

The Boho Booth Business

PHOTO BOOTH HIRE

TERMS AND CONDITIONS



1. BOOKING AND RESERVATIONS

- 1.1 TO SECURE YOUR BOOKING, A NON-REFUNDABLE DEPOSIT IS REQUIRED – WE ARE UNABLE TO RESERVE YOUR DATE UNTIL PAYMENT IS MADE.
- 1.2 FOR BOOKINGS MADE WITHIN 30 DAYS OF YOUR EVENT, FULL PAYMENT IS REQUIRED TO SECURE YOUR BOOKING.
- 1.3 THE BALANCE MUST BE PAID IN FULL NO LATER THAN 4 WEEKS BEFORE THE EVENT DATE (OR PRIOR TO THE EVENT DATE FOR BOOKINGS MADE WITHIN 30 DAYS)
- 1.4 ANY CHANGES TO THE BOOKING DATE OR TIME ARE SUBJECT TO AVAILABILITY.

2. CANCELLATION AND REFUNDS

- 2.1 THE INITIAL DEPOSIT IS NON-REFUNDABLE.
- 2.2 FULL CANCELLATION CHARGES APPLY WHERE THE CANCELLATION IS MADE WITHIN 30 DAYS OF THE EVENT DATE. HOWEVER, SHOULD YOU RE-SCHEDULE A BOOKING, WE MAY CREDIT ANY MONIES PAID.
- 2.3 REFUNDS OUT WITH 30 DAYS OF THE EVENT DATE ARE MADE AT THE DISCRETION OF THE BOHO BOOTH BUSINESS.

3. EVENT DETAILS

- 3.1 THE CLIENT IS RESPONSIBLE FOR PROVIDING ACCURATE EVENT DETAILS, INCLUDING DATE, TIME, AND VENUE ADDRESS.

3.2 THE BOHO BOOTH BUSINESS MUST HAVE ACCESS TO THE VENUE TO SET UP BEFORE THE AGREED BOOKING TIME, THE AMOUNT OF TIME TO SET UP WILL VARY DEPENDING ON THE BACKDROP REQUIREMENTS AND SERVICES BOOKED. WE TYPICALLY REQUIRE 1.5-2 HOURS TO SET UP. IF INADEQUATE TIME IS GIVEN TO SET UP, THIS MAY IMPACT ON THE RUNNING TIME OF THE SERVICES PROVIDED.

3.3 SHOULD THE SET-UP NOT BE POSSIBLE JUST PRIOR TO THE RUN TIME AGREED, AN ADDITIONAL FEE MAY BE APPLICABLE TO FACILITATE AN EARLIER SET UP.

3.3 THE CLIENT IS RESPONSIBLE FOR ENSURING THAT ADEQUATE SPACE AND POWER IS AVAILABLE FOR THE PHOTO BOOTH. DIMENSIONS ARE MADE AVAILABLE UPON BOOKING CONFIRMATION.

3.4 WHERE CUSTOMISATIONS ARE APPLIED (EG PHOTO TEMPLATES/GUEST BOOKS ETC), IT IS THE CLIENTS RESPONSIBILITY TO PROVIDE ACCURATE DETAILS.

4. SET-UP AND OPERATION

4.1 THE PROVIDER WILL DELIVER, SET UP, AND DISMANTLE THE PHOTO BOOTH AT THE AGREED-UPON VENUE AND TIME.

4.2 THE CLIENT SHALL PROVIDE A SUITABLE AND SAFE LOCATION FOR THE PHOTO BOOTH AND ENSURE ACCESS TO A STANDARD ELECTRICAL POWER OUTLET.

4.3 THE PROVIDER WILL HAVE A DESIGNATED ATTENDANT PRESENT DURING THE OPERATION OF THE PHOTO BOOTH TO ASSIST GUESTS AND ENSURE SMOOTH FUNCTIONING, UNLESS AGREED OTHERWISE WITH THE CLIENT.

4.4 THE BOOTH ALSO NEEDS TO BE OPERATED EITHER INDOORS, OR INSIDE A FULLY HEATED AND WATERPROOF MARQUEE, ON SOLID, LEVEL FLOORING. SHOULD WE ARRIVE AT AN EVENT AND THIS IS NOT THE CASE WE RESERVE THE RIGHT TO CANCEL THE BOOKING WITH NO REFUND GIVEN.

4.5 THE CLIENT WILL HAVE PERMISSION FROM THE VENUE TO HIRE A PHOTO BOOTH. SHOULD WE ARRIVE AT A VENUE TO DISCOVER WE CANNOT OPERATE THE PHOTO BOOTH, WE CANNOT BE HELD RESPONSIBLE, AND NO REFUNDS ARE OFFERED.

4.6 IF THE VENUE PLACES AN ADDITIONAL CHARGE FOR THE USE OF ELECTRICITY FOR THE RUNNING OF THE PHOTO BOOTH (OR ANY OF OUR OTHER SERVICES), THE CLIENT IS LIABLE FOR THIS COST.

4.7 DURING THE HIRE PERIOD OF THE PHOTO BOOTH, IT MAY BE NECESSARY TO CLOSE THE BOOTH FOR A PERIOD OF TIME TO ALLOW FOR PHOTO BOOTH MAINTENANCE (THIS ALSO INCLUDES TIME FOR RESTOCKING PAPER/INK) AND FOR STAFF COMFORT BREAKS.

4.8 SHOULD ANY OF THESE CONDITIONS NOT BE MET, WE RESERVE THE RIGHT TO CANCEL THE BOOKING WITH NO REFUND GIVEN.

5. USE OF THE PHOTO BOOTH

4.1 THE CLIENT IS RESPONSIBLE FOR THE CONDUCT OF THEIR GUESTS AND ANY DAMAGE CAUSED TO THE PHOTO BOOTH DURING THE EVENT.

4.2 THE CLIENT IS RESPONSIBLE FOR ANY FINANCIAL LOSS (INCLUDING THAT OF FUTURE BOOKINGS) AS A RESULT OF MISCONDUCT OF THEIR GUESTS AND ANY DAMAGE CAUSED TO THE PHOTO BOOTH DURING THE EVENT.

4.3 IF ANY OF OUR EQUIPMENT IS DAMAGED DUE TO THE IMPROPER USAGE BY ANYONE OTHER THAN OUR OWN TEAM MEMBERS, WE RESERVE THE RIGHT TO PACK UP AND REMOVE THE BOOTH FROM THE VENUE. ANY MAJOR COSTS INCURRED TO REPAIR THE DAMAGE WILL BE FORWARDED ONTO THE CLIENT, AND THE FULL HIRE FEE WILL REMAIN PAYABLE.

4.4 THE CLIENT IS RESPONSIBLE FOR ENSURING THAT THE PHOTO BOOTH IS USED IN A LAWFUL AND APPROPRIATE MANNER, AND IN COMPLIANCE WITH ALL APPLICABLE UK LAWS AND REGULATIONS.

4.5 GUESTS UNDER THE AGE OF 16 USING THE PHOTO BOOTH WILL REQUIRE PARENTAL CONSENT, THIS IS THE RESPONSIBILITY OF THE CLIENT.

4.6 WHEN ATTENDING EVENTS WHERE ALCOHOL IS CONSUMED, WE RESERVE THE RIGHT TO REFUSE ENTRY TO ANYONE WHO WE FEEL ISN'T FIT TO ENTER THE BOOTH.

4.7 WE RESERVE THE RIGHT TO END THE HIRE SHOULD ANY OF OUR TEAM MEMBERS BE SUBJECTED TO ABUSIVE OR THREATENING BEHAVIOUR, WITH NO REFUND OFFERED.

4.8 DRINKS CANNOT BE PLACED ON OR NEAR EQUIPMENT SUPPLIED, THE REPAIRS FOR ANY DAMAGE CAUSED IS PAYABLE BY THE CLIENT. ANY LOSS OF EARNINGS CAUSED BY THE DAMAGE WILL ALSO BE PAYABLE BY THE CLIENT.

5. PROPS AND ACCESSORIES

5.1 THE BOHO BOOTH BUSINESS PROVIDES A SELECTION OF PROPS AND ACCESSORIES FOR USE DURING THE EVENT. ANY LOSS OR DAMAGE TO PROPS OR ACCESSORIES WILL BE CHARGED TO THE CLIENT AT REPLACEMENT COST.

5.2 THE BOHO BOOTH BUSINESS RESERVES THE RIGHT TO REMOVE PROPS AND ACCESSORIES FROM THE HIRE IF THESE ARE BEING MISTREATED OR ARE BEING USED INAPPROPRIATELY.

6. PHOTO PRINTS

6.1 PRINTS WILL BE PROVIDED AT EVENTS WHERE THIS HAS BEEN PRE-ARRANGED.

6.2 DOUBLE PRINTS WILL ONLY BE PROVIDED IF THIS IS PART OF THE PACKAGE THAT HAS BEEN CHOSEN.

6.3 SHOULD THE PROVIDER INCUR PROBLEMS WITH THE PRINTER DURING THE HIRE PERIOD, REASONABLE MEASURES WILL BE TAKEN TO RESOLVE THE ISSUE. IF THE ISSUE CANNOT BE RESOLVED, THE BOOTH WILL BE RUN AS A DIGITAL PACKAGE AND PHOTOS WILL BE PRINTED AT A LATER DATE AND SENT ON TO THE CLIENT.

6.4 AT TIMES, ISSUES WITH THE TECHNOLOGY USED MAY BE OUT WITH OUR CONTROL. SHOULD THIS HAPPEN DURING A BOOKING, REFUNDS WILL BE ASSESSED ON AN INDIVIDUAL, CASE BY CASE BASIS.

7. DIGITAL COPIES

7.1 DIGITAL COPIES OF THE PHOTOS MAY BE MADE AVAILABLE FOR DOWNLOAD BY THE CLIENT, AS AGREED UPON IN THE HIRE PACKAGE.

7.2 DIGITAL COPIES OF THE PHOTOS WILL BE MADE AVAILABLE FOR UP TO 28 DAYS AFTER THE EVENT DATE (IF PART OF THE AGREED HIRE PACKAGE).

7.2 THE BOHO BOOTH BUSINESS RESERVES THE RIGHT TO USE EVENT PHOTOS FOR PROMOTIONAL PURPOSES, UNLESS OTHERWISE SPECIFIED BY THE CLIENT IN WRITING.

8. TECHNICAL ISSUES

8.1 WHILE EVERY EFFORT WILL BE MADE TO ENSURE THE SMOOTH OPERATION OF THE PHOTO BOOTH, TECHNICAL ISSUES MAY ARISE. IN SUCH CASES, THE BOHO BOOTH BUSINESS WILL MAKE REASONABLE EFFORTS TO RESOLVE THE ISSUE PROMPTLY.

8.2 IF TECHNICAL ISSUES DO ARISE, REFUNDS WILL BE CONSIDERED ON AN INDIVIDUAL BASIS.

IN THE EVENT:

IF WE ARE LATE OR UNABLE TO ATTEND / COMPLETE THE BOOKING DUE TO CIRCUMSTANCES BEYOND OUR CONTROL, WHICH INCLUDE BUT ARE NOT LIMITED TO EQUIPMENT FAILURE, ADVERSE WEATHER CONDITIONS PREVENTING OUR ARRIVAL, TRANSPORT ISSUES OR SICKNESS, OUR LIABILITY IS LIMITED TO OFFERING YOU A REFUND IN FULL OR PART, DEPENDING ON HOW MUCH OF THE BOOKING WE HAVE FULFILLED. (PLEASE NOTE THAT THIS ALSO INCLUDES TIME SPENT ON ADMIN/TRAVEL FOR THE BOOKING)

9. LIABILITY

9.1 THE BOHO BOOTH BUSINESS AND ITS OPERATORS WILL NOT BE HELD LIABLE FOR ANY INJURY, LOSS, OR DAMAGE TO PERSONS OR PROPERTY DURING THE EVENT.

9.2 THE CLIENT IS RESPONSIBLE FOR OBTAINING ANY NECESSARY PERMITS OR PERMISSIONS REQUIRED FOR THE USE OF THE PHOTO BOOTH AT THE EVENT VENUE.

10. FORCE MAJEURE

10.1 THE BOHO BOOTH BUSINESS IS NOT LIABLE FOR FAILURE TO PERFORM ITS OBLIGATIONS UNDER THIS AGREEMENT DUE TO CIRCUMSTANCES BEYOND ITS CONTROL, INCLUDING BUT NOT LIMITED TO ACTS OF GOD, NATURAL DISASTERS, OR GOVERNMENT RESTRICTIONS. IN SUCH CIRCUMSTANCES, REFUNDS WILL BE CONSIDERED ON AN INDIVIDUAL BASIS.

11. MISCELLANEOUS

11.1 THESE TERMS AND CONDITIONS CONSTITUTE THE ENTIRE AGREEMENT BETWEEN THE CLIENT AND THE BOHO BOOTH BUSINESS.

11.2 THE CLIENT SHALL ENSURE THAT ALL GUESTS USING THE PHOTO BOOTH ARE AWARE OF AND COMPLY WITH THESE TERMS AND CONDITIONS.

BY CONFIRMING A BOOKING WITH THE BOHO BOOTH BUSINESS (VIA THE DEPOSIT BEING PAID), THE CLIENT ACKNOWLEDGES THAT THEY HAVE READ, UNDERSTOOD, AND AGREED TO THESE TERMS AND CONDITIONS.

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT US AT HELLO@THEBOHOBOTH.COM

NOW THAT THE SERIOUS BIT IS OUT OF THE WAY...

WE LOOK FORWARD TO HELPING YOU CAPTURE LOTS OF FUN MEMORIES!

