is approximately US \$40.00. This tax is often included in the price of your airline ticket. Ask your travel agent or check with your airline. If it is not included in the price of your ticket, you must pay the departure tax at the airport when checking-in for your flight. The tax must be paid in cash. No credit cards or checks are accepted.

Documents

To enter Mexico you must show a passport or two photo identifications and a notarized copy of your birth certificate. You will be required to fill out a temporary visa and a customs form which they usually give you on the plane to fill out. Immigration will give you the bottom part of the visa to keep with you while you are in Mexico. Do **not** lose this piece of paper or throw it away. You will need the document to leave (or pay a fine) and you may be asked to show it at other times to prove you are in Mexico legally.

Travel Documents for Minors

- A valid passport or your birth certificate with embossed seal.
- When a minor is traveling alone, they must have a notarized letter signed by the parents or legal guardians giving them permission to travel.
- When a minor is traveling with one adult, provide a notarized letter signed by the parent or guardian not traveling giving them permission to travel with the other parent or guardian.
- If the minor is in the custody of one parent, a custody document should be provided.
- If one parent is deceased, provide the death certificate.

Water

The home and community does not offer a water filtration system. However, your villa is supplied water dispensers that can be replaced as needed. When you are down to 1 bottle please place outside your front door your empty water jugs. Please use this as your drinking, cooking, coffee and tea water. The water from the tap is fine to use for bathing and brushing your teeth as long as you do not swallow it. When out at a restaurant, always ask for bottled products such as water or juice.

Sleeping Occupancy

This will be described in the condominium rules.

Weather

The area around Puerto Aventuras is a sub-tropical climate, which means it's almost always warm or hot. The average temperature is around 80°F. The humidity level is usually around 90% and regardless of the time of year, you will have great beach days and the water is always warm enough to swim in.

February to May: Spring is a beautiful time of year with very little rain and the flowers are everywhere. The ocean gets calmer and warmer. Nights can still be a little cool.

June to August: The summer in Puerto Aventuras is hot. This is also when the sea is the calmest, and has the best crystal clear turquoise look to it. Rainfall is more common. Nights get cool and we suggest thin cotton clothes and hats during this time of the year.

September to October: September and October is the time for tropical storms and hurricanes. It is still warm and it does not rain every day, but there may be a periods of more persistent rain.

November to January: November, December and January are the coolest months which can mean it's very comfortable. There might be some rain, but not on a daily basis. This time of year the nights can be cooler because the winds from the US often find their way to Puerto Aventuras, but the temperature is warm.

What to wear?

Strictly casual resort wear, especially during the day. Jackets and ties are almost never needed, but it is customary to dress up for the discos, and most nice restaurants and bars require men to wear shirts and slacks (some allow Bermudas). Bathing suits (particularly for women) are not to be worn away from swimming pools and beach areas. Shorts should never be worn when entering a church.

Getting Around

Renting a car is definitely the best way to get around. Driving in Mexico is very similar to driving in America. You drive on the same side of the road as you do in America and speed limits are comparable but are posted in Kilometers (KM) per hour. Many city streets are narrow one-ways and have poorly marked signs.

- **Parking:** An oversized E inside a circle (typically red) indicates parking while the same circle with a diagonal line across the E means no parking. Most street parking is free, but in popular downtown locations finding a space can be as difficult as finding a parking space in New York City.
- **Fueling:** All gas stations are called PeMex (only brand) and are state franchised. While the Mexican national government has gone to great lengths to add and improve fuel locations, if you see one and are questioning whether you should fill up – do it! Gasoline is sold in liters (3.78=1 gallon). Magna Sin (green pumps) is

- Unleaded fuel. Prices are about the same as in the US. Typically only cash is accepted and there is no self service (tips are customary for attendants). Some PeMex stations are notorious for short-changing tourists. Always exit car and watch pump reset before your eyes.
- Auto Accident: If you are involved in a traffic accident:
 - Hold your temper.
 - Don't leave the accident scene.
 - Contact your Mexican Rental Car company or the Mexican insurance company immediately.
 - Cooperate with law authorities.
 - Do not sign any agreements or accept any liability.

Transportation

If you wish to arrange for transportation to/from the airport or any other transportation service please email Gina your itinerary.

Ground Transportation Rates

Paradise Tours – Located inside the Omni Hotel
011.52.984.875.1950 ext. 5419

# of Persons	1 - 2	3 - 7	8 - 11	12 - 16
Puerto Morelos	55 / 105	65 / 125	80 / 155	100 / 195
Playa del Carmen	70 / 135	85 / 165	115 / 225	165 / 325
Playacar	70 / 135	85 / 165	115 / 225	165 / 325
Paa Mul	80 / 155	95 / 185	125 / 245	175 / 345
Puerto Aventuras	80 / 155	95 / 185	125 / 245	175 / 345
Akumal	90 / 175	100 / 195	130 / 255	180 / 355
Tankah & Tulum	100 / 195	120 / 235	140 / 275	190 / 375

Notes:

Prices quoted are for total no. in that price group not per person

All prices are in US dollars

Prices in Black are one way. Prices in Red are round trip

Taxis

You can get a Taxi from the lower parking lot in front of The OMNI Hotel and across the street from Cafe Internet. If you would like a taxi at night, step inside The OMNI and the front desk can phone one for you.

Car Rentals

Executive Car Rental
Puerto Aventuras, MX
044 (984) 877.8581

Budget Car Rental

1RA Sur y Zona Maritima Federa Playa Marina

Local #4

Playa del Carmen, MX

800.472.3325

Driving Tips

Left-Hand Turns

Turning left off of Highway 307 is quite tricky, so follow these steps for your safety.

- First, click on your left blinker to tell the cars behind you to “pass me”.
- Then, pull your car over to the right onto the shoulder as far as possible and wait for all cars behind you to pass.
- Once both directions are clear, you will be free to make your left hand turn.

Retornos

Without many stoplights or exits on Highway 307, retornos (or “returns”) were created to give motorists a spot to make a safe U-Turn. The signage throws people off, however, as all that appears is the name of the town you just passed and an arrow pointing off the left (typically). Be advised to use patience when wishing to make a U-Turn on Highway 307 and look for a Retorno.

Speed Limits & Stop Signs

Many people joke that these signs are merely suggestions, and it can appear to be the truth. However, they are extremely good things to follow even if you are the only one!

Currency

The peso is the national currency, and is distributed in similar bill and change denominations as in American money. There is near par value between 11 pesos to 1 Dollar and most any vendor is fine with accepting American currency. However you will often times not get as good a deal if you are buying from shops, street or beach vendors, and sometimes even restaurants when spending greenbacks. When shopping, the best way to make your Dollar go further is to barter for a greater value. In most stores the price is fixed but if you are buying large quantities or have several people buying items, you can always ask for a better price.

Many of the businesses around Puerto Aventuras do not accept credit cards. Please make sure that you have cash in USD or pesos. The locals prefer pesos because they may not know how to give cash back to you or may not know the exchange at that time.

Money Exchange

There is a money exchange in Puerto Aventuras as well as an ATM that takes American Credit Cards and some Debit cards. We recommend having at least 2000 pesos cash with you at all times for the gas stations, restaurants and in case you are somewhere that doesn't take credit cards.

Medical Services

Puerto Aventuras has two pharmacies in the marina area. The pharmacy next to 'The Pub' has a Doctor on call. In case of an emergency there is a 24-hour emergency medical center, Playa Med, in Playa del Carmen.

Hospital Americano (Private)
Centro Medico del Caribe
Retorno Viento No. 15, MZ22, S.M.4
Cancun, MX
(998) 884.6133
24 hr Emergency and Intensive Therapy
(998) 884.6068
(English Speaking Doctors available)

Dr. Miguel Angel Galindez Negron – Speaks English
Puerto Aventuras, MX
044 (984) 876.5489
044 (984) 875.0486

Playa Med – 24 hour Medical Center
Calle 28 Norte, MZ 4 Lote 4
044 (984) 879.3155
Located on left side of highway if coming from and Puerto Aventuras into Playa del Carmen. Between the stoplights of Juarez and Constituyentes in Playa del Carmen.
English Speaking.

Emergency Ambulance Services

044 (984) 806.2250

Grocery Stores

Your Destination Concierge can arrange for any groceries for you but there are three small convenience stores around the marina. There is a 20% surcharge and a minimum of 150 usd shopping list. There you will find basics such as bread, ham, cheese, cereal, chips, yogurt, milk (not American), bacon, ice, purified water, soft drinks, beer, wine, liquor, and a small selection of meats and fresh veggies.

Chedraui (Supermarket)
Carretera Federal y calle 1
(984) 803.1267
15 Minute drive from your home.

Mega (Supermarket)
Ave 30th corner of Constituyentes

Dac (fruit & veg)
Ave 30th between constituyentes and 22nd street

Sam's Club (American Memberships work fine)
Fracc. Playacar
(984) 803.5970

Wal-Mart
Ave 30th and 8th Street
Playa del Carmen

(984) 803.0089

Internet

There are a couple of Internet Cafes located around the marina. The restaurant, Café Café, has internet access and has the fastest service.

Utilities

Please be aware that utilities in Mexico are not always as reliable as they are in the United States. Because Puerto Aventuras is in a developing community, the power can and does go out. When the power goes out, so does the water. In the event that the power goes out while you are at the home, relax, swim, stargaze, talk, play hide & seek and wait while power comes back.

Cell Phones

Let your service provider know you will be traveling overseas and you want to activate your phone for this use. We don't have phones at the condos and in case of emergency it will be helpful.

The following page will give you the complete guide to knowing money in Mexico. The official currency is called Peso.

- Coin No1 is Five ("Cinco") Centavos (5 Cents of Peso)
- Coin No2 is Ten ("Diez") Centavos
- Coin No 3 is Twenty ("Veinte") Centavos
- Coin No 4 is Fifty ("Cincuenta") Centavos
- Coin No 5 is One ("Un") Peso (About 10 US Cents)
- Coin No 6 is Two ("Dos") Pesos
- Coin No 7 is Five ("Cinco") Pesos (About 50 US Cents)
- Coin No 8 is Ten ("Diez") Pesos (About 1 Dollar)
- Coin No 9 is Twenty ("Veinte") Pesos
- Coin No 10 is Fifty ("Cincuenta") Pesos (You do not see too many)
- Bill No 11 is Ten ("Diez") Pesos
- Bill No 12 is Twenty ("Veinte") Pesos
- Bill No 13 is Fifty ("Cincuenta") Pesos
- Bill No 14 is One Hundred ("Cien") Pesos
- Bill No 15 is Two Hundred ("Doscientos") Pesos
- Bill No 16 is Five Hundred ("Quinientos") Pesos (About 50 USD)



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ENVIRONMENTAL CARE

The marine world is full of uniquely adapted plants and animals, and it is also a place of great mystery. The future holds greater challenges for this environment in the face of continuous global change, thus the conservation of its ecosystems is becoming increasingly more important. Enjoying the water- whether you prefer the waves, fish, coral, or sand- necessitates awareness to prevent further resource degradation. Please enjoy responsibly and remember that generations to come will also want the chance to appreciate the marvel that is the marine environment.

- Do not litter on the beach or in the sea. Animals may consume garbage and people may cut themselves on it, which causes harm to both
- Divers need to control buoyancy to avoid drifting into delicate reefs
- Swimmers, Divers, and Snorkelers: **DO NOT TOUCH** marine animals or plants! They are very fragile and some can hurt you. Please be aware of poisonous species.
 - Secure all gear and cameras to avoid collisions with coral reefs
 - Never take anything from the sea, as it disturbs the balance of life
 - Do not feed marine creatures, as this also interrupts ecological processes



DRIVING DIRECTIONS FROM PUERTO AVENTURAS TO RESTAURANTE HECHIZO

1. Take Highway 307 going SOUTH.
 2. Drive past the Tulum ruins.
 3. At the next traffic light, turn LEFT towards the beach. (turning RIGHT will take you to Coba, and if you go straight it will take you through the town of Tulum. San Francisco de Assisi Supermarket on your RIGHT.)
 4. Follow the road until you come to a T-Junction and turn RIGHT onto Tulum-Punta Allen Road.
 5. Restaurant Hechizo is located on kilometer 10 of Tulum-Punta Allen Road. You will drive past some little hotels and restaurants.
 6. After Zamas, the road turns into a dirt road. The road can be bumpy after it rains and will take about another 20 minutes for you to reach the restaurant.
 7. You will pass Maya Tulum, Ana y Jose, Las Ranitas, and Tierra del Sol. When you come to a sign that says “Rancho San Eric” and “Hechizo” turn LEFT onto the private driveway.
 8. Continue on the private drive until you come to another sign that says “Hechizo”. You will see the restaurant parking. It is the last driveway on the LEFT.
- (if you pass arches into the Sian Ka’an Nature Preserve, you have gone too far)



PLAYA DEL CARMEN, MX STREET MAP

